

Memorandum

TO: Rules & Open Government Committee

FROM: Sharon W. Erickson,

City Auditor

SUBJECT: CITY AUDITOR'S FISCAL YEAR

2012-13 WORK PLAN

DATE: July 26, 2012

RECOMMENDATION

The City Auditor's Office recommends that the Rules and Open Government Committee review and approve of the City Auditor's Fiscal Year 2012-13 Work Plan.

BACKGROUND

The mission of the City Auditor's Office is to independently assess and report on City operations and services. To fulfill this mission, the Auditor's Office conducts performance audits that identify ways to increase the economy, efficiency, effectiveness, and accountability of City government, and provide independent, reliable, accurate, and timely information to the City Council and other stakeholders. The City Auditor submits an annual plan to the Rules and Open Government Committee for review and approval. This report presents the City Auditor's proposed work plan for fiscal year 2012-13.

As part of our annual review of potential audit subjects, we solicit audit suggestions from City Council members, members of the public, and staff. We also use information from the City's adopted operating and capital budgets and financial statements to prepare a spreadsheet model of potential audit subjects. The purpose of the model is to help prioritize audit work. It compares the following seven factors: proposed 2012-13 expenditures, estimated 2012-13 revenue, fund type, proposed number of staff (budgeted full time equivalents, or FTE), estimated fund balance, audit requests, and date of last audit. The results of the model are attached (see Attachment A).

PROPOSED AUDIT ASSIGNMENTS

The list of proposed assignments for fiscal year 2012-13 includes a mix of audits and special projects that address a wide range of concerns consistent with the City Auditor's areas of responsibility.

Assignments in process:

- 1. **Environmental Services Department** (in process) Audit of how ratepayer funds (sewer, stormwater, refuse, and water) are used, including a review of the proposed implementation of the Water Pollution Control Plant rehabilitation program. Target date: Aug-2012.
- 2. **Fire Department disability rates** (in process) Evaluation of workplace injuries and assessment of timeliness of treatment and recovery (follow-up to previous disability retirement and workers' compensation audit reports). Target date: Sep-2012.

- 3. **Impact of staffing reductions** (in process) Audit of the recent history of staffing reductions in the City, including voluntary and non-voluntary separations, and the impact of civil service bumping and layoff rules. Target date: Oct-2012
- 4. **Fire prevention** (in process) Causes and impacts of reported low compliance with state inspection requirements (according to the Proposed 2011-12 Operating Budget, an estimated 36 percent of dwellings received a state-mandated inspection in 2010-11 compared to a target of 100 percent). Target date: TBD.

Annual projects:

- 5. **Semi-annual audit recommendation follow-up reports** (on-going) The City Auditor's Office issues reports on the implementation status of all open audit recommendations as of June 30th and December 31st. We also meet with department staff as needed to discuss progress towards implementing open audit recommendations. Target dates: Oct-2012 and Mar-2013.
- 6. **Annual review of Team San Jose performance** (as required in the City's agreement with Team San Jose) Annual review to determine whether Team San Jose met its performance metrics and key requirements in the Management Agreement as of June 30, 2012. This will be the first review of the new performance measures established under the revised agreement. Target date: Fall-2012 (after issuance of audited financials).
- 7. **5**th **Annual Service Efforts and Accomplishments (SEA) Report** (on-going) Annual report providing data about the cost, quality, quantity, and timeliness of City services. The purpose of SEA reporting is to strengthen public accountability, and help improve government efficiency and effectiveness. The report incorporates existing performance measurement data, showing five-year historical trends, a variety of comparisons to other cities, and the results of resident surveys. Target date: Dec-2012.
- 8. **Santa Clara County Cities Association** (annual review at the request of the Association's Board) Review of expenditures and controls for the year ending June 30, 2012. Target date: TBD.

Annual external financial audits:

- 9. **Annual external financial audit and single audit** (contracted audit service) The City Charter requires an annual audit of the City's financial transactions. The City Auditor's Office works with the independent certified public accounting firm of Macias Gini and O'Connell LLP, the Finance, Airport, and Retirement Departments to coordinate this effort. This includes the annual external financial audit of the City's comprehensive annual financial statements, the Redevelopment Agency and successor agency, pension systems, Airport, Convention Center, Hayes Mansion, the Clean Water Financing Authority, Deferred Compensation, MTC compliance, and the Single Audit (including Airport passenger facility charges and customer facility charges). Target date: Dec-
- 10. Annual audits of voter-approved bond and parcel tax measures (contracted audit service) Macias Gini and O'Connell LLP will conduct audits of the Branch Library Bond Projects Fund, the Parks and Recreation Bond Projects Fund, the Public Safety Bond Projects Fund, and the Library Parcel Tax Special Revenue Fund, satisfying the City's obligation for guaranteed annual audits. Target date: Dec-2012.
- 11. **Semi-annual compliance reviews of the City's investment program** (contracted audit service) The City's investment policy requires semi-annual compliances audits to determine whether the investments in the City's pooled portfolio are in compliance with the City's investment policy, internal controls, and department procedures. Macias Gini and O'Connell LLP will conduct the audits as of June 30th and December 31st. Target dates: Oct-2012 and Apr-2013.

Carry-over projects not started yet:

- 12. **Housing programs** (carryover from FY 2011-12 audit work plan; ranked high in the citywide risk assessment model) The suspension of tax increment funding has dramatically impacted the City's housing programs. This audit will focus on the housing loan portfolio that remains in the City's control. Revenue from the \$769 million loan portfolio is forecasted to generate \$12 million in proceeds in FY 2012-13. Target date: TBD.
- 13. **Consulting agreements** (carryover from FY 2011-12 audit work plan; one in a series of audits reviewing large contracts to confirm that the City is getting the service that it is paying for and/or the revenues to which it is entitled) Audit of the procurement, monitoring, and payment for consulting agreements. Target date: TBD.
- 14. **Deferred compensation** (carryover from FY 2011-12 audit work plan) The City maintains deferred compensation plans for its employees. The assets of two plans are held in trust and administered by the Deferred Compensation Advisory Committee. As of June 30, 2011, net assets totaled \$668 million. This audit will focus on handling and crediting of employees' deferred compensation accounts. Target date: TBD.
- 15. **Overhead reimbursements** (carryover from FY 2011-12 audit work plan) Review the calculation and allocation of overhead among various City funds. Overhead reimbursements total about \$32 million per year. Target date: TBD.

