

# City of San José

## Annual Report on City Services 2015-16

### January 10, 2017

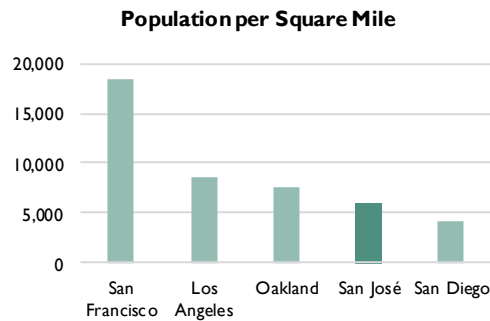
The City Auditor's Office has revised the following pages of the 2015-16 Annual Report on City Services based on feedback and the availability of updated information.

<b>Chapter</b>	<b>Page</b>	<b>Purpose of Revision</b>
Introduction	12	Fixed verbiage to accurately report a 14 percent population increase.
Fire	70	Updated "Fire Department Budget" chart to include 2015-16 data.
Police	110	Replaced "Major Violent and Property Crimes per 100,000 residents" chart to clarify data from previous years.

**INTRODUCTION**

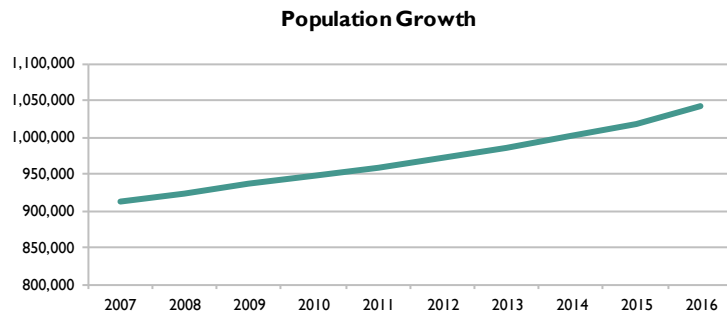
**COMMUNITY PROFILE**

San José, with a population of 1,042,094 is the tenth largest city in the United States and the third largest city in California. However, it ranks 62<sup>nd</sup> in population density for large U.S. cities. The City covers approximately 179 square miles at the southern end of the San Francisco Bay. For comparison, San Francisco covers 47 square miles with a population of 866,583. Originally an agricultural community, San José is now in the heart of Silicon Valley, so called in reference to the many silicon chip manufacturers and other high-tech companies.



**THE POPULATION IS STEADILY INCREASING**

San José grew from a population of about 913,000 in 2007 to just over 1,040,000 in 2016, an approximately 14 percent increase in population over the last ten years. Unless otherwise indicated, this report uses population data from the California Department of Finance. In some cases we have presented per capita data in order to adjust for population growth.



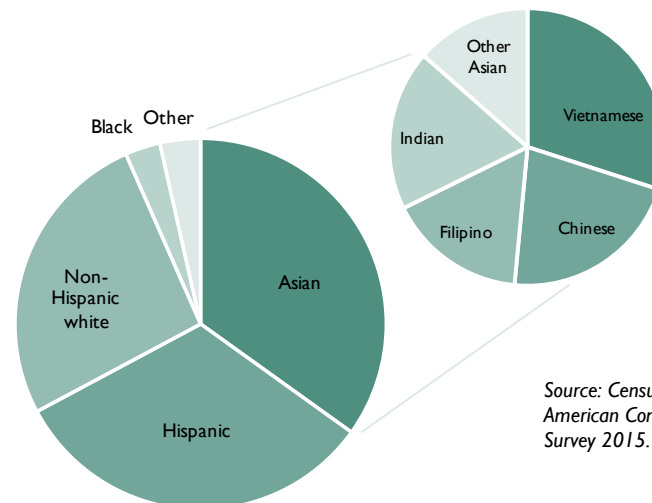
Source: California Department of Finance E-4 Population Estimates for Cities, Counties, and State.

**THE CITY'S RESIDENTS ARE DIVERSE**

The City of San José serves one of the most ethnically diverse populations in California. The demographics of San José are important because they influence the type of services the City provides and residents demand.

According to the 2015 American Community Survey, the estimated ethnic break-down of residents was:

Ethnic Group	Estimated Total	% of Pop.
Asian	358,104	35%
Vietnamese	107,306	10%
Chinese	77,156	8%
Indian	67,075	7%
Filipino	58,068	6%
Other Asian	22,441	5%
Hispanic	331,232	32%
Non-Hispanic white	268,948	26%
Black	31,414	3%
Other	36,254	4%



Source: Census Bureau's American Community Survey 2015.

