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SENT TO COUNCIL:
by City Manager's Office



Memorandum

TO: HONORABLE MAYOR AND
CITY COUNCIL

FROM: William F. Sherry, A.A.E.

SUBJECT: MONTHLY NOISE
REPORT FOR
May 2010

DATE: June 25, 2010

Approved

Date

6/28/10

INFORMATION

Attached for distribution is the Norman Y. Mineta San José International Airport Monthly Noise Report for May 2010.

WILLIAM F. SHERRY, A.A.E.
Director of Aviation

Attachments



Monthly Noise Report

May 2010



Monthly Noise Report
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Analysis of May 2010 Noise Data

At the direction of the City Council, the Monthly Noise Report (MNR) has been designed to present a comprehensive picture of the Airport's noise impact on the community. The Analysis Section is intended to provide an identification of significant trends relating to observed data captured in the report.

Terminology

To establish terminology consistent with the Airport Noise Control Program (**ANCP**), the following terminology is used to describe aircraft operations that occur during the curfew period. All aircraft operations occurring during the curfew are referred to as "**Intrusions**". Those intrusions that occur for reasons that are exempted in the **ANCP** (*i.e. weather, mechanical or air traffic control problems*) are defined as "**Intrusions in Compliance**" with the **ANCP**. Those intrusions that are not exempted by the **ANCP** are defined as "**Intrusions in Non-Compliance**". All turbojet curfew intrusions are identified in the **Monthly Curfew Intrusion Report** section.

In the **Noise Complaint Summary** section of the report, the subheading **Commercial Aircraft** contains the following terminology: "**Intrusion Related**" identifies the number of complaints associated with curfew intrusions. The term "**Loud Aircraft**" refers to complaints about the loudness of a particular operation. Additionally, the category titled "**Frequency**" refers to complaints about multiple operations and helps to enhance the quality of the report's data. This assists in sorting the noise report data and clarifies the nature of these complaints.

On October 21, 2003, San Jose City Council approved Ordinance No. 27000 to preserve the existing nighttime noise environment by restructuring the "Curfew" from a weight-based to a noise-based curfew and adding provisions for fines and penalties. The Monthly Noise Report will now reflect the issuance of Administrative Citations as part of the curfew. The statement "**under investigation**" means the operation is in the process of being investigated for curfew compliance; the statement "**citation issued**" means a citation was issued for a non-compliant operation. Additionally, the statement "**under appeal**" means a citation is scheduled for an appeal hearing and no disposition is known; the statement "**citation overturned**" means a citation has been officially overturned by the Airport Commission.

Operational Impacts

The total scheduled commercial transport category turbojet operations for May 2010 was **100%** Stage 3.

Noise Complaints

The Noise Complaint Summary - May 2010 shows no change in the total number of complaints from **45** in April 2010 to **45** in May 2010 (no change in number of complaints). There were a total of **23** complainants, with one complainant accounting for **8** complaints, and another for **6** complaints.

Monthly Curfew Intrusions Report

May 2010 resulted in **34** curfew intrusions, an increase of **13** from April 2010. There were **4** complaints associated with the curfew intrusions. There was **1** operation "**In Non-Compliance**" with the Noise Control Program. A description can be found in the **Monthly Curfew Intrusions Report**.

Analysis of May 2010 Noise Data (continued)

General Aviation

Complaints associated with General Aviation operations changed from **12** in April 2010 to **13** in May 2010. There were **0** complaints associated with the San Jose Police Department helicopter surveillance activity.

Monthly Airline Turbojet Run-up Report

There was a total of **5** airline run-ups during May 2010. This compares with **2** in April 2010. There was **1** High Power Engine run-up; **0** of which took place during the curfew hours. There were **0** complaints associated with engine run-ups. Engine run-ups were performed in accordance with Federal Aviation Administration and airline safety procedures.

Noise Complaint Summary - May 2010
Norman Y. Mineta San Jose International Airport
Aircraft Monitoring Center

