Aaron Zisser, Independent Police Auditor

M I S S I O N

o provide independent oversight of the citizen complaint process to ensure its fairness, thoroughness, and objectivity

City Service Area
Public Safety

Core Services

Independent Police Oversight

Independent civilian oversight of the San José Police by taking in complaints from members of the public about San José police officers, auditing misconduct investigations, preparing annual public reports, making recommendations to improve SJPD policies, participating in the Department's review of officer-involved shooting incidents, and conducting community outreach and engagement.

Strategic Support: Administrative Support

Service Delivery Framework

PROGRAM	DESCRIPTION							
	Independent Police Oversight Core Service							
Oversight of Police Misconduct Complaints and Public Outreach	Independent civilian oversight of the San José Police by taking in complaints from members of the public about San José police officers, auditing misconduct investigations, preparing annual public reports, making recommendations to improve SJPD policies, participating in the Department's review of officer-involved shooting incidents, and conducting community outreach and engagement.							
	Strategic Support Core Service							
IPA Management and Administration	Provides administrative oversight for the department, including financial management, human resources, and analytical support.							

Department Budget Summary

Expected 2018-2019 Service Delivery

Provide mandated oversight services: conduct community outreach, perform intake of complaints from the public, audit the San José Police Department's (SJPD) Internal Affairs complaint investigations, and make recommendations to improve SJPD policies and procedures.
Identify opportunities for increased transparency in use of force investigation and police misconduct complaint processes.
Resolve complaints, when appropriate, through the Independent Police Auditor (IPA)/SJPD mediation program.
Identify new ways to inform San José residents about the IPA office and the services it provides.
Distribute newly revised edition of the Student's Guide to Police Practices.

2018-2019 Key Budget Actions

N/A

Operating Funds Managed

N/A

Department Budget Summary

	2016-2017 Actuals*	2017-2018 Adopted	2018-2019 Forecast	2018-2019 Proposed
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Dollars by Core Service				
Independent Police Oversight	n/a	1,195,322	1,189,605	1,189,605
Strategic Support - Other - Public Safety	n/a	157,530	2,152	2,178
Strategic Support - Public Safety	n/a	151,090	158,143	158,143
Total	n/a	\$1,503,942	\$1,349,900	\$1,349,926
Dollars by Category				
Personal Services and Non-Personal/Equipment				
Salaries/Benefits	1,143,148	1,273,797	1,307,133	1,307,133
Overtime	260	1,000	1,000	1,000
Subtotal Personal Services	\$1,143,408	\$1,274,797	\$1,308,133	\$1,308,133
Non-Personal/Equipment	54,859	71,615	39,615	39,615
Total Personal Services & Non- Personal/Equipment	\$1,198,267	\$1,346,412	\$1,347,748	\$1,347,748
Other Costs**				
City-Wide Expenses	n/a	155,378	0	0
Gifts	n/a	2,152	2,152	2,178
Overhead Costs	n/a	0	0	0
Total Other Costs	n/a	\$157,530	\$2,152	\$2,178
Total	n/a	\$1,503,942	\$1,349,900	\$1,349,926

^{*} Some data for the 2016-2017 Actual column are not available. With the change to a program-based budgeting model in 2017-2018, historical budget data by the new programs and core services is not available for prior periods.

^{**} Fund Balance, Transfers, and Reserves for funds that may be managed by this department have been excluded from this display. This information can be found in Source and Use of Funds Statements elsewhere in this document.

Department Budget Summary

	2016-2017 Actuals*	2017-2018 Adopted	2018-2019 Forecast	2018-2019 Proposed
Dollars by Fund				
General Fund (001)	n/a	1,501,790	1,347,748	1,347,748
Gift Trust Fund (139)	n/a	2,152	2,152	2,178
Total	n/a	\$1,503,942	\$1,349,900	\$1,349,926
Authorized Positions by Core Service				
Independent Police Oversight	n/a	5.50	5.50	5.50
Strategic Support - Public Safety	n/a	0.50	0.50	0.50
Total	n/a	6.00	6.00	6.00

