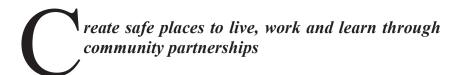
Edgardo Garcia, Police Chief

M I S S I O N



City Service Areas Public Safety

Core Services

Crime Prevention and Community Education

Provide programs and services through community education and partnerships to reduce criminal activity and enhance public safety

Investigative Services

Provide for the objective examination of events through the collection of evidence, interviewing of witnesses, the interrogation of suspects, and other activities, to arrive at a resolution or successful prosecution

Regulatory Services

Provide for the mandated regulation of businesses and activities and the issuance of those attendant mandated permits that are in the public interest

Respond to Calls for Service and Patrol Support

Provide for 24-hour emergency and non-emergency police calls, which include but are not limited to crimes against persons and property, disturbances, traffic accidents, disasters, and medical emergencies

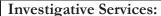
Strategic Support: Department Management, Public Information, Fiscal Integrity, Systems Availability, Recruiting/Training, Facilities and Vehicle Management, Wellness of the Workforce, and Safety

Service Delivery Framework

Core Service

Crime Prevention and Community **Education:**

Provide programs and services through community education and partnerships to reduce criminal activity and enhance public safety



Provide for the objective examination of events through the collection of evidence, interviewing of witnesses, the interrogation of suspects, and other activities, to arrive at a resolution or successful prosecution



Program

- Crime Prevention
- Police Activities League
- School Liaison/Truancy Abatement
- School Safety
- Assaults
- Court Liaison
- Crime Analysis
- Family Violence
- Financial Crimes/Burglary
- Gang Investigations
- Homicide/Crime Scene
- Internal Affairs
- Investigations Administration
- Juvenile/Missing Persons
- Robbery
- Sexual Assaults
- Special Investigations

Regulatory Services:

Provide for the mandated regulation of businesses and activities and the issuance of those attendant mandated permits that are in the public interest



Gaming

- Medical Marijuana
- Permits

Respond to Calls for Service and Patrol Support:

Provide for 24-hour emergency and nonemergency police calls, which include but are not limited to crimes against persons and property, disturbances, traffic accidents, disasters, and medical emergencies



- 9-1-1 Call Taking & Police Dispatch
- Air Support
- Airport Division
- Downtown Services
- Field Operations Administration
- Field Patrol
- Metro
- Reserves/Volunteers
- Special Operations
- Traffic Enforcement
- Violent Crimes Enforcement



Service Delivery Framework

Core Service

Strategic Support:

Department Management, Public Information, Fiscal Integrity, Systems Availability, Recruiting/Training, Facilities and Vehicle Management, Wellness of the Workforce, and Safety



Program

- Police Department Management and Administration
- Police Financial Management
- Police Human Resources
- Police Information Technology
- Police Records
- Police Research and Development
- Police Training and Academy

