



Memorandum

TO: HONORABLE MAYOR
AND CITY COUNCIL

FROM: Jon Cicirelli

SUBJECT: See Below

DATE: November 13, 2024

Approved

Date:

11/20/24

INFORMATION

SUBJECT: Service Delivery Evaluation and Public Private Competition Analysis for the Lake Cunningham Action Sports Park

On August 20, 2024, the Department of Parks, Recreation, and Neighborhood Services (PRNS) provided a Service Delivery Evaluation and Public Private Competition Analysis for the Lake Cunningham Action Sports Park (Action Sports Park) to the City Council. When accepting the memorandum and staff recommendations, the City Council directed staff to issue an Information Memorandum with responses to a request for information submitted by the Municipal Employees' Federation, AFSCME, Local 101.

BACKGROUND

Staff provided to City Council a Service Delivery Evaluation and Public Private Competition Analysis for the Action Sports Park on August 20, 2024.¹ Staff recommended the City Council accept the Service Delivery Evaluation and Public Private Competition analysis for the Action Sports Park and adopt a resolution authorizing the City Manager or her designee to include the Action Sports Park in a Request for Proposal for long-term operations and maintenance of the water park and other Lake Cunningham Regional Park attractions. City Council voted unanimously to accept the recommendation with direction for staff to provide further information pertaining to a request for information submitted by the Municipal Employees' Federation, AFSCME, Local 101 on August 15, 2024.

¹ <https://sanjoseca.primegov.com/Portal/viewer?id=0&type=7&uid=36487961-5ad2-425b-b2b2-1796da81e085>

ANALYSIS

In accordance with City Council's direction for staff to provide further information regarding the memorandum on Service Delivery Evaluation and Public Private Competition Analysis for the Lake Cunningham Action Sports Park, including information responsive to the request received from Municipal Employees' Federation, AFSCME, Local 101, PRNS gathered the following information related to the questions that were raised surrounding:

- Communication and documentation regarding the managed competition process;
- Historical staffing, attendance, and financial data;
- Job postings and recruitment efforts for industry expertise;
- Efforts to improve customer service, programming, and event hosting;
- Purchasing rules impacting pro shop operations;
- Customer service surveys and approval ratings;
- Examples of contractual obligations and oversight from municipal golf course leases;
- Specialized skills, equipment, and recruitment attempts; and
- Readily achievable improvements as outlined in Public-Private Competition Policy 0-29.

Communication and Documentation Regarding the Managed Competition Process

A Parks Manager in PRNS met with full-time staff who operate the Action Sports Park on February 27, 2024 to explain the service delivery evaluation process. On August 20, 2024, a Parks Manager spoke again with full-time staff. As a result of these meetings, there was no request received by staff to develop a managed competition proposal. There were no documents that were produced as a result of these meetings, as these were verbal discussions.

Historical Staffing, Attendance, and Financial Data

Staff reviewed program files for the past 15 years to compile a list of full-time equivalent positions assigned to the Action Sports Park and the park's attendance, budget, expenses, and revenues, as shown in the **table** below. Due to several changes in the park, its programs and how the PRNS budget was organized over the past 15 years, year to year comparisons may not be directly comparable. Additionally, attendance was tracked manually from fiscal years 2009-2010 to 2015-2016 and records were not retained.

Action Sports Park Staffing, Attendance, and Financial Data from Fiscal Years 2009-2010 to 2023-2024

| Fiscal Year | Full-Time Equivalents | Attendance | Total Budget | Actual Expense | Actual Revenue |
|--------------------|----------------------------------|-------------------|-------------------------|---------------------------|---------------------------|
| 2009-2010* | 3.15 | - | \$380,914 | \$255,375 | \$108,080 |
| 2010-2011* | 1.76 | - | \$339,172 | \$299,497 | \$122,991 |
| 2011-2012* | 2.15 | - | \$188,059 | \$190,784 | \$186,767 |
| 2012-2013* | 3.15 | - | \$191,496 | \$192,472 | \$212,532 |
| 2013-2014* | 3.15 | - | \$181,487 | \$238,345 | \$269,832 |
| 2014-2015* | 3.90 | - | \$240,806 | \$302,887 | \$272,342 |
| 2015-2016* | 8.23 | - | \$291,327 | \$379,238 | \$203,169 |
| 2016-2017 | 6.73 | 8,658 | \$604,127 | \$567,663 | \$250,914 |
| 2017-2018** | 9.23 | 14,506 | \$786,832 | \$894,072 | \$267,872 |
| 2018-2019 | 9.23 | 19,024 | \$816,338 | \$884,944 | \$266,256 |
| 2019-2020*** | 9.23 | 18,500 | \$862,916 | \$820,656 | \$287,749 |
| 2020-2021*** | 9.23 | Closed | \$749,012 | \$613,187 | \$37,297 |
| 2021-2022 | 9.19 | 10,923 | \$920,288 | \$925,858 | \$223,438 |
| 2022-2023**** | 8.76 | 7,533 | \$825,397 | \$906,618 | \$121,309 |
| 2023-2024 | 6.65 | 4,658 | \$783,219 | \$1,002,447 | \$104,966 |

* Attendance was tracked manually from 2009-2010 to 2015-2016 and records were not retained.

** The bike park was opened in April 2018.

*** The Action Sports Park was closed in March 2020 due to the COVID-19 pandemic and reopened in July 2021.

**** The bike park was closed for several months due to the 2023 winter storms.

Job Postings and Recruitment Efforts for Industry Expertise

Generally, during a recruitment for the facility’s Recreation Program Specialist and Senior Recreation Leader, the job posting would include information regarding the Action Sports Park and its specialized needs and opportunities. The internal draft of the job posting for the facility’s Recreation Program Specialist from 2021 is included in **Attachment A**. Other job postings were not available due to the transition of recruiting software systems utilized by the City over the past decade.

Efforts to Improve Customer Service, Programming, and Event Hosting

Various efforts have been made to improve the customer experience, drive attendance, and increase revenue over several years. These efforts include increasing operational hours, increasing on-site staffing for participant safety, marketing to the local neighborhood and broader Bay Area about the facility and available scholarships, improving park conditions, and hosting special events. Park conditions, as a result of the 2023 winter storms, have been an obstacle the past 18 months as PRNS lacked the

in-house skill to repair aspects of the park. Services to repair the park have recently been procured.

Purchasing Rules Impacting Pro Shop Operations

Procurement card limits of \$1,000 for services and purchase order limits of \$10,000 for supplies and services without a competitive procurement method make it difficult to purchase, in the quantities and timelines needed, specialty products and custom-designed items and to continually offer refreshed and dynamic programming. Based on PRNS' experience with the store at Happy Hollow Park and Zoo, once a vendor was contracted to operate the store, more diverse and marketable products were able to be stocked on a monthly basis, which increased customer interest and sales and contributed to a better overall experience at the park and zoo.

Customer Service Surveys and Approval Ratings

Since 2022, the condition of the skate park, a cement facility, was rated at 80% good to excellent. In contrast, the bike park, which is dirt and requires daily maintenance, rated 38% good to excellent. The Pro Shop rated 44% good to excellent. The Action Sports Park survey results are attached for reference as **Attachment B**. PRNS also received unsolicited emails and feedback that raised concerns about the condition of the bike park and staff's ability to maintain it as it should be.

Examples of Contractual Obligations and Oversight from Municipal Golf Course Leases

The City's current contract for the municipal golf courses can be found here <https://records.sanjoseca.gov/Contracts/OC-004294-000.pdf>. It includes requirements in Article 4 for the golf course operator to manage and perform all facility and grounds maintenance according to maintenance standards in Exhibit C. Section 5.03 governs the fees that can be charged by the golf course operator, which are capped by the average fees charged at comparable facilities, and Section 5.06(D) outlines community access and use requirements.

Specialized Skills, Equipment, and Recruitment Attempts

The specialized skills required to maintain the Bike Park consist of the knowledge of and the capability to scarify riding surfaces, perform soil hydration, groom and compact soil, use soil binder material, and operate heavy equipment. Some examples of heavy equipment that must be operated include excavators, rollers, backhoes, and large material mixers, such as a concrete mixer to build up and shape riding surfaces, jumps, and ramps in a safe manner and in a manner that creates a suitable and attractive action bike trail experience. The Action Sports Park does not have the required equipment on-site or a dedicated heavy equipment operator to perform the activity

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responsively. PRNS recently procured contractual services to perform repairs needed as a result of the 2023 winter storms as well as support ongoing maintenance. Contractors have been used annually since the Bike Park opened in 2018.

Readily Achievable Improvements as Outlined in Public-Private Competition Policy 0-29

Various efforts were made over several years to improve services. During the competitive assessment, staff was provided the opportunity to expand operating hours and reach and did so by reintroducing Friday night operating hours and hosting special events.

COORDINATION

This memorandum was coordinated with the City Attorney's Office, the City Manager's Budget Office, and the City Manager's Office of Employee Relations.

/s/

Jon Cicirelli
Director of Parks, Recreation
and Neighborhood Services

The principal author of this memorandum is Shannon Heimer, Division Manager, PRNS. For questions, please contact Shannon.Heimer@sanjoseca.gov.

