

The mission of the Energy Department is to procure clean, cost effective energy for the benefit of its customers.

ENERGY

The Energy Department operates [San José Clean Energy](#) (SJCE), the City's Community Choice Aggregation (CCA)* program that provides residents with access to renewable energy and other customer benefits like community programs and local control. SJCE is part of [Climate Smart San José](#), the City's climate action plan. (See the Environmental Services chapter for more information.)

SJCE allows the City to choose the source and set retail rates for power used in the city. In 2023, the default service, GreenSource, provided electricity that is 91 percent carbon-free. SJCE met its target of less than 5 percent of customers opting out. Customers can upgrade (opt-up) to TotalGreen to receive 100 percent renewable and carbon-free electricity. TotalGreen costs the average home \$4 more per month than GreenSource. As of June 2023, 1,722 customers upgraded. SJCE nearly met its opt-up target of 0.5 percent.

SJCE had 40 authorized positions in 2022-23, and operating revenues totaled \$515.5 million, an increase from last year's \$355.7 million. SJCE's operations, maintenance, and administrative expenditures totaled \$21.8 million; additionally, energy purchases and other expenditures totaled \$364.5 million. Overall, SJCE had an operating income of \$129.1 million in 2022-23.

In 2023, SJCE increased the discount rate for customers enrolled in their SJ Cares program from 5 percent to 10 percent. In December 2022, the City Council approved changing SJCE's rate-setting methodology to cost-of-service, meaning that energy will be charged at-cost rather than pegged to PG&E rates.

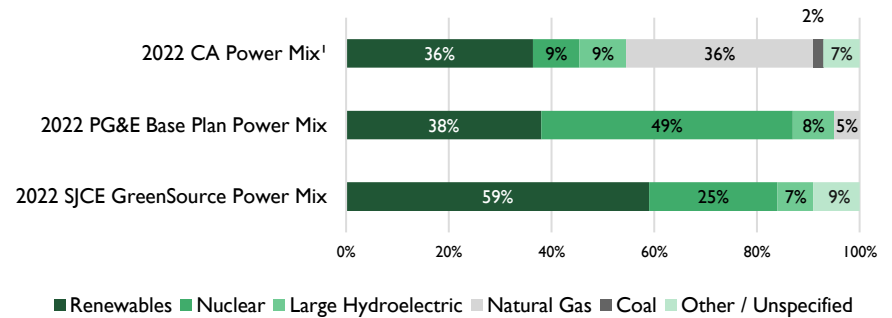
*CCAs are programs that allow local governments to purchase power on behalf of their residents and businesses. PG&E provides the transmission and distribution of electricity, and handles the billing process.

KEY FACTS (2022-23)

Total number of customer accounts	350,000
Number of SJ Cares customer accounts	73,600
Opt-out rate	2.37%
Opt-up rate	0.49%
Total customer savings rate compared to PG&E*	0.3-3.4%

* Savings based on generation charges and varies depending on rate and usage. Does not include transmission and delivery charges

Power Content Labels for SJCE and PG&E

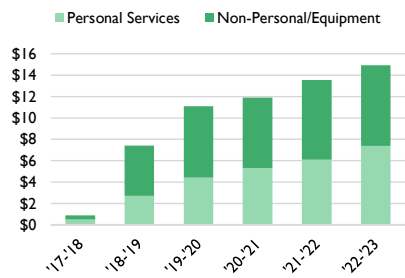


Source: 2022 Power Content Labels for California Power Mix, PG&E, and SJCE.

¹ Figures are estimated annually by the California Energy Commission based on electricity generated in California and net imports.

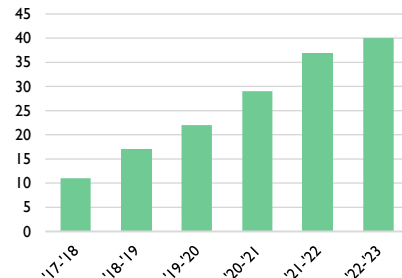
Note: Percentages may not add to 100 due to rounding.

Energy Department Operating Expenditures* (\$millions)

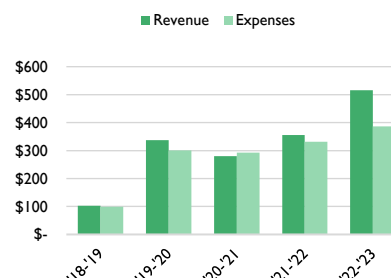


*Note: This does not include expenditures for energy purchases. The Energy Department was created in 2017-18.

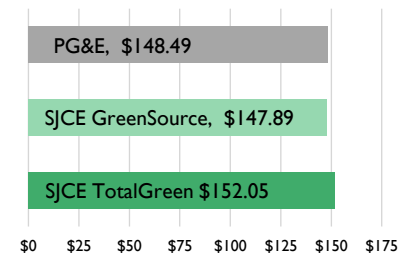
Energy Department Authorized Positions



Energy Department Revenue and Expenses (\$millions)



Comparison of Average Monthly Electricity Bill (rates as of June 1, 2023)



Source: SJCE and PG&E comparison of residential electric rates.

Note: Based on E-TOU C rate schedules and usage of 427 kilowatt-hours.