

CITY OF SAN JOSE
2024-2025 ADOPTED OPERATING BUDGET

**CITY ORGANIZATION BY DEPARTMENT/
CITY SERVICE AREA/CORE SERVICE/PROGRAM**

Airport

Transportation and Aviation Services CSA
Airport Marketing and Communications
Airport Marketing and Communications
Airport Facilities
Airport Facilities Administration
Airport Facilities Parking and Roadways Maintenance
Airport Planning and Capital Development
Airport Terminals Maintenance
Airside Maintenance
Airport Operations
Airport Parking and Roadways Operations
Airside Operations
Operations Administration
Terminals Operations
Strategic Support*

City Manager

Public Safety CSA
City-Wide Emergency Management
Emergency Management
Emergency Preparedness and Planning
Strategic Support CSA
Lead and Manage the Organization
Administration, Policy, and Intergovernmental Relations
Budget Office
Civic Innovation
Communications
Employee Relations
Executive Leadership/City Management
Racial and Social Equity
Strategic Support*

City Attorney

Strategic Support CSA
Legal Services
Legal Representation
Legal Transactions
Strategic Support*

Energy

Environmental and Utility Services CSA
Providing Clean Energy to the Community
Energy Conventional Energy Supply
Energy Hydro Power Supply
Energy Power Scheduling and Other Supply
Energy Regulatory Compliance
Energy Renewable Energy Supply
Energy Risk Management
Energy Customer Support
Energy Data and Call Center Management
Energy Marketing and Public Affairs
Energy Community Programming
Local Energy Programs
Strategic Support*

City Auditor

Strategic Support CSA
Audit Services
Performance Audits
Strategic Support*

City Clerk

Strategic Support CSA
City Clerk Services
Facilitate the City's Legislative Process
Strategic Support*

Economic Development and Cultural Affairs

Community and Economic Development CSA
Arts and Cultural Development
Arts and Cultural Development Administration
Convention and Visitors Bureau
Cultural Grants
Cultural Facilities Operations and Maintenance
Outdoor Events
Public Art/Placemaking
Business Development and Economic Strategy
Business District Management
Business Outreach and Assistance
Development Attraction and Facilitation
Downtown Management
Economic Policy Analysis/Communications
Real Estate Services
City Lease Administration
City Property Acquisition and Sales
Regional Workforce Development
Workforce Development Services
Workforce Innovation and Opportunity Act Board
Support and Administration
Strategic Support*

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**CITY ORGANIZATION BY DEPARTMENT/
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Environmental Services

Environmental and Utility Services CSA

Potable Water Delivery

Municipal Water System Operations and Maintenance
Municipal Water System Planning and Capital Project
Delivery

Recycled Water Management

South Bay Water Recycling Operations and
Maintenance

Recycling and Garbage Services

Civic/Other Solid Waste Collection Services
Commercial Solid Waste Collection Services
Recycling and Garbage Services Administration
Residential Solid Waste Collection Services

Stormwater Management

Stormwater Administration
Stormwater Enforcement
Stormwater Policy and Compliance

Sustainability and Environmental Health

Environmental Compliance and Safety
Policy, Legislative Advocacy, and Education

Wastewater Management

Facility Land Use and Planning
Laboratory Services
Pretreatment
Regulatory Compliance and Safety
San José-Santa Clara Treatment Plant Capital Project
Delivery
San José-Santa Clara Treatment Plant Operations and
Maintenance

Strategic Support*

Finance

Strategic Support CSA

Debt and Treasury Management

Banking Management
Cashiering and Payment Processing
Debt Management
Investment Management

Disbursements

Accounts Payable
Payroll

Financial Reporting

General Accounting
Special Accounting

Purchasing and Risk Management

Purchasing
Risk Management

Revenue Management

Accounts Receivable
Business Tax
Revenue Audit and Compliance
Utility Billing System

