

PUBLIC SAFETY

2019-2020 Proposed Operating Budget

OUTCOMES:

- The Public Feels Safe Anywhere, Anytime in San José
- Residents Share the Responsibility for Public Safety

PUBLIC SAFETY

Core Services

- Police
 - Crime Prevention and Community Education
 - Respond to Calls for Service and Patrol Support
 - Investigative Services
 - Regulatory Services



PUBLIC SAFETY

Core Services

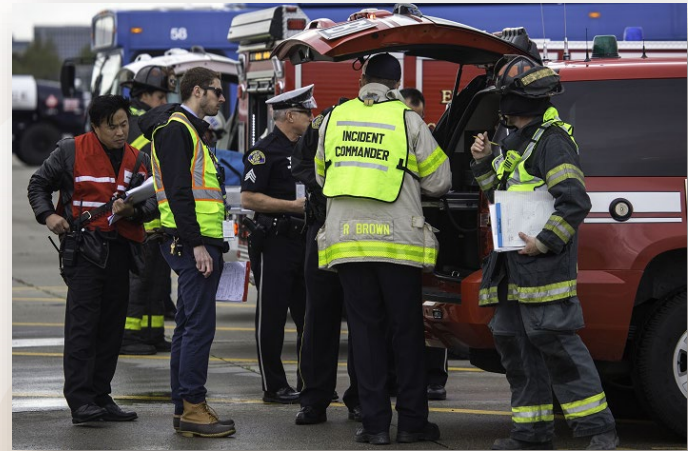
- Fire Department
 - Emergency Response
 - Fire Prevention



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Core Services

- City Manager's Office, Office of Emergency Management (OEM)
 - City-Wide Emergency Management
- Independent Police Auditor (IPA)
 - Independent Police Oversight



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Program Samples*

Police

- Field Patrol
- 9-1-1 Call Taking and Police Dispatch
- Sexual Assaults
- Crime Prevention
- Traffic Enforcement
- Metro
- Homicide/Crime Scene
- Special Investigations
- Special Operations
- Gang Investigations

IPA

- Oversight of Police Misconduct Complaints and Public Outreach
- IPA Management and Administration

Fire

- Fire and Emergency Medical Services Response
- Fire and Emergency Medical Services Dispatch
- Special Operations (HIT, USAR, and ARFF)
- Fire Sworn Training
- Fire Cause Investigation
- Fire Safety Education, Review, and Inspections

OEM

- Emergency Management

* For a complete listing of programs, please refer to the 2019-2020 Proposed Operating Budget

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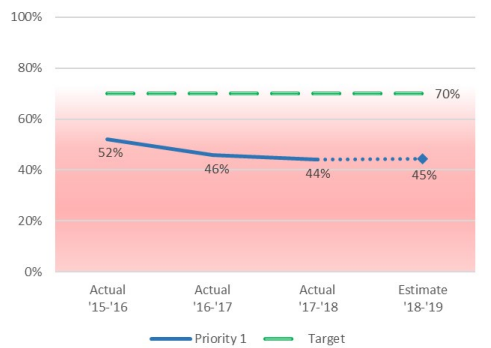
Expected Service Delivery

- Provide essential emergency services in a timely and effective manner
- Effectively investigate crimes and seek successful prosecution of suspects with a focus on aggravated assaults and burglary
- Continue to improve response time performance
- Continue regional all-hazard emergency management planning, training, and exercise
- Continue crime and fire prevention efforts
- Provide a thorough and objective police misconduct complaint process

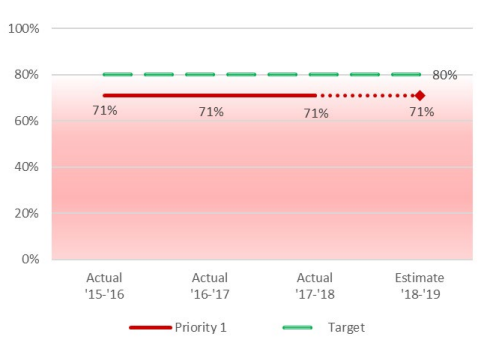
PUBLIC SAFETY

Performance Measure Dashboard

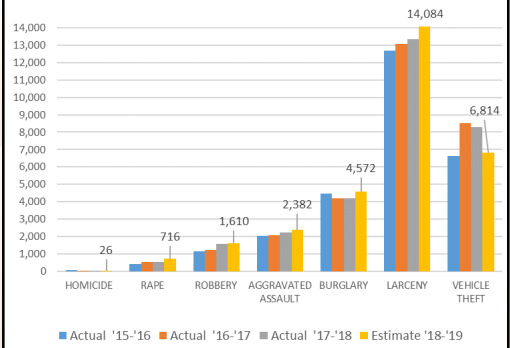
Initial Police Unit Response within 6 Minutes of Priority 1 Calls for Service (Life Threatening)



