



FOR CUSTOMER SERVICE

City of San José
200 East Santa Clara Street
San José, CA 95113
Phone (408) 535-3500

PLEASE SEND PAYMENT TO

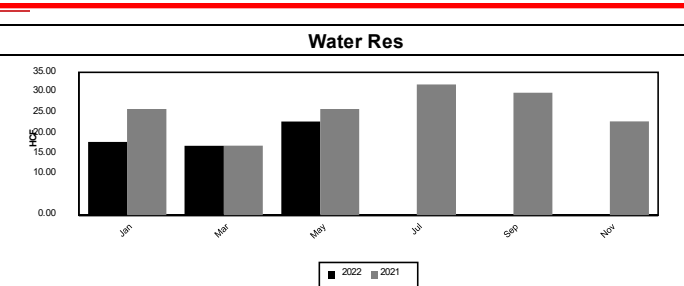
PO Box 888242
Los Angeles, CA 90088-8242

IN CASE OF WATER EMERGENCY:
CALL (408) 535-3500

Invoice No: 12345678

Customer No.	Account No.	Online/Phone Banking Number <small>Please use as account number for your online/phone banking.</small>	Bill Date	Amount Due*	Due Date
1234567	1234567890	12345671234567890	May 12, 2022	\$195.04	Jun 06, 2022

Service Type	Meter No.	Billing Period	Previous Reading	Current Reading	HCF (Hundred Cubic Feet)	Gallons
Water Residential	12345678	3/1/2022 to 5/2/2022	1,000	1,023	23	17,204



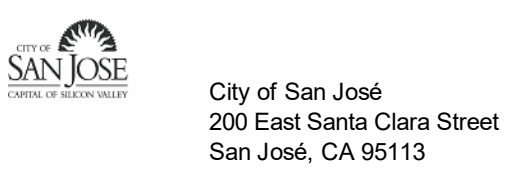
ACCOUNT SUMMARY			
Previous Bill		\$161.08	
Payment		(\$161.08)	
Balance Forward			\$0.00
	Usage	Rate	Total
Water Residential Zone 3,4	23.00	\$5.390	\$123.97
Water Meter Charge (62 days)			\$61.78
Utility Tax			\$9.29
Water Residential #12345678	23.00		\$195.04
Total Current Charges			\$195.04
TOTAL AMOUNT DUE			\$195.04

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For Your Information

For translation assistance, please call (408) 535-3500.
 Para obtener asistencia con traducciones, llame al (408) 535-3500
 Để được giúp đỡ về thông dịch, vui lòng gọi (408) 535-3500
 如需翻譯協助，請致電 (408) 535-3500
 如需翻译协助，请致电 (408) 535-3500

Please return this portion with your payment



* Payment must be received by due date to avoid late fee.

Customer/Account No.	Due Date	Amount Due*	Amount Enclosed
1234567/1234567890	Jun 06, 2022	\$195.04	\$

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JOHN DOE
123 BROADWAY
SAN JOSE CA 95000

Make payments to:

City of San José
PO Box 888242
Los Angeles, CA 90088-8242

123456712345678900000195048060620226

How to Read Your Utility Bill

Section 1

Customer Service - Call customer service at (408) 535-3500 to make payment, request a payment arrangement or ask questions about your bill. Payments can be made in person at City of San José City Hall, located at 200 E Santa Clara Street, San José, CA 95113.

Send Payment - Customers may send check or money order payments, along with the bill tear-off stub to our lockbox address: PO Box 888242, Los Angeles, CA 90088-8242. Please write your Customer Number and Account Number on the check or money order.

In Case of Water Emergency please call (408) 535-3500.

Invoice No. - current invoice (bill) number

Page 1 of 1 - Bill page 1 of 1

Customer No. is the 7-digit customer number.

Account No. is the 10-digit account number.

Online/Phone Banking Number is a 17-digit combination of the Customer Number and Account Number

Bill Date is the date of bill calculation

Amount Due is how much is owed by the account owner for utility service at the Service Address

Due Date is when full payment must be received by to avoid having a delinquent balance on the account

Section 2

Service Address is the location of utility service

Service Type is the utility service being provided for the listed account

Meter No. is the water meter number for the account

Billing Period is the from and to dates of utility billing

Previous Reading is the water meter reading from previous billing period (in HCF)

Current Reading is the water meter reading from current billing period (in HCF)

HCF is the water consumption this billing period in Hundred Cubic Feet (HCF)

Gallons is the water consumption in gallons (1 HCF equals 748 gallons)

Section 3

Water Usage (Chart) - Residential water usage trend in HCF for the period shown on the chart

For Your information - Important billing messages are placed here

Section 4

Account Summary:

Previous Bill - Balance on the last bill for the Service Address

Payment - payments made on your account since the last bill

Balance Forward - unpaid balance remaining in account from the last bill

Water Residential Zone - includes current usage charge, based on HCF used and rate per HCF

Water Meter Charge - meter charge for current billing period

Utility Tax - utility tax assessment, based on water charges

Total Current Charge - Water Residential Zone Usage Charge + Meter Charge + Utility Tax

Total Amount Due - unpaid balance from your previous bill plus total current charges

Section 5

Please Return This Portion With Your Payment - For check or money order payments, please include the bill tear off stub and mail to our lockbox address: PO Box 888242 Los Angeles, CA 90088-8242.

Please write customer number and account number on check or money order.