

# Memorandum

**TO:** Rules & Open Government Committee

FROM: Sharon W. Erickson,

City Auditor

**SUBJECT:** CITY AUDITOR'S FISCAL YEAR

2017-18 WORK PLAN

**DATE:** August 10, 2017

#### RECOMMENDATION

The City Auditor's Office recommends that the Rules and Open Government Committee review and approve of the City Auditor's Fiscal Year 2017-18 Work Plan.

#### **BACKGROUND**

The mission of the City Auditor's Office is to independently assess and report on City operations and services. To fulfill this mission, the Auditor's Office conducts performance audits that identify ways to increase the economy, efficiency, effectiveness, and accountability of City government, and provide independent, reliable, accurate, and timely information to the City Council and other stakeholders. The City Auditor submits an annual plan to the Rules and Open Government Committee for review and approval. This report presents the City Auditor's proposed work plan for Fiscal Year (FY) 2017-18.

As part of our annual review of potential audit subjects, we solicit audit suggestions from City Council members, members of the public, and staff. We also use information from the City's adopted operating and capital budgets and financial statements to prepare a spreadsheet model of potential audit subjects. The purpose of the model is to help prioritize audit work. It compares the following seven factors: proposed FY 2017-18 expenditures, estimated FY 2017-18 revenue, fund type, proposed number of staff (budgeted full time equivalents, or FTE), estimated fund balance, audit requests, and date of last audit. The results of the model are attached (see Attachment A).

## PROPOSED AUDIT ASSIGNMENTS

The list of proposed audit assignments for FY 2017-18 includes a mix of audits already in process, recurring audits, and additional audit projects that address a wide range of concerns consistent with the City Auditor's areas of responsibility.

### **Audits in process:**

- 1. **Open Government** Assess progress towards meeting the city's open government goals as proposed by the 2006 Sunshine Reform Task Force, modified and approved by the City Council in 2009, and codified by the City Council in 2014. Target date: Aug-2017 (PSFSS).
- 2. **Residential High-Rises** Evaluate the permitting and inspection of new residential high-rise buildings. Target date: Aug-2017 (CED).
- 3. **Environmental Services Department Consulting Agreements** Evaluate the use, monitoring, and payment for consulting services. Target date: Sep-2017 (T&E).

- 4. **Retirement Services** Review the administration and performance of the Office of Retirement Services, and assess the need for an external review of investment performance. Target date: Oct-2017 (PSFSS).
- 5. **San Jose Clean Energy** Monitor development of the program for safeguards and risk management best practices, and against guidelines prepared by the California Energy Commission. Target date: TBD (T&E).
- 6. **Airport Financial Projections** Review the history and current status of financial projections for airport operations and debt service. Target date: TBD (T&E).
- 7. **Tier 3 Retirement Plan** Limited scope review of contributions and expenditures in the 401(a) Tier 3 retirement plan. One in a series of planned audits of employee benefit funds. Target date: TBD (PSFSS).
- 8. **Pensionable earnings** Follow-up audit of the accuracy of the city's pensionable earnings calculations, and the status of corrections pending from the 2009 *Audit of Pensionable Earnings*. Target date: TBD (PSFSS).
- 9. **Employee travel** Routine periodic audit of employee travel expenditures for appropriateness and compliance with city policies and procedures. Last audit conducted 2013. Target date: TBD (PSFSS).

## **Annual/recurring projects:**

- 10. **Annual services report** (on-going) 10<sup>th</sup> annual report providing data about the cost, quality, quantity, and timeliness of city services. The report incorporates existing performance measurement data, showing ten-year historical trends, a variety of comparisons to other cities, and the results of resident surveys. It also incorporates information about the financial condition of the city through graphics, standardized measures, and benchmarking to other jurisdictions. Target date: Dec-2017.
- 11. Annual external financial audit and single audit (contracted audit service provided by the independent certified public accounting firm of Grant Thornton LLP) The City Charter requires an annual audit of the City's financial transactions. This includes audits of the Comprehensive Annual Financial Reports (CAFRs) of the city, the airport, and the pension systems. It also includes the audits of the financial statements of the Successor Agency to the Redevelopment Agency, Convention Center, Hayes Mansion, the Clean Water Financing Authority, Deferred Compensation, MTC compliance, and the Single Audit (including Airport passenger facility charges and customer facility charges). Target date: Dec-2017.
- 12. Annual audits of voter-approved bond and parcel tax measures (contracted audit service) Grant Thornton LLP will conduct audits of the Branch Library Bond Projects Fund, the Parks and Recreation Bond Projects Fund, the Public Safety Bond Projects Fund, and the Library Parcel Tax Special Revenue Fund, satisfying the City's obligation for guaranteed annual audits. Target date: Dec-2017.
- 13. **Semi-annual compliance reviews of the city's investment program** (contracted audit service) The city's investment policy requires semi-annual compliances audits to determine whether the investments in the City's pooled portfolio are in compliance with the City's investment policy, internal controls, and department procedures. Grant Thornton LLP will conduct the agreed-upon procedures as of June 30th and December 31st. Target dates: Oct-2017 and Apr-2018.
- 14. **Semi-annual audit recommendation status reports** (on-going) The City Auditor's Office issues reports on the implementation status of all open audit recommendations as of June 30<sup>th</sup> and December 31<sup>st</sup>. We also meet with department staff as needed to discuss progress towards implementing open audit recommendations. Target dates: Sep-2017 and Mar-2018.

- 15. Annual review of Team San José performance (as required in the City's agreement with Team San José) Annual review to determine whether Team San José met its performance metrics as of June 30, 2017. Target date: Fall 2017.
- 16. Biennial peer review for FY 2015-17 and 2016-17 (contracted audit service) The City Charter requires a performance audit of the Office of the City Auditor be conducted at least once every two years. To fulfill this requirement, the Office participates in the Association of Local Government Auditors' peer review program. The last audit was conducted in 2015. Target date: Fall 2017.

