

Transportation

# PARKING FACILITY SECURITY PROGRAM OVERVIEW

### TIMELINE

City undertook RFP process in May 2022		Total facility security contract valued at approximately \$1.5M/year.		End of "Options to Extend" after Initial Term		
	April 2023		April 2023 - Present			
May 2022 New vendor (Good selected and bega		Contra	Contract Value		March 2028	
		-	DOT worked throughout 2023 to onboard Good Guard and refine data collection and reporting requirements			

## SECURITY Staffing Model



- City:
  - Parking Supervisor (Off-Street Parking Security)
- SJPD
  - Thursday Saturday 10:00 PM 2:00 AM
    - o **1 Sergeant**
    - o 4 Officers
- Good Guard (20+ Staff):
  - Supervisor
  - Vehicle Patrols (2 vehicles)
  - Stationary Guards





### SECURITY STAFFING COVERAGE

#### Supervisor & Mobile Vehicle Patrols:

•24/7/365

### **Stationary Guard Coverage:**

- <u>3rd Street, 2nd/San Carlos, 4th/San Fernando Garages:</u>
  - Monday Friday

     6:00 AM 10:00 AM
     12:00 PM 8:30 PM
- Market/San Pedro Garage:
  - Monday Friday
     0 11:00 AM 3:00 PM
  - Thursday
    - 4:00 PM 12:30 AM
  - Friday Saturday
     0 6:00 PM 2:30 AM
- Employee Garage:
  - Monday Friday • 6:00 AM – 9:00 PM

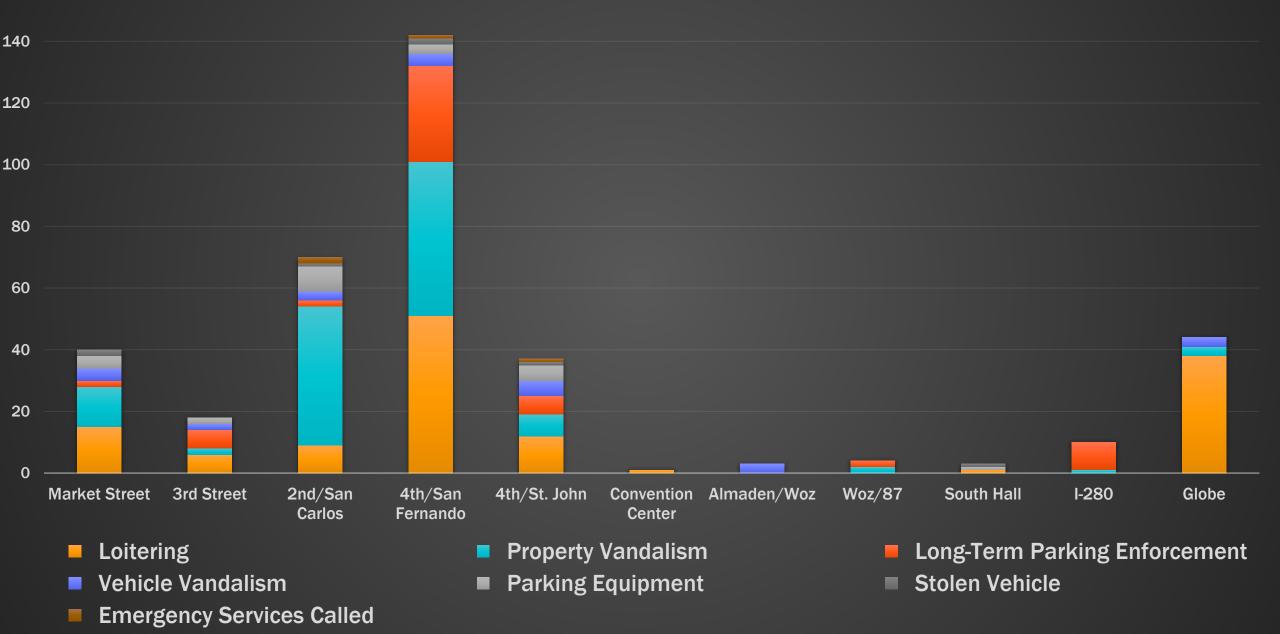
SECURITY INCIDENTS BY TYPE

**STOLEN VEHICLE, 7 (2%) EMERGENCY SERVICES CALLED, 4 (1%) VEHICLE VANDALISM, 24 (6%) PARKING EQUIPMENT, 55** (14%) LOITERING/HOMELESS, 133 (33%) LONG TERM PARKING ENFORCEMENT, 58 (14%) **PROPERTY VANDALISM, 123** (30%)

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### **SECURITY INCIDENT REPORTS BY LOCATION**





### THANK YOU

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