**FIRE**

The San José Fire Department provides fire suppression, emergency medical (EMS), prevention and disaster preparedness services to residents and visitors in San José’s incorporated and the County of Santa Clara’s unincorporated areas, totaling approximately 200 square miles. Other fire prevention services include regulatory enforcement of fire and hazardous materials codes through inspection activities and construction plan reviews for residents and businesses. The Office of Emergency Services engages in emergency planning, preparedness curriculum development and training,\*\* and maintains the City’s Emergency Operations Center.

In 2015-16, the Fire Department’s operating budget was \$190 million.\* There were 793 authorized positions in the Fire Department.

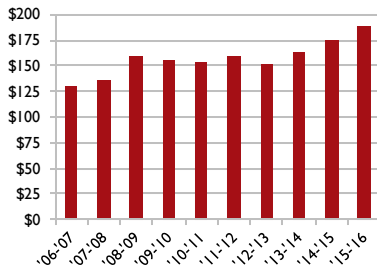
\* In addition to the expenditures paid out of its operating budget, the Fire Department was also responsible for \$8.5 million in actual Citywide expenses in 2015-16. This includes \$8 million on workers’ compensation claims.

**KEY FACTS (2015-16)**

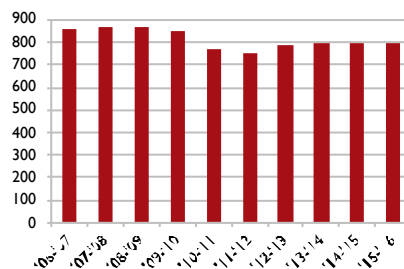
Fire stations	33
Engine companies	30
Truck companies	9
Squad units	5
Urban search and rescue (USAR) companies	1
San José Prepared! Graduates (Emergency Preparedness & Planning)**	
2-hour Disaster Preparedness course graduates	0
20-hour Community Emergency Response Training (CERT) graduates	0
Initial Fire Inspections Performed	9,000

\*\* The Office of Emergency Services suspended CERT classes in October 2014. See the 2016 [Audit of the City’s Use and Coordination of Volunteers](#) for more information; the audit has an open audit recommendation relating to the role of volunteers in the City’s emergency operations plan and the reactivation of the CERT program. In 2015, a partner agency, the Valley Transportation Authority, offered a CERT class but handled all registration and instruction.

**Fire Department Budget (\$millions)**

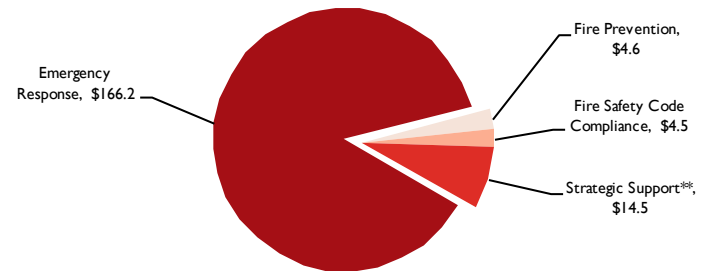


**Fire Department Authorized Positions**



NOTE: Beginning in 2009-10, the Office of Emergency Services consolidated into the Fire Department.

**Fire Department 2015-16 Adopted Budget by Service (\$millions)**



\*\* As of 2012-13, Emergency Preparedness and Planning is included in the Strategic Support core service.

**POLICE**

**CRIME IN SAN JOSE**

In 2015, there were 28,435 major crimes in San José, only 2 percent more than ten years ago. Major crimes include violent crimes (homicide, rape, robbery, aggravated assault) and property crimes (burglary, larceny, and vehicle theft). In 2015, there were 30 homicides in San José. This was two fewer than in 2014 and three below the ten year average.