Strategic Support*

Fire

Public Safety CSA

Fire Department Emergency Response

Fire and Emergency Medical Services Dispatch
Fire and Emergency Medical Services Response
Fire Stations/Apparatus Operations and Maintenance
Fire Sworn Training
Special Operations Airport Rescue & Fire Firefighting
Special Operations - Hazardous Incident Team
Special Operations - Urban Search and Rescue

Fire Prevention

Fire Cause Investigation
Fire Safety Education, Review, and Inspections

Strategic Support*

Community and Economic Development CSA

Fire Safety Code Compliance

Fire Development Services

Strategic Support*

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**CITY ORGANIZATION BY DEPARTMENT/
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Housing

Community and Economic Development CSA
Affordable Housing Portfolio Management
 Loan Collections
 Loan Compliance
 Property Maintenance and Inspection
Housing Production and Preservation
 Affordable Housing Development Loans
 Homeownership Opportunities
 Inclusionary Housing
 Rehabilitation Loans and Grants
 Permanent Supportive Housing
Neighborhood Investments
 Community Development Block Grant -
 Infrastructure Investments
 Neighborhood Stabilization
 Non-Profit Service Grants to Support Housing and
 Community Development Needs
 Place-Based Neighborhood Strategy
Rent Stabilization and Tenant Protections
 Apartment Rent Ordinance Administration
 Mobilehome Rent Ordinance Administration
Neighborhood Services CSA
Homelessness Response and Solutions
 Homeless Administrative Support
 Congregate Shelter
 Interim Housing Construction and Operations
 Homeless Hygiene and Meals
 Homeless Supportive Services
 Homeless Prevention, Shelter Diversion and Rental
 Assistance
 Homeless Outreach and Engagement
 Rapid Rehousing
Strategic Support*

Human Resources

Strategic Support CSA
Employee Benefits
 Deferred Compensation
 Dental Benefits
 Medical Benefits
 Other Benefits
Employment Services
 Classification Services
 Recruiting/Hiring
Health and Safety
 Employee Health Services
 Employee Safety
 Workers' Compensation Administration
Training and Development
 Employee Training and Development
Strategic Support*

Independent Police Auditor

Public Safety CSA
Independent Police Oversight
 Oversight of Police Misconduct Complaints and Public
 Outreach
Strategic Support*

Information Technology

Strategic Support CSA
Business Solutions
 Advanced Applications and Services
 Data Services
 Enterprise Resource Management
 Productivity and Collaboration Applications
San José 311
 City Customer Contact Center
Technology Infrastructure and Operations
 Cybersecurity Office
 IT Customer Care
 IT Systems and Operation
 Voice and Data Network Infrastructure
Strategic Support*

Library

Neighborhood Services CSA
**Access to Information, Library Materials, and Digital
 Resources**
 Access and Borrower Services
 Electronic Resources Implementation and Maintenance
 Library Facilities and Security
 Main Library Operations
 Materials Acquisitions and Processing
**Literacy and Learning, Formal and Lifelong Self-
 Directed Education**
 Early Education and Family Learning
 Partners in Reading/Adult Literacy
Strategic Support*

Mayor and City Council

Strategic Support CSA
 City Council
 Council General
 Office of the Mayor

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**CITY ORGANIZATION BY DEPARTMENT/
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Parks, Recreation, and Neighborhood Services

Neighborhood Services CSA
Community Facilities Development
Major Capital Improvement Projects Management
Minor Parks Capital Improvement Projects
Community Services
Encampment Management
Illegal Dumping and Homeless Encampment Trash
Collection and Abatement Services
Neighborhood Blight Reduction and Beautification
Youth Gang Prevention and Intervention
Parks Maintenance and Operations
Family Camp
Happy Hollow Park & Zoo
Municipal Golf Courses
Neighborhood Parks and Regional Parks
Park Rangers
Parks Administration
Sports Fields Maintenance & Reservations
Volunteer, Adopt a Park, and Community Gardens
Recreation Services
Aquatics
Community Center Operations
Neighborhood Center Partners Program
Park Activation/Placemaking
Recreation Administration (includes Youth
Commission)
Senior Services
Youth Services
Strategic Support*

