

Animal Care & Services OKR Q1 23-24 (Jul - Sep)

<https://bit.ly/maddies-sj>

Objectives

Improve the Lives of Animals at ACS & Community



Develop/Improve Training & Procedures



Support Staff Wellness, Safety & Growth



Create Effective Recruitment Strategies



Key Results

- Train volunteers 5 to assist in adoptions
- Complete and finalize food PO-
- Transition Med Vet calls and overnight foster support to weekend staff, nightshift and graveyard staff
- Provide post adoption resources for owners online
- Schedule/staff 1 veterinarian on Sunday

- Update ACS phone tree-
- Complete translation for 10 documents commonly used at ACS-
- Create a formal safety training program and policies-
- Submit an updated draft Euthanasia policy for review to Live outcome focus committee
- Update kennel cards to include vaccination, surgery, medical summary-
- Conduct a minimum of 2 animal kennel inventory a week-

- Conduct Animal bite prevention training monthly-
- Enroll 20 staff and volunteers to Kelly Bollen training-
- Conduct shelter evacuation drill-
- Complete training for new ACA staff-
- Complete training sign off for new AHT's hired in the last 6 months-

- Recruit and hire 5 ASO's-
- Hire SASO-
- Onboard 1 FT vet –
- Complete recruitment for nightshift ACA and coordinators-