## Carryover projects and new projects:

- 17. **Employee benefit funds** (carryover from 2016-17 audit workplan) Routine audit and reconciliation of contributions and expenditures in the benefit funds. Budgeted expenditures in the health, dental, life, and unemployment insurance funds total \$93 million per year.
- 18. **Housing Department grant programs** (carryover from FY 2016-17 audit workplan) Assess the efficiency and effectiveness the allocation process and monitoring of grantees, including whether grants are achieving the intended benefits.
- 19. **<NEW> 911 and 311 calls** Workload, call answering times, and customer service (requests by Councilmembers Davis and Jimenez).
- 20. **<NEW> Community center reuse program** Monitoring of tenants using facilities, programs offered, and cost savings (requested by Councilmember Jones).
- 21. **NEW> Development noticing** Effectiveness of outreach for new development including radius, timing, and languages (request by Neighborhood Commission members).
- 22. **<NEW> Homeless assistance programs** Performance metrics and effectiveness of city-funded homeless assistance programs (requested by a resident).
- 23. **NEW> In-lieu fees** Collection, tracking, and use of in-lieu fees (requested by a resident).
- 24. **<NEW> BEST program** Review the evolution of the Mayor's Gang Prevention Task Force and BEST program over time, including the allocation process, contract monitoring, and grantee performance (requested by Councilmember Jones).
- 25. **NEW> Police Activities League** (requested by Councilmember Carrasco).
- 26. **<NEW> Public Works department cost to deliver projects** (requested by Councilmember Khamis).
- 27. <NEW> Towing contracts and vehicle abatement Review the efficiency and effectiveness of vehicle abatement including the division of responsibility, response times, and costs per vehicle towed.
- 28. **<NEW> Workers' Compensation administration and cost** Assess the Workers' Compensation Division's progress toward meeting state review requirements, and the cost-benefit of using a third party administrator versus in-house claims management.

#### PROJECTS CONSIDERED BUT NOT RECOMMENDED AT THIS TIME:

We designed the above list of projects to address high priority areas, while limiting the scope of work to what we can realistically accomplish. Items considered but not recommended at this time include:

- 1. Absenteeism use and monitoring of sick leave and other leave time
- 2. Accounts payable review for duplicate payments, overpayments, payments for services not rendered

- 3. Bilingual pay
- 4. Building permit fees and taxes
- 5. Business improvement districts
- 6. City service response times (requested by Councilmember Jimenez)
- 7. Civic engagement
- 8. Civil service disciplinary and performance management systems and outcomes
- 9. Code enforcement timeliness (requested by Councilmember limenez)
- 10. Emergency medical response times compliance with agreed-upon response time standards
- 11. Employee hiring update hiring and vacancy analysis and turnover rates.
- 12. Encumbrance balances (carryover project from 2016-17 workplan)
- 13. Franchise fees
- 14. Grant applications effectiveness at applying for outside grant funding (requested by Councilmember Khamis)
- 15. Inspection programs opportunities for coordination between departments (e.g. building, code enforcement, fire prevention, hazardous materials, stormwater, and pre-treatment)
- 16. Marketing efforts coordination of city marketing efforts and strategy (requested by Councilmember Khamis)
- 17. Municipal Water System (ranked high on the citywide risk assessment)
- 18. Office of Emergency Services
- 19. Open data status of open data initiatives and usage of data
- 20. Part-time employees Cost, turnover, training, and hiring of part-time employees, and the applicability of the Opportunity to Work ordinance (requested by Councilmember Jimenez)
- 21. Police crime reporting and burglary rates (the Police department ranked high on the citywide risk assessment)
- 22. Procurement policies (requested by Councilmember Jimenez)
- 23. Regional Wastewater Facility asset management and maintenance
- 24. Rent registry (requested by Councilmember Khamis)
- 25. Retiree healthcare
- 26. Sidewalk repair program (street landscape maintenance ranked high on the annual citywide risk assessment; sidewalk maintenance rates low in resident quality of service ratings)
- 27. Software usage and deployment Review the efficiency of deployment of software packages across the city organization
- 28. Stormwater program
- 29. Wastewater pretreatment permits Review best practices and opportunities to streamline the permitting process

### **NEXT STEPS**

As audit work proceeds, I will forward to the City Council monthly reports describing the status and progress towards completing audit projects. As part of our normal audit process, we will notify you when we start each audit to determine if you have any interests or concerns that we can address during our

## Approved by the Rules & Open Gov't Committee on 8/16/17

audit. This is intended to ensure that our audits are responsive to your needs. Any subsequent additions to the work plan will be forwarded to the Rules Committee for approval. Generally, audit reports are heard by the appropriate City Council Committee and then cross-referenced to the full City Council for acceptance.