Additional projects:

- 16. **NEW> Water Pollution Control Plant asset management and maintenance** Evaluate the adequacy of tracking and maintenance of critical infrastructure assets. Target date: TBD.
- 17. **<NEW> Overview of San Jose's Civil Service System** (follow-up to current audit of the impact of staffing reductions in bumping and layoffs) Review the history and purpose of San Jose's civil service system, and identify potential opportunities to improve the efficiency and effectiveness of key elements of the system. Target date: TBD.
- 18. <NEW> Library hours and staffing (ranked high in the citywide risk assessment model) Assess the impact of budget reductions on Library hours and staffing and identify opportunities to increase the efficiency and effectiveness of scheduling and staffing. Target date: TBD.
- 19. **<NEW> Office of Economic Development performance measures** (one in a series of ongoing projects reviewing the accuracy and reporting of city performance measures) Review and validation of performance measures for the year ending June 30, 2012. Target date: TBD.
- 20. <NEW> Community code enforcement (ranked high in the citywide risk assessment model)
 Assess the efficiency and effectiveness of operations and consequences of reductions. Target date: TBD.
- 21. **<NEW> Revenue management** (ranked high in the citywide risk assessment model) Review opportunities to modernize fees. Target date: TBD.
- 22. **<NEW> Graffiti abatement** Assess the efficiency and effectiveness of outsourced graffiti abatement services. Target date: TBD.
- 23. **<NEW> Travel expenditures** Routine audit of employee travel expenditures for appropriateness and compliance with City policies and procedures. Target date: TBD.
- 24. **<NEW> WPCP master agreements** Periodic audits of master agreements for consulting services at the Plant. Target date: TBD.

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Audit Administration and Other Responsibilities:

- 25. **Annual audit work plan and monthly status reports** (on-going) The City Charter requires the City Auditor to submit monthly reports to the City Council outlining activities and findings in the immediately preceding calendar month.
- 26. State audit of San Jose finances and pension obligations (in process) The California State Auditor is conducting an audit to provide independently developed and verified information related to San Jose's operating budget and current and future pension obligations. The City Auditor's Office is helping to ensure the State Auditor has access to the information they need. Target date: Aug-2012.
- 27. Quarterly whistleblower hotline monitoring (on-going) The Office of Employee Relations administers the hotline and handles all incoming calls. The Office of Employee Relations meets with the City Attorney and City Auditor quarterly to review the status of calls received.
- 28. **Provide training to city employees** (on-going) on how to incorporate risk analysis and internal controls into management strategies, and how to use performance measures to improve service delivery and drive decision making.

PROJECTS CONSIDERED BUT NOT RECOMMENDED AT THIS TIME

We designed the above proposed list of projects to address what we consider to be the highest priority areas, while trying to limit the scope of work to what we can realistically accomplish given limited audit resources, and taking into account timing issues and/or areas on which the Administration is already focusing. Items considered but not recommended at this time include:

- 1. Accounts payable
- 2. Accounts receivable
- 3. Airport general aviation services and net revenue (citizen request)
- 4. Benefits administration efficiency, effectiveness, and consistency of administration of employee benefits
- 5. Cardroom oversight assess the efficiency and effectiveness of the City's other cardroom regulatory functions (2011 audit addressed permitting and licensing of employees)
- 6. Carry-over fund balances and encumbrances (ranked high in citywide risk assessment)
- 7. City Hall funding the 2011-12 Santa Clara County Civil Grand Jury recommended the City conduct an independent audit of the City Hall project to determine compliance with the voter-approved Measure I
- 8. Contract documentation and insurance opportunities to streamline and improve timeliness of processing
- 9. Discipline procedures and outcomes (see review of Civil Service system above)
- 10. Economic development activities (see audit of Economic Development performance measures above)
- 11. Efficiency and effectiveness of non-public safety scheduling and staffing maximizing hours of service
- 12. Employee absenteeism use and monitoring of sick leave and other leave time
- 13. Financial scan of city-funded community-based organizations Report summarizing key financial information for community-based organizations receiving more than \$250,000 in annual financial assistance from the City (previous reports were issued in 2010 and 2011)
- 14. Impacts of outsourcing costs and benefits of outsourcing (see audit of graffiti abatement above)

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- 15. Integrated Waste Management although it ranked high in the citywide risk assessment model, we recommend deferring audit work until commercial solid waste and potential billing program changes are complete
- 16. Organizational structure compile citywide data on span of control, management layers, and other relevant measures of organizational structure
- 17. Planning Department application process
- 18. Public Works process for prioritizing infrastructure repair and improvement projects
- 19. Retiree healthcare (retirement plans continue to rank high in the citywide risk assessment model)
- 20. San Jose Downtown Association
- 21. Use and coordination of volunteers
- 22. Wastewater pretreatment permits review best practices and opportunities to streamline the permitting process
- 23. Watershed protection division measuring program efficiency, effectiveness, and outcomes

NEXT STEPS

As audit work proceeds, I will forward to the City Council monthly reports describing the status and progress towards completing audit projects. As part of our normal audit process, we will notify you when we start each audit to determine if you have any interests or concerns that we can address during our audit. This is intended to ensure that our audits are responsive to your needs. Any subsequent additions to the work plan will be forwarded to the Rules Committee for approval. Generally, audit reports are heard by the Public Safety, Finance and Strategic Support Committee before being cross-referenced to the full City Council.