Ехр	ected 2017-2018 Service Delivery							
	Maintain a vibrant, safe community by delivering h	igh	quality police services.					
	Continue to provide effective and timely response	to c	alls for service.					
		rove the positive relationship the community has with the Police Department, which is critical in stigating crimes and patrolling the City. An open and positive community relationship can assist uickly resolve the most serious crimes.						
	Strive to reduce crime rates, conduct investigations	s eff	ectively, and continue efforts to deter violence.					
201	7-2018 Key Budget Actions							
	Continues one-time overtime funding of \$500,000 enhance safety and security downtown.	to c	ontinue the Downtown Foot Patrol Program to					
	Adds one-time funding of \$325,000 and reallocate basis (bringing total funding to \$550,000) to reacceded as well as for civilian vacancies such as Safety Dispatchers and Community Service Office	ecru s Pu	it candidates for the Police Officer Recruit					
	Postpones the hiring of 41.0 sworn positions, sch allow time for the recruiting and hiring of existe authorized sworn staffing level will increase from 1	nt v	acant positions. Starting in June 2019, the					
	Continues funding for 1.0 Office Specialist II posit the Department's new Body Worn Camera program		limit-dated through June 30, 2018, to support					
	Adds one-time non-personal/equipment funding of of 50 Automatic External Defibrillators machines in certain medical events until Emergency Medical S	Fiel	d Patrol supervisor vehicles in order to support					
	Adds 1.0 Training Specialist position for the Police for the three annual Police Recruit Academies. F with the South Bay Public Safety Training Conso POST certificate and the duties are the now the resis reallocated to provide for City staff.	Previ rtiun	ously this service was provided by a contract n; however, the Department regained its own					
	Reallocates a portion of anticipated personal servi to continue one-time funding for background invests sworn and civilian vacancies.							
	Adds ongoing non-personal funding of \$69,120, revenue, for GPS tracking devices and monthly transportation to their business activities.	full moi	y offset by Medical Marijuana Fee Program nitoring for dispensaries that wish to include					
	Eliminates 2.25 School Crossing Guard PT positions and continues 1.0 School Safety Supervisor, limit-dated through June 30, 2018, to assist with additional outreach, recruiting, and retention efforts for the School Crossing Guard Program.							
	Temporarily suspends the temporary street closure permit fees on the Fourth of July in consideration of the Fourth of July Block Party campaign for those who commit to no fireworks use in an effort to incentivize a safer holiday.							
Оре	erating Funds Managed							
	Edward Byrne Memorial Justice Assistance Grant	_	State Drug Forfeiture Fund					
	Federal Drug Forfeiture Fund	ш	Supplemental Law Enforcement Services Fund					

		2015-2016 ¹ Actual 1	-	2016-2017 ¹ Adopted 2		2017-2018 ¹ Forecast 3		2017-2018 Adopted 4	
Dollars by Core Service									
Crime Prevention and									
Community Education		n/a		n/a		n/a	\$	6,405,244	
Investigative Services		n/a		n/a		n/a		67,764,587	
Regulatory Services		n/a		n/a		n/a		4,431,561	
Respond to Calls for Service									
and Patrol Support		n/a		n/a		n/a		261,401,340	
Strategic Support		n/a		n/a		n/a		42,051,528	
Strategic Support - Other		n/a		n/a		n/a		15,952,655	
Total		n/a		n/a		n/a	\$	398,006,915	
Dollars by Category									
Personal Services and Non-Pers	son	al/Equipment							
Salaries/Benefits	\$	271,249,944	\$	300,839,117	\$	339,924,549	\$	339,077,422	
Overtime		35,528,966		18,643,247		16,828,764		16,828,764	
Subtotal Personal Services	\$	306,778,910	\$	319,482,364	\$	356,753,313	\$	355,906,186	
Non-Personal/Equipment		25,680,819		27,495,593		25,554,574		26,205,153	
, , , , , , , , , , , , , , , , , , ,						20,00 .,0			
Total Personal Services & Non-Personal/Equipment	\$	332,459,729	\$	346,977,957	\$	382,307,887	\$	382,111,339	
Other Costs ²									
Police General Fund Capital		n/a		n/a		n/a	\$	2,546,854	
Police Workers' Comp		n/a		n/a		n/a		7,700,000	
Police Gifts		n/a		n/a		n/a		274,164	
Police Other Departmental -									
City-Wide		n/a		n/a		n/a		2,258,754	
Other		n/a		n/a		n/a		3,115,804	
Total Other Costs		n/a		n/a		n/a	\$	15,895,576	
Total		n/a		n/a		n/a	\$	398,006,915	
Dollars by Fund									
General Fund		n/a		n/a		n/a	\$	394,546,411	
Airport Maint & Oper		n/a		n/a		n/a	_	70,536	
Edward Byrne Mem Just Asst		n/a		n/a		n/a		132,705	
Gift Trust Fund		n/a		n/a		n/a		274,164	
State Drug Forfeiture		n/a		n/a		n/a		271,210	
Supp Law Enf Svcs		n/a		n/a		n/a		2,711,889	
Total		n/a	_	n/a		n/a	\$	398,006,915	