Sharon W. Erickson City Auditor

Attachment A: Citywide risk assessment model 0757M

			ATTACHIVILINT															
ITEM NUM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT	PROPOSED EXPENDITURES	S C O R E	PROPOSED REVENUES	% C O R E	NUMBER OF STAFF	000RE	BEG. FUND BALANCE	S C O R E	FUND TYPE	% C O R E	PENDING AUDIT REQUEST	S C O R E	DATE OF LAST AUDIT	S C O R E	TOTAL SCORE
	RELATIVE WEIGHT	S OF RISK FACTORS			6		5		5		2		3		4		5	300
16	PLANNING, BUILDIN	COMM & ECON DEVMT	STRATEGIC SUPPORT	2,655,034	5	49,103,439	10	22.65	4		0	GEN	10	2017	10	2001	10	220
50	POLICE	PUBLIC SAFETY	STRATEGIC SUPPORT	50,794,471	10	6,576,784	7	191.50	9		0	GEN	10	2017	10	2016	1	215
56	TRANSPORTATION	TRANSPORT & AVIATIO	PARKING SERVICES	36,682,031			0	64.74			0	GEN	10	2017			10	215
			PLAN, DESIGN, & CONSTRUCT PUBLIC FACILITIE	37,197,389			0	226.63			0	CAP		2015		1997		210
	GENERAL FUND		PERSONAL SERVICES	823,265,836			0	6,247.37			0	GEN				2012		205
			TRANSPORTATION SAFETY AND OPERATIONS	9,582,058			0	56.40			0	GEN		2015		2007		197
_			STREET LANDSCAPE MAINTENANCE	17,210,977			0	37.20			0	GEN		2017			10	193
			WATER UTILITY FUND (515)	42,686,199		47,471,000		07.120	0	9,893,767	-	SPEC		20	0	2007		192
			CRIME PREVENTION & COMMUNITY EDUCATION			,,,,,,,	0	62.17		0,000,00	0	GEN		2012		200.	10	191
			BENEFIT - SELF-INSURED MEDICAL FUND (158)	13,760,573		1,735,000		02	0	2,250,500		SPEC		2015			10	186
		ı	PARKS MAINTENANCE AND OPERATIONS	44,745,710			0	327.29	9		0	GEN			0		10	185
	,		RECREATION AND COMMUNITY SERVICES	37,643,773			0	293.97			0	GEN			10	2015		185
	POLICE		RESPOND TO CALLS FOR SERVICE AND PATRO				0	1,092.50			0	GEN			10	2016		185
	RETIREMENT		FEDERATED RETIREE HEALTH CARE TRUST (12			63,585,017	_	1,002.00	0	224,041,987	10	SPEC			10	2010	10	184
			FEDERATED RETIREMENT FUND (134)	233,969,003					0	' '	10	SPEC		2011	0	2010	7	183
		ENVIRON & UTILITY SV	` '	40,526,101		3,580,535		64.59	_	1,943,440,039	0	SPEC		2017	10	2017	0	183
	GENERAL FUND	CITY-WIDE	ENCUMBRANCE BALANCE	39,757,863		3,360,333	0	04.53	0		0	GEN		2017	10	2017	10	180
		-	GENERAL PURPOSE PARKING FUND (533)	27,596,683	_	16,700,108	_		0	21,963,407	9	SPEC	6	2011	0		10	180
		STRATEGIC SUPPORT		23,255,952		13,832,686		41.10	_	21,903,407	0	CAP		2017	10	2017	0	179
			VEHICLE MAINT & OPERATIONS FUND (552)	23,235,932		22,989,163		41.19	0	3,349,120		SPEC		2017	0	2017	10	179
			BENEFIT - DENTAL INSURANCE FUND (155)	12,204,430		398,000			0	3,435,846		SPEC	6	2015	10	2003	10	179
	AIRPORT		AIRPORT OPERATIONS	26,599,469	_	390,000	0	60.00		3,433,640	0	SPEC		2015	10	2011	6	176
				3,784,937		2.755.000		60.00		10.040	1	SPEC				2011		177
	ECON DEVMT		BUSINESS IMPROVEMENT DISTRICT FUND (351) MULTI-SOURCE HOUSING FUND (448)			3,755,000			0	19,942	10	SPEC		2017	10	2014	10	176
			, ,	11,829,332		8,155,166		000.00	0	57,686,462	10	GEN	6	2012	10	2014	3	176
	ECON DEVMT		DEV. PLAN REVIEW & BLDG CONSTRUCTION IN			47 F2F 000	0	203.28		24 040 260	0	SPEC		2017	10 0	2017	0	175
			CONV CENTER FACILITIES DISTRICT REV FUND			17,535,000			0	24,848,360	9	+		0044	-		10	-
	RETIREMENT		FIRE RETIREE HEALTH CARE TRUST FUND (126		_	12,187,033			0		10	SPEC	6	2011	10		10	174
	RETIREMENT		POLICE & FIRE RETIREE HEALTH CARE TRUST	48,400		16,903,263			0	62,179,546		SPEC		2011	10	0040	10	174
			POLICE & FIRE RETIREMENT FUND (135)	241,615,383	-				0	3,273,478,778		SPEC			0	2012	5	173
			SJ/SC TREATMENT PLANT OPERATING FUND (5			40,396,528		40.00	0	45,739,945		SPEC		2017	0	2012	5	173
			LONG RANGE LAND USE PLANNING	3,562,101		40.000	0	16.99		440.400	0	GEN			10		10	171
	FINANCE		CITY HALL DEBT SERVICE FUND (210)	26,225,000		40,000		000.50	0	116,190		SPEC	6	2012	10	0040	10	171
			INVESTIGATIVE SERVICES	65,522,465		4.000	0	282.50		045 407	0	GEN			0	2010	7	170
		STRATEGIC SUPPORT	, ,	64,096,045	_	4,000			0	815,407	3	SPEC		2015	10	2009	8	169
		TRANSPORT & AVIATIO		6,020,651	7	2,008,655		20.45			0	GEN			0		10	167
			FRANCHISE FEES	400.000.000	0	50,813,083			0		0	GEN				2008		165
			TRAFFIC CAPITAL PROGRAM	136,653,000			0		0		0	CAP		2016		2007		165
_	AIRPORT		AIRPORT PLANNING & CAPITAL DEVELOPMENT	, ,		10.070.05	0	21.00		F 000 000 000	0	SPEC		2008	-	661-	10	164
	FINANCE		TREASURY MANAGEMENT	18,847,854		19,872,000		20.00		5,900,000,000					0	2016		163
		STRATEGIC SUPPORT		16,593,561		500.05	0	71.40		00.017.05	0	GEN			0		10	163
	AIRPORT		AIRPORT FISCAL AGENT FUND (525)	103,585,519		-			0	82,017,903					0		10	163
_			COMM DEVMT BLOCK GRANT FUND (441)	13,520,325		8,550,491			0	4,421,143		SPEC			0	2007	10	163
	HOUSING		HOMELESS INTERVENTIONS AND SOLUTIONS	12,089,058			0	7.50			0	SPEC			10	2002		161
	POLICE		REGULATORY SERVICES	3,841,401		0	0	20.00			0	GEN				2010		161
		STRATEGIC SUPPORT		61,366,460		-		9.00			0	GEN			0	<b>a</b>	10	160
		STRATEGIC SUPPORT		92,609,157			0	11.50			0	GEN				2013		160
	AIRPORT		AIRPORT CAPITAL PROGRAM	26,962,000			0		0		0	CAP		2008	_		10	159
153	AIRPORT	TRANSPORT & AVIATIO	AIRPORT CUST FACILITY & TRANS FEE FUND (5	2,501,607	5	21,110,814	9		0	11,334,883	8	SPEC	6		0		10	159