Sharon W. Erickson City Auditor

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Attachment A: Citywide risk assessment model

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ITEM NUM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT	PROPOSED EXPENDITURE S	S C O R E	PROPOSED REVENUES	S C O R E	NUMBER OF STAFF	S C O R E	BEG. FUND BALANCE	S C O R E	FUND TYPE	S C O R E	PENDING AUDIT REQUEST	S C O R E	DATE OF LAST AUDIT	S C O R E	TOTAL SCORE
	RELATIVE WEIGHT	S OF RISK FACTORS			5		5	1	5		2		3		5		5	300
				04700005	_		•	077.00	_		0	OFN	40	2040	40	1990	40	220
	LIBRARY		ACCESS TO INFO., LIB. MATS, & DIGITAL SOUR	24,780,035			0	277.63		40 700 740	0	GEN		2010		1990		209
	HOUSING		AFFORDABLE HOUSING INVESTMENT FUND (34	18,947,575			7		0	19,786,719		SPEC		2012		4000	10	
	FINANCE		REVENUE MANAGEMENT	4,890,018			0	38.81		19,830,000		GEN		2012		1996 2008		201 199
	ENVIRON SVCS		INTEGRATED WASTE MGMT FUND (423)			119,553,700			0	12,696,516		SPEC				2010		199
	RETIREMENT		FEDERATED RETIREMENT FUND (134)	198,834,217		191,426,019			0	2,005,300,458		SPEC		2011		2010		193
	RETIREMENT		POLICE & FIRE RETIREMENT FUND (135)	207,658,227		246,564,000		44.70	-	2,726,808,517				2011	0	1998		185
		NEIGHBORHOOD SVCS		6,485,212		14,788,525		44.73			0	GEN GEN		2009		2004		185
			COMMUNITY CODE ENFORCEMENT	8,665,014			0	70.33			0			2009		2011		180
	GENERAL FUND	CITY-WIDE	Personal services	590,964,829			0	5,469.78	0		0	GEN GEN		2011		2011	10	180
	GENERAL FUND	REVENUE	CARRYOVER FUND BALANCE		0	78,217,436			_		0			-	_			
300000	GENERAL FUND	REVENUE	OVERHEAD REIMBURSEMENTS	10 707 704	0	32,331,426	_		0	4.550.007		GEN			_	2007	10	180 180
	HOUSING		MULTI-SOURCE HOUSING FUND (448)	19,787,794			8	00.40	0	4,550,067	_	SPEC	_	2012		2007		178
	HOUSING	COMM & ECON DEVMT		4,282,128			2	28.40	_		0	SPEC	-	2012	_		10	-
	CITY-WIDE		EARMARKED RESERVES	26,926,686			0		0		0	GEN	_			-	10	175 175
7.00	CITY-WIDE		CONTINGENCY RESERVE	29,309,000	_		0		0	5 750 000	0	GEN				2007	10	175
	CITY-WIDE		COMM DEVMT BLOCK GRANT FUND (441)	10,351,212			7	000.00	0	5,758,638		SPEC		2009	0	2007	4	
	FIRE	PUBLIC SAFETY	EMERGENCY RESPONSE	127,703,029			0	660.03			0	GEN			-	2001	9	175
	GENERAL FUND	REVENUE	ENCUMBRANCE BALANCE	5044400	0		9	40.07	0		0	GEN	10 5		-		10	175 175
			PAVEMENT MAINTENANCE	5,314,139			0	46.87			0	CAP	-	2011		2004	_	
	ENVIRON SVCS		STORMWATER MANAGEMENT	9,771,794			0	39.09			0	SPEC	-	2011		2001	9	173 170
			PARKS MAINTENANCE AND OPERATIONS	29,929,701			0	262.95	_		0	GEN		0010	0	0040	-	
			RECREATION AND COMMUNITY SERVICES	17,427,113			0	160.51	_		0	GEN	_			2010	_	170
0.000			DEV. PLAN REVIEW & BLDG CONSTRUCTION IN	21,227,916			0	136.56			0	GEN			0	2000		170
	HOUSING	18 - 18 - 18 - 18 - 18 - 18 - 18 - 18 -	NEIGHBORHOOD DEVMT AND STABILIZATION	3,293,972	_		0	23.40	4		0	SPEC		2012		1997		168
	ENVIRON SVCS	CAPITAL PROGRAM	SANITARY SEWER SYSTEM CAPITAL PROGRAM	72,779,000			0		0		0	CAP		2011			10	165
	POLICE		TRAFFIC SAFETY SERVICES	11,684,189	_		0	182.50	_		0	GEN			0		10	165
			GENERAL PURPOSE PARKING FUND (533)	13,387,292		-	8		0	11,793,186	-	SPEC	-	0011	0	0000	10	164
	ENVIRON SVCS		RECYCLED WATER MANAGEMENT	4,002,140			0	17.51			0	SPEC	_	2011		2000		163
	ENVIRON SVCS		RECYCLING & GARBAGE SERVICES	99,777,103		-	0	45.66		-	0	SPEC		2011	19-500	2008		163
	ENVIRON SVCS		WASTEWATER MANAGEMENT	65,162,752	-	-	0	311.91	_		0	SPEC		2011	-	2012	-	163 160
	AIRPORT	CAPITAL PROGRAM	AIRPORT CAPITAL PROGRAM	20,098,000			0	45.00	0		0	CAP	5	2008			10	
	AIRPORT		AIRPORT PLANNING & DEVELOPMENT	2,456,028			0	15.00	3		0	SPEC	6	2008	10	2007	10	158
	ENVIRON SVCS		POTABLE WATER DELIVERY	25,517,822			0	30.69		4.074.000	0	SPEC	_	2011		2007	_	158
	ECON DEVMT		WORKFORCE INVESTMENT ACT FUND (290)	11,085,354	_		8	0.10	0	1,071,928		SPEC	_	0040	0	0000	10	156
	ECON DEVMT		REAL ESTATE SERVICES	3,313,888			0	8.10			0	GEN		2012		2002		155
2.000	PUBLIC WORKS		PLAN, DESIGN, & CONSTRUCT PUBLIC FACILITI	26,992,364			0	193.10			0	CAP			0	1997		155
		TRANSPORT & AVIATIO		11,520,909			0	61.74		40.450.044	0	GEN		-	0		10	155 154
	CITY-WIDE		CONV CENTER FACILITIES DISTRICT REV FUND	8,201,250	_		7	00.50	0	19,453,214		SPEC	6	2010	-	2010	10	154
	And the second second second second		SANITARY SEWER MAINTENANCE	14,006,944			0	93.50		407.047	0	SPEC		2010	_	2010	1 10	153
_	HOUSING		HOME INVEST PARTNER PROG TRUST FUND (4	14,005,044			8		0	497,317	_	SPEC		2044	0		100	152
	ENVIRON SVCS	CAPITAL PROGRAM	STORM SEWER SYSTEM CAPITAL PROGRAM	8,353,000			0	64.55	0		0	CAP	5	2011	-	4000	10	150
	LIBRARY	NEIGHBORHOOD SVCS		3,607,654			4	24.50			0	GEN	-		0	1990		
-		COMM & ECON DEVMT		1,183,347		30,803,854		6.17			0	GEN			0	2001		150
_	PUBLIC WORKS	STRATEGIC SUPPORT		6,487,333		7,961,000		38.77			0	CAP			0	2002		150
-	AIRPORT		AIRPORT FACILITIES MAINTENANCE	20,690,590			0	65.00	_	V22 300 002	0	SPEC	_		0		10	148
162	AIRPORT	TRANSPORT & AVIATIO	AIRPORT FISCAL AGENT FUND (525)	90,026,069	10	398,500	2		0	103,640,741	10	SPEC	6		0		10	148