Planning, Building and Code Enforcement

Community and Economic Development CSA
Development Plan Review and Building Construction
Building Development Services
Development Services Administration
Planning Development Services
Citywide Land Use Planning
Citywide Planning
Planning Administration
Planning Environmental Review and Historic
Preservation
Strategic Support*
Neighborhood Services CSA
Code Enforcement
Code Enforcement Administration
Community Code Enforcement
Multiple Housing Code Enforcement
Solid Waste Code Enforcement
Strategic Support*

Police

Public Safety CSA
Crime Prevention and Community Education
Crime Prevention
School Liaison/Truancy Abatement
School Safety
Investigative Services
Assaults
Court Liaison
Crime Analysis
Family Violence
Financial Crimes/Burglary
Gang Investigations
Homicide/Crime Scene
Internal Affairs
Investigations Administration
Juvenile/Missing Persons
Robbery
Sexual Assaults
Special Investigations
Regulatory Services
Cannabis Regulation
Gaming
Permits
Respond to Calls for Service and Patrol Support
9-1-1 Call Taking & Police Dispatch
Air Support
Airport Division
Downtown Services
Field Operations Administration
Field Patrol
Metro
Police - Reserves Unit
Special Operations
Traffic Enforcement
Violent Crimes Enforcement
Strategic Support*

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**CITY ORGANIZATION BY DEPARTMENT/
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| Public Works |
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| Community and Economic Development CSA |
| Regulate/Facilitate Private Development |
| Public Works Development Services |
| Strategic Support* |
| Neighborhood Services CSA |
| Animal Care and Services |
| Animal Licensing and Customer Services |
| Animal Services Field Operations |
| Strategic Support* |
| Strategic Support CSA |
| Facilities Management |
| City Facilities Repairs and Minor Capital Improvements |
| Energy and Water Conservation |
| Facility Maintenance and Operations - City Hall |
| Facility Maintenance and Operations – Non-City Hall |
| Fleet and Equipment Services |
| Fleet Maintenance and Operations |
| Fleet Replacement |
| Radio Communication |
| Plan, Design, and Construct Public Facilities and Infrastructure |
| City Facilities Architectural Services and Capital Project Administration |
| City Facilities Engineering and Inspection Services |
| Transportation and Storm Sewer Capital |
| Strategic Support* |

| Transportation |
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| Environmental and Utility Services CSA |
| Sanitary Sewer Maintenance |
| Sanitary Sewer System Maintenance |
| Storm Sewer Maintenance |
| Storm Sewer Operation and Maintenance |
| Street Sweeping |
| Strategic Support* |
| Transportation and Aviation Services CSA |
| Parking Services |
| Off-Street Parking |
| On-Street Downtown Operations |
| On-Street Parking |
| Pavement Maintenance |
| Corrective Pavement Repair |
| Pavement Maintenance Administration and Capital Project Delivery |
| Street Landscape Maintenance |
| Special District Landscape Services |
| Streetscape Services |
| Traffic Maintenance |
| Traffic Signal Maintenance |
| Traffic Signs and Markings Maintenance |
| Traffic Streetlights Maintenance |
| Transportation Planning and Project Delivery |
| Transportation Capital Project Delivery |
| Transportation Multi-Modal Alternatives |
| Transportation Planning and Policy |
| Transportation Safety and Operations |
| Neighborhood Traffic |
| Traffic Safety |
| Traffic Signals and Systems Management |
| Strategic Support* |

| Retirement Services |
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| Strategic Support CSA |
| Retirement Plan Administration |
| Retirement Benefits |
| Retirement Investments |
| Strategic Support* |

| * Strategic Support General Categories | |
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| Strategic Support Emergency Response and Recovery Financial Management Human Resources Information Technology Interim Housing Development and Maintenance Management and Administration Strategic Support – Fund Balance & Reserves Ending Fund Balance Reserves | Strategic Support – Other Capital Debt/Financing Costs Gifts Other Departmental – Administration Other Departmental – City-Wide Other Departmental – Grants Overhead Transfers Workers' Compensation |