A - 1

		T				1				1	_	1			$\overline{}$		$\overline{}$	
					S		S		S		S		S		S	DATE	S	
ITEM				PROPOSED	С	PROPOSED	С	NUMBER	С	BEG. FUND	С	FUND	С	PENDING	С	OF	С	TOTAL
NUM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT	EXPENDITURES	0	REVENUES	0	OF STAFF	0	BALANCE	0	TYPE	0	AUDIT	0	LAST	0	SCORE
INOIVI				LAFLINDITORLS	R	KLVLNOLS	R	OI STAIT	R	DALANCE	R	IIIFE	R	REQUEST	R	AUDIT	R	SCORL
					Е		Е		E		Е		Е		Е	/\ODII	Е	
20	ENVIRON SVCS	ENVIRON & UTILITY SV	RECYCLING & GARBAGE SERVICES	130,416,940	10		0	43.70	6		0	SPEC	6	2017	10	2015	2	158
59	TRANSPORTATION	TRANSPORT & AVIATIO	TRAFFIC MAINTENANCE	14,568,854	8		0	49.25	6		0	GEN	10		0	2007	10	158
91	CITY MANAGER	STRATEGIC SUPPORT	LEAD AND MANAGE THE ORGANIZATION	15,309,464	8		0	63.45	7		0	GEN	10	2016	10	2016	1	158
	AIRPORT	TRANSPORT & AVIATIO		24,905,696			0	68.00	7		0	SPEC	6		0		10	157
-			INTEGRATED WASTE MGMT FUND (423)			131,855,583	10		0	26,768,542	_	SPEC			0	2015		156
_	ECON DEVMT		REAL ESTATE SERVICES	2,912,774		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	0	6.05	1	-,,-	0	GEN		2012		2004	10	155
		STRATEGIC SUPPORT		2,644,588			0	8.00	1		0	GEN					10	155
	PUBLIC WORKS		REGULATE/FACILITATE PRIVATE DEVELOPMEN				0	76.38			0	CAP	5		0		10	153
			STRATEGIC SUPPORT	19,252,790		13,511,000		45.13			0	GEN		<b>†</b>	0	2016		153
			SEWER SERVICE & USE CHARGE FUND (541)	33,739,601		- ' '		10110	0	40,840,742	<u> </u>	_			0	2016	_	153
_	ECON DEVMT		WORKFORCE INVESTMENT ACT FUND (290)	8,121,836		8,091,754	7		0	1,219,314		SPEC			0		10	153
_		NEIGHBORHOOD SVCS	` '	9,733,162		22,389,723	9	40.29		1,213,314	0	GEN		+	0	2016		152
_	PUBLIC WORKS		ANIMAL CARE & SERVICES	6,995,118		22,309,723	0	65.67			0	GEN		2017		2016		152
			TRANSPORTATION PLANNING AND PROJECT D				0	41.00	6		0	GEN		2017	0	2004	10	152
_	LIBRARY						0				0	GEN		+				152
			ACCESS TO INFO, MATERIALS, & DIGITAL RESO					311.15							0	2014		
	FIRE GENERAL FUND	PUBLIC SAFETY	EMERGENCY RESPONSE	198,529,854			0	731.98			0	GEN			0	2015		150
		CITY-WIDE	NON-PERSONAL/EQUIPMENT	114,686,416			0	04.00	0		0	GEN			-	2013	4	150
			INFO. TECHNOLOGY INFRASTRUCTURE	11,836,050			0	34.00			0	GEN		2016		2016	1	148
_			FLEET & EQUIPMENT SERVICES	31,027,445			0	71.15		0= 0=0 000	0	SPEC	6		0	2010		148
-			AIRPORT MAINT & OPERATION FUND (523)	78,623,341		0			0	35,870,086	_	SPEC	6		0		10	148
			COMM FACILITIES DISTRICT FUNDS	4,001,256		3,156,560	_		0	7,923,493		SPEC			0		10	148
	CITY-WIDE	CITY-WIDE	TRANSIENT OCCUPANCY TAX FUND (461)	15,054,136		28,101,000			0	3,596,691	6	SPEC			0	2012		148
	HOUSING		LOW AND MOD INCOME HOUSING ASSET FUND	, ,		12,150,000	_		0	83,256,885	-	SPEC	6		0	2014		147
			SANITARY SEWER MAINTENANCE	17,237,009			0	104.65			0	SPEC			0	2010	7	146
_		STRATEGIC SUPPORT		5,788,806			0	15.00	3		0	GEN		2017		2012	5	146
	,		PARKS AND COMM FACILITIES CAPITAL PROGR				0		0	14,964,689		CAP	5	2015		2014		146
160	HUMAN RESOURC	STRATEGIC SUPPORT	BENEFIT - LIFE INSURANCE FUND (156)	1,335,488	4	144,000	2		0	48,952	1	SPEC		2015	10		10	144
23	ENVIRON SVCS	ENVIRON & UTILITY SV	WASTEWATER MANAGEMENT	84,507,022	10		0	341.77	9		0	SPEC	6		0	2013	4	143
200	ENVIRON SVCS	ENVIRON & UTILITY SV	STORM SEWER OPERATING FUND (446)	23,679,650	9	33,209,379	10		0	14,923,067	8	SPEC	6		0	2016	1	143
162	HUMAN RESOURCE	STRATEGIC SUPPORT	BENEFIT - UNEMPLOYMENT INSURANCE FUND	689,360	3	20,000	1		0	2,507,641	5	SPEC	6	2015	10		10	141
186	TRANSPORTATION	TRANSPORT & AVIATIO	MAINTENANCE DISTRICT FUNDS	4,692,410	6	2,192,800	5		0	5,931,464	6	SPEC	6		0		10	141
95	GENERAL FUND	CITY-WIDE	CITY-WIDE EXPENSES	90,737,462	10		0		0		0	GEN	10		0		10	140
78	PUBLIC WORKS	STRATEGIC SUPPORT	FACILITIES MANAGEMENT	29,525,577	9		0	80.85	8		0	GEN	10		0	2014	3	139
156	AIRPORT	TRANSPORT & AVIATIO	AIRPORT REVENUE FUND (521)	0	0	143,293,117	10		0	100,038,183	10	SPEC	6		0		10	138
182	CITY-WIDE	CITY-WIDE	ICE CENTRE REVENUE FUND (432)	4,481,071	6	1,943,991	4		0	6,297,114	7	SPEC	6		0		10	138
66	FINANCE	STRATEGIC SUPPORT	REVENUE MANAGEMENT	6,985,163	7		0	42.00	6	33,024,335	10	GEN	10		0	2014	3	137
170	CITY-WIDE	COMM & ECON DEVMT	DOWNTOWN PROP & BUS IMPR DIST FUND (302	3,013,560	6	2,256,045	5		0	1,341,330	4	SPEC	6		0		10	137
63	FINANCE	STRATEGIC SUPPORT	DISBURSEMENTS	2,169,850	5		0	16.00	3		0	GEN	10	2011	10	2013	4	135
168	ECON DEVMT	COMM & ECON DEVMT	CONV & CULTURAL AFFAIRS FUND (536)	13,690,000	8	181,000	2		0	8,085,775	7	SPEC	6	2017	10	2016	1	135
184	LIBRARY		LIBRARY PARCEL TAX FUND (418)	10,713,411	8	8,985,923	7		0	9,959,609	7	SPEC	6		0	2013	4	135
206	PARKS, RECREATI	CAPITAL PROGRAM	Park Trust Fund (375)	46,423,459	10		0		0	46,423,459	10	CAP	5		0	2009	8	135
		CITY-WIDE	TRANSFERS TO OTHER FUNDS	26,901,830	9		0		0		0	GEN	10		0		10	134
		NEIGHBORHOOD SVCS	COMMUNITY CODE ENFORCEMENT	11,913,664			0	74.08			0	GEN			0	2013		133
	HOUSING		AFFORDABLE HOUSING PRODUCTION AND PRE				0	11.90			0	SPEC			0			132
	HOUSING		NEIGH CAPITAL INVEST AND HOUSING SERVICE				0	10.05			0	SPEC		2012		2014		131
_			PUBLIC WORKS PROGRAM SUPPORT FUND (15	, ,		41,000		10.00	0	2,151,112	_	SPEC		20.2	0		10	131
		REVENUE	PROPERTY TAX	17,004,471	0	288,990,000			0	2,101,112	0	GEN			0		10	130
		REVENUE	SALES TAX		0	228,000,000			0		0	GEN				2015		130
		REVENUE	BUSINESS TAXES		0	63,300,000			0		0	GEN			0	2013	10	130
		REVENUE	LICENSES AND PERMITS		0	59,778,354	_		0		0	GEN			0		10	130
			FEES, RATES, AND CHARGES		0	48,498,645			0		0	GEN			0		10	130
120	GLINERAL FUND	INT A EINOE	I LLO, KATEO, AND CHARGES		U	40,490,045	10		U		U	GEN	10		U	,	ΙU	130