ITEM NUM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT	PROPOSED EXPENDITURE S	R E	PROPOSED REVENUES	S C O R E	NUMBER OF STAFF	S C O R E	BEG. FUND BALANCE	S C O R E	FUND TYPE	S C O R E	PENDING AUDIT REQUEST	O R E	DATE OF LAST AUDIT	S C O R E	TOTAL SCORE
-	AIRPORT		AIRPORT CUST FACILITY & TRANS FEE FUND (5	2,684,089		16,089,740			0	5,191,848	_	SPEC	-		0		10	145
	GENERAL FUND	REVENUE	FRANCHISE FEES		0	44,325,000	-		0		0	GEN	_		1	2008	-	145
	POLICE	PUBLIC SAFETY	STRATEGIC SUPPORT	31,035,505		3,692,840	_	57.00	7		0	GEN	-	-	0	2012	_	145
	PUBLIC WORKS		FACILITIES MANAGEMENT	17,456,887			0	68.75	7		0	GEN	-	-	0	2003	_	145
	AIRPORT	TRANSPORT & AVIATIO		24,811,185	- 20		0	49.00	6		0	SPEC		2008	-	2011	-	143
	ENVIRON SVCS		NATURAL AND ENERGY RESOURCES PROTECT	1,432,954	4		0	4.09	1		0	SPEC	_	2011	-		10	143
-	ENVIRON SVCS		WATER UTILITY FUND (515)	27,065,857	9	29,021,000	_		0	6,900,754	-	SPEC	200		0	2007	-	142
	CITY-WIDE		COMMUNITY FACILITIES REVENUE FUND (422)	9,745,500	7	4,641,543			0	1,419,722	-	SPEC	-		0		10	141
	CITY ATTORNEY		LEGAL TRANSACTIONS	7,285,127	7		0	33.60	5		0	GEN	-	-	0		10	140
	FINANCE		TREASURY MANAGEMENT	3,738,746	-	10,000,000		27.57	4	5,658,000,000	10	GEN	-		0	2012	_	140
	FIRE	PUBLIC SAFETY	STRATEGIC SUPPORT	15,396,669	8	9,275,000	-	61.00	7		0	GEN	-		0	2012	1	140
	POLICE	PUBLIC SAFETY	CRIME PREVENTION & COMMUNITY EDUCATION	3,847,705	_		0	41.66			0	GEN			0		10	140
	AIRPORT		AIRPORT REVENUE FUND (521)	0	0	115,058,205			0	53,836,462	-	SPEC			0		10	138
	HOUSING		HOUSING DEVMT AND PRESERVATION	880,607	3		0	4.40	1		0	SPEC	_	2012			10	138
_	AIRPORT		AIRPORT MAINT & OPERATION FUND (523)	65,214,264		0	0		0	25,504,590	-	SPEC	-		0		10	136
	CITY ATTORNEY	STRATEGIC SUPPORT	LEGAL REPRESENTATION	5,931,347	6		0	30.40	5		0	GEN	_	-	.0		10	135
	FINANCE		STRATEGIC SUPPORT	1,168,420	4	4,497,400	-	6.35	1		0	GEN	1	-	0		10	135
	GENERAL FUND	CITY-WIDE	Non-personal/equipment	84,489,557			0		0		0	GEN				2010	_	135
_			CUSTOMER CONTACT CENTER	3,940,374	_		0	37.37	5		0	GEN	-		0		10	135
-	POLICE	PUBLIC SAFETY	REGULATORY SERVICES	3,768,908			0	24.00	4		0	GEN	-		10	2010	1	135
	POLICE	PUBLIC SAFETY	RESPOND TO CALLS FOR SERVICE	185,481,159			0	953.50	10		0	GEN		_	0	2010	1	135
			STREET LANDSCAPE MAINT	8,147,526	7		0	21.25	4		0	GEN	10		0		10	135
	ENVIRON SVCS		SEWER SERVICE & USE CHARGE FUND (541)	25,682,013	9	127,421,300	10		0	37,647,861	10	SPEC	6		0	2012	0	133
		STRATEGIC SUPPORT	,	57,339,723	10	30,000	1		0	2,334,103	5	SPEC	6		0	1995	10	133
			STORM SEWER MANAGEMENT	7,316,272	7		0	46.84	6		0	SPEC	6		0		10	133
	CITY-WIDE	THE VIEW REPORTS AND THE PROPERTY OF THE PROPE	COMM FACILITIES DISTRICT FUNDS	2,693,068	5	2,812,650	-		0	6,964,908	7	SPEC	-		0		10	132
	ENVIRON SVCS		SJ/SC TREATMENT PLANT OPERATING FUND (5	81,368,197	10	27,371,000			0	29,939,619	9	SPEC	6	100	0	2012	0	131
102	CITY MANAGER	STRATEGIC SUPPORT	ANALYZE, DEVELOP & RECOMMEND PUBLIC PO	4,900,107	6		0	27.50	4		0	GEN	10		0		10	130
	CITY-WIDE		GEN FUND CAPITAL, TRANSFERS & RESERVES	90,810,433	10		0		0		0	GEN	10		0		10	130
	CITY-WIDE	STRATEGIC SUPPORT	TRANSFERS TO OTHER FUNDS	39,386,581	10		0		0		0	GEN	10		0		10	130
_	CITY-WIDE	CITY-WIDE	ICE CENTRE REVENUE FUND (432)	2,383,074	5	2,945,454	5		0	3,164,302	6	SPEC	6		0		10	130
	ENVIRON SVCS	CAPITAL PROGRAM	SANITARY SEWER CONNECTION FEES		0	600,000	3		. 0		0	CAP	5	2011	10		10	130
6	FIRE	COMM & ECON DEVMT	FIRE SAFETY CODE COMPLIANCE	3,393,738	6		0	21.85	4		0	GEN	10	2011	10	2012	0	130
	GENERAL FUND	REVENUE	PROPERTY TAXES		0	205,375,000	10		0		0	GEN	10		0		10	130
	GENERAL FUND	REVENUE	BUSINESS TAXES		0	40,550,000	10		0		0	GEN	10		0		10	130
	GENERAL FUND	REVENUE	LICENSES AND PERMITS		0	37,812,739	10		0		0	GEN	10		0		10	130
127	GENERAL FUND	REVENUE	DEPARTMENTAL CHARGES		0	32,126,081	10		0		0	GEN	10		0		10	130
			DENTAL INSURANCE FUND (155)	12,323,082	8	443,000	2		0	4,197,212	6	SPEC	6		0		10	130
48	POLICE	PUBLIC SAFETY	INVESTIGATIVE SERVICES	54,494,346	10		0	282.50	9		0	GEN	10		0	2010	1	130
	PUBLIC WORKS		REGULATE/FACILITATE PRIVATE DEVELOPMEN	6,609,115	7		0	48.48	6		0	CAP	5		0		10	130
202	ENVIRON SVCS	ENVIRON & UTILITY SVO	STORM SEWER OPERATING FUND (446)	22,520,597	9	32,111,500	10		0	17,981,895	8	SPEC	6		0	2012	0	129
	ECON DEVMT		WORKFORCE DEVELOPMENT	4,890,331	6		0	40.60	6		0	SPEC	6		0		10	128
			MAINTENANCE DISTRICT FUNDS	2,490,639	5	1,916,100	4		0	7,986,818	7	SPEC			0		10	127
	CITY-WIDE	CITY-WIDE .	CITY HALL DEBT SERVICE FUND (210)	21,711,250	9	40,000	1		0	1,591,009	4	SPEC			0		10	126
90	CITY-WIDE	STRATEGIC SUPPORT	CITY-WIDE EXPENSES	29,044,699	9		0		0		0	GEN	10		0		10	125
	CITY-WIDE	STRATEGIC SUPPORT	CITY-WIDE EXPENSES	29,044,699	9		0		0		0	GEN	10		0		10	125
144	ENVIRON SVCS	CAPITAL PROGRAM	STORM DRAINAGE FEES		0	140,000	2		0		0	CAP	5	2011	10		10	125
	ENVIRON SVCS	CAPITAL PROGRAM	WATER UTILITY FEES		0	150,000	2		0		0	CAP	5	2011	10		10	125
43	FIRE	PUBLIC SAFETY	FIRE PREVENTION	4,339,774	6		0	19.10	3		0	GEN	10	2011	10	2012	0	125

