



How do I ask for a stop sign in my neighborhood?

The first step is to contact the City's Department of Transportation (DOT) and describe your concern. The quickest way to reach us is to call **408-535-3850** and ask for Traffic Engineering, or send an email to us at **traffic.calming@sanjoseca.gov**. Some traffic solutions require community involvement, because they can result in loss of parking, stronger enforcement measures, or the redirection of traffic onto other roadways. DOT staff can meet with neighborhood representatives to discuss different options. Community input is encouraged throughout the process.

How do I report a damaged or missing stop sign?

Please call our Sign Maintenance Shop directly at 408-361-0170. Please provide the intersecting street names.



USEFUL NUMBERS

Crosswalk Studies	535-3850
Damaged or Uneven Sidewalks	277-3158
New Streetlights	535-8300
Potholes/Pavement Problems	277-4373
School Safety Presentations	975-3296
Sign Maintenance	361-0170
Sign & Marking Requests	535-3850
Streetlight Repair	277-5517
Street Tree Issues	277-2762
Storm Drains Clogged	277-4373
Street Smarts Presentations	975-3238
Traffic Signal Malfunctions	277-4373
Traffic Signal Timing Concerns	975-3700
Traffic Visibility Obstructions	535-3850
Call Center 24-Hour Hotline	535-3500

Upon request, this publication can be made available in alternative formats, such as Braille, large print, audio tape or computer disc. Requests can be made by calling 408 535-3850 (voice) or 408 294-9337 (TTY).

Department of Transportation

200 East Santa Clara Street
8th Floor
San José, CA 95113
408-535-3850
www.sanjoseca.gov/transportation

Stop Signs In San Jose



Department of Transportation



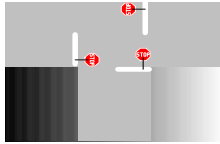


Why are stop signs installed?

Stop signs are installed to enhance safety, reduce delay and establish right-of-way at intersections among motorists, cyclists, and pedestrians.

Where are stop signs installed?

Stop signs may be installed in "all-way" (three or four approaches), two-way or one-way configurations.



3-Way Stop

What is the policy for installing stop signs in San Jose?



Stop signs are installed to reduce delay and enhance safety for all roadway users. Stop signs are installed consistent with state (Caltrans) standards. However, City policies have resulted in greater opportunities for the installation of stop signs where high pedestrian and bicycle activities occur. City policies also recognize the need for additional stop signs near parks and schools. Stop signs should not be used as speed control devices. Use of unwarranted stop signs can result in inappropriate driver behavior.



What are the major criteria for installing a stop sign?

- Right-of-way conflicts between major (more traffic) and minor (less traffic) streets;
- Accident history at the intersection;
- Visibility conditions;
- Proximity to schools, major parks or other facilities, such as libraries and transit stops, that generate high pedestrian and bicycle activity;
- Unusual conditions.

How is the decision to install a stop sign made?

The intersection is scored by a point system covering the issues outlined above. If the minimum score is achieved for a type of intersection, then stop signs will likely be installed. The impact on other streets is considered in the process. Ultimately, the City Traffic Engineer determines if stop signs, or other traffic control measures, are necessary at the intersection.



How can I appeal a decision about a stop sign?

If the City Traffic Engineer concludes that a requested stop sign(s) should not be installed because the location did not meet minimum requirements, then the Traffic Appeals Commission is authorized to hear a citizen appeal. After hearing all the facts presented to it on appeal, the Traffic Appeals Commission can direct the installation of a stop sign.

If a stop sign is not appropriate, what else can be done to improve the safety of an intersection?

A variety of things may be done to improve the safety of an intersection, including:

- Additional Police enforcement;
- Trimming trees and bushes to improve visibility;
- Parking restrictions near the intersection to increase visibility;
- Better education of motorists, bicyclists and pedestrians who use the intersection;
- Installation of warning signs.