ATTACHMENT

Attachment A: Draft Posting – PRNS Recreation Program Specialist (RNS/Parks)
Spring 2021

Attachment B: Action Sports Park Survey Results

**DRAFT Posting – PRNS Recreation Program Specialist (RNS/Parks)
Spring 2021**

Posting Title: Recreation Program Specialist-PRNS [Taleo]

Requisition Type: *Specialized*

Hiring Managers:

ABOUT THE DEPARTMENT

The City of San José's Department of Parks, Recreation and Neighborhood Services (PRNS) is proud to be "Building Community Through Fun" through innovative, creative, and excellent programs and services. Our mission is to build healthy communities through people, parks, and programs. The Department is a steady force in our community, advancing education, health, and social connections. We meet the diverse needs of our community across the lifespan by connecting people to places and people to people. The principles of equity, access, diversity, inclusion, sustainability, and flexibility guide us.

The Department creates and activates thriving places where people live, work, play, and learn, which include 50 community centers, 2010 parks, Happy Hollow Park & Zoo, over 60 miles of trails, programs and services that touch the lives of individuals and families in our community. We take a fun approach to public service, and value the public's trust. Our team is collaborative, supportive, and innovative.

Learn more about PRNS [here](#)

POSITION AND DUTIES

The actual salary shall be determined by the final candidate's qualifications and experience. In addition to the starting salary, employees in the Recreation Program Specialist classification shall also receive an approximate five percent (5%) ongoing non-pensionable compensation pay.

PRNS is currently recruiting to fill three (3) Recreation Program Specialist this position is responsible for developing a variety of recreation activities and community service programs. The position requires recreation programming experience and supervision of a team of recreation staff responsible for delivering programs and services that meet the needs of a population located within a given community center area or citywide.

NOTE: Some positions may require working early mornings, late evenings, and/or weekends.

PRNS provides a variety of recreation programs for children, youth and adults, including recreation classes in diverse areas such as dance, music health and fitness, gymnastics, theater arts, and more.

Typical duties for this position include, but are not limited to the following:

- Develops and implements recreational programming for their assigned community center.
- Researches market trends for recreational activities increasing in popularity in order to implement them at their given centers.
- Establishes recreation programs, including negotiating, and contracting with instructors and other service providers, setting class fees and charges, acquiring adequate facilities and evaluating programs and classes.
- Plans, coordinates, and conducts special recreation events, trips, visits, programs, and social clubs for children and youth, seniors, and/or special needs populations.

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- Provides information and referrals to the community regarding programs available, including developing and disseminating publicity through all forms of media.
- Interacts with citizens, community groups, private organizations and/or agencies, and other public and/or government agencies to identify and determine the leisure and human service needs of the population being served.
- Participates in the preparation and implementation of the budget for their assigned area. Secures supplies and equipment for programs.
- Recruits, supervises, trains, and evaluates part-time staff and volunteers.
- Maintains financial records of fees collected; prepares reports, proposals, and various letters and memos. Conducts registrations as needed.

Current Vacancies

Recreation Program Specialist - Roosevelt Community Center:

Typical duties for this position include, but are not limited, to the following:

- ***Adhere to all current, and changing, state, local, and department guidelines, policies, and procedures to ensure the health and safety of staff, volunteers, and patrons.***
- Communicate and interact with residents, community groups, community-based organizations, and department staff to identify and determine leisure, support services, and resource needs of program participants.
- Oversee the fitness program, roller rink operations, social media, FIT Camp at Roosevelt Community Center
- Attend various meetings and trainings related to older youth/fitness/sports leagues.
- Identify and elevate to appropriate staff equipment and facility issues and concerns that require repair and/or replacement.
- Identify needs of program participants and provide resources and referrals, as appropriate.
- Recruit, supervise, train, and evaluate part-time staff and volunteers.
- Secure supplies and equipment for programs.
- Assist community center with other programs, activities, and tasks, as needed.

Recreation Program Specialist – Neighborhood Center Partner Program:

- Interacts with citizens, community groups, and agencies such as schools, the probation department, police department, community-based organizations, and other recreation departments to identify and determine the needs of the populations being served.
- Participates in the preparation and implementation of the budget for their assigned area.
- Recruits, supervises, trains, and evaluates part-time staff and volunteers.
- Maintains financial records of fees collected; prepares reports, proposals, and various letters and memos. Conducts registrations as needed.
- May negotiate contracts, fees, and facilities to provide special interest programs for adults, children, youth, and/or people with disabilities.
- Coordinates facility-use requests from providers and the public through the Citywide rentals program.
- Coordinates access for City Council, Mayor’s Office, City Manager’s Office, and other City of San Jose departments as requested.
- Supports general duties as assigned for the Neighborhood Center Partner Program

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Recreation Program Specialist – Lake Cunningham

This position reports directly to the Parks Facilities Supervisor over the Destination, Events & Sports unit that includes the Arcadia Ballpark, the Action Sports Park, Citywide Sports and PAL Stadium.

Responsibilities for this interim opportunity include, but may not be limited to:

- Supervises, trains, and evaluates subordinate staff and their work;
- Gathers and compiles routine statistical data;
- Prepares and reviews records, forms, logs, and reports;
- Provides budget input for personnel, equipment, supplies, and related items;
- Estimates equipment, material, workforce, and time necessary for work completion and sets priorities;
- Manages revenue implementing procedures;
- Supervises public contact, liaison work and, preparation and presentation of programs related to park services to civic groups and park visitors;
- Ensures public facilities and structures are maintained in a clean, safe condition;
- Conserves and preserves natural open space for public enjoyment;
- Supervises the scheduling of areas within or part of the facilities;
- May develop proposals for methods to enhance the facility or operation with non-traditional funding sources or alternative workforce resources;
- Manages equipment and inventory control;
- Works with the Programming Team in the planning, organizing, conducting, and coordinating recreation activities (i.e.: youth, camp participants, movie nights, special events, etc.);
- Supervises and trains part-time personnel and volunteers;
- Monitors and tracks a variety of budgets.

This recruitment may be used to fill multiple positions in this, or other divisions or departments. If you are interested in employment in this classification, you should apply to ensure you are considered for additional opportunities that may utilize the applicants from this recruitment.

QUALIFICATIONS

Minimum Qualifications

1. **Education and Experience:** A Bachelor's Degree from an accredited college or university in Recreation and Leisure Services or closely related field AND one (1) year (equivalent to 2080 hours) of full-time recreation leadership or programming experience.
Acceptable Substitution: Additional years of increasingly responsible recreation leadership or programming experience may be substituted for the education requirement on a year-for-year basis for up to two (2) years. There will be no substitute for required one (1) year (equivalent to 2080 hours) of full-time recreation leadership or programming experience.
2. **Required Licensing** (such as driver's license, certifications, etc.):
 - A valid First Aid certificate is required and must be maintained. Must provide proof of a valid certificate or will need to obtain a certificate within one (1) year of hire.

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- A valid CPR certificate is required and must be maintained. Must provide proof of a valid certificate or will need to obtain a certificate within six (6) months of hire.
- 3. Employment Eligibility:** Federal law requires all employees to provide verification of their eligibility to work in this country. Please be informed that the City of San Jose will not prepare or file a labor condition application with the Department of Labor.

Other Qualifications

(Incumbents may be required to have different combinations of the listed qualifications, or more specific job-related qualifications depending on the position.)

Basic Competencies (needed at entry into the job in order to perform the essential duties)

The ideal candidate will possess the following competencies, as demonstrated in past and current employment history. Basic competencies for this position include:

Job Expertise - Demonstrates knowledge of and experience with applicable professional/technical principles and practices, Citywide and departmental procedures/policies and federal and state rules and regulations

Communication Skills - Effectively conveys information and expresses thoughts and facts clearly, orally and in writing; demonstrates effective use of listening skills and displays openness to other people's ideas and thoughts.

Computer Skills - Experienced with common business computer applications including but not limited to: MS Outlook, MS Word, MS PowerPoint, MS Access, and MS Excel.

Teamwork & Interpersonal Skills - Develops effective relationships with co-workers and supervisors by helping others accomplish tasks and using collaboration and conflict resolution skills.

Fiscal Management - Understands the relationship of the budget and resources to the strategic plan; complies with administrative controls over funds, contracts, and procurements.

Planning – Acts to align own unit's goals with the strategic direction of the organization; Defines tasks and milestones to achieve objectives, while ensuring the optimal use of resources to meet those objectives.

Reliability - Completes quality work assignments in a timely and efficient manner; fulfills responsibilities and maintains confidentiality as appropriate.

Supervision - Sets effective long and short-term goals based on a good understanding of management practices; establishes realistic priorities within available resources; provides motivational support; empowers others; assigns decision-making and work functions to others in an appropriate manner to maximize organizational and individual effectiveness.

Additional Competencies and/or Desirable Qualifications

(Competencies, knowledge, skills and abilities that are more position specific and/or likely to contribute to more successful job performance.)

- Possession of a valid State of California Class A or B driver's license with applicable endorsements is highly desirable.