ITEM NUM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT	PROPOSED EXPENDITURE S	S C O R E	PROPOSED REVENUES	SCORE	NUMBER OF STAFF	S C O R E	BEG. FUND BALANCE	S C O R E	FUND TYPE	S C O R E	PENDING AUDIT REQUEST	S C O R E	DATE OF LAST AUDIT	S C O R E	TOTAL SCORE
123	GENERAL FUND	REVENUE	REVENUE FROM LOCAL AGENCIES		0	26,698,012	9		0		0	GEN	10		0		10	125
		STRATEGIC SUPPORT		2,249,780	5		0	11.90	2		0	GEN		2011	10	2009	2	125
			TRANSPORTATION OPERATIONS	5,969,632			0	41.30			0	GEN	10		0	2004	7	125
		(NEIGHBORHOOD SVCS		47,151,205		2,730,000	5		0	44,421,205	10	SPEC	6		0	2009	2	123
-	CITY-WIDE		BUSINESS IMPROVEMENT DISTRICT FUND (351			2,714,166			0	327,556	_	SPEC	6		0		10	
	CITY-WIDE		CONV & CULTURAL AFFAIRS FUND (536)	29,526,988		21,543,827	-		0	7,518,999	7	SPEC	6		0	2012	0	122
	CITY-WIDE		DOWNTOWN PROP & BUS IMPR DIST FUND (30)			1,781,222	-		0	1,046,804		SPEC	6		0		10	121
	PUBLIC WORKS		PUBLIC WORKS PROGRAM SUPPORT FUND (15		8	7,000			0	1,635,530		SPEC	6		0		10	121
	CITY-WIDE	PUBLIC SAFETY	CITY-WIDE EXPENSES	14,794,500	_		0		0		0	GEN			0		10	120
-	CITY-WIDE		CAPITAL CONTRIBUTIONS	10,800,000	-		0		0		0	GEN	10		0		10	-
-	FINANCE			1,719,927			0	13.50	2		0	GEN	10	2012	10	2009	2	120
	GENERAL FUND	REVENUE	REVENUE FROM STATE GOVERNMENT		0	10,238,984	8		0		0	GEN	10		0		10	120
-	GENERAL FUND	REVENUE	REVENUE FROM FEDERAL GOVERNMENT		0	10,239,964			0		0	GEN	10		0		10	
	GENERAL FUND	REVENUE	OTHER REVENUE		0	15,604,675	8		0		0	GEN	10		0		10	120
130	GENERAL FUND	REVENUE	TRANSFERS		0	18,928,520	8		0		0	GEN	10		0		10	120
	GENERAL FUND	REVENUE	REIMBURSEMENTS FOR SERVICES		0	15,684,579			0		0	GEN	10		0		10	120
		TRANSPORT & AVIATIO		1,277,745	4	920,578	-	6.55	1		0	GEN			0		10	
	ENVIRON SVCS		SEWAGE TRMT PLANT CONNECT FEE FUND (53			2,338,000			0	6,098,855	7	SPEC	6	2011	10	2012	0	117
	GENERAL SVCS		VEHICLE MAINT & OPERATIONS FUND (552)	21,602,816	-	7,000			0	1,207,468		SPEC	6		0	2003	8	116
	CITY MANAGER		LEAD & ADVANCE THE ORGANIZATION	2,088,865	_		0	10.75	2		0	GEN			0		10	115
_	CITY-WIDE		GEN FUND CAPITAL, TRANSFERS & RESERVES				0		0		0	GEN			0		10	
	CITY-WIDE	NEIGHBORHOOD SVCS		7,667,909			0		0		0	GEN	10		0		10	115
	CITY-WIDE		CITY-WIDE EXPENSES	7,161,000	7		0		0		0	GEN	10		0		10	115
2	ECON DEVMT	COMM & ECON DEVMT	BUSINESS DEVELOPMENT AND ECONOMIC STR	2,435,956	5		0	13.80	2		0	GEN	10		0		10	115
159	ENVIRON SVCS	CAPITAL PROGRAM	WATER POLLUTION CONTROL CAPITAL PROGR	35,155,000	10		0		0		0	CAP	5	2011	10	2012	0	115
160	ENVIRON SVCS	CAPITAL PROGRAM	WATER UTILITY SYSTEM CAPITAL PROGRAM	2,378,000	5		0		0		0	CAP	5	2011	10	2006	5	115
115	GENERAL FUND	REVENUE	TRANSIENT OCCUPANCY TAX		0	8,715,000	7		0		0	GEN	10		0		10	115
63	TRANSPORTATION	TRANSPORT & AVIATIO	TRAFFIC MAINTENANCE	11,801,040	8		0	38.60	5		0	GEN	10		0	2007	4	115
26	ENVIRON SVCS	ENVIRON & UTILITY SV	STRATEGIC SUPPORT	6,748,498	7	4,720,010	6	50.00	6		0	SPEC	6		0	2012	0	113
170	HUMAN RESOURC	STRATEGIC SUPPORT	UNEMPLOYMENT INSURANCE FUND (157)	2,754,206	5	12,000	1		0	6,635,196	7	SPEC	6		0		10	112
187	HOUSING	COMM & ECON DEVMT	HOUSING TRUST FUND (440)	1,198,632	4	885,000	3		0	1,481,421	4	SPEC	6		0		10	111
100	CITY CLERK	STRATEGIC SUPPORT	FACILITATE CITY'S LEGISLATIVE PROCESS	1,758,542	4		0	12.00	2		0	GEN	10		0		10	110
185	CITYWIDE	CITY-WIDE	GIFT TRUST FUND (139)	3,369,965	6	0	0		0	3,371,246	6	SPEC	6		0		10	110
54	CITY-WIDE	PUBLIC SAFETY	GEN FUND CAPITAL, TRANSFERS & RESERVES	5,600,000	6		0		0		0	GEN	10		0		10	110
141	CITY-WIDE	CAPITAL PROGRAM	CONSTRUCTION AND CONVEYANCE TAX		0	21,000,000	9		0	•	0	CAP	5		0		10	110
34	LIBRARY	NEIGHBORHOOD SVCS	FORMAL AND LIFELONG SELF-DIRECTED EDUC	1,605,882	4	-	0	12.50	2		0	GEN	10		0	1990	10	110
94	MAYOR & COUNCIL	STRATEGIC SUPPORT	COUNCIL GENERAL	5,551,670	6		0	0.00	0		0	GEN	10		0		10	110
13	PLANNING, BUILDI	COMM & ECON DEVMT	LONG RANGE LAND USE PLANNING	1,677,715	4		0	10.94	2		0	GEN	10		0		10	110
32	PUBLIC WORKS	NEIGHBORHOOD SVCS	ANIMAL CARE & SERVICES	6,449,494	7		0	63.87	7	9	0	GEN	10		0	2009	2	110
183	TRANSPORTATION	TRANSPORT & AVIATIO	GAS TAX MAINT & CONST FUNDS (409-411)	0	0	15,000,000	8		0	0	0	SPEC	6		0		10	108
169	HUMAN RESOURC	STRATEGIC SUPPORT	LIFE INSURANCE FUND (156)	1,004,267	4	579,300	3		0	136,147	2	SPEC	6		0		10	107
166	AIRPORT	TRANSPORT & AVIATIO	AIRPORT SURPLUS REVENUE FUND (524)	2,562,947	5	0	0		0	4,104,746	6	SPEC	6		0		10	105
97	CITY ATTORNEY	STRATEGIC SUPPORT	STRATEGIC SUPPORT	1,119,652	4		0	7.00	1		0	GEN	10		0		10	105
41	CITY-WIDE	NEIGHBORHOOD SVCS	TRANSFERS TO OTHER FUNDS	2,002,162	5		0		0		0	GEN	10		0		10	105
136	CITY-WIDE	CAPITAL PROGRAM	REVENUE FROM STATE GOVERNMENT		0	10,413,000	8		0		0	CAP	5		0		10	105
139	CITY-WIDE	CAPITAL PROGRAM	BUILDING AND STRUCTURE CONSTRUCTION TO	AX	0	10,000,000	8		0		0	CAP	5		0		10	105
5	ECON DEVMT	COMM & ECON DEVMT	STRATEGIC SUPPORT	452,027	2	282,973	2	2.57	1		0	GEN	10		0		10	105
122	GENERAL FUND	REVENUE	REVENUE FROM MONEY AND PROPERTY		0	2,850,500	5		0		0	GEN	10		0		10	105
93	MAYOR & COUNCIL	STRATEGIC SUPPORT	CITY COUNCIL	2,472,280	5		0	0.00	0		0	GEN	10		0		10	105

