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City Manager's Office

# Memorandum

**TO:** HONORABLE MAYOR AND  
CITY COUNCIL

**FROM:** Albert Balagso

**SUBJECT: PRNS PRELIMINARY SERVICE  
DELIVERY EVALUATIONS FOR  
THE 2011-2012 PROPOSED BUDGET**

**DATE:** 03-18-11

Approved 

Date 3/18/11

## INFORMATION

On February 28, 2011 the Administration provided the Mayor and City Council with an information memorandum entitled, *Preliminary Alternative Service Delivery Proposals* in accordance with Council Policy 0-41. That memorandum outlined a series of services that are undergoing a preliminary business case analysis as part of the 2011-2012 Proposed Budget. The Department of Parks, Recreation and Neighborhood Services (PRNS) was listed as providing alternative service delivery evaluations for the following areas: 1) Small Parks Landscape Maintenance (for parks that are 2 acres or less and for civic grounds) and Custodial Services (at park restrooms) and 2) Graffiti Eradication Services. The PRNS service delivery evaluations have been completed and are now posted on the City's web-site via the following link <http://www.sanjoseca.gov/budget/FY1112/ServiceDeliveryEvaluations.asp>.

As previously publicized, PRNS will hold three public stakeholder meetings to present the preliminary service delivery evaluations and gather community input. These meetings will be held on (1) March 23, 2011, at the Willows Community Center (2175 Lincoln Avenue); (2) March 24, 2011, at the Edenvale Community Center (330 Brahman Lane East); and (3) March 29, 2011, at the Alum Rock Youth Center (137 North White Road). All meetings will begin at 6:30pm and are scheduled to end at 8:00pm.

For each of the PRNS alternative service delivery evaluations identified above, the Administration will also meet and confer with affected City employee bargaining units, as applicable. Recommendations will be presented to the City Council as part of the review of the 2011-2012 Proposed Operating Budget in May and June, 2011.

/s/

ALBERT BALAGSO  
Director of Parks, Recreation and  
Neighborhood Services

For questions regarding this memo or to request a copy of the business plans please contact Julie Edmonds-Mares, Assistant Director, at 793-5553.