Selection Process

The selection process will consist of an evaluation of the applicant's training and experience based on the application and responses to the Job-Specific Questions. Only the candidates whose backgrounds best match the position will be invited to proceed in the selection process. Additional phases of the selection process may consist of one or more interviews, *one of which may include a practical/writing exercise.*

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You will be prompted to answer the following job-specific questions during the online application process. Please note that there is a 4,000-character limit including spaces for each text response. You MUST answer all job-specific questions to be considered for this vacancy or your application will be deemed incomplete and withheld from further consideration:

1. If you indicated an answer that included coursework in Recreation and Leisure studies or closely related field in the above question, please describe your coursework including name of accredited college/university and listing the number of semester or quarter units completed.
2. Describe your full-time recreation leadership or programming experience. At the top of your response identify the number of years, followed by a brief description of your experience, including name of employer, length of employment and average hours worked per week.
3. Describe a time when you planned, coordinated and/or conducted a recreation program. What was the program objective? What was your specific contribution to the outcome?
4. Describe a time when you were part of an effective team. What was your role on the team and what were the factors that made the team effective?
5. Do you have work experience developing and implementing a program budget? Please explain your role. What tools did you utilize to monitor expenses and stay within budget?

For questions regarding the selection or hiring process, contact Jaine Davies via e-mail at jaine.davies@sanjoseca.gov

ADDITIONAL INFORMATION

For Benefits click on this [link](#)

For California Equal Pay Act, visit <http://www.sjcity.net/DocumentCenter/View/18980>

To apply, please complete an application via the City of San Jose’s website at www.sanjoseca.gov/citycareers. The application deadline is 11:59 PM on the final filing date **tbd** Please allow adequate time to complete the application and submit before the deadline or the system may not save your application. If your online application was successfully submitted, you will receive an automatic confirmation email to the email address you provided. IF YOU DO NOT RECEIVE THE CONFIRMATION, please email CityCareers@sanjoseca.gov and we will research the status of your application. Please contact Human Resources at (408) 535-1285, or Human.Resources@sanjoseca.gov if you have any questions.

SUPPLEMENTAL QUESTIONNAIRE/TALEO

1. Please select the option that describes how you meet the minimum qualifications for Recreation Program Specialist. (Note: 2080 hours equals one (1) year of full time employment, and 30 semester units or 45 quarter units equals one (10 year of school): **(MQ)**

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- A Bachelor’s Degree from an accredited college or university in Recreation and Leisure Services or closely related field AND one (1) year (equivalent to 2080 hours) of full-time recreation leadership or programming experience.
 - Three (3) years of coursework (90 semester units or 135 quarter units) from an accredited college or university in Recreation or Leisure studies or closely related field AND two (2) years of full-time (4,160 hours) recreation leadership or programming experience.
 - Two (2) years of coursework (60 semester units or 90 quarter units) from an accredited college or university in Recreation and Leisure studies or closely related field AND three (3) years of full-time (6,240 hours) recreation leadership or programming experience.
 - I do not meet the minimum qualifications for Recreation Program Specialist.
2. If you indicated an answer that included coursework in Recreation and Leisure studies or closely related field in the above question, please describe your coursework including name of accredited college/university and listing the number of semester or quarter units completed. **(MQ)**
 3. Describe your full-time recreation leadership or programming experience. At the top of your response identify the number of years, followed by a brief description of your experience, including name of employer, length of employment and average hours worked per week.
 4. Describe a time when you planned, coordinated and/or conducted a recreation program. What was the program objective? What was your specific contribution to the outcome?
 5. Describe a time when you were part of an effective team. What was your role on the team and what were the factors that made the team effective?
 6. Do you have work experience developing and implementing a program budget? Please explain your role. What tools did you utilize to monitor expenses and stay within budget?
 7. Do you possess a valid First Aid certificate or the ability to obtain one within one (1) year, if hired? (Yes/No) **(MQ)**
 8. Do you possess a valid CPR certificate or the ability to obtain one within six (6) months if hired? (Yes/No) **(MQ)**
 9. Do you possess a current valid California driver's license, or do you have the ability to obtain one? (Yes/No)

Action Sports Park Survey Results

ATTACHMENT B

| Submission Date | Rate the quality of the Dirt Jumps | Rate the quality of the Pump Track | Rate the quality of Slope Style | Rate the quality of Dual Slalom | Rate the quality of the Skills Trail | Rate the quality of the Skate Park | Rate the quality of the Proshop | What would make the Skate Park better? | What would make the Bike Park better? | Recommendations for the possible name change of Lake Cunningham Action Sports Park |
|-----------------|------------------------------------|------------------------------------|---------------------------------|---------------------------------|--------------------------------------|------------------------------------|---------------------------------|--|---|--|
| 7/9/2024 17:53 | Fair | Good | Fair | Fair | Not Applicable | Not Applicable | Not Applicable | | Work on fixing the jumps on the big line. Open up slalom. Open up jumps on the lower section slopestyle course by the road. These are really fun when it is hot or too windy to ride the dirt jumps. | I would not change the name. |
| 7/2/2024 18:24 | Fair | Good | Fair | Fair | Not Applicable | Not Applicable | Not Applicable | | Fix the lips of the dirt jumps. Fix the landings to the slopestyle course. Get rid of all that loose dirt before the wall ride after the dirt jumps. Have someone sweep and water the dirt jumps before the park opens. Have someone sweep the pump track. Let volunteers have the opportunity to get the bike park running like how it used to be. If you go back and look at your instagram account you will see photos of workers actually working on the bike park. Past couple years feels like management doesn't care about the bike park. | |
| 6/3/2024 11:27 | Not Applicable | Fair | Not Applicable | Poor | Fair | Fair | Fair | If you charge people to skate or ride. The staff should have to work. EVERY time I go to skate the bowls, my friend and I have to spend 20 minutes before sweeping all the dead leaves out so we don't slide on them and hurt ourselves. | I'm mad about this one. Bought my membership right before the bike park closed for like a year a while ago. Because your staff doesn't cover them with tarps when it rains to prevent damage. Then when you opened them, they were horrible. And there was a group of about 15 kids willing to help fix it up for free but we're rejected. And now you guys are FINALLY fixing it up, but it's because of a competition coming soon? Not for all the people who have been paying and getting turned away from the jumps because they're not open? That's infuriating. Best place around, should act like it. | The "if they don't fix the jumps soon, just ride it on Monday" park |
| 5/25/2024 13:07 | Dangerous/Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Good | Poor | | Actually do maintenance | Lake Cunningham never does maintenance park |
| 5/10/2024 15:56 | Fair | Poor | Not Applicable | Not Applicable | Not Applicable | Good | Good | | Dirt jump lips need resurfacing. Dirt jumps need to be swept of all the loose dust and ideally watered in the morning to keep them in good shape if you guys get them back to how they used to be. Whole bike park has really, really gone downhill past couple of years. All the weeds need to be cleared. Pump track needs to be patched up or ideally slurry coated like the Santa Clara PAL BMX track. Slopestyle sinkholes need to be filled in with dirt and then resurface the landings. Ideally making the landings a little bit scooped out instead of flat. I miss the way the bike park used to get fixed. | I like the name how it is. |
| 5/1/2024 22:00 | Fair | Dangerous / Horrible | Fair | Poor | Fair | Good | Good | | | |
| 5/1/2024 18:33 | Dangerous/Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Not Applicable | Poor | | There has been no upkeep on this park over the last few years. Why is no one maintaining these features ? | Put some money into making the dirt section of the park rideable. |
| 4/30/2024 19:28 | Poor | Fair | Poor | Dangerous / Horrible | Good | Amazing | Amazing | | | |
| 4/30/2024 13:40 | Poor | Poor | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Good | Good | N/A | maintain it! it looks so sad and over run with weeds. :(| n/a |

| | | | | | | | | |
|-----------------|--------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|--|
| 4/29/2024 9:46 | Good | Poor | Dangerous / Horrible | Dangerous / Horrible | Not Applicable | Not Applicable | Good | The bike park is in serious need of maintenance. Please work to open the slope style and slalom course too. I live the bike park and it is such a great resource for the area, I would hate to see it fade into disrepair. For areas that are open, the dirt jumps are ok, but could use some upkeep and pump track is overall in pretty poor shape, although it is still rideable. Both could also use some maintenance as well |
| 4/29/2024 8:52 | Fair | Fair | Fair | Fair | Fair | Fair | Fair | |
| 4/29/2024 7:43 | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | open and clean it opening it just clean and open |
| 4/28/2024 23:59 | Amazing | Amazing | Amazing | Good | Fair | Not Applicable | Not Applicable | Steeper dual slalom maybe Something shorter like, alum bike park |
| 4/28/2024 22:47 | Poor | Poor | Fair | Fair | Poor | Poor | Poor | Maintaining the skate park and keeping it open for public use. Upkeep to the weeds and surrounding area to make it inviting and less dangerous to ride. N/A |
| 4/28/2024 21:46 | Dangerous/Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Good | Fair | Please fix and maintain the dirt jump sections of the park, it's in total disrepair. |
| 4/28/2024 20:58 | Poor | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | |
| 4/28/2024 20:56 | Poor | Poor | Poor | Poor | Poor | Poor | Not Applicable | Maintain it and open it. In its current state it is tragic. San Jose Demonstration Weed Patch |
| 4/28/2024 19:31 | Poor | Poor | Dangerous / Horrible | Poor | Poor | Amazing | Good | Trim grass and do some work on existing features. |
| 4/28/2024 17:41 | Dangerous/Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Poor | Good | Good | Regular maintenance Regular maintenance |
| 4/28/2024 16:50 | Poor | Poor | Poor | Poor | Poor | Not Applicable | Not Applicable | It is currently in disrepair, would love to come, but most of the mtb specific area is not in good condition. Unfortunate because it is one of the few in the area that caters to mtbing or dirt jumping. Would love to have a space like this maintained by the community. Should work with local mtbing and bmx clubs to maintain the club and allow members of that organization access to clean, maintain, and access the park |
| 4/28/2024 16:24 | Poor | Poor | Poor | Poor | Poor | Good | Good | Skatepark is fine no issues I have seen. If basic maintenance was taken to clean up dirt jumps, slalom and other bike related areas This would be a great place for everyone to ride. Like it was in the past. Maintain it!!! |
| 4/28/2024 16:19 | Poor | Poor | Dangerous / Horrible | Dangerous / Horrible | Poor | Good | Fair | Please maintain the existing jumps. Weed, sweep, reform them each week. Cover them during the rainy season to prevent erosion and extended closures. |
| 4/28/2024 16:11 | Dangerous/Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Not Applicable | Not Applicable | PLEASE maintain the jumps, dual slalom, pump track, slopestyle area, and skills area. What a shame that the Dept of Parks and Rec has allowed this absolute gem to fall into disrepair. Summer will be here soon and I feel for the kids of East San Jose who will lose-out on yet ANOTHER healthy, social, and positive place to spend their time. The skate park seems great, but why let such great infrastructure fall into such disrepair. Shame on you. Chernobyl - it resembles it. |
| 4/28/2024 15:52 | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | |
| 4/28/2024 15:24 | Fair | Poor | Dangerous / Horrible | Poor | Fair | Good | Poor | Maintenance! Really disappointed to have half of the bike park closed after buying an annual pass last year. It would be great to see the advanced pump track be slightly less tight, it's not fun to ride on anything other than a BMX so dirt jumpers and full suspension bikes suffer. It'd be great to see some skills classes offered for all age riders instead of just the summer programs for kids. |
| 4/28/2024 15:18 | Dangerous/Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | |

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|------------------|--------------------|----------------|----------------------|----------------------|----------------|----------------|----------------|--|---|---|
| 4/28/2024 14:59 | Poor | Poor | Poor | Poor | Fair | Poor | Fair | Simple landscaping maintenance and maintenance of the rails and jumps from wear and tear. Since few have the skills to clear or attempt the doubles, I see no harm in cresting a table top out of wood | | |
| 4/28/2024 14:21 | Poor | Poor | Dangerous / Horrible | Poor | Poor | Amazing | Good | Just keep it clean you're dial-in. | In it's current state.....lots of maintenance. Cut all those weed EVERYWHERE !! Restructure the jumps and make them useable again. Remove the dual slalom and create another dirt jumping section. The main pack is good when properly maintained. The slope section is dangerous at it's current state. The pump track was good, but now needs a whole new design because of the weeds and water issues from the past. Make the bike park great again....please. | Keep the same name as everyone knows the name and location. No need to change a name when it worked in the past. It's the grounds of the bike park that needs A LOT OF ATTENTION. |
| 4/28/2024 14:07 | Poor | Poor | Dangerous / Horrible | Dangerous / Horrible | Not Applicable | Not Applicable | Not Applicable | | Look at the photos from a few years ago on your instagram account and then get to work and clear out all the weeds, fill in the sink holes and resurface the jumps and landings. Have volunteers be able to work in the park like every other bike park. Sapwi , Elk Grove, truckee, bijou etc have times for volunteers to work . Have some pride in Cunningham and your work and make Cunningham fun again. | |
| 4/20/2024 10:44 | Fair | Amazing | Not Applicable | Not Applicable | Not Applicable | Amazing | Amazing | More rails and ramps | Better maintenance | Lake Cunningham Regional Skate Park |
| 3/21/2024 13:37 | Fair | Poor | Fair | Fair | Not Applicable | Not Applicable | Not Applicable | | It would be nice to have volunteers work on the bike park. All other bike parks have volunteers that are passionate about bikes work on the jumps. They have designated days or hours that volunteers come in and work for free. For the dirt jumps the big line lips need resurfacing. Slalom course the first tabletop lip should be shaped so it is more jumpable and add some more rollers to make it less boring. Upper slope the sinkholes need to be filled in and the landings resurfaced. Lower slope landings just need to be resurfaced. Pump track needs to be resurfaced or ideally completely redone. | |
| 3/17/2024 17:25 | Poor | Poor | Poor | Poor | Not Applicable | Good | Good | | Take the weeds out of the dirt jumps | |
| 3/8/2024 17:42 | Good | Good | Good | Amazing | Good | Amazing | Amazing | Nothing, great place | Nothing really, they take care of the jumps and the pump track amazingly | |
| 2/24/2024 13:24 | Good | Fair | Poor | Poor | Good | Good | Good | | Open more days. Asphalt pump track. Slopestyle jumps have been closed since dec 2022 and should be reopened | |
| 10/15/2023 12:20 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Good | Not Applicable | Keep the bikes out they track in to much dirt and rocks its dangerous They have a hole bike park! | | |
| 10/9/2023 18:50 | Dangerous/Horrible | Poor | Amazing | Amazing | Amazing | Fair | Poor | Take out the barriers around the different zones | Fix the dirt jumps | San Jose trails and park |
| 10/1/2023 12:59 | Amazing | Fair | Dangerous / Horrible | Good | Poor | Amazing | Good | Nothing | Please do dig day for slope style. I know many people that would come out to help and everyone misses riding the slope section. | |

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|-----------------|--------------------|----------------------|----------------------|----------------------|----------------|----------------|----------------|---|---|
| 9/24/2023 15:29 | Good | Fair | Fair | Fair | Not Applicable | Not Applicable | Fair | N/A | It would be great to get the other trails open at the part. Myself and a some friends would be willing to volunteer to help clean up and repair the trails that aren't open yet. Feel free to contact me, Andrew, at [number deleted] |
| 9/14/2023 22:23 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Not Applicable | A hip or an a frame that wasn't so huge and steep. But the park was amazing. Gabby was also super nice and helpful. 10/10 | |
| 8/18/2023 19:55 | Not Applicable | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | | |
| 7/30/2023 16:41 | Not Applicable | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Reopen jump track | Nothing No it's perfect |
| 7/14/2023 20:07 | | | | | | | | | It would be a lot better if it were open. I arrived with my granddaughter today and she skated and I had planned to ride the bike park. She had a fantastic time. I just got more and more upset that San Jose has this incredible asset and it is just sitting there, deteriorating, when it could be providing so much for the community and surrounding areas. Liability issues??? There are plenty of public owned bike parks across the country and the world that provide challenges, exercise and entertainment for kids all the way to seniors, and in San Jose it is "closed indefinitely". World class? |
| 5/27/2023 14:17 | | | | | | | | Add music | Add music |
| 5/27/2023 14:16 | Good | Amazing | Good | Good | Amazing | Amazing | Good | Snacks and drinks vending machines. Nothing really it's a really clean environment I love the staff and they are very helpful | A hill to start from. LC wheels park. |
| 5/21/2023 10:44 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Amazing | | It's not open Lake Cunningham Regional Skatepark |
| 5/1/2023 0:21 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Amazing | | |
| 4/30/2023 13:05 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Fair | Poor | For a park that has a fee, and is biggest in CA...it is not mainted, and frustating to members. Other local parks are better maintained, and have no fee. Too many staff doing nothing! They should at least sweep, and pull weeds! Skaters sweep bowls on their own..the staff should at least sweep other flat areas. The park has gone down...weeds taking over and seeds and pellets around flat areas can trip up skaters. Hours are limited!...lights still don't work? Still no one available to lock up at night? Excuses! Higher fees yet less hours and poor mainenance? You are driving everyone away! | Who cares about the name? Fix the challenges of the park first! |
| 4/22/2023 15:27 | Poor | Poor | Poor | Poor | Poor | Amazing | Good | When is the dirt track going to be open? | When is it going to open? |
| 4/16/2023 16:41 | Dangerous/Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Poor | Good | Good | | Having someone knowledge about building dirt jumps work on them |
| 3/25/2023 13:52 | Amazing | Amazing | Amazing | Good | Amazing | Amazing | Not Applicable | Everything is great. | It's fabulous park. 100% |
| 3/11/2023 15:29 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Fair | Skate park is rad! | Opening the dirt area would make it better. There is no communication about when it will be open. This is disappointing for members. There is a huge community would help rebuild the jumps. Please consider a public announcement. |