	*				S		S		S		S		S		S	DATE	S	
ITEM				PROPOSED	С	PROPOSED	С	NUMBER	С	BEG. FUND	С	FUND	С	PENDING	С	OF	С	TOTAL
NUM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT	EXPENDITURE		REVENUES	0	OF STAFF	0	BALANCE	0	TYPE	0	AUDIT	0	LAST	0	SCORE
				S	R		R	-, -,	R		R		R	REQUEST	R	AUDIT	R	
					E		E		E		E		Е		E		Ε	
151	PUBLIC WORKS	CAPITAL PROGRAM	MUNICIPAL IMPROVEMENTS CAPITAL PROGRA	17,918,851	8		0		0		0	CAP	5		0	1997	10	105
29	TRANSPORTATION	ENVIRON & UTILITY SVO	STRATEGIC SUPPORT	1,466,306	4		0	6.55	1		0	GEN	10		0		10	105
191	HOUSING	COMM & ECON DEVMT	LOW AND MOD INCOME HOUSING FUND (443)	0	0	0	0		0	19,560,248	8	SPEC	6	2012	10	2007	4	104
204	CITY-WIDE	CITY-WIDE	TRANSIENT OCCUPANCY TAX FUND (461)	6,792,136	7	13,081,000	8		0	1,631,659	4	SPEC	6		0	2012	0	101
137	CITY-WIDE	CAPITAL PROGRAM	REVENUE FROM WPCP USER AGENCIES		0	9,221,000	7		0		0	CAP	5		0		10	100
138	CITY-WIDE	CAPITAL PROGRAM	REVENUE FROM OTHER AGENCIES		0	7,532,000	7		0		0	CAP	5		0		10	100
134	FINANCE	CAPITAL PROGRAM	SALE OF BONDS		0	9,230,000	7		0		0	CAP	5		0		10	100
79	HUMAN RESOURCE	STRATEGIC SUPPORT	STRATEGIC SUPPORT	830,975	3		0	5.00	1		0	GEN	10		0		10	100
45	IND POLICE AUDITO	PUBLIC SAFETY	INDEPENDENT POLICE OVERSIGHT	865,974	3		0	5.50	1		0	GEN	10		0		10	100
83	INFO TECHNOLOG	STRATEGIC SUPPORT	STRATEGIC SUPPORT	880,774	3		0	5.00	1		0	GEN	10		0	-	10	100
190	LIBRARY		LIBRARY PARCEL TAX FUND (418)	7,636,212	_	7,517,000	7		0	5,928,418	6	SPEC	6		0	2011	0	100
			OFFICE OF THE MAYOR	1,353,533	_	7,2,2	0	0.00	0	-,,	0	GEN	_		0		10	100
	POLICE	PUBLIC SAFETY	SPECIAL EVENTS SERVICES	939,607			0	5.00	1		0	GEN		2010	_	2012	0	100
-			TRANSPORTATION PLANNING AND PROJECT D		100000		0	26.80	4		0	GEN		2010	0	2007	4	100
	POLICE	PUBLIC SAFETY	FEDERAL DRUG FORFEITURE FUND (419)	527,017		10,000	1	20.00	0	2,416,980	5	SPEC	-		0	2007	10	98
	PUBLIC WORKS		FLEET & EQUIPMENT SERVICES	17,697,155		10,000	0	69.90	7	2,410,300	0	SPEC	-	-	0	2010	1	98
-	CITY MANAGER		MANAGE & COORD CITYWIDE SERVICE DELIVE				0	24.00	4		0	GEN			0	2008	3	95
_				388,323			0	2.00	1		0	GEN			0	2006	10	95
430000	CITY MANAGER	STRATEGIC SUPPORT	SSC 8 X 38 - 3 X 4 - 1 X 5 - 1 X 5 X 6 X 6 X 6 X 6 X 7 X 7 X 7 X 7 X 7 X 7				0	2.00			0	GEN	100		0			95
	CITY-WIDE	ENVIRON & UTILITY SVO		718,220					0		_	-	-				10	
10170	CITY-WIDE		GEN FUND CAPITAL, TRANSFERS & RESERVES	747,026			0		0		0	GEN	_		0		10	95
_	CITY-WIDE	CAPITAL PROGRAM	DEVELOPER CONTRIBUTIONS		0	3,680,000	6		0		0	CAP	_		0		10	95
	FIRE	COMM & ECON DEVMT		538,036			0	0.00	0		0	GEN			0		10	95
	AIRPORT	TRANSPORT & AVIATIO		14,248,657			0	55.00	7		0	SPEC			0	2011	0	93