	2015-2016 ¹ Actual 1	2016-2017 ¹ Adopted 2	2017-2018 ¹ Forecast 3	2017-2018 Adopted 4
Authorized Positions by Core	Service			
Crime Prevention and				
Community Education	n/a	n/a	n/a	62.17
Investigative Services	n/a	n/a	n/a	282.50
Regulatory Services	n/a	n/a	n/a	20.00
Respond to Calls for Service				
and Patrol Support	n/a	n/a	n/a	1,092.50
Strategic Support	n/a	n/a	n/a	191.50
Total	n/a	n/a	n/a	1,648.67

¹ Some data for the 2015-2016 Actual, 2016-2017 Adopted, and 2017-2018 Forecast columns are not available. With the change to a program-based budgeting model in 2017-2018, historical budget data by the new programs and core services is not available for prior periods. Beginning with the 2018-2019 Proposed Budget, data by program and core service will be provided for all budget periods.

Fund Balance, Transfers, and Reserves for funds managed by the Police Department have been excluded from this display. This information can be found in Source and Use of Funds Statements elsewhere in this document.

	2015-2016 ¹ Actual	2016-2017 ¹ Adopted	2017-2018 ¹ Forecast		2017-2018 Adopted	2017-2018 Adopted FTE
Dollars by Program						
Crime Prevention and Commu	unity Education					
Crime Prevention	n/a	n/a	n/a	\$	1,756,109	13.00
Police Athletic League	n/a	n/a	n/a	*	609,392	2.00
School Liaison/Truancy			.,.		,	
Abatement	n/a	n/a	n/a		1,882,941	7.00
School Safety	n/a	n/a	n/a		2,156,802	40.17
Sub-Total	n/a	n/a	n/a	\$	6,405,244	62.17
Investigative Services						
Assaults	n/a	n/a	n/a	\$	2,798,089	13.00
Court Liaison	n/a	n/a	n/a	Ψ	2,221,383	14.00
Crime Analysis	n/a	n/a	n/a		2,221,303	19.00
Family Violence	n/a	n/a	n/a		3,851,585	17.00
Financial Crimes/Burglary	n/a	n/a	n/a		4,148,578	21.00
Gang Investigations	n/a	n/a	n/a		5,224,850	23.00
Homicide/Crime Scene	n/a	n/a	n/a		8,680,121	30.00
Internal Affairs	n/a	n/a	n/a		5,043,441	17.00
Investigations Administration	n/a	n/a	n/a		8,595,753	26.00
Juvenile/Missing Persons	n/a	n/a	n/a		1,399,797	8.50
Robbery	n/a	n/a	n/a		3,866,595	15.00
Sexual Assaults	n/a	n/a	n/a		10,304,671	41.00
Special Investigations	n/a	n/a	n/a		9,387,836	38.00
Sub-Total	n/a	n/a	n/a	\$	67,764,587	282.50
Regulatory Services						
Gaming	n/a	n/a	n/a	\$	1,443,596	7.00
Medical Marijuana	n/a	n/a	n/a	Ψ	975,973	9.00
Permits	n/a	n/a	n/a		2,011,992	4.00
Sub-Total	n/a	n/a	n/a	\$	4,431,561	20.00
Respond to Calls for Service	and Patrol Suppo	rt				
9-1-1 Call Taking & Police						
Dispatch	n/a	n/a	n/a	\$	25,064,758	164.50
Air Support	n/a	n/a	n/a		1,971,775	5.00
Airport Division	n/a	n/a	n/a		7,690,602	11.00
Downtown Services	n/a	n/a	n/a		2,445,264	8.00
Field Operations						
Administration	n/a	n/a	n/a		3,578,264	15.00
Field Patrol	n/a	n/a	n/a		190,888,664	757.00
Metro	n/a	n/a	n/a		6,776,204	31.00
Reserves/Volunteers	n/a	n/a	n/a		1,005,867	4.00
Special Operations	n/a	n/a	n/a		8,818,932	35.00
Traffic Enforcement	n/a	n/a	n/a		9,301,343	48.00
Violent Crimes Enforcement	n/a	n/a	n/a		3,859,667	14.00
Sub-Total	n/a	n/a	n/a	\$	261,401,340	1,092.50