A - 2

	ATTACHWENTA: CITT-WIDE RISK ASSESSMENT																	
ITEM NUM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT	PROPOSED EXPENDITURES	S C O R E	PROPOSED REVENUES	S C O R E	NUMBER OF STAFF	S C O R E	BEG. FUND BALANCE	S C O R E	FUND TYPE	S C O R E	PENDING AUDIT REQUEST	S C O R E	DATE OF LAST AUDIT	S C O R E	TOTAL SCORE
207	ECON DEVMT	COMM & ECON DEVMT	Funding for community based organizations (CBOs)	45,314,845	10		0		0		0	GEN	10	2015	10	2017	0	130
	ENVIRON SVCS		POTABLE WATER DELIVERY	39,085,183			0	37.25	_		0	SPEC	6		0	2012	5	128
	AIRPORT		STRATEGIC SUPPORT AND OTHER	127,715,782			0	51.00			0	SPEC	6		0	2013	4	128
	CITY ATTORNEY		STRATEGIC SUPPORT AND OTHER	6,485,378			0	7.10			0	GEN	10		0	2013	10	127
							0					-		2017		2015	-	125
			EMPLOYMENT SERVICES	2,631,283		05 400 700		16.00			0	GEN	10	2017	10	2015	2	
	GENERAL FUND	REVENUE	REVENUE FROM LOCAL AGENCIES		0	25,422,799			0		0	GEN			0		10	125
_	GENERAL FUND	REVENUE	OTHER REVENUE		0	27,320,648			0		0	GEN	10		0		10	125
	GENERAL FUND	REVENUE	TRANSFERS		0	24,022,465	_		0		0	GEN	10		0		10	125
	ENVIRON SVCS	CAPITAL PROGRAM	SANITARY SEWER SYSTEM CAPITAL PROGRAM				0		0		0	CAP	5		0		10	125
83	MAYOR & COUNCIL	STRATEGIC SUPPORT	CITY COUNCIL	7,472,671	7		0		0		0	GEN	10		0		10	122
	GENERAL FUND	CITY-WIDE	CAPITAL CONTRIBUTIONS	8,250,000	7		0		0		0	GEN	10		0		10	122
87	CITY AUDITOR	STRATEGIC SUPPORT	AUDIT SERVICES	2,299,427	5		0	14.00	2		0	GEN	10	2017	10	2015	2	120
109	GENERAL FUND	REVENUE	TRANSIENT OCCUPANCY TAX		0	18,720,000	8		0		0	GEN	10		0		10	120
112	GENERAL FUND	REVENUE	TELEPHONE LINE TAX		0	20,000,000	9		0		0	GEN	10		0	2008	9	120
118	GENERAL FUND	REVENUE	REVENUE FROM STATE GOVERNMENT		0	11,584,500	8		0		0	GEN	10		0		10	120
124	GENERAL FUND	REVENUE	REIMBURSEMENTS FOR SERVICES		0	17,970,000	8		0		0	GEN	10		0		10	120
157	AIRPORT	TRANSPORT & AVIATIO	AIRPORT SURPLUS REVENUE FUND (524)	3,216,990	6	0	0		0	18,001,004	8	SPEC	6		0		10	120
49	POLICE	PUBLIC SAFETY	SPECIAL EVENTS SERVICES	1,581,603	4		0		0		0	GEN	10	2010	10	2012	5	119
149	ENVIRON SVCS	CAPITAL PROGRAM	STORM SEWER SYSTEM CAPITAL PROGRAM	22,435,000			0		0		0	CAP	5		0		10	119
	LIBRARY	NEIGHBORHOOD SVCS		7,744,031		765,924	3	39.71			0	GEN			0	2016	1	117
	HOUSING		HOUSING TRUST FUND (440)	1,820,643		935,000	_		0	2,667,392	5	SPEC	6		0		10	117
			OFFICE OF THE MAYOR	3,761,078		000,000	0		0	2,001,002	0	GEN			0		10	116
_	CITYWIDE	CITY-WIDE	GIFT TRUST FUND (139)	3,537,315			0		0	3.624.480	6	SPEC	6		0		10	116
	HOUSING	COMM & ECON DEVMT	( )	8,383,015		4,462,789		19.20	_	0,02 1,100	0	SPEC	6		0	2015		115
	FINANCE		FINANCIAL REPORTING	2,247,610		1, 102,700	0	14.00			0	GEN		2015		2016	_	115
	CITY-WIDE		REVENUE FROM WPCP USER AGENCIES	2,217,010	0	58,065,000		1 1.00	0		0	CAP	5	2010	0	2010	10	115
	CITY-WIDE	CAPITAL PROGRAM	CONSTRUCTION AND CONVEYANCE TAX		0	36,000,000			0		0	CAP	5		0		10	115
_	CITY-WIDE	CITY-WIDE	SAN JOSE ARENA CAPITAL RESERVE FUND (45	1,501,000		802,000			0	1,233,186		SPEC	6		0		10	115
	AIRPORT		AIRPORT BUSINESS DEVELOPMENT	3,496,218		002,000	0	11.00		1,233,100	0	SPEC	6		0		10	113
	PUBLIC WORKS	CAPITAL PROGRAM	MUNICIPAL IMPROVEMENTS CAPITAL PROGRAI				0	11.00	0		0	CAP	5		0	1997	10	113
		CAPITAL PROGRAM	PARKING CAPITAL PROGRAM	15,994,000			0		0		0	CAP	5		0	1991	10	113
	HOUSING		HOME INVEST PARTNER PROG TRUST FUND (4			5,836,397	6		0	7,308,551	7	SPEC	6		0	2014	3	113
	FIRE		FIRE SAFETY CODE COMPLIANCE	5,355,568		3,030,397	0	24.77	_	7,300,331	0	GEN			0	2012		111
	ENVIRON SVCS	CAPITAL PROGRAM	WATER UTILITY SYSTEM CAPITAL PROGRAM	5,985,000			0	24.11	0	2 000 405		CAP	5		0	2012		111
	GENERAL FUND	REVENUE	REVENUE FROM MONEY AND PROPERTY	5,965,000	0	F 640 000			0	2,980,485	5	GEN			0	2000	10	
	CITY-WIDE		REVENUE FROM VALLEY TRANS. AUTHORITY		0	5,640,000 24,910,000			0		0	CAP	5		0		10	110 110
	CITY-WIDE	CAPITAL PROGRAM			0				0		0	CAP	5		0		10	110
			CONSTRUCTION EXCISE TAX	4 404 074		24,000,000		5.50	_		0							-
_	IND POLICE AUDIT		INDEPENDENT POLICE OVERSIGHT	1,161,674			0	5.50			_	GEN			0	0040	10	109
	ECON DEVMT		ARTS & CULTURAL DEVELOPMENT	35,078,966			0	12.00		0	0	SPEC	6		0	2013		108
			GAS TAX MAINT & CONST FUNDS (409-411)			17,300,000		40.40	0	0	_	SPEC			0	0040	10	108
	FIRE		FIRE PREVENTION	5,122,969			0	18.10		405 000 000	0	GEN			0	2012	_	106
	FINANCE		PURCHASING AND RISK MANAGEMENT	3,312,621			0	17.00		135,900,000		GEN			0	2016		106
		STRATEGIC SUPPORT		65,000		40.054.405	0	27.00			0	GEN			0		10	106
	CITY-WIDE		REVENUE FROM STATE GOVERNMENT	***	0	16,954,485			0		0	CAP			0		10	105
	CITY-WIDE		BUILDING AND STRUCTURE CONSTRUCTION TA		0	18,000,000			0		0	CAP			0		10	105
	FIRE		STRATEGIC SUPPORT	1,169,210			0		0		0	GEN			0		10	104
_		ENVIRON & UTILITY SV		1,546,568			0		0		0	GEN			0		10	104
			STRATEGIC SUPPORT AND OTHER	626,132			0	1.00			0	GEN			0	001-	10	103
	ECON DEVMT		BUSINESS DEVELOPMENT AND ECONOMIC STF				0	12.92			0	GEN			0	2013		102
	HOUSING		AFFORDABLE HOUSING PORTFOLIO DEVMT	1,736,456			0	10.00			0	SPEC			0	2002		102
201	POLICE	PUBLIC SAFETY	SUPPLEMENTAL LOCAL LAW ENFORCE FUND (	1,578,807	4	0	0		0	2,293,687	5	SPEC	6		0		10	102