	GENERAL FUND	REVENUE	TELEPHONE TAX		0	20,525,000			0		0	GEN	-		0	2008	3	90
-		200	HEALTH AND SAFETY	3,159,700	_		0	22.35	4		0	GEN	-		0	2009	2	90
- nime			PARKING CAPITAL PROGRAM	2,573,000	_	V 16-16-16-16-16-16-16-16-16-16-16-16-16-1	0		0		0	CAP	120		0		10	90
	CITY-WIDE	CAPITAL PROGRAM	CONSTRUCTION EXCISE TAX		0	1,300,000			0		0	CAP	-		0		10	85
180	CITY-WIDE	CITY-WIDE	EMERGENCY RESERVE FUND (406)	0	1000	16,000			0	3,381,532	6	SPEC	-		0		10	-85
46	IND POLICE AUDITO	PUBLIC SAFETY	STRATEGIC SUPPORT	92,587	1		0	0.50	0		0	GEN			0		10	85
82	INFO TECHNOLOGY	STRATEGIC SUPPORT	INFO. TECHNOLOGY INFRASTRUCTURE	7,555,708	7		0	29.13	4		0	GEN	10		0	2012	0	85
158	TRANSPORTATION	CAPITAL PROGRAM	TRAFFIC CAPITAL PROGRAM	47,630,000	10		0		0		0	CAP	5		0	2007	4	85
179	ECON DEVMT	COMM & ECON DEVMT	ECON DEVMT ENHANCE FUND (439)	200,000	2	0	0		0	650,737	3	SPEC	6		0		10	84
194	PARKS, RECREATION	NEIGHBORHOOD SVCS	MUNICIPAL GOLF COURSE FUND (518)	2,272,000	5	574,500	3		0	334,731	2	SPEC	6		0	2007	4	82
201	POLICE	PUBLIC SAFETY	STATE DRUG FORFEITURE FUND (417)	0	0	6,000	1		0	1,574,749	4	SPEC	6		0		10	81
18	CITY-WIDE	COMM & ECON DEVMT	CITY-WIDE EXPENSES (includes CBO funding)	20,229,423	9		0		0		0	GEN	10		0	2010	1	80
31	CITY-WIDE	ENVIRON & UTILITY SVO	GEN FUND CAPITAL, TRANSFERS & RESERVES	0	0		0		0		0	GEN	10		0		10	80
210	ECON DEVMT	COMM & ECON DEVMT	Public Art Projects	779,000	3		0		0		0	CAP	5		0		10	80
114	GENERAL FUND	REVENUE	SALES TAXES	· ·	0	152,680,000	10		0		0	GEN	10		0	2011	0	80
117	GENERAL FUND	REVENUE	UTILITY TAX		0	91,855,000	10		0		0	GEN	10		0	2011	0	80
78			TRAINING AND DEVELOPMENT	0	0	,	0	0.00	0		0	GEN			0		10	80
81			ENTERPRISE TECH SYSTEMS & SOLUTIONS	4,785,485	6		0	20.00	4		0	GEN			0	2012	0	80
148		CAPITAL PROGRAM	COMMUNICATIONS CAPITAL PROGRAM	964,000			0		0	- 6	0	CAP	_		0		10	80
	HOUSING		COMMUNITY DEVMT AND INVESTMENT	636,753			0	3.80	1		0	SPEC	-		0	2002	8	78
	RETIREMENT	STRATEGIC SUPPORT	ADMINISTER RETIREMENT PLANS	3,044,795			0	22.25	4		0	SPEC	-	-	0	2009	2	78
	CITY-WIDE	CAPITAL PROGRAM	RESIDENTIAL CONSTRUCTION TAX	5,544,755	0	100,000	2	22.20	0		0	CAP	_		0	2000	10	75
	ECON DEVMT		Funding for community based organizations (CBOs)	26,873,785	-	100,000	0		0		0	GEN	-		0	2011	0	75
156	GENERAL SVCS	CAPITAL PROGRAM	SERVICE YARDS CAPITAL PROGRAM	434,000			0		0		0	CAP	-		0		10	75
	POLICE	PUBLIC SAFETY	SUPPLEMENTAL LOCAL LAW ENFORCE FUND (454,000		0			0	944.609	3	SPEC	-		0		10	74
	LOLIOL	I OBLIO ON LIT	OOL I TEMPLIALUE FOOUR FUN FINI OLOF LOUD (U	J	U	9		9	344,009	9	J. LU			9	2009	2	70