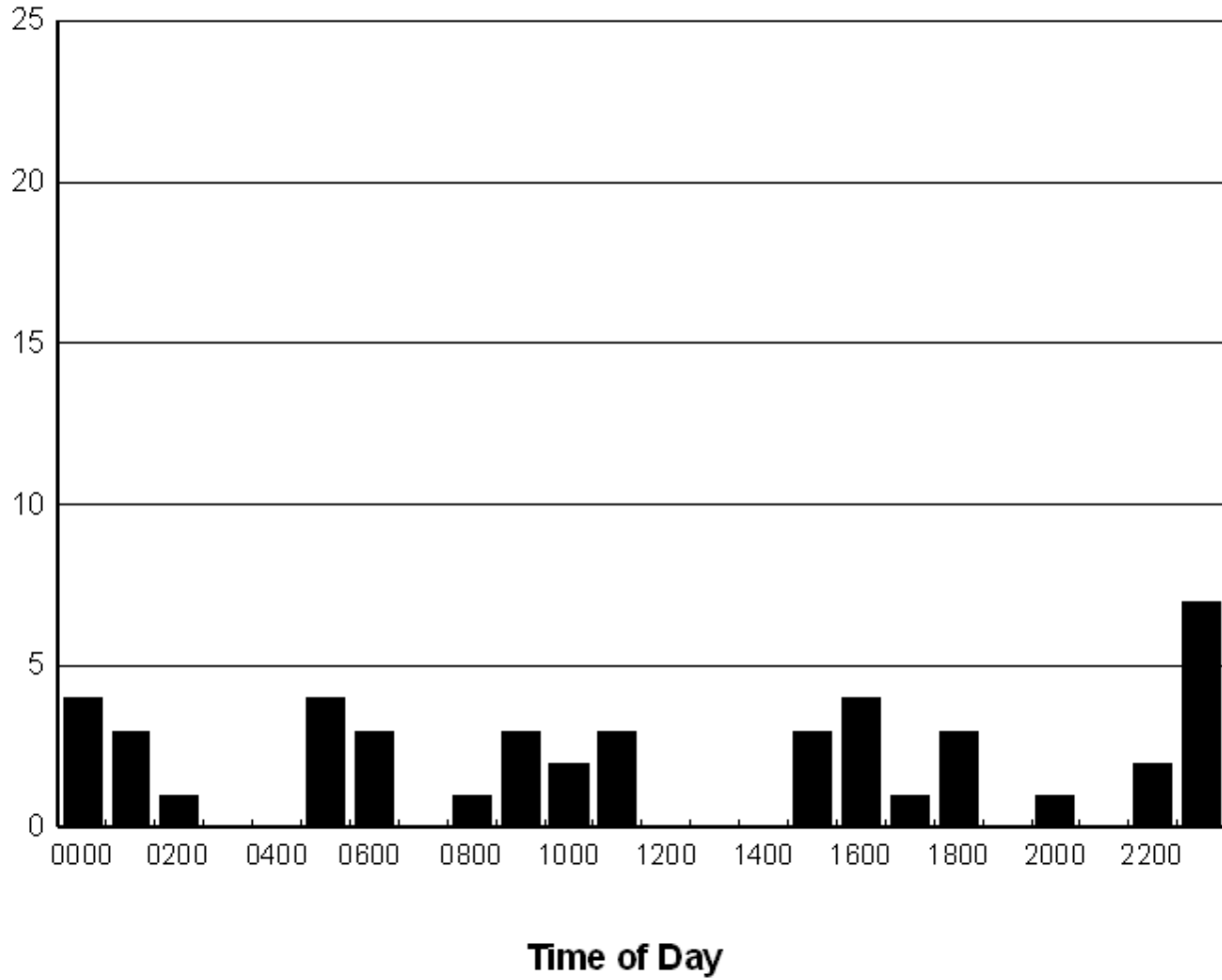
Noise Complaints		Dec 2009	Jan 2010	Feb 2010	Mar 2010	Apr 2010	May 2010
Commercial	Intrusion Related	1	2	1	3	3	4
	Loud	19	9	13	19	29	26
	Frequency	0	0	0	0	1	0
	Overflight	0	0	0	0	0	1
	Other	0	0	0	0	0	0
	Total	20	11	14	22	33	31
General Aviation	Intrusion Related	0	0	0	0	0	0
	Fixed Wing	7	7	3	11	11	13
	Helicopter	0	0	0	1	1	0
	Police Helicopter	0	0	0	0	0	0
	Total	7	7	3	12	12	13
Monthly Noise Complaints		27	18	17	35	45	45

Complaints by Area		Dec 2009	Jan 2010	Feb 2010	Mar 2010	Apr 2010	May 2010
City of San Jose	SJSH - Shasta/Hanchett	0	2	2	4	4	4
	SJRG - Rose Garden	1	1	1	2	6	3
	SJCC - Civic Center	5	5	0	3	4	1
	SJHP - Hensley Park	0	1	0	3	1	0
	SJWG - Willow Glen	5	2	2	3	4	5
	SJO - Other	2	1	5	9	7	11
	Total	13	12	10	24	26	24
City of Santa Clara	SCNA - North Areas	11	3	3	8	16	14
	SCO - Other	0	0	0	1	0	0
	Total	11	3	3	9	16	14
Other (Includes Unknown)	Other Areas	3	3	4	2	3	7
	Total	3	3	4	2	3	7
Monthly Noise Complaints		27	18	17	35	45	45