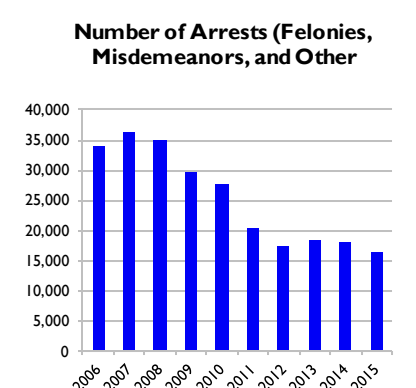
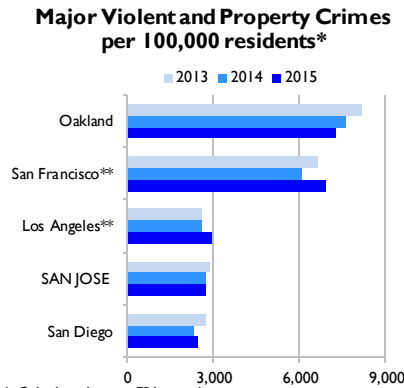
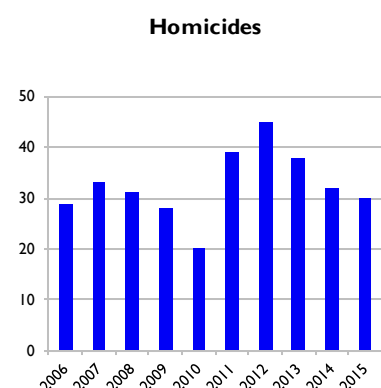
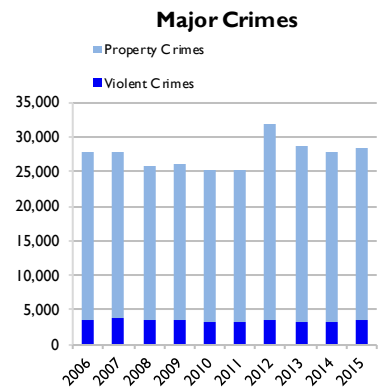
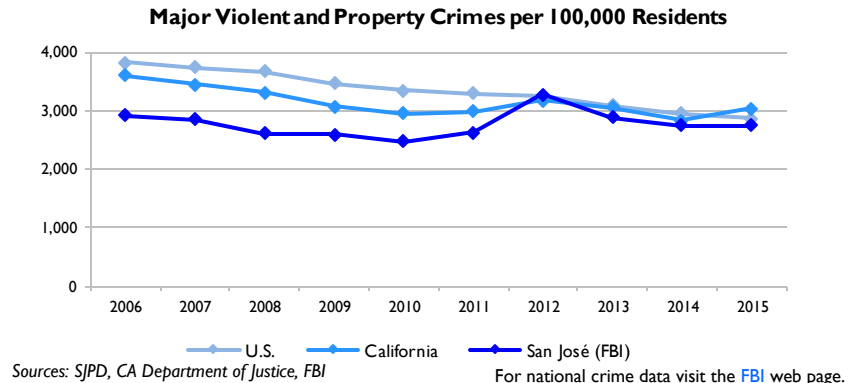
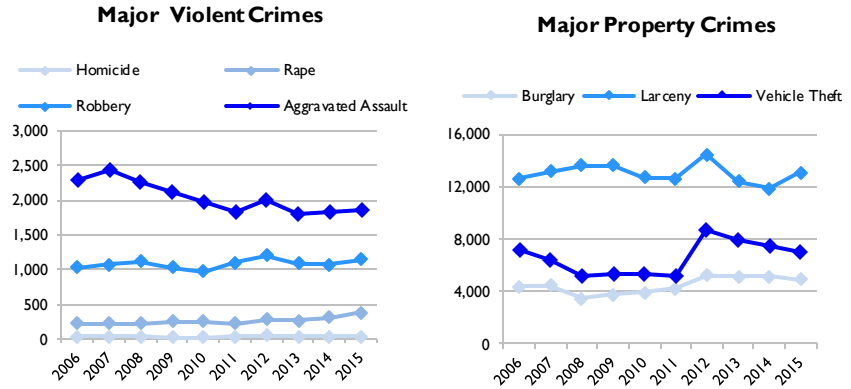
The rate of major crimes per 100,000 residents in San José has historically been below the national and state averages. In 2012, San José's rate surpassed those averages, including a 30 percent increase in property crimes and an 11 percent increase in violent crimes. However, in 2013, crime decreased and was again below the national and state averages. This trend has continued through 2015.

In 2015, the rate of major crimes was 2,757\* per 100,000 residents, compared to 3,045 and 2,870 crimes for California and the U.S., respectively. Comparisons to other major California cities are shown in the graph below.

The number of arrests for felonies, misdemeanors, and other offenses has decreased from a high of over 36,000 in 2007 to 16,493 in 2015.

There were 212 gang-related incidents in 2015-16, of which 157 (or 74 percent) were classified as violent by the SJPD.

\* Calculated using FBI population estimate. Using California Department of Finance population estimate, the San José rate was 2,755. The FBI has adopted an updated definition for classifying rapes, which includes more crimes under the category of rape than the prior definition. San José adopted the updated definition beginning January 1, 2015. Unless otherwise noted, crime rates listed are using the prior definition for calculating rape.



\* Calculated using FBI population estimates  
\*\* These jurisdictions used an updated definition of rape, as of 2014. For 2015, all cities listed used an updated definition of rape.