

# Animal Care & Services OKR Q2 23-24 (Oct - Dec)

<https://bit.ly/maddies-sj>

Objectives

Improve the Lives of Animals at ACS & Community



Develop/Improve Training & Procedures



Support Staff Wellness, Safety & Growth



Create Effective ACS Stakeholder Strategies



Key Results

- Transition Med Vet calls and overnight foster support to weekend staff, nightshift and graveyard staff
- Complete MMPC recommendations for Community Cat Program
- Complete MMPC recommendations for rescue/transfer
- Complete Website and Social MMPC recommendations
- Complete MMPC live outcome recommendations

- Complete translation for 10 documents commonly used at ACS
- Reduce pending sequence 1 Inv Animal and Hum/Neglect from over 7 days to 7 days
- Evaluate kitten room panleuk protocols and implement training and communication to help reduce spread
- Complete contract cities, and License waiver memo
- Submit NSE memo and presentation

- Conduct Animal bite prevention training monthly
- Complete Phase 1 training for the 4 new officer recruits/ Initiate Phase 2
- Complete safety training program for supervisors and managers
- Submit training plan to Deputy Director for the Nightshift coordinators and ACA

- Update kennel cards to include vaccination, surgery, medical summary
- Update Euthanasia policy
- Set up strategies with rescue partners and schedule Kitten Rescue meeting in January
- Develop/implement a program with dog volunteers to improve animal assessment, behavior modification, and decrease the length of stay to 15 days

\* Maddie's Million Pet Challenge Recommendations