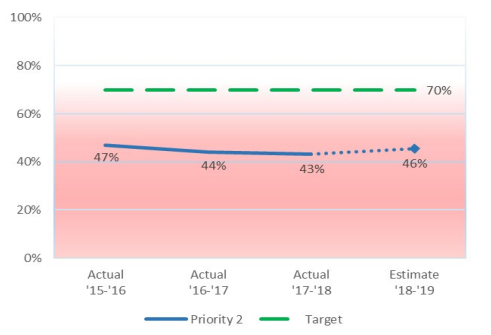
Initial Fire Unit Response within 8 Minutes of Priority 1 Calls for Service (Life Threatening)



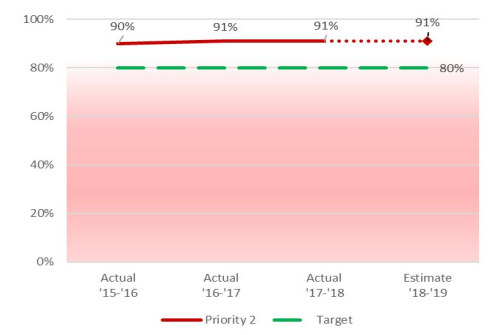
National Uniform Crime Reporting (UCR) Part 1 Crime Trends



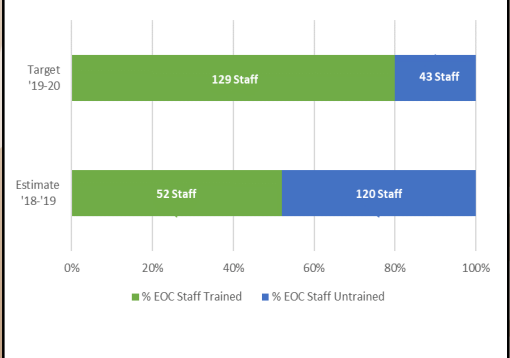
Initial Police Unit Response within 11 Minutes of Priority 2 Calls for Service (Crime in Progress or Just Occurred)



Initial Fire Unit Response within 13 Minutes of Priority 2 Calls for Service (No Lights and Sirens)



Emergency Operations Center (EOC) Assigned Staff Who Have Received Required Training



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Budget Summary

Department	2018-2019 Adopted	2019-2020 Forecast	2019-2020 Proposed	% Change from Adopted
Police	\$423,398,132	\$443,823,781	\$452,745,704	6.9%
Fire*	\$230,859,623	\$244,798,672	\$246,223,447	6.7%
CMO* (OEM)	\$2,936,389	\$1,541,954	\$4,456,361	51.8%
IPA	\$1,436,199	\$1,440,220	\$1,440,220	0.3%
CSA Total	\$658,630,343	\$691,604,627	\$704,865,732	7.0%
Positions	2,498.72	2,495.72	2,530.24	1.3%

* The Fire Department has additional funding in the Community and Economic Development City Service Area and the CMO-OEM has additional funding in Strategic Support.

