



RESOURCES

RENTAL DISPUTES

If you would like to report a rental dispute that you are experiencing, please call the hotline at 408-975-4480.

SPORTS FIELD RESERVATIONS

To reserve City sports fields or tennis courts, call 408-794-6527

STREET HAZARDS

If you would like to report an immediate street hazard (such as a fallen tree or street sign), call the immediate hazard number at 408-277-4373.

STREET MAINTENANCE

If the problem is away from the gutter and in the main street area where vehicles travel, then the City is responsible for maintenance and will fix the problem. If there is a pothole in the street, you may call 408-277-4373 to report it. Dispatchers will take the information and pass it on to the appropriate staff for scheduling of repair work. The City tries to repair potholes within 24 hours. All other defects are repaired when the street is scheduled for preventive maintenance.

STREET SWEEPING

In order to find out the street sweeping schedule in your neighborhood, please contact Recycle Plus at 408-535-3515.

TOWED VEHICLES

For information about a towed vehicle, call the Auto Desk at 408-277-4156.

TRAFFIC CALMING

If you have a concern dealing with traffic problems in your neighborhood, please call 408-535-3850 (ask for Traffic Engineering) or e-mail traffic.calming@sanjoseca.gov.

TRAILS

To report concerns or obtain more information see the "Trails" section in the back of the guide or visit www.sjparcs.org/trails

TRASH/RECYCLING

Please call the Recycle Plus Customer Service Line at 408-535-3515 for:

- Easy removal of large items (the City offers a pickup of up to 3 bulky items from your curb for a fee).
- A replacement cart if your current garbage cart is falling apart
- Scheduling a cart exchange for recycling and yard trimmings carts

(You can also do this by filling out a form online: www.recycleplus.org/cgi-bin/cart_change/online_form.html).

In order to dispose of household hazardous waste (such as cleaners, paints, halogen lights, and pesticides), please call 408-299-7300.

TREE REMOVAL

For street trees (trees that are between the sidewalk and the street) that need pruning or removal, call the City Arborist's Office at 408-277-2762. For trees on private property, a tree removal permit from the Planning Department is required for the removal of any tree over 18 inches in diameter. These applications are available by calling the Planning Office at 408-535-3555 or on the internet at: www.ci.sj.ca.us/planning/sjplan/dev_review/dev_tr.htm.

WATER WASTE

In order to report water waste problems (such as leaky sprinklers or illegal water run-off) or get information about water waste laws, please call Code Enforcement at 408-277-4528.

Is your past getting in the Way of Your Future?

The Clean Slate Tattoo Removal Program provides FREE tattoo removal of ALL TATTOOs for former Gang Members & those on Parole or Probation

CLEAN SLATE ALSO PROVIDES

- Educational & Career Opportunities
- Job Development
- Personal Development
- Participants also receive
 - ~ Needs Assessment
 - ~ Case Management
 - ~ 10-Week Workshops
 - ~ Support upon Completion
 - ~ Referral Services
 - ~ Among many other Resources

Got it?
Regret it?
Remove it!

For more information call: 408.251.7757 or visit sanjoseca.gov/prns/mgptf