No. of Citizens Filing Complaints	14	13	9	24	28	23
Average Complaints per Day	0.9	0.6	0.6	1.1	1.5	1.5

Noise Complaints by Time of Day

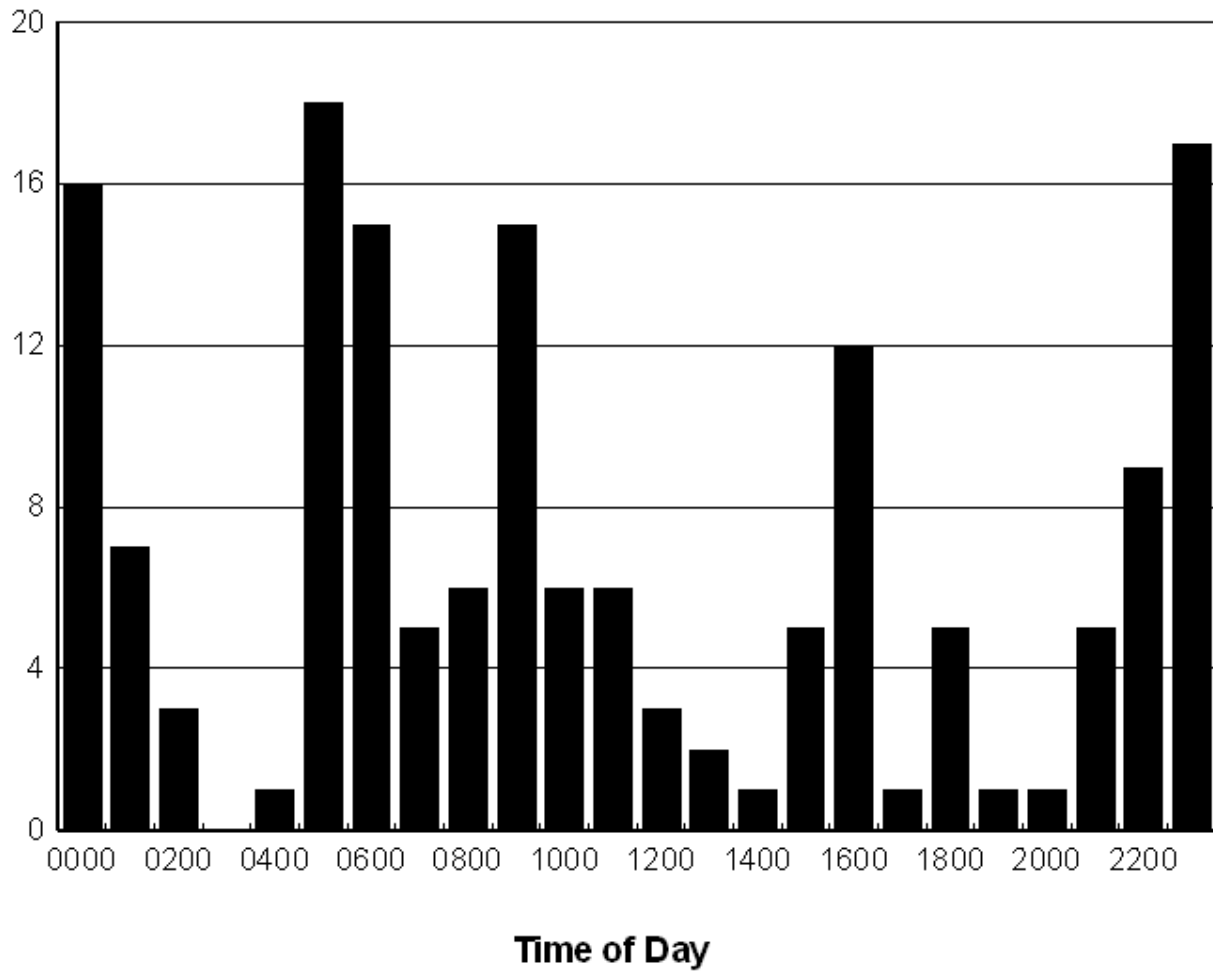
Norman Y. Mineta San Jose International Airport
Number of Complaints - May 2010