Á - 3

			ATTACHIVILINT	· •														
					S C		S C		S C		S C		S C	PENDING	S C	DATE	S C	
ITEM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT	PROPOSED	ő	PROPOSED	Ö	NUMBER	ō	BEG. FUND	Ö	FUND	ō	AUDIT	ŏ	OF	ō	TOTAL
NUM				EXPENDITURES	R	REVENUES	R	OF STAFF	R	BALANCE	R	TYPE	R	REQUEST	R	LAST	R	SCORE
					E		Е		Е		Ε		Е		Е	AUDIT	Е	
140	INFO TECHNOLOG	CAPITAL PROGRAM	COMMUNICATIONS CAPITAL PROGRAM	3,902,000	6		0		0		0	CAP	5		0		10	101
_	PUBLIC WORKS	CAPITAL PROGRAM	SERVICE YARDS CAPITAL PROGRAM	4,418,000	_		0		0		0	CAP	5		0		10	101
	GENERAL FUND	CITY-WIDE	EARMARKED RESERVES	34,085,671	-		0		0		0	GEN	-		0	2015		100
-	GENERAL FUND	CITY-WIDE	CONTINGENCY RESERVE	36,000,000			0		0		0	GEN			0	2015		100
_	GENERAL FUND	REVENUE	FINES, FORFEITURES, AND PENALTIES	30,000,000	0	15,336,284	8		0		0	GEN			0	2013	6	100
	GENERAL FUND	REVENUE	OVERHEAD REIMBURSEMENTS		0	46,609,849			0		0	GEN						100
	CITY-WIDE	CAPITAL PROGRAM	REVENUE FROM OTHER AGENCIES		0	7,764,000			0		0	CAP	5		0	2013	10	100
			PAVEMENT MAINTENANCE	7,360,803	_	7,764,000	0	55.10	_		0	CAP			0	2016		97
			ENTERPRISE TECH SYSTEMS & SOLUTIONS	6,945,004			0	20.00			0	GEN			0	2016	1	97
-				, ,	_			20.00					_		_		_	97
	GENERAL FUND	CITY-WIDE	General liability claims	9,000,000		16 120	0	0.20	0		0	GEN			0	2012		
	ECON DEVMT		STRATEGIC SUPPORT AND OTHER	3,447,940		16,130	_	9.36			0	GEN			0	2013		96
	ECON DEVMT		REGIONAL WORKFORCE DEVELOPMENT	9,399,891	_	20,000,000	0	17.67	3		0	SPEC	6		0	2013	4	95
_	CITY-WIDE	CAPITAL PROGRAM	REVENUE FROM FEDERAL GOVERNMENT	475.055.000	0	36,933,000			0		0	CAP	5		0	2011	6	95
	ENVIRON SVCS	CAPITAL PROGRAM	WATER POLLUTION CONTROL CAPITAL PROGR			40.000	0		0	4 700 0 :=	0	CAP			0	2013	4	95
	PRNS		ST JAMES PARK MANAGEMENT DISTRICT FUND			16,000			0	1,703,945	4	SPEC			0		10	93
	IND POLICE AUDIT		STRATEGIC SUPPORT	153,242			0	0.50			0	GEN			0		10	92
			TRAINING AND DEVELOPMENT	178,000	_		0		0		0	GEN	_		0		10	92
	GENERAL FUND	CITY-WIDE	Sick leave payments upon retirement	5,000,000	_		0		0		0	GEN			0	2012		91
	ENVIRON SVCS		SEWAGE TRMT PLANT CONNECT FEE FUND (53	,		1,964,000	4		0	12,586,630	8	SPEC			0	2012		91
	POLICE	PUBLIC SAFETY	STATE DRUG FORFEITURE FUND (417)	271,210		30,000	1		0	539,343	3	SPEC			0		10	91
_	ENVIRON SVCS		STORMWATER MANAGEMENT	9,190,359	_		0	39.92	_		0	SPEC	6		0	2016		90
			STORM SEWER MANAGEMENT	6,905,439			0	38.21	5		0	SPEC			0	2016		90
-			COMMUNITY FACILITIES DEVMT	2,649,447	_		0	21.58			0	GEN			0	2015		90
	GENERAL FUND	REVENUE	CARRYOVER FUND BALANCE		0	79,242,254			0		0	GEN			0	2015	_	90
111	GENERAL FUND	REVENUE	UTILITY TAX		0	101,320,000	10		0		0	GEN	10		0	2015	2	90