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|------------------|----------------|----------------|----------------|----------------|----------------------|----------------------|----------------|--|--|---|
| 3/8/2023 18:23 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Fair | Not Applicable | Please keep the park opened during posted hours, it sucks to travel an hour + to find the lights don't work and the park closes at 6:30 instead of 7. If you're waiting for day lights savings and not turning them on just post updated hours, but don't blame the city for poor communication cause it sucks to commute so far to only ride 30 minutes max | | |
| 3/2/2023 17:46 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Not Applicable | Keep the bowls clean and dry. Add a few parking blocks or low slappy curbs and some really low manual pads for beginners | I haven't used it yet. I guess keep a section open in wet weather to reduce bike traffic in the skate park. Put in a paved pump track so skaters can pump too. | No change needed |
| 2/12/2023 13:08 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Good | Poor | Open til 9 on weekdays. Cement manny pad in the open area. Full size wooden mini ramp, 2.5 or 3 feet high with longer flat bottom at least. Put more stuff in the pro shop! | | |
| 2/12/2023 11:14 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Fair | Would be awesome if there is a live cam so that we can confirm the condition and crowd. | | I like the current name. |
| 12/22/2022 19:09 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Dangerous / Horrible | Not Applicable | The berries from the palm trees were super dangerous and were tripping us constantly. It seems that cleaning them isn't doing the trick, please hire someone to trim them and remove the seeds! | | Skatey mcskateface |
| 11/30/2022 18:42 | Not Applicable | Poor | Not Applicable | Not Applicable | Not Applicable | Good | Poor | Upkeep has suffered. Two lights are out in the full pipe, a simple lightbulb change would make it much safer. The park needs to be open until 9pm like it was prepandemic. Most of us work so by the time we're off work, can't get there in time to skate anymore so we just don't go as often. The bowls aren't swept out daily like before which makes the bowls very dangerous (leaves, pebbles, palm tree seeds, trash.) The membership rate went up (should be FREE) we get less hours, it's more dangerous to ride than ever before due to poor upkeep. The reputation of the skatepark is poor amounts skaters | | |
| 11/13/2022 13:33 | Fair | Good | Not Applicable | Not Applicable | Dangerous / Horrible | Amazing | Good | Lower the drop-ins | Higher jumps | LCASP |
| 11/13/2022 10:55 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Good | Fair | Get rid of pea gravel and tan bark. Total skate hazard and will cause unnecessary injuries. Parking should be included with the ridiculously high price for the park pass. There's too many options for free skateparks to think people would come here and pay. And the hours suck. No option for people who work until 6pm And | | No |
| 11/12/2022 13:00 | Amazing | Good | Good | Good | Amazing | Amazing | Good | Nothing! It is good the way it is! | Same thing as above | Original name is good! |
| 11/12/2022 12:59 | Amazing | Good | Good | Good | Amazing | Amazing | Amazing | Good | Good | Good |
| 11/12/2022 10:16 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Dangerous / Horrible | Poor | clean the bowls. | | lake cunningham regional skatepark |
| 11/6/2022 14:06 | Poor | Poor | Poor | Poor | Fair | Good | Good | Skatepark is solid, clean, no issues. | Employees sitting on their phones while half the park is closed because it requires maintenance. No info available to customers to find out the bike park is closed other than to drive all the way here and find out. | |
| 11/6/2022 10:47 | Fair | Fair | Fair | Fair | Fair | Fair | Fair | it's fine | make the staff work more, they sit around and do nothing, they can pick up a broom, what a waste of taxpayers money !!!! | don't worry about the name, worry about keeping customers !!!!! |
| 11/5/2022 21:38 | Good | Fair | Good | Poor | Not Applicable | Amazing | Not Applicable | 7days/week and/or open L8r -!!! | Allgood! | Hmmm- |

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|------------------|----------------|----------------|----------------------|----------------------|----------------|----------------|----------------------|---|--|--|
| 10/29/2022 16:13 | Poor | Poor | Fair | Fair | Fair | Poor | Poor | New Mgr. & Employees don't interact w/ participants like before. Mgr. stays in office & only walks out to the staircase, employees sit under pergola all day. Recommend skatepark etiquette document to be distributed to new/inexperienced riders and parents. Bowls are usually not swept out & bigger bowls mopped before park opens. Only cleaned upon request. Weeds and landscaping are overgrown. Coping in skull bowl has been neglected in 2022. Looks like it was repaired by volunteers & not staff to make it rideable again. | Resume normal hours back to 9p close; especially when prices of annual passes have increased. Make bike riders spray off their bikes and tires w/ air before riding skatepark. Low hanging fruit improvements such as visuals of more tents, portable ramps, and staff uniforms have been implemented but management of the park operations to make it better for the riders have seemed to decline since August/September timeframe. Pro Shop has not been restocked for months and product variety is limited. Events for kids has been reduced to zero. No more contests, overnighters, clinics, etc. | Name of park is irrelevant. People just want a park that is operated well, has a feeling of connection w/ staff & community. Long timers can see that management of the park is going in the same direction of decline as it did with other managers throughout the years. This place could be a premier park but is stuck in perpetual start up mode due to its operational leadership. |
| 10/16/2022 14:53 | Good | Good | Good | Fair | Not Applicable | Not Applicable | Not Applicable | Open longer hours. | Maintenance. Sweep and water. Fix the pump track where it is falling apart. Bring back the ramps that used to be at the very end of slope style. Put some grip tape or glue on the two plastic berms. | |
| 10/15/2022 20:24 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Good | | | |
| 10/7/2022 15:18 | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Good | Please open the sk8 park at 12noon on Fridays during the summer. The kids camps run from 9am-12noon, so opening at 12noon instead of 3pm during the summer would be GREAT. In past years the sk8 park opened at 12noon on weekdays during the summer. | | |
| 10/6/2022 16:05 | Poor | Not Applicable | Fair | Dangerous / Horrible | Fair | Good | Good | Faom pit | Remacke pump track fix dirt jumps | San jose action sports park |
| 10/5/2022 17:58 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Amazing | Add more manual pads for skaters | | |
| 10/2/2022 13:39 | Fair | Good | Dangerous / Horrible | Good | Good | Amazing | Good | | Need maintenance on the dirt jumps. They need to be worked on more than right before it rains. The middle line needs work more often as that is the line most people jump. The jumps are really fun and I love them, but at least watering and sweeping them a couple times a week to keep the dust down would be great. I see a lot of people wash out on the middle line. | |
| 10/2/2022 13:07 | Fair | Poor | Fair | Dangerous / Horrible | Poor | Amazing | Dangerous / Horrible | it's great. | regular track maintenance, light poles | name is fine. dirt park could use occasional changes... |
| 10/1/2022 23:03 | Good | Good | Good | Good | Good | Amazing | Fair | A website and better pro shop | I haven't biked there | Alum Skate Park |
| 9/30/2022 18:44 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Fair | The city should use this amazing facility to its fullest potential with events, lessons, contests, etc. As much as my child loves practicality having the park to herself at times, I really think the facility should be promoted more so that it's used more. I would also love to see extended hours one or two evenings each week. Consider adding a rock climbing wall for an addition to the action sports offerings. | N/A | I don't think a name change is needed, but if you are trying to make it more obviously as to where the facility is, then change it to San Jose Action Sports Park or Silicon Valley Action Sports Park. |
| 9/30/2022 18:41 | Fair | Fair | Fair | Fair | Fair | Good | Poor | Highly recommend more engagement! Having events, food trucks, music would be so great. Having more programs (similar to the summer camps) for riders. Skate boarding classes! This place has so much potential! The current workers are so great tho. Super friendly and accommodating. | See above | Why? |
| 9/30/2022 16:19 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | | Good | Fair | Lessons, staying open until 9PM on Friday and Saturday nights with taco trucks, a skate team, more events with music, and contests. | | |
| 9/29/2022 3:33 | Poor | Poor | Dangerous / Horrible | Poor | Fair | Fair | Poor | The new mini sucks | Take care of it | |

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| 9/28/2022 17:50 | Fair | Good | Amazing | Good | Amazing | Good | Poor | This would be expensive, but resurfacing the quarters, they are a little bumpy for anything but bikes | Better transition on the third or fourth concrete slab jump, and lips on the smaller section last few | Don't change it |
| 9/28/2022 17:36 | Good | Good | Fair | Good | Good | Amazing | Good | | water the jumps every now and then. Also, removing the hump on the roll in to slopestyle would make it a lot more fun for the top section | |
| 9/11/2022 12:20 | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Fair | Improve proshop. Better stock of snacks. (No ice cream when we came). | More adult bike rentals. We were not able to ride due to only 3 adult rental bike available the day we came, 9/11. | |
| 9/10/2022 15:46 | Good | Poor | Good | Good | Amazing | Amazing | Fair | | | |
| 9/4/2022 12:00 | Amazing | Good | Good | Good | Not Applicable | Good | Good | | | Where is the food? Really miss that. |
| 8/20/2022 18:58 | Poor | Dangerous / Horrible | Amazing | Dangerous / Horrible | Good | Good | Good | Daytime hours for homeschoolers. | Daytime hours for homeschoolers. Fix dirt jumps and pump track. | San Jose Skate and Bike Park |
| 8/13/2022 16:20 | Good | Dangerous / Horrible | Dangerous / Horrible | Good | Not Applicable | Amazing | Amazing | Fix the slope line please | Fix the slope line please | |
| 7/17/2022 16:57 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Amazing | Good | | | The Andrew Park Park of Perilous Performance |
| 6/26/2022 16:40 | Fair | Fair | Fair | Fair | Fair | Not Applicable | Not Applicable | Not having [word deleted] skating around enforcing helmets when they them selfs arent wearing any nor are any staff members here an they are on skate boards an scooters im a grown [word deleted] adult an can handle myself not like imma sue yall if i fall grow the [word deleted] up | | |
| 6/26/2022 13:50 | Amazing | Amazing | Amazing | Amazing | Amazing | Good | Fair | more hours open. | more hours open | |
| 6/25/2022 11:26 | Dangerous/Horrible | Dangerous / Horrible | Poor | Fair | Good | Good | Poor | They should have more events here like they used to and demonstrations and demonstrations doing different things either skating or roller skating Derby people that would be nice those | You need to pack and fix the dirt on many of your runs , some are so bad that children are falling while riding them even in the pump track.1 | You can have more vendors coming in taking care of your snacks so they're stalked and have vendors that put on shows and help out sell their items maybe even on the side to bring in people to see new upcoming things that are innovative like the one wheel Or like fit bite company showing off their supplies |
| 6/25/2022 11:17 | Poor | Poor | Good | Good | Fair | Good | Poor | Make the walk up building a food snack area and have it stalked it's hard when I come here with my sons and grandsons and there's no stock snacks single parent doesn't always have a poor ready for them it'll be nice to have cool drinks not chose snack foods available on a regular basis | It would be nice to make the walk up building into more usable space like a snapchat like they do at baseball parks for kids | It would be nice to have a snack area with slurpees and drinks nachos like they do at baseball parks I forget to pack stuff in today is very hot and your supplies inside the regular shopper low to none they used to have ice cream But now you're out and no one is stalking it up! |
| 6/18/2022 14:17 | Amazing | Good | Not Applicable | Good | Amazing | Amazing | Not Applicable | | | |
| 6/18/2022 14:05 | Good | Good | Good | Good | Good | Good | Good | | Increased hours of operation, especially during the summer. Ridiculous the park is closed entirely on Monday and Tuesday then not open until 3PM Wed to Friday. We pay for a membership and would be nice to take use it more when school is not in session. | |
| 6/13/2022 17:46 | Good | Good | Good | Good | Good | Good | Good | Be open when you are supposed to. I've gone once last month and it was closed. Went on Sunday at 9 and it was closed. Instagram then says will be open 1-7. Load all my gear up and drive again back to Cunningham and it is closed again. Instagram 1-7 posts deleted. I really look forward to going to the park once a week and it is really frustrating and disappointing for it yo be closed so often. You are a business. I paid for a year pass and a parking pass. | Fill in the hole from the squirrels on the slope style course and sweep all the loose dirt so it isn't slippery. Actually all the dirt jumps need sweeping. The plastic? Turns are kinda slippery. Seen a few people crash on them. Maybe you can sand them or add some sticky something to them? Would be cool if there was a big jump or two for the really good guys to show what they can do. | |
| 6/11/2022 13:57 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Good | Maybe a café or a snack shack? Or maybe another mini bowl | Dosen't apply | Lake Cunningham skate and bike park |

