



FOR CUSTOMER SERVICE

City of San José
200 East Santa Clara Street
San José, CA 95113
Phone (408) 535-3500

PLEASE SEND PAYMENT TO

PO Box 398242
San Francisco, CA 94139-8242

IN CASE OF WATER EMERGENCY:
CALL (408) 363-4742

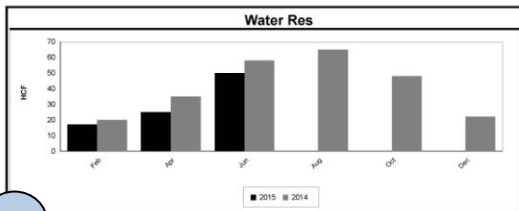
Invoice No: 13780389

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Customer No.	Account No.	Online/Phone Banking Number	Bill Date	Amount Due*	Due Date
2825064	1619541084	28250641619541084	July 10, 2015	\$220.11	August 04, 2015

Service Address: 123 MAIN ST SAN JOSE

Service Type	Meter No.	Billing Period	Previous Reading	Current Reading	HCF (Hundred Cubic Feet)	Gallons (748 gallons/HCF)
Water Residential	99999999	4/15/2015 to 6/15/2015	600	650	50	37,400



ACCOUNT SUMMARY

Previous Bill			\$102.79
Cash Payment Thank You			(\$102.79)
Balance Forward			\$0.00
	Usage	Rate	Total
Tier 1	14.00	\$2.849	\$39.89
Tier 2	14.00	\$3.279	\$45.91
Tier 3	14.00	\$3.613	\$50.58
Tier 4	8.00	\$3.988	\$31.90
Water Meter Charge (61 days)			\$25.55
Water Residential #99999999	50.00		\$193.83
Returned Check			\$25.00
Utility Tax			\$1.28
Adjustments			\$26.28
Total Current Charges			\$220.11
TOTAL AMOUNT DUE			\$220.11

For Your Information
Every Drop Counts: reduce your water use to save water and money.

CITY OF
SAN JOSE City of San José
200 East Santa Clara Street
CAPITAL OF SILICON VALLEY San José, CA 95113

Please return this portion with your payment

* Payment must be received by due date to avoid late fee.

Customer/Account No.	Due Date	Amount Due*	Amount Enclosed
2825064/1619541084	August 04, 2015	\$220.11	\$

JOHN SMITH
123 MAIN ST
SAN JOSE CA 95128

Make payments to:

City of San José
PO Box 398242
San Francisco, CA 94139-8242

282506416195410840000220114080420152

Reading Your New Bill Statement

1. **Payment Address** - This is the mailing address to which payments should be sent.
2. **Invoice Number** - This is a unique number used to identify a specific bill.
3. **Customer Number** - This is a unique number used to identify a specific individual customer.
4. **Account Number** - This is a unique number used to identify the service address where the water service is being provided.
5. **Online/Phone Banking Number** - This a 17-digit number that consists of your Customer Number and Account Number combined. This number is used to make payments online or by phone. Note: There is no forward slash in this number.
6. **Amount Due** - This is the total amount currently due and payable on your account. The amount includes service charges for the current billing cycle and any past due amounts from previous billing cycles.
7. **Due Date** - This is the due date by which your payment must be received by the City in order to avoid incurring late payment charges on your account.
8. **Meter Information** - This information includes water meter number, service use type, previous and current meter readings, and total water use for the current billing cycle.
9. **Graph** - This graph shows your historical water usage by water use type.
10. **Account Summary** - Shows your previous balance, any payments made since the last bill statement, and your current balance; summarizes the charges for water usage in the current billing cycle; and shows all charges currently due on your account.
11. **Messages** - This area includes important information you need to know, such as seasonal billing messages or updates on water services.
12. **Payment Stub** - This portion of the bill must be returned with your payment when mailing or hand-delivering payments to the City.
 - When signing up for online automatic bill payment service, please reference both the Customer Number and the Account Number in order to ensure proper identification and posting of payments to your account.
 - Customer billing and water consumption information included on this statement only relates to services provided by the San José Municipal Water System. (This statement is **not** affiliated with, nor does it include any information related to either San Jose Water Company or Great Oaks Water Company).