



PUBLIC SAFETY, FINANCE, AND STRATEGIC SUPPORT COMMITTEE

RAUL PERALEZ, CHAIR
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SERGIO JIMENEZ, MEMBER
SYLVIA ARENAS, MEMBER

JENNIFER MAGUIRE, CITY MANAGER'S OFFICE
DANIELLE KENEALEY, CITY ATTORNEY'S OFFICE
LEE WILCOX, MAYOR'S OFFICE
SUZANNE GUZZETTA, CITY CLERK'S OFFICE

AGENDA

1:30 p.m.

September 21, 2017

City Council Chambers

(a) **Call to Order and Roll Call**

(b) **Review of Work Plan**

Items recommended to be added, dropped, or deferred are usually approved under this section, unless the Committee directs otherwise.

(c) **Consent Calendar**

(d) **Reports to Committee**

1. **Police Department Operations and Performance Bi-Monthly Status Report.**

(Police)

[Presentation](#)

Recommendation: Accept the verbal bi-monthly status report on Police Department operations and performance in the areas of city-wide crime statistics, crime trends, emerging issues, and other matters of interest, as needed.

2. **[Cardroom Compliance with Title 16 of the San José Municipal Code \(Gaming Control Regulatory Program\) Annual Report.](#)** (Police)

Recommendation: Accept the annual report on cardroom compliance with Title 16 of the San José Municipal Code (Gaming Control Regulatory Program).

(d) Reports to Committee (Cont'd.)

3. **[Impact of Cardroom Gambling on Crime Annual Report.](#)** (Police)
Recommendation: Accept the annual report on the impact of cardroom gambling on crime in the San José metropolitan area.
4. **[Massage Parlors Ordinance Status Report.](#)** (Police)
Recommendation: Accept the status report on Chapter 6.44 (Massage Ordinance) of the San José Municipal Code with regard to operating regulations and enforcement efforts.
5. **[Customer Call Handling Audit Recommendations Implementation Final Report.](#)**
(Information Technology)
Presentation
Recommendation: Accept the final report on the implementation of the Customer Call Handling Audit recommendations, including a live call center demonstration.

- **Open Forum**

Members of the Public are invited to speak on any item that does not appear on today's Agenda and that is within the subject matter jurisdiction of the Committee.

- **Adjournment**

The Public Safety, Finance, and Strategic Support Committee meet the third Thursday monthly at 1:30 p.m. Thank you for taking the time to attend today's meeting. Agendas, Staff Reports and some associated documents for Council Committee items may be viewed on the Internet at www.sanjoseca.gov/clerk/agenda.asp. Committee Meetings are televised live and rebroadcast on Channel 26.

To arrange an accommodation under the Americans with Disabilities Act to participate in this public meeting, please call (408) 535-8150 or (408) 294-9337 (TTY) at least three business days before the meeting.

All public records relating to an open Session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body will be available for public inspection at the Office of the City Clerk, 200 East Santa Clara Street, Tower, 14th Floor, San Jose, California, 95113, at the same time that the public records are distributed or made available to the legislative body.

For questions, please contact: Jaideep Shergill, Office of the City Manager, at (408) 535-8139.