Department Budget Summary

2016-2017 2017-2018 2018-2019 2018-2019 2018-2019
Actuals* Adopted Forecast Proposed FTE

Dollars by Program**					
					_
Independent Police Oversight					
Oversight of Police Misconduct Complaints and Public Outreach	n/a	1,195,322	1,189,605	1,189,605	5.50
Sub-Total Sub-Total	n/a	1,195,322	1,189,605	1,189,605	5.50
Strategic Support - Public Safety					
Independent Police Auditor Management and Administration	n/a	151,090	158,143	158,143	0.50
Sub-Total	n/a	151,090	158,143	158,143	0.50
Strategic Support - Other - Public Safety					
Independent Police Auditor Gifts	n/a	2,152	2,152	2,178	0.00
Independent Police Auditor Other Departmental - City-Wide	n/a	155,378	0	0	0.00
Sub-Total	n/a	157,530	2,152	2,178	0.00
- -	1-	*4 500 040	* 4 0 40 000	A4 040 000	2.22
Total	n/a	\$1,503,942	\$1,349,900	\$1,349,926	6.00

^{*} Data for the 2016-2017 Actual column are not available. With the change to a program-based budgeting model in 2017-2018, historical budget data by the new programs and core services is not available for prior periods.

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Budget Reconciliation

Personal Services and Non-Personal/Equipment

(2017-2018 Adopted to 2018-2019 Proposed)

	Positions	All Funds (\$)	General Fund (\$)
Prior Year Budget (2017-2018):	6.00	1,346,412	1,346,412
Base Adjustments			
One-Time Prior Year Expenditures Deleted Rebudget: Independent Police Auditor Recruitment		(32,000)	(32,000)
One-time Prior Year Expenditures Subtotal:	0.00	(32,000)	(32,000)
 Technical Adjustments to Costs of Ongoing Activities Salary/benefit changes: 1.0 Assistant Director to 1.0 Assistant Independent Police Auditor 		33,336	33,336
Technical Adjustments Subtotal:	0.00	33,336	33,336
2018-2019 Forecast Base Budget:	6.00	1,347,748	1,347,748
Budget Proposals Recommended			
NONE			
2018-2019 Proposed Budget Total	6.00	1,347,748	1,347,748

Performance Summary

Independent Police Oversight

Performance Measures

		2016-2017 Actual	2017-2018 Target	2017-2018 Estimated	2018-2019 Target
<u>©</u>	# of IPA recommendations to change policy or procedure made to the Internal Affairs Commander/Police Chief/City Council	7	8	10	10
R	% of community members responding to evaluations at outreach presentations or events who report an increased knowledge of IPA and the citizen complaint process	99%	96%	96%	96%

Activity and Workload Highlights

	2016-2017 Actual	2017-2018 Forecast	2017-2018 Estimated	2018-2019 Forecast
% of complainants filing their complaint at the IPA office rather than at Internal Affairs	55%	51%	57%	58%
# of classified complaints	199	182	210	220
# of total cases	225	200	235	245
# of outreach presentations/events ¹ : - Total ² - To youth - To immigrant and minority communities	118 44 71	101 36 68	145 40 50	125 40 58
# of persons receiving community outreach services	5,976	5,043	5,200	5,198
# of agencies/community organizations that received outreach materials from the IPA: - Total ² - To youth - To immigrant and minority communities	84 43 65	60 28 32	70 34 44	72 36 51

¹ An outreach presentation/event may involve youth and immigrant and minority communities concurrently.

² The total represents City-Wide presentation/events and agencies/community organizations, which includes youth and immigrant and minority communities.

Departmental Position Detail

Position	2017-2018 Adopted	2018-2019 Proposed	Change
Analyst II, Independent Police Auditor	1.00	1.00	-
Assistant Director	1.00	0.00	(1.00)
Assistant Independent Police Auditor	0.00	1.00	1.00
Independent Police Auditor	1.00	1.00	-
Office Specialist II	1.00	1.00	-
Senior Analyst, Independent Police Auditor	2.00	2.00	-
Total Positions	6.00	6.00	0.00