45 Total Complaints

Noise Complaints by Time of Day - YTD

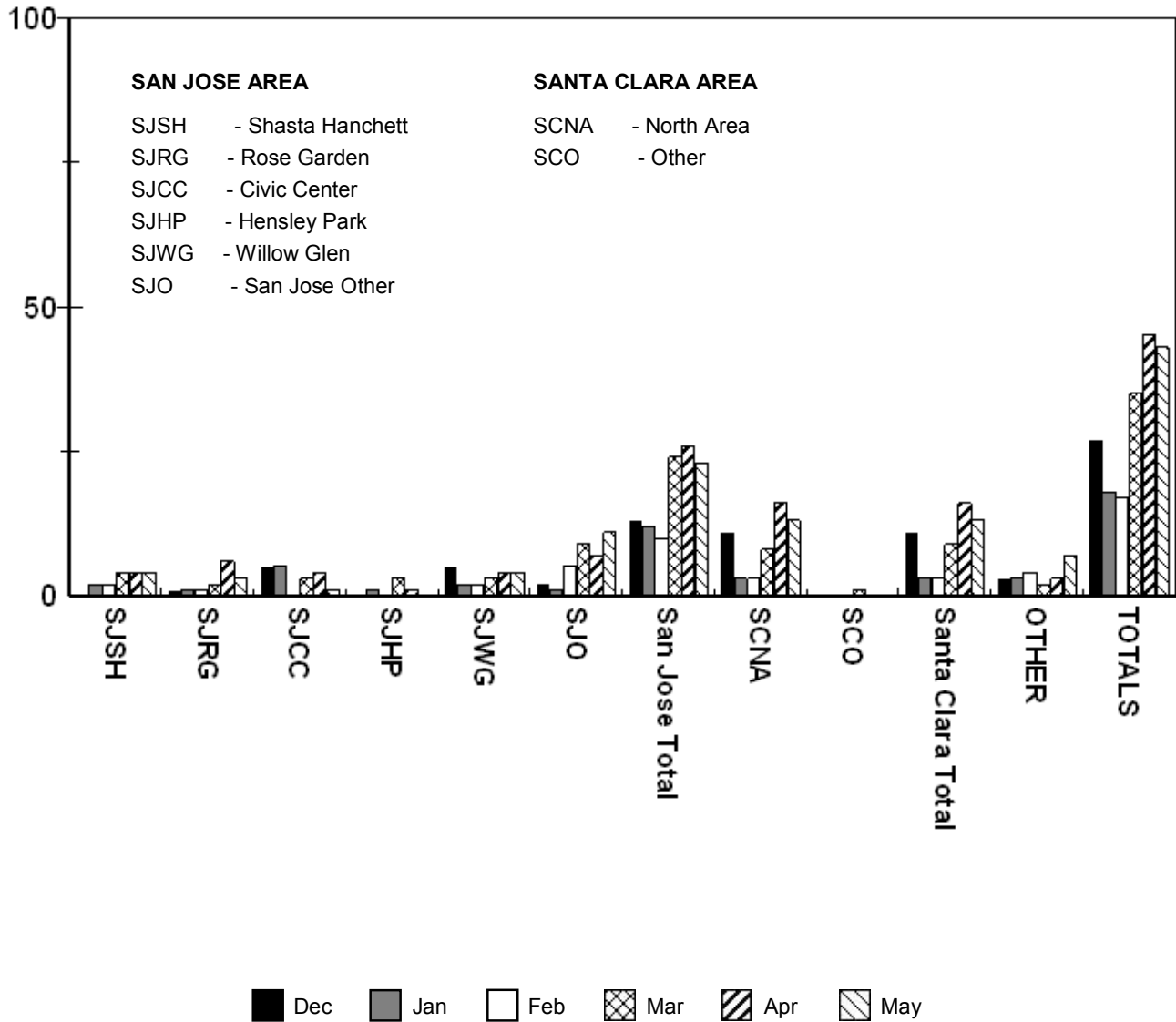
Norman Y. Mineta San Jose International Airport
Number of Complaints - YTD through May 2010



160 Total Complaints

Noise Complaints - City Areas

**Norman Y. Mineta San Jose International Airport - SJC
Complaints - December 2009 through May 2010**



Monthly Curfew Intrusion Report - May 2010

Norman Y. Mineta San Jose International Airport Aircraft Noise Monitoring Center

Curfew Intrusion Criteria

Curfew intrusion times are validated by ANOMS Noise Monitoring Sites #106 and #110 located at both ends of Runway 30L/12R. *All times are rounded to the nearest minute.*

