Additional FAQs

Q: How do I know if my property is deed-restricted?

A: Please utilize the City of San Jose's Affordable Rental Housing dataset, found here.

Q: I already have an electric water heater, HVAC system, and/or stove. Can I qualify for incentives if I upgrade to a heat pump or induction cooktop?

A: No, the incentives are only for fuel switching upgrades, for example, switching from a gas appliance to an electric appliance.

Q: I have already completed some measures and/or bought the equipment/appliance. Can I still qualify for incentives and get reimbursed?

A: Any equipment installed before April 22nd, 2024 is <u>not</u> eligible for incentives. Equipment purchased (yet not installed) after April 22, 2024 is eligible for incentives. If you have already purchased the equipment, be sure to check the equipment requirements listed on page 2 of the <u>Pre-Installation</u> <u>Application</u>. Equipment installation can proceed only after Pre-Installation application approval to be eligible for program incentives.

Q: What is included in Whole Home Weatherization?

A: Weatherization measures must apply to the entire building. Any **one** of the following measures qualify:

- Attic and wall insulation
- Air sealing
- Double pane windows

Q: What is Whole Home LED Lighting?

A: Whole Home LED Lighting includes **all** light fixtures in your home. For example: kitchen lights, lamps, vanity bulbs, outdoor wall lights. It does not include things like your refrigerator or oven light. Partial conversions do not qualify.

Q: What are Smart Building Controls?

A: Smart Building Controls are highly programmable automation systems, like a Building Management System (BMS), for large buildings that drive reduced energy and effective operational outcomes, while improving safety and comfort.

Q: What are Smart Panel/Load Controls?

A: Smart Panel/Load Controls include load management equipment that allows customers to electrify their home without the need of an expensive electrical service upgrade, including smart panels, load controllers, and other load management devices.