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Memorandum City Manager's Office

**TO:** HONORABLE MAYOR AND  
CITY COUNCIL

**FROM:** Debra Figone  
Harry Mavrogenes

**SUBJECT:** Laura Lam

**DATE:** 06-17-09

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Approved

Date

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It is with regret that we must inform you that Laura Lam will be leaving her position as the Strong Neighborhoods Manager effective June 19, 2009 after 3 years in this important assignment. Laura's leadership style and her excellent ability to work with others in a positive results-oriented fashion have been instrumental in the creation of a nationally recognized model program for community engagement, neighborhood revitalization and the development of engaged community leaders. Thanks to Laura's hard work and that of the SNI team, the City and the Redevelopment Agency were the recipients of the 'National League of Cities' Gold Award for Municipal Excellence in 2008. Prior to becoming the Strong Neighborhoods Manager, Laura worked closely with the program in various roles including as a City Council Assistant, Development Specialist and a Neighborhood Team Manager.

Our loss is the City of Kalamazoo's gain as Laura returns to her home town in the capacity of the City's Community Development Manager providing her an opportunity to continue the work she loves and does so well closer to her family in her native state of Michigan.

Please join us in thanking Laura for her years of service to our community and its neighborhoods. We wish Laura and her family the very best.



DEBRA FIGONE  
City Manager



HARRY MAVROGENES  
Executive Director