Date	Time	Carrier	Flight_No	Runway	Aircraft	Comment	Complaints
05/01/10	01:56	SWA	SWA1003	A30L	B737	WEATHER	0
05/01/10	05:28	TRNSP3	N800KS	A30L	B737	CURFEW	0
05/04/10	00:48	DAL	DAL1097	A30L	A319	MECHANICAL	0
05/07/10	01:43	TRNSP3	724YS	A30L	B727	OTHER	0
05/07/10	23:57	DAL	DAL1684	D30R	B738	EMERGENCY	0
05/08/10	00:25	SCX	SCX8908	D30L	B738	MILITARY	0
05/10/10	23:31	SWA	SWA1098	A30L	B737	ATC	0
05/11/10	23:53	UAL	UAL467	A30L	A320	ATC	0
05/13/10	00:06	SWA	SWA731	A30L	B733	MECHANICAL	0
05/13/10	23:35	SWA	SWA724	A30L	B737	MECHANICAL	0
05/13/10	23:46	SWA	SWA1098	A30R	B733	MECHANICAL	0
05/14/10	00:18	SWA	SWA731	A30L	B733	MECHANICAL	0
05/14/10	23:37	SWA	SWA724	A30L	B737	MECHANICAL	0
05/15/10	02:33	COA	COA421	A30L	B738	WEATHER	0
05/15/10	02:47	COA	COA489	A30L	B738	WEATHER	0
05/19/10	00:00	SWA	SWA3855	A30L	B737	WEATHER	0
05/19/10	00:08	SWA	SWA109	A30L	B737	WEATHER	0
05/19/10	01:17	UAL	UAL467T	A30L	A320	WEATHER	0
05/19/10	02:45	RYN	RYN7397	A30L	B763	MILITARY	0
05/19/10	05:14	RYN	RYN2147	D30R	B763	MILITARY	3
05/21/10	23:31	DAL	DAL1684	D30R	B738	WEATHER	0
05/21/10	23:34	SWA	SWA724	A30L	B737	WEATHER	0
05/24/10	23:35	SWA	SWA9006	A30R	B737	MECHANICAL	0
05/24/10	23:49	SWA	SWA365	D30R	B733	WEATHER	0
05/25/10	23:34	UAL	UAL467	A12R	A320	WEATHER	0
05/25/10	23:38	ASA	ASA896	A12R	B738	MECHANICAL	0
05/27/10	00:31	SWA	SWA3855	A30L	B737	MECHANICAL	0
05/27/10	00:40	SWA	SWA1098	A30L	B737	MECHANICAL	0
05/27/10	05:16	SCX	SCX8911	A30L	B738	MILITARY	0
05/27/10	06:22	SCX	SCX8911	D12R	B738	MILITARY	0
05/28/10	23:55	SWA	SWA724	A30R	B737	MECHANICAL	0
05/29/10	00:21	DAL	DAL1634	D30R	B737	WEATHER	1

Curfew Intrusion Criteria

Curfew intrusion times are validated by ANOMS Noise Monitoring Sites #106 and #110 located at both ends of Runway 30L/12R. *All times are rounded to the nearest minute.*

Date	Time	Carrier	Flight_No	Runway	Aircraft	Comment	Complaints
05/30/10	01:46	MXA	MXA155	D30R	A320	MECHANICAL	0
05/31/10	23:40	SWA	SWA724	A30L	B737	WEATHER	0

Total Intrusions = 34

Total Complaints = 4

Monthly Curfew Intrusion Report - May 2010 (continued)

KEY

RUNWAY - A = Arrival D = Departure (Number)
STAGE 2 BTJ - Older Technology Business Turbojet
TRNSP3 - Stage 3 Transport Category Aircraft
LIFEFLIGHT - Medical Emergency Flights
OTHER UNKNOWN

ATC - FAA Air Traffic Control Factors
MECHANICAL - Aircraft Mechanical Delays
WEATHER - Weather Related Factors
UNIVERSAL TIME - 1pm = 13:00 and 11pm = 23:00
SECURITY

INTRUSIONS IN COMPLIANCE WITH ANCP

ATC Related Operations	Total:	2
Mechanical Related Operations	Total:	12
Weather Related Operations	Total:	12
Lifeflight/Medical Emergency Related Operations	Total:	0
Government/Military/Emergency Related Operations	Total:	6
Other	Total:	1

OTHER: Flight 724YS (B727) San Jose Sharks Charter

INTRUSIONS IN NON-COMPLIANCE WITH ANCP

CURFEW: Flight N800KS, (B737) Private Charter-Citation Issued

Non-Compliant Operations	Total:	1
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Curfew (Turbojet) Report Summary - May 2010

