

Orientation Quiz Answers

1. If you need your eWay password reset, who should you contact?
 - A. HR
 - B. My supervisor
 - C. IT**
2. How can you access the link to set up your direct deposit?
 - A. Visit eWay on sanjoseca.gov (Access from home)
 - B. Visit eWay on sjcity.net (City network)**
3. If you are having a qualifying life event and need to make changes to your benefits, how many days do you have to notify HR? **30 Days from the qualifying life event date**
4. What option does the City offer if you are already enrolled in a group health or dental insurance elsewhere and do not need to enroll in a City plan?
 - A. Health/Dental In-Lieu**
 - B. Waive
5. If you need to use your benefits the first day they are effective, what should you do?
Email HRBenefits@sanjoseca.gov and request a manual enrollment.
6. Standard Insurance only guarantees enrollment approval within your first 30 days of hire for which benefit?
 - A. Vision
 - B. Long term disability**
 - C. Medical
7. What is a VEBA?
 - A. Part of my retirement plan
 - B. A mandatory deduction
 - C. A savings account for retiree healthcare expenses
 - D. All of the above**
8. The 457 Deferred compensation plan is a voluntary retirement savings plan separate from your pension
 - A. True**
 - B. False
9. Part 2 of orientation is via **Zoom**
10. Where do I go to fill out my onboarding forms?
 - A. eWay**
 - B. Download and email to HR