



Memorandum

TO: HONORABLE MAYOR
AND CITY COUNCIL

FROM: Robert Sapien, Jr.

SUBJECT: SEE BELOW

DATE: July 26, 2023

Approved

Date

7/27/23

SUBJECT: SAN JOSÉ FIRE DEPARTMENT ENCOURAGES USE OF THE PULSEPOINT APP TO TRACK LOCAL INCIDENTS

INFORMATION

The City of San José continues its effort to educate its residents and equip them with publicly accessible tools to strengthen their own awareness regarding emergencies occurring in San José. As temperatures rise and fire danger increases, officials of the City and its residents are encouraged to remain vigilant and informed about incidents occurring in San José.

The Fire Department encourages the use of PulsePoint, a 9-1-1-connected mobile app that can immediately provide information about emergencies occurring in the community. The PulsePoint app provides a real-time feed of fire and emergency medical services calls, and displays time of dispatch, location, and unit response. The app also includes an option to listen to live radio traffic of dispatch and command channels and serves to inform those assisting a cardiac arrest event of the location of the nearest Automated External Defibrillator. Once an event occurs in a public place, the app is activated, and an alert is sent to nearby cardiopulmonary resuscitation (CPR) trained bystanders. *The app is not activated for private residential addresses.*

The Fire Department implemented connectivity with PulsePoint in early 2012, becoming the first agency to adopt its use outside of its developers at the San Ramon Valley Fire District. PulsePoint was created to provide transparency to what fire agencies are doing in real-time and connect users to nearby victims in cardiac arrest with the goal of initiating high performance CPR sooner than emergency crews may be able to respond.

HONORABLE MAYOR AND CITY COUNCIL

July 21, 2023

Subject: San José Fire Department Encourages Use of the PulsePoint App to Track Local Incidents

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The PulsePoint app is available for free on both [iOS](#) and [Android](#) and is offered wherever it is adopted by local public safety agencies. The PulsePoint feed can also be accessed online via <https://www.pulsepoint.org/>.

A handwritten signature in black ink, appearing to read "Robert Sapien, Jr.", with a stylized flourish at the end.

ROBERT SAPIEN, JR.
Fire Chief, Fire Department

For questions, please contact Public Information Manager Jake Pisani at jacob.pisani@sanjoseca.gov or (408) 398-9228.