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|-----------------|----------------|----------------|----------------|----------------|----------------|---------|----------------|--|---|--|
| 6/9/2022 15:37 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Good | Good | Not closing all the time. I have to drive from Morgan Hill and I've come twice in the past month and the park has been closed. Very frustrating after I pay for a membership and the park closes all the time. Need more staff. I would also also recommend opening on Monday and Tuesday as well. | N/A | Lake Cunningham Skate Park (No scooters allowed!) |
| 6/4/2022 17:56 | Good | Good | Good | Good | Good | Good | Not Applicable | | Maintenance of the dirt jumps, slope style course and pump track. They need to be swept regularly and watered too. Plastic berms need grip tape or something. They are dangerously slippery. Would be nice if there were a couple of big jumps for the guys who are really good. The bike park is awesome but it still could be so much better. At the very least you could sweep and water to keep the jumps and landings in good condition. | |
| 5/28/2022 16:56 | Fair | Fair | Fair | Fair | Poor | Good | Fair | Keep it open til 9 or 10pm | Larger shade structures for slopestyle and tabletops. Make the starting hill for slopestyle taller. Put lights up | |
| 5/28/2022 16:28 | Fair | Good | Fair | Fair | Not Applicable | Good | Fair | Keep it open til 9 or 10, 7 is way too early to close. | Water the dirt jumps daily or a few times a week. Remove large gravel from the dirt, Have hoses available for riders to use, use better dirt (clay), put lights up. Have dig days where riders can help dig and water. | |
| 5/28/2022 15:47 | Good | Good | Good | Not Applicable | Not Applicable | Good | Poor | Stock snacks and ice cream and offer vendor food trucks the opportunity to serve | | |
| 5/28/2022 14:36 | Good | Good | Good | Fair | Good | Amazing | Poor | Larger shades area. | More frequent watering, access to trail water so riders can spray down as needed. | |
| 5/22/2022 14:38 | Good | Good | Good | Good | Good | Good | Poor | Concessions that consist of cold water and other beverages and food | | |
| 5/14/2022 11:44 | Amazing | Amazing | Amazing | Good | Amazing | Amazing | Good | | More shady benches throughout for spectators & parents | Keep it up, this place is awesome, more shady benches.... |
| 5/8/2022 12:27 | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | People often bumps into each other when park becomes crowded. Maybe post some rules to improve it . | For the kids safety 1.I'd love to see just 1 main entrance. 2. Completely separate road of the park and the bike trails by higher fences. I'm always worried when my kid rides beside the road when the cars are passing by. That's a blind spot for most parents staying in the upper ground. | |
| 5/7/2022 10:40 | Amazing | Amazing | Amazing | Good | Amazing | Amazing | Poor | add a vert ramp, more product in the pro shop | N/a | Name is fine |
| 5/2/2022 10:28 | Good | Good | Good | Fair | Fair | Good | Fair | | I feel like if they redid the pump track | |
| 5/2/2022 7:21 | Amazing | Fair | Good | Good | Poor | Amazing | Fair | | More approachable drops to learn on. The current drop sections have an advanced burmed entrying to a very steep transition. Make one with a long straight entry and mellow drop and transition. More low off the ground skinnies. | |
| 5/2/2022 1:16 | Poor | Good | Good | Poor | Fair | Good | Good | Add a resi (hard plastic landing) or foam pit. Stay open later on Fridays and Saturdays. | Dirt jumps that flow, like polo grounds in aptos. Too much space than they knew what to do with so it just looks like copy paste jumps. Could definitely make better use of the space. Dual slalom needs a complete remake. | Don't change it |
| 5/1/2022 23:16 | Good | Good | Good | Good | Good | Good | | New fresh pool coping, it's getting really a crusty and sticks out a lot now. | | Name is fine how it is, maybe a slight rebrand with the 'logo' |
| 5/1/2022 18:27 | Good | Good | Good | Good | Fair | Good | Good | Airbag jump! | We need an airbag jump! And a start gate at the dual slalom. | |
| 5/1/2022 18:10 | Good | Good | Fair | Fair | Good | Amazing | Fair | A better box jump for the skatepark | Make it smoother and bigger jumps | |

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|-----------------|----------------|----------------------|----------------|----------------|----------------|----------------|----------------|--|---|---|
| 4/27/2022 13:53 | Amazing | Amazing | Not Applicable | Not Applicable | Good | Amazing | Good | Staying open until 9 through the summer. | | |
| 4/24/2022 18:19 | Poor | Dangerous / Horrible | Fair | Fair | Fair | Amazing | Amazing | | Please compact and fix tracks,teails,pump track is awful | Action play |
| 4/24/2022 16:25 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | My boys always buy soda and ice cream and the price was 1\$ each. Today the ice cream is 2\$. Many children come to this park with little to no money. 1\$ ice cream is reasonable. | Lower the price of the ice cream and stay on top of inventory. | The sign when you drive in is faded and not visible. Needs a new sign. |
| 4/24/2022 10:35 | Fair | Good | Poor | Poor | Good | Amazing | Fair | | For the pump track, add a sign showing the recommended path, as some people go one way and some the other. It would be better and safer if there was one uniform way of direction. Also, some of the jumps need fixing on the biggest set of jumps in my opinion. Some of them are inconsistent in different ways. For example, the first jump bucks you forward a bit and causes you to do a little nose dive. | |
| 4/23/2022 18:08 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Good | Pro/Am scooter & skateboard completions | | San Jose Extreme Sports Complex |
| 4/23/2022 15:11 | Good | Good | Good | Good | Good | Good | Amazing | \$10 entry fee is steep. | \$10 entry fee is steep. | |
| 4/23/2022 14:15 | Not Applicable | Poor | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | | regular maintenance for pump track | |
| 4/23/2022 13:35 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Fair | Restock shop with snacks. More movable ramps. | | |
| 4/23/2022 10:44 | Fair | Good | Good | Poor | Fair | Not Applicable | Good | | Steeper shorter jumps, more rollers in dual slalom course, paved pump track | |
| 4/20/2022 16:11 | Not Applicable | Good | Not Applicable | Not Applicable | Not Applicable | Amazing | Fair | Music, more ramps, more snacks | Don't ride | Lake Cunningham sports park |
| 4/19/2022 18:41 | Good | Good | Good | Fair | Good | Good | Good | Longer hours I suppose. I ran out of room on the Bike Park. What about having volunteers help out with maintenance on the jumps. Not change anything but more of sweeping and watering. I see lots of staff shirts but Adam is the only one who I have seen actually sweep, water and fix the pump track with soiltac. | Maintenance needs to be done frequently. Everything needs to be swept of loose dirt. I would most like to have a couple of big jumps. Other bike parks have much bigger jumps than Cunningham. For slopestyle the left hand hip near the sidewalk should be built up on the outside edge. The plastic berms really need grip tape or some sort of stickem to make them safer and then add another jump at the very end of slopestyle. Slalom berms need to be steeper and more rollers/jumps need to be added to make it more fun. Pump track line by the sidewalk is awesome. The one by the skatepark is too tight. | I don't understand why you'd want to change it. I guess San Jose Action Sports Park if you have to change it. Just keep it how it is. Name says where it is and what it is. |
| 4/17/2022 8:42 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Not Applicable | Stay open until 9 pm on at least one night | | |
| 4/16/2022 16:48 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Good | More tables and umbrella | | |
| 4/16/2022 15:15 | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | | | |
| 4/13/2022 16:57 | Amazing | Amazing | Amazing | Good | Fair | Not Applicable | Poor | Na | Going back to the previous schedule 12-7 | San Jose sports park |
| 4/12/2022 10:20 | Poor | Fair | Fair | Fair | Good | Good | Poor | open after dark like it was back in the day | dual slalom races | keep it |
| 4/10/2022 18:52 | Amazing | Amazing | Good | Good | Good | Amazing | Amazing | Open till 9pm | Lights and stay open till 9pm | Name is fine and all ready established. |
| 4/10/2022 17:57 | Poor | Dangerous / Horrible | Poor | Poor | Fair | Good | Good | Keep the snacks and drinks stocked, | Fix the dangerous dirt, it's falling apart! Better up keep. Maybe wet it more? Dust dirt is flying off the jumps, pump track is dangerous and is suppose to be for kids! I would rather my kid go on the gap jumps in the double black diamonds there safer! | |
| 4/10/2022 17:52 | Fair | Dangerous / Horrible | Poor | Poor | Fair | Amazing | Amazing | | Dirt falling apart. And today the teetering board is missing a piece my kud fell, on it because of poor up keep! | A safe place to keep your kids out of street gangs |