141	PUBLIC WORKS	CAPITAL PROGRAM	DEVELOPER ASSISTED PROJECTS CAPITAL PR	1,859,000	4		0		0		0	CAP	5		0	2008	9	84
142	LIBRARY	CAPITAL PROGRAM	LIBRARY CAPITAL PROGRAM	10,885,400	8		0		0	817,473	3	CAP	5		0	2014	3	84
119	GENERAL FUND	REVENUE	REVENUE FROM FEDERAL GOVERNMENT		0	1,358,334	4		0		0	GEN	10		0	2011	6	80
135	ENVIRON SVCS	CAPITAL PROGRAM	SANITARY SEWER CONNECTION FEES		0	700,000	3		0		0	CAP	5		0		10	80
138	CITY-WIDE	CAPITAL PROGRAM	DEVELOPER CONTRIBUTIONS		0	970,000	3		0		0	CAP	5		0		10	80
29	LIBRARY	NEIGHBORHOOD SVCS	LITERACY AND LEARNING	1,642,126	4		0	13.01	2		0	GEN	10		0	2014	3	79
194	CITY-WIDE	CITY-WIDE	SAN JOSE MUNI STADIUM CAPITAL FUND (476)	35,000	1	35,000	1		0		0	SPEC	6		0		10	79
38	PUBLIC WORKS	NEIGHBORHOOD SVCS	STRATEGIC SUPPORT	473,572	2		0	41.19	6		0	GEN	10		0	2016	1	77
146	POLICE	CAPITAL PROGRAM	PUBLIC SAFETY CAPITAL PROGRAM	13,953,000	8		0		0	1,496,500	4	CAP	5		0	2016	1	76
19	ENVIRON SVCS	ENVIRON & UTILITY SV	RECYCLED WATER MANAGEMENT	7,081,697	7		0	14.80	2		0	SPEC	6		0	2016	1	75
77	INFO TECHNOLOG	STRATEGIC SUPPORT	STRATEGIC SUPPORT	2,168,387	5		0	12.00	2		0	GEN	10		0	2016	1	75
89	CITY CLERK	STRATEGIC SUPPORT	CITY CLERK SERVICES	2,316,249	5		0	13.00	2		0	GEN	10		0	2016	1	75
134	CITY-WIDE	CAPITAL PROGRAM	RESIDENTIAL CONSTRUCTION TAX		0	200,000	2		0		0	CAP	5		0		10	75
	ENVIRON SVCS		STORM DRAINAGE FEES		0	200,000			0		0	CAP			0		10	75
171	ECON DEVMT	COMM & ECON DEVMT	ECON DEVMT ADMINISTRATION LOAN FUND (44	0	0	910	1		0	6,628	1	SPEC	6		0		10	75
94	RETIREMENT	STRATEGIC SUPPORT	STRATEGIC SUPPORT	3,991,163	6		0	23.05	4		0	SPEC	6		0	2017	0	74
102	GENERAL FUND	CITY-WIDE	Successor Agency subsidy	975,000	3		0		0		0	GEN	10		0	2012	5	73
22	ENVIRON SVCS	ENVIRON & UTILITY SV	SUSTAINABILITY AND ENVIRONMENTAL HEALTI	1,385,046	4		0	9.97	1		0	SPEC	6		0	2012	5	72
92	CITY MANAGER	STRATEGIC SUPPORT	STRATEGIC SUPPORT AND OTHER	4,096,284	6		0	2.65	1		0	GEN	10		0	2017	0	71
137	ENVIRON SVCS	CAPITAL PROGRAM	WATER UTILITY FEES		0	75,000	1		0		0	CAP	5		0		10	70
39	FIRE	PUBLIC SAFETY	CITY-WIDE EMERGENCY MANAGEMENT	1,121,223	4		0	4.50	1		0	GEN	10		0	2015	2	69
74	INFO TECHNOLOG	STRATEGIC SUPPORT	CUSTOMER CONTACT CENTER	1,833,035	4		0	12.50	2		0	GEN	10		0	2016	1	69
93	RETIREMENT	STRATEGIC SUPPORT	RETIREMENT PLAN ADMINISTRATION	3,236,214	6		0	16.70	3		0	SPEC	6		0	2017	0	69
128	CITY-WIDE	CAPITAL PROGRAM	REVENUE FROM COUNTY OF SANTA CLARA		0	0	0		0		0	CAP	5		0		10	65
193	CITY-WIDE	CITY-WIDE	SAN JOSE ARENA ENHANCE FUND (301)		0		0		0		0	SPEC			0	2008	9	63
36	PLANNING, BUILDII	NEIGHBORHOOD SVCS	STRATEGIC SUPPORT	350,273	2		0		0		0	GEN			0	2013	_	62
	,			, -														

