



Visit website for more information:  
[www.sanjoseca.gov/stormupdate](http://www.sanjoseca.gov/stormupdate)

**Questions: City Call Center 408-535-3500**  
**Spanish and Vietnamese Speakers Available**

## Local Assistance Center

General assistance with flood recovery, housing, intake for Flood Relief financial assistance, and permit / inspection assistance will be available to residents, renters (including those without traditional verification documentation), owners, and businesses affected by the Coyote Creek flooding. This is a safe place for affected residents, regardless of immigration status, to receive assistance.

We'll help you connect with:

- Social services, including food assistance
- Housing services and tenant/landlord questions and concerns
- Replacing DMV documents
- Filing for losses
- And more—information from:
  - County Department of Eligibility and Benefits Services
  - County Department of Aging and Adult Services
  - San José Office of Economic Development
  - San José Housing Department
  - State Contractors Licensing Board
  - Department of Motor Vehicles (DMV)
  - Franchise Tax Board
  - San Jose Water Company
  - PG&E

When you arrive, staff will open a case for your needs over the next few months.

**Hours:** Monday to Friday – 8:00 a.m. to 5:00 p.m.

**Location:** San José City Hall  
Permit Center – 1<sup>st</sup> Floor  
200 E. Santa Clara Street  
Go to the **Assistance Desk** for permit and inspection assistance and **Counter 5** for all other assistance.

**Free transportation will be provided to the Local Assistance Center for flood victims staying at the evacuation shelter.**

**Parking:** If you drive, park at the parking garage located at 6th Street and E. Santa Clara Street. From 6th Street, enter the parking garage under the City Hall Tower and bring your parking stub to the first floor for validation.

3/10/17 @ 1:00 p.m.