Norman Y. Mineta San Jose International Airport Aircraft Noise Monitoring Center

Aircraft Curfew Intrusions

Airline	Arrivals	Departures	Total	Complaints
ASA - ALASKA AIRLINES	1	0	1	0
COA - CONTINENTAL AIRLINES	2	0	2	0
DAL - DELTA AIR LINES, INC.	1	3	4	1
MXA - MEXICANA AIRLINES	0	1	1	0
RYN - RYAN AVIATION CORPORATION	1	1	2	3
SCX - SUN COUNTRY AIRLINES	1	2	3	0
SWA - SOUTHWEST AIRLINES	15	1	16	0
UAL - UNITED AIRLINES	3	0	3	0
Commercial Totals	24	8	32	4
Business Jets Stage 2	0	0	0	0
Transport Jets Stage 3	2	0	2	0
Business/Transport Jet Totals	2	0	2	0
Turbojet Totals	26	8	34	4

Total Operations: 11,424

Curfew Operations VS Total Operations - May 2010

Norman Y. Mineta San Jose International Airport
Aircraft Noise Monitoring Center

Airline	Curfew Operations			Total Operations*	Curfew as % of Total Operations		
	Compliant	Non Compliant	Total		Compliant	Non Compliant	Total
ALASKA AIRLINES	1	0	1	578	0.17	0.00	0.17
CONTINENTAL AIRLINES	2	0	2	160	1.25	0.00	1.25
DELTA AIR LINES, INC.	4	0	4	236	1.69	0.00	1.69
MEXICANA AIRLINES	1	0	1	82	1.22	0.00	1.22
SUN COUNTRY AIRLINES	3	0	3	12	25.00	0.00	25.00
RYAN AVIATION CORPORATION	2	0	2	2	100.00	0.00	100.00
SOUTHWEST AIRLINES	16	0	16	4092	0.39	0.00	0.39
UNITED AIRLINES	3	0	3	173	1.73	0.00	1.73
Totals	32	0	32	5335	0.60	0.00	0.60

*Does not include Cargo or non-scheduled operations.

Curfew (Turbojet) Report Summary - May 2010

Norman Y. Mineta San Jose International Airport Aircraft Noise Monitoring Center

Summary of Curfew Turbojet Operations
**** Airport Curfew is 11:00 P.M. through 7:00 A.M. ****

Hours	Arrivals	Departures	Total	Complaints
2300 - 2329	0	0	0	0
2330 - 2359	11	3	14	0
0000 - 0029	4	2	6	1
0030 - 0059	3	0	3	0
0100 - 0129	1	0	1	0
0130 - 0159	2	1	3	0
0200 - 0229	0	0	0	0
0230 - 0259	3	0	3	0
0300 - 0329	0	0	0	0
0330 - 0359	0	0	0	0
0400 - 0429	0	0	0	0
0430 - 0459	0	0	0	0
0500 - 0529	2	1	3	3
0530 - 0559	0	0	0	0
0600 - 0629	0	1	1	0
0630 - 0659	0	0	0	0
TOTALS	26	8	34	4

Monthly Airline Run-up Report - May 2010

Norman Y. Mineta San Jose International Airport Aircraft Noise Monitoring Center

Date	Time	Carrier	Runway	Aircraft	Run-up Type	Complaints
05/12/10	16:00	USA	R-35	B737	LOW POWER	0
05/12/10	19:00	USA	TWY-Y@M	B737	HIGH POWER	0
05/22/10	13:35	ASA	TWY-L	B737	PART POWER	0
05/26/10	06:15	SWA	A-13	B737	LOW POWER	0
05/26/10	22:00	JBU	A-7	A320	LOW POWER	0

Monthly Airline Run-up Summary - May 2010

Norman Y. Mineta San Jose International Airport
Aircraft Noise Monitoring Center

Carrier	Run-up High Power Over 90%	Run-up Part Power 60% to 90%	Run-up Low Power Less than 60%	Total	Complaints
ASA - ALASKA AIRLINES	0	1	0	1	0
JBU - JETBLUE AIRWAYS	0	0	1	1	0
SWA - SOUTHWEST AIRLINES	0	0	1	1	0
USA - US AIRWAYS	1	0	1	2	0
Totals	1	1	3	5	0