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| 4/10/2022 17:37 | Not Applicable | Good | Good | Not Applicable | Not Applicable | Good | Fair | Accessible route from area to area, there are barricades blocking access | Accessible route from area to area, there are barricades blocking access | |
| 4/10/2022 16:04 | Fair | Fair | Fair | Fair | Fair | Poor | Fair | The staff was rude and basically justified sexual assault. Had my [word deleted] stared at and was talking about it to my friends when a staff member butts in to my conversation and tells me it's okay that they looked and boys will be boys I felt really uncomfortable with the fact the staff allows that. | | |
| 4/10/2022 14:33 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Good | Poor | Keep it cleaner. Repair the pool coping in the flow and skull bowls. Open til 9pm again on weekdays. Add a flat bar and a manny pad in between the palm trees in the common area. Keep dirt and dust out of the skatepark by keep bikes out of the skatepark if they have been on the dirt. | Get 2022 parking passes finally. Stock the pro shop. Add cheap kids pads for sale. | Community Recreation Action Park And create a community contest to create a new logo, one that would look good on tshirts so that people would be proud to buy them and represent. |
| 4/10/2022 14:27 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Poor | open til 9pm - i really like skating in the evenings. repair or replace the pool coping | n/a | n/a |
| 4/10/2022 11:48 | Amazing | Amazing | Good | Amazing | Amazing | Amazing | Good | More beginner areas | Filling the ruts from the rain in the slalom | |
| 4/10/2022 2:26 | Good | Fair | Not Applicable | Fair | Not Applicable | Not Applicable | Not Applicable | | Keeping on top of the maintainence of the pump track. There are currently a lot of parts where the envirotrack surface has been damaged and is either a pot hole or slippery. | |
| 4/9/2022 18:33 | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | | | |
| 4/9/2022 17:47 | Dangerous/Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Fair | Poor | Justin being gone | Justin beck coming back | Yes |
| 4/8/2022 17:45 | Good | Good | Not Applicable | Not Applicable | Not Applicable | Good | Poor | More seating and shade, possibly foliage. Re-stock the pro shop with a few of the essentials. INCREASE HOURS OF OPERATION! Maybe some bondo crack repair. | Pavement/asphalt. Skaters can vibrate with a pump track as well. Tool stations? | Leave it. It's got history. History is hesh af. |
| 4/8/2022 17:26 | Good | Good | Good | Good | Good | Amazing | Amazing | Nothing | Nothing | Sounds good to me |
| 4/8/2022 13:50 | Fair | Amazing | Fair | Fair | Good | Amazing | Good | | | |
| 4/8/2022 13:44 | Poor | Good | Poor | Good | Good | Amazing | Good | | Shade on the dirt jump roll in. I would be more willing to ride there on hot days this spring/summer. | |
| 4/8/2022 13:39 | Fair | Amazing | Good | Good | Good | Amazing | Good | Free days | Regular maintenance to jump faces and SUN SHADE ON ROLL IN! | |
| 4/8/2022 13:33 | Poor | Amazing | Fair | Good | Good | Amazing | Amazing | Already amazing. | Regular maintenance on the dirt jump line. Super stoked on the current work being done to fix the jumps, but some weekly/monthly upkeep would keep them reeeeeeaaal nice year round. | I like the Action Sports Park part. Helps people know that there is concrete as well as dirt. |
| 4/7/2022 22:25 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Not Applicable | Extended hours. Close at 9pm on weeknights like prior to Covid. | N/a | |
| 4/7/2022 19:22 | Good | Good | Not Applicable | Good | Poor | Not Applicable | Not Applicable | i don't skate | Longer run-up for the slopestyle. I have a bigger bike and can't really get the speed I need for the jumps. The turn right before the big drop is not ideal, makes it harder to try it in a safe way. Having chips in the bracelets so that we can just scan the chip to check-in Some kind of timer gate on the slopestyle would be nice. Nothing too precise, just for fun to get a repeatable time. | |
| 4/7/2022 17:40 | Amazing | Amazing | Amazing | Fair | Fair | Amazing | Good | | Everything is pretty good out there. Maintenance is pretty good as well. Keep up the good work. | |
| 4/7/2022 16:51 | Good | Good | Good | Fair | Good | Good | Good | Pave the pump track. Actually have velosolutions redo the pump track. That'd be sick. | Bigger jumps! Couple of big wood booters to dirt landings. Maintenance really needs to be done. Jumps get beat and the pump track will be literally falling apart and no one sweeps and fixes the holes | |
| 4/7/2022 14:16 | Poor | Fair | Fair | Fair | Fair | Good | Poor | Replacement parts and more food | Resurface the dirt | |

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| 4/7/2022 10:41 | | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Good | Poor | Return to the 9pm closing time, 7pm is not cutting it. RE-stock the pro shop. People miss that aspect of the park experience. The skatepark is coming up on it's 15 year anniversary. Celebrate! |
| 4/7/2022 9:29 | Good | Fair | Good | Poor | Good | Amazing | Good | Smoother surfaces on DJ, slalom, pump track |
| 4/7/2022 8:19 | Good | Good | Fair | Fair | Poor | Amazing | Good | A new slopestyle with less but bigger jumps. Also a complete revamp of the skills course. |
| 4/7/2022 0:13 | Good | Good | Good | Good | Good | Good | Poor | Lessons, music, tacos, contests. Don't ride, N/A |
| 4/6/2022 21:00 | Fair | Poor | Fair | Good | Not Applicable | Amazing | Good | Regular maintenance of all the dirt would do wonders and bring up the ratings from fair to amazing! |
| 4/6/2022 20:28 | Good | Good | Fair | Fair | Fair | Fair | Poor | A good flyout and better street section Make the pump track concrete |
| 4/6/2022 20:07 | Good | Fair | Good | Fair | Good | Amazing | Fair | idk more jumps |
| 4/6/2022 19:58 | Fair | Fair | Fair | Fair | Fair | Amazing | Fair | There is a lot of open spaces to install more equipment (I.e., railings, ramps). The staff is always warm and welcoming. My kids enjoy interacting with them. The trails are due for an upgrade. |
| 4/6/2022 19:45 | Fair | Fair | Fair | Fair | Fair | Poor | Not Applicable | |
| 4/6/2022 19:34 | Dangerous/Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Fair | Amazing | Amazing | More maintenance |
| 4/6/2022 19:24 | Dangerous/Horrible | Dangerous / Horrible | Dangerous / Horrible | Dangerous / Horrible | Amazing | Dangerous / Horrible | Dangerous / Horrible | justin va a [words deleted] no mames |
| 4/6/2022 18:33 | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Good | More product A pump mat |
| 4/6/2022 18:30 | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Put more items in the pro shop to purchase, create a waiver where people who don't want to wear helmets sign and the skatepark isn't liable for there safety, let the park stay open longer until 9pm |
| 4/6/2022 17:50 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Good | Not Applicable | It is very hard for working families to get here and be able to skate before 7pm. Staying open to 9 is deeply missed. |
| 4/6/2022 17:46 | Poor | Poor | Dangerous / Horrible | Poor | Dangerous / Horrible | Not Applicable | Poor | Morning mid week hours Better dirt. Better maintenance of dirt. Less consequences on ramp jumps. Some more novice jumps . Went a couple weeks ago, was in poor condition. |
| 4/6/2022 17:19 | Good | Good | Good | Fair | Not Applicable | Good | Not Applicable | Get the annual parking passes! It's April. Open longer hours would be nice. Have velosolutions redo the pump track and then no maintenance and everyone can ride it. Their tracks really are the best. Maintenance like sweeping and watering the jumps and landings. Not letting the jumps and pump track get beat up. Have volunteers help. A couple of big jumps. Other places have big jumps why not here? |
| 4/6/2022 17:05 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Fair | Open on Mondays and Tuesdays Not sure |
| 4/6/2022 17:03 | Good | Good | Fair | Amazing | Good | Amazing | Good | Idk, it seems nice the way it is for me at least. I don't really ride skatepark. My biggest issue with slopestyle is that the upper half is a lot of work. Like it's not effortless. I don't know why there's a hump before at roll in. Is it a squirrel catcher? It makes it tiring. |
| 4/6/2022 16:54 | Amazing | Amazing | Amazing | Fair | Good | Amazing | Amazing | maybe more street parts stay the samr |
| 4/6/2022 16:51 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Fair | Longer hours, especially evening hours with lights |
| 4/6/2022 16:46 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Good | Not Applicable | Extended hours past 7 p.m. Operate 7 Days a week in the summer Bring back Friday Night sessions where the park was open until 10 p.m. Make non-locals watch a video or handout on skatepark etiquette. Cement pump track so less maintenance and all can ride. |
| 4/6/2022 16:42 | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Dangerous / Horrible | Extend skate park hours for summer until 9pm |
| 4/6/2022 16:40 | Good | Good | Good | Good | Good | Amazing | Fair | A nicer pro shop, better food/snacks. Lessons would also be great. Thanks for all of your work there! |
| 4/6/2022 16:34 | Fair | Poor | Good | Good | Fair | | | Earlier open during weekdays. |
| 4/6/2022 16:30 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Not Applicable | Having the parking machines work. |

