

Memorandum

TO: HONORABLE MAYOR
AND CITY COUNCIL

FROM: Robert Sapien, Jr.

SUBJECT: SEE BELOW

DATE: September 8, 2023

Approved



Date

9/8/2023

INFORMATION

**SUBJECT: FIRE DEPARTMENT EVALUATING OPTIONS FOR INTEGRATED
FIRST RESPONDER AND 9-1-1 AMBULANCE SERVICES**

The City Council will convene a Study Session, *Santa Clara County 9-1-1 Ambulance Services*, tentatively scheduled for October 16, 2023 from 1:30 p.m. to 4:00 p.m., to review the County of Santa Clara (County) first responder emergency medical services provided by fire departments, 9-1-1 ambulance services, and alternative service models.

The County's current agreement with the private ambulance provider is set to expire on June 30, 2024. On March 14, 2023¹, the County adopted a written policy establishing requirements for contracting for emergency ambulance services, a requisite step prior to entering or renewing a contract for ambulance services. In anticipation of the County releasing a request for proposal for selection of a successor 9-1-1 ambulance service provider, the Fire Department seeks to put forward options to the City Council that can achieve improved and sustainable emergency medical services inclusive of 9-1-1 ambulance services.

As part of the development of possible emergency medical services system options, the department is assessing the viability of a certain public-private model for contracting with the County for emergency ambulance services. In this model, the City of San José, if eligible, would enter into an agreement with the County as the primary provider of ambulance services, and subcontract those services to a private provider. However, the department cannot present this as a viable option without knowledge of a viable private provider interested in this model. To ascertain private provider interest in this arrangement, the department is releasing its own request for proposal, seeking a qualified ambulance services provider as the exclusive subcontractor for the City of San José.

¹http://sccgov.iqm2.com/Citizens/Detail_LegiFile.aspx?Frame=&MeetingID=14888&MediaPosition=&ID=114970&CssClass=

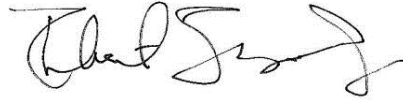
HONORABLE MAYOR AND CITY COUNCIL

September 8, 2023

Subject: Fire Department Evaluating Options for Integrated First Responder and 9-1-1 Ambulance Services

Page 2

The department looks forward to engaging with the City Council on this issue at the Study Session.



ROBERT SAPIEN, JR.
Fire Chief, Fire Department

For questions, please contact Robert Sapien, Jr., Fire Chief, at robert.sapien@sanjoseca.gov or (408) 794-6952.