Complaints - May 2010

Norman Y. Mineta San Jose International Airport Aircraft Noise Monitoring Center

Event Date Time	Call Date Time	Event	Resolution
05/01/2010 20:31	05/01/2010 20:33	Mr. D from San Jose reported aircraft noise over his area. Mr. D did not request contact.	Arrival by commercial aircraft. Frequent caller postcard sent on 5/7.
05/02/2010 17:08	05/05/2010 13:22	Ms. L from Santa Clara reported aircraft noise over her area. Ms. L did request contact.	Overflight by Medical helicopter. Noise Staff contacted Ms. L on 5/7. Frequent caller postcard sent on 5/7.
05/03/2010 23:25	05/04/2010 07:36	Mr. M from Alviso reported aircraft noise over his area. Mr. M did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/7.
05/04/2010 08:03	05/04/2010 08:06	Mr. D from San Jose reported aircraft noise over his area. Mr. D did not request contact.	Arrival by commercial aircraft. Frequent caller postcard sent on 5/7.
05/06/2010 10:12	05/06/2010 10:14	Mr. W from Sunnyvale reported aircraft noise over his area. Mr. W did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/7.
05/06/2010 23:02	05/06/2010 23:09	Mr. D from San Jose reported aircraft noise over his area. Mr. D did not request contact.	Arrival by commercial aircraft. Frequent caller postcard sent on 5/7.
05/06/2010 23:02	05/06/2010 23:07	Mr. D from San Jose reported aircraft noise over his area. Mr. D did not request contact.	Arrival by commercial aircraft. Frequent caller postcard sent on 5/7.
05/08/2010 11:47	05/08/2010 17:47	Mr. W from Santa Clara reported aircraft noise over his area. Mr. W did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/14.
05/08/2010 23:56	05/09/2010 07:26	Mr. S from North Santa Clara reported aircraft noise over his area. Mr. S did not request contact.	Curfew investigation revealed a complaint departure by a commercial aircraft. Frequent caller postcard sent on 5/14.
05/09/2010 11:30	05/09/2010 12:14	Mr. W from Sunnyvale reported aircraft noise over his area. Mr. W did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/14.
05/11/2010 15:33	05/11/2010 16:15	Mr. S from North Santa Clara reported aircraft noise over his area. Mr. S did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/14.
05/12/2010 05:42	05/12/2010 06:12	Mr. M from North Santa Clara reported aircraft noise over his area. Mr. M did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/14.
05/13/2010 00:02	05/13/2010 00:07	Mr. T from the Rose Garden area reported aircraft noise over his area. Mr. T did not request contact.	Compliant arrival by a Stage 3 business jet. Frequent caller postcard sent on 5/14.
05/14/2010 01:53	05/15/2010 11:31	Mr. S from North Santa Clara reported aircraft noise over his area. Mr. S did not request contact.	Curfew investigation revealed a compliant arrival by a commercial aircraft. Frequent caller postcard sent on 5/14.
05/14/2010 16:25	05/14/2010 16:27	Ms. C from Willow Glen reported aircraft noise over her area. Ms. C did not request contact.	Arrival by commercial aircraft. Frequent caller postcard sent on 5/21.
05/14/2010 16:32	05/14/2010 16:59	Ms. S from Willow Glen reported aircraft noise over her area. Ms. S did not request contact.	Arrival by commercial aircraft. Frequent caller postcard sent on 5/21.
05/15/2010 11:42	05/15/2010 13:42	Mr. S from North Santa Clara reported aircraft noise over his area. Mr. S did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/21.
05/16/2010 09:33	05/16/2010 09:43	Mr. D from San Jose reported aircraft noise over his area. Mr. D did not request contact.	Arrival by commercial aircraft. Frequent caller postcard sent on 5/21.
05/16/2010 15:47	05/16/2010 16:00	Mr. S from the Shasta/Hanchett area reported aircraft noise over his area. Mr. S did not request contact.	Arrival by commercial aircraft. Frequent caller postcard sent on 5/21.

