



## What is the process for the permanent removal of a marked crosswalk?

Consistent with the California Vehicle Code, an existing marked crosswalk may not be removed unless notice and opportunity to be heard is provided to the public not less than 30 days prior to the scheduled date of removal. The notice of proposed removal shall be posted at the crosswalk identified for removal.

When a marked crosswalk is being considered for permanent removal, the City's Bicycle and Pedestrian Advisory Committee hears public input on all such considerations. Considering the Committee's recommendation, the Department of Transportation determines whether or not a crosswalk is removed.



## What is the process for getting a crosswalk installed in my neighborhood?

The first step is to contact the City's Department of Transportation (DOT) and describe your concern. The quickest way to reach us is to call **408-535-3850** and ask for Traffic Engineering, or you can send us an e-mail addressed to [traffic.calming@sanjoseca.gov](mailto:traffic.calming@sanjoseca.gov). DOT staff can meet with neighborhood representatives and analyze the appropriate solutions, with community input throughout the process.

## USEFUL NUMBERS

Crosswalk Studies	535-3850
Damaged or Uneven Sidewalks	277-3158
New Streetlights	535-8300
Potholes/Pavement Problems	277-4373
School Safety Presentations	975-3296
Sign Maintenance	361-0170
Sign & Marking Requests	535-3850
Storm Drains Clogged	277-4373
Street Smarts Presentations	975-3238
Street Tree Issues	277-2762
Streetlight Repair	277-5517
Traffic Signal Malfunctions	277-4373
Traffic Signal Timing Concerns	975-3700
Traffic Visibility Obstructions	535-3850
Call Center 24-Hour Hotline	535-3500

Upon request, this publication can be made available in alternative formats, such as Braille, large print, audio tape or computer disc. Requests can be made by calling 408 535-3850 (voice) or 408 294-9337 (TTY).

**Department of Transportation**  
200 East Santa Clara Street  
8th Floor  
San José, CA 95113  
408-535-3850  
[www.sanjoseca.gov/transportation](http://www.sanjoseca.gov/transportation)

# CROSSWALKS IN SAN JOSE



*Department of  
Transportation*





## Where can crosswalks be installed?

Crosswalks can be installed at intersections where there are stop signs or traffic signals. Crosswalks are automatically installed at most intersections with traffic signals. Marked crosswalks are often provided at intersections with stop signs, except where crossing is discouraged or prohibited.

At intersections without stop signs or signals, a marked crosswalk may or may not exist. The right for a pedestrian to cross the intersection still exists in either case. State legislation establishes the right for a pedestrian to cross the street, unless prohibitive signs are posted.

Mid-block crossings are not commonly used, as they are not expected by motorists. Therefore, all of the criteria for intersections apply, as well as additional criteria. For example, there should be a significant generator of pedestrian traffic, such as a school or a community center, at least 300 feet from the nearest intersection.

## What is the policy for installing a crosswalk in San Jose?

Marked crosswalks should be considered when there is a need. Marked crosswalks may also be installed in order to direct pedestrians away from a location that has poor visibility or a lot of vehicles. Crosswalks can be used to channel pedestrian traffic in a way that is consistent with a neighborhood's traffic calming plan. They can also be used in identified "pedestrian zones;" that is, areas where pedestrian activity is strongly encouraged.



## What are the major criteria for installing a crosswalk?

- Frequent use of the intersection by pedestrians;
- The crossing is on a direct route to or from a major generator of pedestrian traffic, such as a school, park, library, transit stop, business district or community center;
- There is little opportunity for pedestrians to cross the street, comfortably and reasonably, without feeling rushed by approaching vehicles.



## Do schools get special consideration?

The placement of school crosswalks (yellow) is consistent with state law. In addition, yellow crosswalks are placed on "walking routes to school," as developed jointly by the City and the responsible school.

## How is the decision to install a crosswalk made?

Installation guidelines are used, covering the issues outlined above. The City Traffic Engineer will consider the overall effect of a crosswalk on both pedestrian and traffic movements in determining the placement of a marked crosswalk.



## What if a crosswalk is already in place? What else can be done to improve the safety of an intersection?

There are some conditions that may warrant enhancement at a marked crosswalk such as high volume and speed or limited sight distance. Enhancements may include:

- Higher visibility crosswalk markings and warning signs;
- Better lighting;
- Curb extensions to reduce the width of the pedestrian crossing and to improve visibility;
- Pedestrian refuge areas, such as median islands;
- Textured pavement within crosswalk;
- Pedestrian activated warning lights.

## What happens to a crosswalk that becomes temporarily unavailable during construction projects? How will I know that the crosswalk will be replaced after construction?

When it is determined that a crosswalk should be temporarily removed due to a construction or maintenance project, alternatives are developed and proper signage and/or notification to pedestrians is provided. The contractor is directed to replace the marked crosswalk as soon as possible, as part of the construction project.