

TO: RULES AND OPEN
GOVERNMENT COMMITTEE

FROM: Joe Rois,
City Auditor

SUBJECT: Monthly Report of Activities for
September 2024

DATE: October 2, 2024

RECOMMENDATION

Approve the Auditor's Office Monthly Report of Activities for the month of September 2024.

SUMMARY OF RESULTS

Charter Section 8.05(e) requires the City Auditor to submit a monthly report to the City Council of our activities, findings, and recommendations. This report summarizes reports issued, other activities, assignments in process, and the status of the City Auditor's Fiscal Year (FY) 2024-25 Work Plan during the month of September 2024.

Activities During the Month of September:

1. Issued **Encumbrances: Departments Should Regularly Review All Encumbrances to Ensure Timely Liquidation**. The report is online at: <https://www.sanjoseca.gov/home/showpublisheddocument/114405>.
2. Issued **Status of Open Audit Recommendations as of June 30, 2024**. The report is online at: <https://www.sanjoseca.gov/home/showpublisheddocument/114417/>. The office also updated the online interactive dashboards of audit recommendations. These can be found at: <https://www.sanjoseca.gov/your-government/appointees/city-auditor/audit-recommendations>.
3. Macias, Gini & O'Connell (MGO) issued two of the City's annual financial audits. The reports are online at: <https://www.sanjoseca.gov/your-government/appointees/city-auditor/external-financial-audits>

Information on the status of the City Auditor's FY 2024-25 Work Plan is attached. On behalf of the Auditor's Office, I would like to express my appreciation to City staff for their cooperation and assistance during our reviews.



Joe Rois
City Auditor

**Status of the City Auditor's FY 2024-25 Audit Work Plan
 As of September 2024**

	Objective	Status	Issuance Date
Assignments Completed			
1. Encumbrances	Review encumbrances for compliance with the City's Encumbrance Policy (CPM 5.1.12). The General Fund had a \$53 million Encumbrance Reserve in the FY 2023-24 Proposed Operating Budget. This is nearly 40 percent higher than five years ago. <i>(Outstanding request from a resident)</i>	Completed	September 2024
2. Semi-annual audit recommendation status report	Report on the implementation status of all open audit recommendations as of June 30, 2024.	Completed	September 2024
3. Semi-annual compliance review of the City's investment program (contracted audit service)	The City's investment policy requires semi-annual compliance audits of the City's investment portfolio. The independent certified public accounting firm Macias Gini & O'Connell LLP (MGO) will conduct the agreed-upon procedures as of June 30, 2024.	Completed	September 2024
Assignments in Process			
4. Tenant Protection Ordinance	Review the assessment and use of Tenant Protection Ordinance fees. <i>(Councilmember request)</i>	In process	October 2024 (projected)
5. Annual audits of voter-approved bond and parcel tax measures (contracted audit service)	MGO will conduct audits of the Branch Library Bond Projects Fund, the Parks and Recreation Bond Projects Fund, the Library Parcel Tax Fund, and the Public Safety and Infrastructure ("Measure T") Bond Fund satisfying the City's obligation for guaranteed annual audits.	In process	October 2024 (projected)
6. San José Animal Care and Services	Audit covering various aspects of Animal Care and Services' operations and comparisons against industry standards, as directed by the Mayor and multiple Councilmembers. <i>(Added to the work plan by the Rules Committee on October 11, 2023)</i>	In process	November 2024 (projected)
7. Compliance review of San José Clean Energy's risk management practices (contracted audit service)	MGO will conduct tests of San José Clean Energy (SJCE) investment and risk management practices to ensure compliance with the City's Energy Risk Management Policy and Energy Risk Management Regulations as of FY Ended June 30, 2024.	In process	November 2024 (projected)

	Objective	Status	Issuance Date
8. Access to and use of critical services by traditionally marginalized communities – neighborhood blight reduction programs	<p>Assess and provide recommendations related to departmental efforts around progress on Racial Equity Action Plans, resources available for equity-related work, collection of data on participants or parties impacted by services, and/or other related areas. <i>(Mayor provided direction to explore an audit scope in this area in the March 2023 Budget Message)</i></p> <p>Note: The Office intends this to be a series of audits focusing on different programs or services provided by the City. The first project will focus on neighborhood blight reduction and beautification programs in the Department of Parks, Recreation and Neighborhood Services.</p>	In process	December 2024 (projected)
9. Annual services report	17 th annual report providing data about the cost, quality, quantity, and timeliness of City services. The report incorporates existing performance measurement data, showing ten-year historical trends, a variety of comparisons to other cities, and the results of a resident survey. The office will also maintain an online dashboard of CSA dashboard measures.	In process	December 2024 (projected)
10. Annual external financial audit and single audit (contracted audit service)	The City Charter requires an annual audit of the City's financial transactions. MGO will conduct the annual audits of the Annual Comprehensive Financial Reports of the City and the Airport. MGO will also conduct audits of the financial statements of the Successor Agency to the Redevelopment Agency, Convention Center, Deferred Compensation, Tier 3 Defined Contribution Plan, Voluntary Employee Beneficiary Association (VEBA), Metropolitan Transportation Commission (MTC) grant compliance, South Bay Water Recycling, San José Clean Energy (SJCE), and the Single Audit (including Airport passenger facility charges and customer facility charges).	In process (one project complete)	September 2024 – February 2025 (projected)
Assignments Not Yet Started			
11. Annual performance review of Team San José and the Convention and Visitors Bureau	Annual review to determine whether Team San José met their performance metrics as of June 30, 2024.	Not started	November 2024
12. Semi-annual audit recommendation status report	Report on the implementation status of all open audit recommendations as of December 31, 2024. The office will also maintain an online dashboard of audit recommendations	Not Started	March 2025

	Objective	Status	Issuance Date
13. Semi-annual compliance review of the City's investment program (contracted audit service)	The City's investment policy requires semi-annual compliance audits of the City's investment portfolio. MGO will conduct the agreed-upon procedures as of December 31, 2024.	Not started	March 2025
14. Park in-lieu fees	Assessment of collection, tracking, and use of park in-lieu fees. (<i>Outstanding requests from resident and former Mayor</i>)	Not started	TBD
15. Police overtime follow up report	Assess controls around overtime in the Police Department. This is a follow up to the City Auditor's 2016 Police Overtime and 2021 Police Staffing, Expenditures, and Workload audits. (<i>Outstanding audit request</i>)	Not started	TBD
16. Access to and use of critical services by traditionally marginalized communities (traffic safety)	The second project in this series will focus on Traffic Safety programs or services in the Increasing Community Safety City Council focus area.	Not Started	TBD
17. Homelessness	Audit to explore the City's internal department structure related to homelessness response, including assessing coordination of activities and benchmarking with other jurisdictions. (<i>Per City Council direction at the June 11, 2024 City Council meeting</i>)	Not Started	TBD
18. Procurement	Assess the efficiency of the City's procurement processes for goods and services, not including public works projects. (<i>Outstanding audit requests from a Councilmember and the Mayor</i>)	Not started	TBD
19. City costs for special events	Assess City-required security or other costs to organizers for special events. (<i>Request from the Mayor</i>)	Not started	TBD

Note: The approved work plan includes 17 projects. The two semi-annual recommendation status reports are listed as one project but separated here to show progress. Similarly, the two semi-annual compliance reviews of the City's investment program are listed as one project on the work plan but separated here.

The City Auditor's Fiscal Year 2024-25 Work Plan is online at:
<https://www.sanjoseca.gov/your-government/appointees/city-auditor/annual-work-plans>