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| 4/6/2022 16:27 | Poor | Dangerous / Horrible | Dangerous / Horrible | Poor | Poor | Good | Fair | | reworking the dirt jumps so they don't buck your back tire off the lip. Also the slope style starting hill is dangerous because it doesn't give one enough speed. Also pumphtrack has holes. |
| 4/6/2022 16:21 | Fair | Good | Good | Fair | Good | Amazing | Good | Warning sign on the box jump to prevent people going up the backside and having major collisions | More shaded areas. Watering the dirt jumps and slope style course |
| 4/6/2022 16:14 | Good | Fair | Fair | Fair | Fair | Amazing | Fair | | If you guys fixed up some of the dirt from water damage and add lights to the bike park and extend the hours. |
| 4/6/2022 16:14 | Amazing | Amazing | Not Applicable | Amazing | Good | Not Applicable | Fair | | Smaller jumps for beginners! |
| 4/6/2022 16:08 | Not Applicable | Fair | Good | Poor | Poor | Good | Good | Some sort of fly out ramp / jump | Better maintained lips / landings |
| 4/6/2022 16:03 | Good | Fair | Good | Poor | | Amazing | Good | Nothing really, park works great | Couple of patches on the dirt and maybe move the big wooden kicker on the dirt jump line back by a foot or so. Thanks guys! |
| 4/6/2022 15:55 | Amazing | Amazing | Fair | Amazing | Good | Amazing | Good | | Lights for the dirt jumps, shorter maintenance intervals |
| 4/6/2022 15:41 | Good | Good | Good | Poor | Good | Fair | Poor | Need to be open later. Current closing time doesn't allow for people who work normal hours to attend in the evening. | |
| 4/6/2022 15:20 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Not Applicable | Programming for quad skaters! E.g. skatepark basics (pumping, carving), skate maintenance, creating lines, jumps/180's, bowl clinic, etc. Or days/times for certain types of wheels or age groups. | |
| 4/6/2022 15:05 | Good | Fair | | Fair | | | | | Better care of the slalom track - it's pretty beat up Would love to see a smaller option for the dirt jump line, something a bit more kid friendly |
| 4/6/2022 14:30 | Amazing | Amazing | Amazing | Amazing | Good | Amazing | Fair | Add speakers so the park is more alive, add some mini quarter ramp, and add some launch ramps | |
| 4/6/2022 14:07 | Good | Good | Fair | Poor | Fair | Amazing | Not Applicable | | It would be really cool to have a mulch jump in the park or something with a soft landing. Also, the landings on the slopestyle line could be smoother. |
| 4/6/2022 14:06 | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | More hours and updated/current calendars. They often shut down without much notice. | |
| 4/3/2022 23:26 | Fair | Poor | Fair | Poor | Poor | Good | Poor | Closing the park at 7pm during non-winter seasons seem too early | 1. pump track = surface needs to be stronger, esp. middle line. Plz consider asphalt finish. 2. install lighting on dirt jump side to improve the experience during winter, after sunset. |
| 4/3/2022 17:17 | Fair | Fair | Good | Poor | Poor | Amazing | Poor | no complaints | Considering how much we pay to play, consistent maintenance work is desperately needed. |
| 4/3/2022 16:48 | Good | Fair | Good | Fair | Fair | Good | Fair | We need an airbag! | We need an airbag! We need bigger jumps! With steeper lips so we can boost to the moon! Also, there was a trials section in the plan back in 2014. Can we get that back? |
| 4/3/2022 16:08 | | | | | | Amazing | Fair | Better pro shop. More snacks or some stuff parents and kids would like. Park is clean and managerKylie was amazing with my little son | He only rode on the pump track. |
| 4/3/2022 15:09 | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | | Overall this park is awesome. It would be nice if theres more of a concession stand. Most times when I'm out here with the kids it a whole day thing and alot of times unprepared. |

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| 4/3/2022 14:45 | Fair | Fair | Fair | Poor | Dangerous / Horrible | Good | Poor | More tables, more shaded areas in summer. Return hours to 9pm close. | Better maintenance of the bike installations. Add a drop section that is straight. Add more things. Add lights to the bike areas so they can be used more. Return hours to 9pm close |
| 4/3/2022 14:22 | Fair | Fair | Fair | Fair | Good | Good | Good | The skate park is great. Not much needed. | The bike park could use a proper weekly maintenance schedule. (See sapwi bike park in thousand oaks). Volunteers will help if you have a consistent schedule and post it. Also, bigger jumps! |
| 4/3/2022 13:44 | Good | Good | Amazing | Good | Good | Amazing | Good | Signs needed on the box jump that state a "one way" rule. | Less loose spots and holes. Steeper landings. Reduce pedaling req'd between jumps. |
| 4/3/2022 13:09 | Good | Good | Good | Fair | Not Applicable | Good | Good | Open longer hours. Get the annual parking passes available, 25% of 2022 is already over. | Dirt jumps, slope and pump track need to be maintained better. Would be nice to have some bigger jumps. Truckee and, Sapwi bike parks all have bigger jumps than here. Have volunteers help |
| 4/3/2022 9:23 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Amazing | | |
| 4/2/2022 18:02 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Amazing | Amazing | If we had competitions and and better scooter parts or part in general. | N/A |
| 4/2/2022 17:58 | Good | Good | Good | Good | Good | Amazing | Fair | If the pro shop could carry more. More stuff for Dirt bikes, more snacks, music. Stuff for parents so they can hang. Food trucks would be cool. Kyle is amazing and keeps the park cool! | More stuff in pro shop. Shade areas |
| 4/2/2022 17:03 | Poor | Dangerous / Horrible | Fair | Not Applicable | Not Applicable | Good | Amazing | Love it. The staff makes it the safest place for my kids . No video games, no TV. Good clean fun exercise. Thank you city of San jose wish I had this as a kid. | Fix table top jumps and pump track they are [word deleted] up dangerous in the current condition. |
| 4/2/2022 16:55 | Dangerous/Horrible | Dangerous / Horrible | Good | Fair | Fair | Good | Amazing | Music and a park wide pa system. Stay open latter on weekends it is well lighted. | Please,please, repair the pump track! My grandson crashed hard on it because it is used so much it is falling apart. He is fully padded. But he would ride it more if it were not falling apart. |
| 4/2/2022 16:29 | Amazing | Good | Good | Fair | Good | Good | Good | Shadow!!! | Longer not so steep jumps. Shadow at the beginning sections!! |
| 4/2/2022 16:15 | Good | Good | Good | Good | Good | Amazing | Fair | An area for parents with fans and heaters. A Friday night food trucks would make it more family fun, make a whole evening of fun! Also maybe better snacks and more offered in the pro shop! Also music | To have it open, items in pro shop and tools to repair |
| 4/2/2022 13:00 | Good | Fair | Fair | Poor | Not Applicable | Amazing | Fair | Please make a ribbon style, paved pump track like in Watsonville! Great for both bikes and skates. Thanks | Please make a ribbon style, paved pump track like in Watsonville! Thanks |
| 4/1/2022 18:30 | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Amazing | Extending park hours back to what it originally was (closing at 9), lowering admission and membership prices, restocking the pro shop, and more snacks and drinks. | |
| 4/1/2022 18:29 | Good | Dangerous / Horrible | Good | Fair | Fair | Amazing | Poor | | Park closures need to be communicates better. Everyone hates how often its closed. Strange holidays on 3/31 and weird maintenance days. Pls post them on a giant calendar at gate. |
| 4/1/2022 18:26 | Good | Poor | Good | Fair | Fair | Amazing | Poor | | I d love for our pro shop to have more selection on parts, snack and full bikes. Maybe brands can sponsor the park. There are some loose sand on the pump tracks when there are damaged shoulder. T |

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| 4/1/2022 16:38 | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Good | Amazing | Ban scooters and require all kids under 12 to be accompanied by a responsible adult. Kids don't pay attention and make the park dangerous. | N/A - Don't care |
| 4/1/2022 16:21 | Poor | Poor | Fair | Fair | Fair | Good | Poor | | |
| 4/1/2022 15:51 | Fair | Fair | Fair | Good | Good | Good | Not Applicable | | Lots more Pump track maintenance |