Proposed Budget Actions

Police

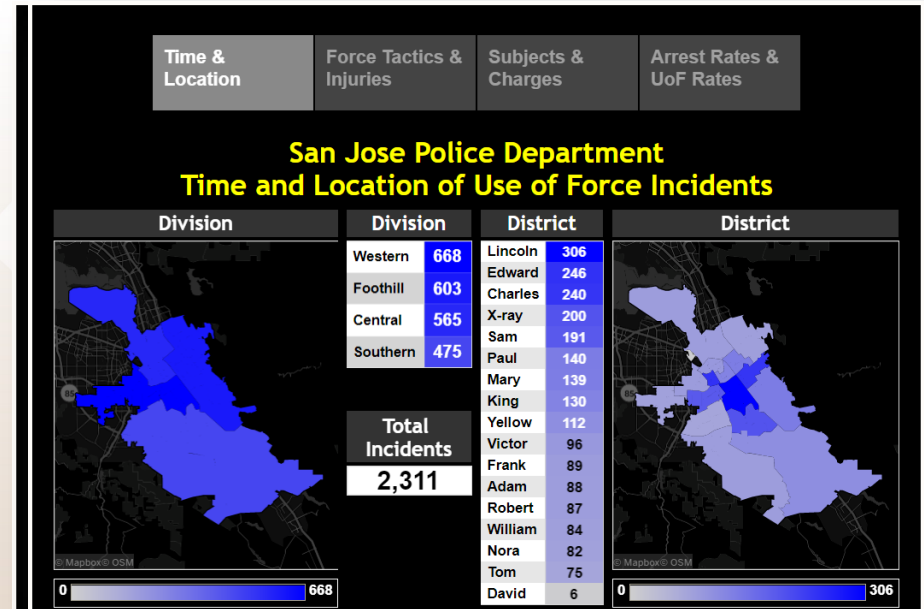
- Sworn Hire Ahead
- Recruiting & Backgrounding
- Public Records Requests
- Downtown Foot Patrol
- School Crossing Guard
- Data Crime Center Staffing
- 2018 Measure T Staffing
- NCRIC
- Interoperability Staffing



Proposed Budget Actions

Police

- 9-1-1 Call Center Study
- Communications Installation
- Use of Force Data
- Recruitment Staffing
- False Alarm Collections



Proposed Budget Actions

Fire

- Measure T Staffing
- Program Staffing
Reorganizations
- Fire Protection Systems
Compliance
- Response Time Data Analysis
- Relief Fleet Apparatus



Proposed Budget Actions

Office of Emergency Management

- EOC and DOC Personnel Training to Level II Credential
- Staff and Resource Support for the Community Emergency Response Team (CERT) Program
- Continuation of UASI Grant-Funded Positions
- Emergency Support Plans Funding



CSA Workplan Highlights - Police

- Deliver high quality police services in order to maintain a vibrant and safe community
- Provide effective and timely response to calls for service
- Effectively investigate crimes and seek successful prosecution of suspects
- Maintain a positive relationship with the community
- Invest in technology to gain efficiencies



CSA Workplan Highlights - Fire

- Improve emergency response time performance and delivery of services
- Public information and education
- Improve responder safety
- Improve inspection performance
- Infrastructure investments (Measure T)



CSA Workplan Highlights - OEM

- Development of services, training, resource development, and process enhancements to prepare for small, medium, or significant emergencies
- Promote city-wide resilience efforts from all-hazards based on national standards for emergency management, homeland security, continuity, and critical infrastructure protection programs



Long-Range Acoustical Device (L-RAD)

CSA Workplan Highlights - IPA

- Launch new IPA dashboard incorporating a text-based survey, data visualizations, and the IPA Year End Report
- Coordinate with SJPD on implementing any agreements reached on expansion of IPA authority
- Distribute IPA publication *Student's Guide to Police Practices*

Supporting Major Initiatives

Working Smarter with Technology

- Communications
 - Interoperability/SVRCS
 - FirstNet
 - NextGen/Text to 9-1-1
- Data Analytics
 - Business Intelligence
 - Predictive Analytics
 - Use of Force
 - Data Crime Center
- Emergency Response
 - Dual Network Connectivity
 - Closest Unit Dispatch
- Tools & Equipment
 - Fire Rescue & EMS

Equity and Outcomes Review of Selected Neighborhood/Community Services

- Recruitment
 - Diverse qualified candidate pool
 - Advancement Opportunities
- Standards of Coverage
 - Optimize response time performance
 - Needs-based resource deployment
- Outreach Efforts
 - Focused on youth and immigrant/minority communities
 - Public education and training including multi-lingual materials
- Community/Disaster Resiliency

Summary

- Resources will continue to be focused on providing essential emergency services in a timely manner in order to protect life, property, and the environment
- CSA Partners will continue to look for efficiencies, leverage technology, and seek grant opportunities



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