Complaints - May 2010

Norman Y. Mineta San Jose International Airport Aircraft Noise Monitoring Center

Event Date Time	Call Date Time	Event	Resolution
05/16/2010 15:52	05/17/2010 13:20	Ms. M from the Shasta/Hanchett area reported aircraft noise over her area. Ms. M did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/21.
05/17/2010 06:30	05/17/2010 06:32	Mr. Z from the Shasta/Hanchett area reported aircraft noise over his area. Mr. Z did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/21.
05/17/2010 06:42	05/17/2010 08:42	Mr. Z from the Shasta/Hanchett area reported aircraft noise over his area. Mr. Z did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/21.
05/19/2010 00:58	05/20/2010 09:47	Mr. N from San Jose reported aircraft noise over his area. Mr. N did not request contact.	Curfew investigation revealed a compliant arrival by a commercial aircraft. Frequent caller postcard sent on 5/21.
05/19/2010 05:13	05/19/2010 09:41	Mr. S from North Santa Clara reported aircraft noise over his area. Mr. S did not request contact.	Compliant departure by a Stage 3 business jet. Frequent caller postcard sent on 5/21.
05/19/2010 05:13	05/19/2010 05:33	Mr. E from North Santa Clara reported aircraft noise over his area. Mr. E did not request contact.	Compliant departure by a Stage 3 business jet. Frequent caller postcard sent on 5/21.
05/19/2010 05:16	05/19/2010 05:33	Mr. M from North Santa Clara reported aircraft noise over his area. Mr. M did not request contact.	Compliant departure by a Stage 3 business jet. Frequent caller postcard sent on 5/21.
05/19/2010 23:51	05/20/2010 21:02	Mr. N from San Jose reported aircraft noise over his area. Mr. N did not request contact.	Compliant arrival by a Stage 3 business jet. Frequent caller postcard sent on 5/21.
05/19/2010 23:51	05/20/2010 09:26	Mr. N from San Jose reported aircraft noise over his area. Mr. N did not request contact.	Compliant arrival by a Stage 3 business jet. Frequent caller postcard sent on 5/21.
05/20/2010 06:15	05/20/2010 06:22	Mr. G from the Civic Center area reported aircraft noise over her area. Mr. G did not request contact.	Compliant departure by a Stage 3 business jet. Frequent caller postcard sent on 5/21.
05/20/2010 22:55	05/21/2010 14:25	Ms. R from Willow Glen reported aircraft noise over her area. Ms. R did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/21.
05/21/2010 01:17	05/21/2010 14:02	Mr. N from San Jose reported aircraft noise over his area. Mr. N did not request contact.	Compliant arrival by a Stage 3 business jet. Frequent caller postcard sent on 5/21.
05/22/2010 02:05	05/23/2010 10:05	Ms. H from the Rose Garden area reported aircraft noise over her area. Ms. H did not request contact.	Overflight by aircraft enroute to OAK. Frequent caller postcard sent on 5/28.
05/22/2010 09:30	05/22/2010 10:45	Ms. M from the Rose Garden area reported aircraft noise over her area. Ms. M requested contact.	Arrival by commercial aircraft. Noise Staff contacted Ms. M on 5/25. Frequent caller postcard sent on 5/28.
05/23/2010 01:55	05/23/2010 02:02	Mr. C from Los Gatos reported aircraft noise over his area. Mr. C did not request contact.	Compliant arrival by a Stage 3 business jet. Frequent caller postcard sent on 5/28.
05/24/2010 18:20	05/24/2010 19:05	Mr. C from North Santa Clara reported aircraft noise over his area. Mr. C did request contact.	Compliant departure by a Stage 3 business jet. Frequent caller postcard sent on 5/28.
05/24/2010 18:55	05/24/2010 18:56	Mr. C from North Santa Clara reported aircraft noise over his area. Mr. C did request contact.	Departure by commercial aircraft. Noise Staff contacted Mr. C on 5/25. Frequent caller postcard sent on 5/28.
05/24/2010 23:54	05/26/2010 20:48	Mr. N from San Jose reported aircraft noise over his area. Mr. N did not request contact.	Compliant arrival by a Stage 3 business jet. Frequent caller postcard sent on 5/28.
05/25/2010 22:00	05/25/2010 22:56	Mr. R from Sunnyvale reported aircraft noise over his area. Mr. R did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/28.

Complaints - May 2010

Norman Y. Mineta San Jose International Airport Aircraft Noise Monitoring Center

Event Date Time	Call Date Time	Event	Resolution
05/26/2010 16:16	05/26/2010 16:33	Mr. F from North Santa Clara reported aircraft noise over his area. Mr. F did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/28.
05/26/2010 16:40	05/26/2010 17:59	Mr. S from North Santa Clara reported aircraft noise over his area. Mr. S did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 5/28.
05/27/2010 00:25	05/28/2010 09:16	Mr. N from San Jose reported aircraft noise over his area. Mr. N did not request contact.	Compliant arrival by a Stage 3 business jet. Frequent caller postcard sent on 5/28.
05/29/2010 00:20	05/30/2010 10:08	Mr. S from North Santa Clara reported aircraft noise over his area. Mr. S did not request contact.	Curfew investigation revealed a compliant arrival by a commercial aircraft. Frequent caller postcard sent on 6/4.
05/29/2010 10:33	05/29/2010 10:43	Mr. W from Sunnyvale reported aircraft noise over his area. Mr. W did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 6/4.
05/31/2010 09:30	05/31/2010 11:52	Mr. S from North Santa Clara reported aircraft noise over his area. Mr. S did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 6/4.
05/31/2010 18:01	05/31/2010 18:39	Mr. V from Willow Glen reported aircraft noise over his area. Mr. V did not request contact.	Departure by commercial aircraft. Frequent caller postcard sent on 6/4.