

**PROTECT OUR COMMUNITY**  
*RAPID RESPONSE NETWORK IN SANTA CLARA COUNTY*



**REPORT ICE ACTIVITY!**  
**CALL (408) 290-1144**

 **IF YOU SEE ICE ON THE STREET** | **IF ICE KNOCKS ON YOUR DOOR** | **IF ICE DETAINS A LOVED ONE**

*\* THIS IS NOT A GENERAL INFORMATION HOTLINE*

# Rapid Response Network in Santa Clara County

# What is the Rapid Response Network

A 24/7 hotline that ANY concerned community member can call to report an ICE arrest or rumors in our community

# What is the Mission of the RRN

- ▶ *To defend and empower our immigrant communities by connecting them with resources, protecting their rights, and fighting for justice for individuals and their families.*

To accomplish this mission, our strategy is to:

- ▶ *Develop and operate a community-driven emergency hotline, led by a network of local community organizations and hundreds of community volunteers, that supports individuals and families in case of immigration enforcement while empowering all affected to fight for justice.*

# Who is part of the RRN Steering Committee



**Amigos de Guadalupe**  
Center for Justice & Empowerment



# WHAT SPARKED THE IDEA

- ▶ After Trump was elected president in Nov 2016 local originations will gather community leaders on a weekly basis to hear out the community concerns and fears
- ▶ An organization in San Francisco was piloting a program called MIGRA WATCH which used an online system created by DACA recipient developer
- ▶ We contacted the trainer of San Francisco and were able to get materials to do trainings
- ▶ We began training Rapid Responders in mid 2017 at local churches and congregations.

# Soft launch in East Side San Jose on June 29<sup>th</sup> 2017



# Countywide launch in Mountain View on Sep 8<sup>th</sup> 2017



# ROLES IN THE RRN





# Dispatchers

The dispatcher is trained to answer all incoming calls

The dispatcher will assess the situation and send out attorney or ICE alert if needed

There can be several dispatchers on duty at the same time

The dispatcher will provide caller KYR if needed

# Rapid Responders

Rapid Responders will receive a text message when there is an ICE rumor

Rapid responders will show up and verify if the rumor is true or false

If ICE is present the responders will begin documenting what they see

The purpose of the Rapid Responders is to discourage ICE to break constitutional rights and to hopefully prevent an arrest

# Attorneys

- ▶ RRN has attorneys on call 24/7 to provide assistance after an arrest
- ▶ When an arrest is made the attorney will provide a free legal consultation
- ▶ The attorney will always try to get the person released that day either on bail or on their own recognizance
- ▶ Attorneys also provide free consultations to those that
  - ▶ Have a previous deportations and recent arrest
  - ▶ Have been threatened with ICE being called on them
  - ▶ Are detained with family in SCC
  - ▶ Is arrested at the border with family in SCC

# Accompaniment Family Support

- ▶ In order to support immediate families who have been separated by detention. A Family Support Coordinator will assess for basic needs:
  - ▶ food
  - ▶ clothing
  - ▶ transportation.
- ▶ Once basic needs are met, Family may be placed with an Accompaniment Team for a period no longer than two months
- ▶ In the event more support is needed the Family Support Coordinator will refer head of the family to long term case management.

# How does it work ICE rumor in the community

Community sees potential ICE activity, **calls** hotline number **408-290-1144**



Dispatcher on other end **sends** Responders in area a text alert



Responders that can come to scene **text back "OTW"**;  
Receive additional instructions from Dispatcher by text



Dispatcher stays on phone with caller to provide advice;  
Responders communicate with dispatcher by text



Responders go to location of potential ICE activity

# How does it work

## Someone was picked up by ICE

- ▶ Community member calls hotline
- ▶ The dispatcher will get full name, DOB, country of origin of the person arrested and the best contact information for updates on the case
- ▶ Dispatcher will send out an attorney alert to the on-call attorney
- ▶ Attorney will immediately start calling ICE to get a consultation with the person detained over the phone or in person to assess the case and to inform the detainee of options they have
- ▶ Attorney will call family member back to update them on situation
- ▶ The attorney will always try to get the person released that day either on bail or on their own recognizance
- ▶ If the case is more complicated the attorney will refer the family to other trusted organizations to take on the case

# Following a case through Accompaniment Support

- ▶ After an arrest the attorney will refer the family to Amigos de Guadalupe to provide accompaniment support
- ▶ Accompaniment support is to provide the family moral support
- ▶ Accompaniment teams provide
  - ▶ Car rides to school and work
  - ▶ Fundraise to help family needs
  - ▶ Offer other services depending on the skills within the team like tutoring, job skills.
  - ▶ Rides to see their detained loved one
- ▶ Accompaniment support is only temporary.

# Organizing and Movement Building

## Papeles Para Todos

- ▶ This is the organizing branch of the Rapid Response Network
- ▶ This group is led by folk who are directly impacted, and some have been previous clients of RRN
- ▶ The purpose of this group is to
  - ▶ Empower directly impacted people to become their own voice
  - ▶ Develop them in grassroots organizing to become leaders in their communities
  - ▶ Help win immigration reform for all.





Questions/Answers