ITEM NUM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT	PROPOSED EXPENDITURE S	S C O R E	PROPOSED REVENUES	S C O R E	NUMBER OF STAFF	S C O R E	BEG. FUND BALANCE	S C O R E	FUND TYPE	S C O R E	PENDING AUDIT REQUEST	S C O R E	DATE OF LAST AUDIT	S C O R E	TOTAL SCORE
71	FINANCE	STRATEGIC SUPPORT	PURCHASING AND MATERIALS MANAGEMENT	2,041,002	5		0	16.19	3		0	GEN	10		0	2012	0	70
121	GENERAL FUND	REVENUE	FINES AND FORFEITURES		0	16,708,500	8		0		0	GEN	10		0	2011	0	70
153	PARKS, RECREATION	CAPITAL PROGRAM	PARKS AND COMM FACILITIES CAPITAL PROGF	8,846,000	7		0		0	33,193,765	10	CAP	5		0	2011	0	70
197	CITY-WIDE	CITY-WIDE	SAN JOSE ARENA ENHANCE FUND (301)	2,597,255	5	91,781	1		0	2,828	1	SPEC	6		0	2008	3	65
76	HUMAN RESOURCE	STRATEGIC SUPPORT	EMPLOYMENT SERVICES	1,944,437	4		0	15.00	3		0	GEN	10		0	2012	0	65
135	CITY-WIDE	CAPITAL PROGRAM	REVENUE FROM FEDERAL GOVERNMENT		0	22,502,000	9		0		0	CAP	5		0	2011	0	60
70	FINANCE	STRATEGIC SUPPORT	FINANCIAL REPORTING	1,655,558	4		0	12.08	2		0	GEN	10		0	2011	0	60
150	LIBRARY	CAPITAL PROGRAM	LIBRARY CAPITAL PROGRAM	5,324,000	6		0		0	7,912,674	7	CAP	5		0	2011	0	59
		CAPITAL PROGRAM	PUBLIC SAFETY CAPITAL PROGRAM	5,891,000	6		0		0	9,941,184	7	CAP	5		0	2011	0	59
89	RETIREMENT	STRATEGIC SUPPORT	STRATEGIC SUPPORT	1,908,899	4		0	13.25	2		0	SPEC	6		0	2009	2	. 58
149	PUBLIC WORKS	CAPITAL PROGRAM	DEVELOPER ASSISTED PROJECTS CAPITAL PR	1,450,000	4		0		0		0	CAP	5		0	2008	3	50
			ARTS & CULTURAL DEVELOPMENT	1,846,901	4		0	10.93	2		0	SPEC	6		0	2011	0	48
99	CITY AUDITOR	STRATEGIC SUPPORT	STRATEGIC SUPPORT	118,457	2		0	1.00	1		0	GEN	10		0	2011	0	45
101	CITY CLERK	STRATEGIC SUPPORT	STRATEGIC SUPPORT	84,668	1	40,000	1	1.00	1		0	GEN	10		0	2011	0	45
17	REDEVELOPMENT	COMM & ECON DEVMT	Successor Agency Operating Expenditures	0	0		0	10.00	2		0	GEN	10		0	2012	0	40
		REVENUE	REVENUE FROM FEDERAL - RECOVERY ACT		0	25,988	1		0		0	GEN	10		0	2011	0	35
16	REDEVELOPMENT	COMM & ECON DEVMT	Successor Agency Financing and Other Costs	0	0	*	0		0		0	GEN	10		0	2012	0	30
	SCORING TABLES			the second second	PROPOSED (PENDITURES		D S	NUMBER STAFF	1,090,000	BEG. FUND BALANCE)	FUND 1	YPE	AUDIT REQUES		DATE LAST AL	-	
				0	0	0	0	0	0	0	0					<2001	10	
				0	1	0	1	1	1	0	1	CAP	5	NO	0	2001	9	
				100,000	2	100,000	2	5	1	100,000	2			YES	10	2002	8	
				500,000	3	500,000	3	10	2	500,000	3	SPEC	6			2004	7	
				1,000,000	4	1,000,000	4	15	3	1,000,000	4					2005	6	
				2,000,000	5	2,000,000	5	20	4	2,000,000	5					2006	5	
				3,000,000	6	3,000,000	6	30	5	3,000,000	6					2007	4	
				6,000,000	7	6,000,000	7	40	6	6,000,000	7					2008	3	
				10,000,000	8	10,000,000	8	55	7	10,000,000	8	GEN	10			2009	2	
				20,000,000	9	20,000,000	9	75	8	20,000,000	9					2010	1	
				30,000,000	10	30,000,000	10	100	9	30,000,000	10					2011	0	
				MORE	10	MORE	10	500	10	MORE	10							
-								MORE	10									