A - 4

ITEM NUM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT	PROPOSED EXPENDITURES	S C O R E	PROPOSED COREVENUES R	NUMBE OF STA	1 ()	BEG. FUND BALANCE	S C O R E	FUND TYPE	S C O R E	PENDING AUDIT REQUEST	S C O R E	DATE OF LAST AUDIT	S C O R E	TOTAL SCORE
208	ECON DEVMT	COMM & ECON DEVMT	Public Art Projects	733,000	3	0		0		0	CAP	5		0	2012	5	58
90	CITY CLERK	STRATEGIC SUPPORT	STRATEGIC SUPPORT AND OTHER	253,590	2	78,650 1	2	00 1		0	GEN	10		0	2016	1	57
172	CITY-WIDE	CITY-WIDE	EMERGENCY RESERVE FUND (406)	200,000	2	17,000 1		0	1,617,494	4	SPEC	6		0	2015	2	53
12	HOUSING	COMM & ECON DEVMT	RENT STABILIZATION AND TENANT PROTECTIC	1,397,535	4	0	7	35 1		0	SPEC	6		0	2016	1	52
173	POLICE	PUBLIC SAFETY	FEDERAL DRUG FORFEITURE FUND (419)	0	0	120,000 2	:	0	2,655,398	5	SPEC	6		0	2017	0	38
167	CITY-WIDE	COMM & ECON DEVMT	COMMUNITY FACILITIES REVENUE FUND (422)	0	0	0 0		0	0	0	SPEC	6		0	2014	3	33
188	PARKS, RECREATION	NEIGHBORHOOD SVCS	MUNICIPAL GOLF COURSE FUND (518)	0	0	0 0		0	0	0	SPEC	6		0	2015	2	28
	SCORING TABLES			PROPOSED EXPENDITURES		PROPOSED REVENUES	NUMB ST		BEG. FUND BALANCE		FUND T	YPE	AUDIT REQUES	ST.	DATE (		
				0	0	0	0	0 0	0	0					<2007	10	
				0	1	0	1	1 1	0	1	CAP	5	NO	0	2008	9	
				100,000	2	100,000	2	5 1	100,000	2			YES	10	2009	8	
				500,000	3	500,000	3	10 2	500,000	3	SPEC	6			2010	7	
				1,000,000	4	1,000,000	4	15 3	1,000,000	4					2011	6	
				2,000,000	5	2,000,000	5	20 4	2,000,000	5					2012	5	
				3,000,000	6	3,000,000	6	30 5	3,000,000	6					2013	4	
				6,000,000	7	6,000,000	7	40 6	6,000,000	7					2014	3	
				10,000,000	8	10,000,000	8	55 7	10,000,000	8	GEN	10			2015	2	
				20,000,000	9	20,000,000	9	75 8	20,000,000	9					2016	1	
				30,000,000	10	30,000,000 1	0 1	00 9	30,000,000	10					2017	0	
				MORE	10	MORE 1	0 5	00 10	MORE	10							
							MOI	RE 10									