

May 2, 2011

Dear Mobile Home Resident,

This letter is to inform you of the proposed utility rate increases for the City of San José, which are outlined in the table below.

The San José City Council will hold a public hearing and vote to set the exact rates for Fiscal Year 2011 – 2012 on Tuesday June 14, 2011 at 1:30 p.m. or as soon thereafter as the matter may be heard regarding the proposed increases. The meeting will be held in the San José City Hall Council Chambers located at 200 East Santa Clara Street.

### City of San José - Proposed Utility Rate Increases

<i>Utility</i>	<i>Description</i>	<i>Proposed Increase</i>	<i>Fiscal Years Affected</i>
<b>Recycle Plus</b>	garbage and recycling services	up to 9%	2011-2012, 2012-2013, 2013-2014 (There was no rate increase in 2010-2011.)
<i>Reasons for increase: Rising costs of fuel and replace/maintain collection trucks</i>			
<b>Storm Sewer Service</b>	operation and maintenance of pipes, pumps, and outfalls that move rain from streets to the nearest creek to provide flood protection	up to 5%	2011-2012, 2012-2013 (There was no rate increase in 2010-2011.)
<i>Reasons for increase: Repair/replace aging infrastructure and install new infrastructure to catch trash</i>			
<b>Sewer Service &amp; Use Charge*</b>	operation and maintenance of 2,200 miles of pipelines and the wastewater treatment facility	up to 6%	2010-2011, 2011-2012, 2012-2013
<i>Reasons for increase: Repair/replace aging sewer collection system and wastewater treatment plant</i>			
<i>*A notice was sent to property owners in April 2010 notifying them of the multiple year proposed increases.</i>			
<b>San Jose Municipal Water*</b>	drinking water for 26,000 homes and businesses	up to 6.5%	2011-2012
<i>Reasons for increase: Higher costs for wholesale water supply, energy, treatment chemicals, and maintenance of the water system infrastructure</i>			
<i>*Applies only to the Municipal Water service areas of North San José, Alviso, Coyote Valley, Edenvale, and Evergreen.</i>			

For more information about the proposed utility rate increases:

§ City of San José Customer Contact Center at (408) 535-3500

§ [www.sanjoseca.gov/esd/rates-notice.asp](http://www.sanjoseca.gov/esd/rates-notice.asp)

Thank you,  
City of San José - Environmental Services