	2015-2016 ¹ Actual	2016-2017 ¹ Adopted	2017-2018 ¹ Forecast	;	2017-2018 Adopted	2017-2018 Adopted FTE
Dollars by Program						
Strategic Support						
Police Department						
Management and						
Administration	n/a	n/a	n/a	\$	6,808,748	11.00
Police Financial Management	n/a	n/a	n/a	Ψ	2,577,633	15.00
Police Human Resources	n/a	n/a	n/a		7,281,999	28.00
Police Information					,,,	
Technology	n/a	n/a	n/a		6,557,519	22.00
Police Records	n/a	n/a	n/a		8,560,927	80.50
Police Research and					, ,	
Development	n/a	n/a	n/a		1,795,577	8.00
Police Training and Academy	n/a	n/a	n/a		8,469,125	27.00
Sub-Total	n/a	n/a	n/a	\$	42,051,528	191.50
Other Costs ²						
Police Gifts	n/a	n/a	n/a	\$	274,164	
Police Other Departmental -						
City-Wide	n/a	n/a	n/a		3,466,639	
Police Other Departmental -						
Grants	n/a	n/a	n/a		4,511,852	
Police Workers' Comp	n/a	n/a	n/a		7,700,000	
Sub-Total	n/a	n/a	n/a	\$	15,952,655	0.00
Total	n/a	n/a	n/a	\$	398,006,915	1,648.67

¹ Data for the 2015-2016 Actual, 2016-2017 Adopted, and 2017-2018 Forecast columns are not available. With the change to a program-based budgeting model in 2017-2018, historical budget data by the new programs and core services is not available for prior periods. Beginning with the 2018-2019 Proposed Budget, data by program and core service will be provided for all budget periods.

² Fund Balance, Transfers, and Reserves for funds managed by the Police Department have been excluded from this display. This information can be found in Source and Use of Funds Statements elsewhere in this document.

Budget Reconciliation

Personal Services and Non-Personal/Equipment

(2016-2017 Adopted to 2017-2018 Adopted)

	Positions	All Funds (\$)	General Fund (\$)
Prior Year Budget (2016-2017):	1,649.92	346,977,957	344,058,888
Base Adjustments			
One-Time Prior Year Expenditures Deleted	_		
Rebudget and Technical Adjustment: Supplemental Law Enforcement (SLES) Grants		(1,137,842)	0
Rebudget: Body Worn Cameras		(924,000)	0
 Rebudget: Computer Aided Dispatch (CAD) Business Intelligence 		(315,000)	(315,000)
 Rebudget and Technical Adjustment: Edward Byrne Memorial Justice Assistance Grants (JAG) 		(195,982)	0
 Rebudget: State of California Department of Justice Santa Clara County Specialized Enforcement Team 		(125,754)	(125,754)
Rebudget: Police Video Unit		(84,340)	(84,340)
Rebudget: LEADS/CAPPS Pawn Slip Database		(55,000)	0
Police Overtime		(5,000,000)	(5,000,000)
 Improve Response to Burglary and Neighborhood Crimes 		(816,060)	(816,060)
Downtown Foot Patrol Program		(580,000)	(580,000)
Police Department AIR2 Helicopter Engine Replacement		(535,000)	0
 Police Business Permit and Licensing System 		(480,000)	(480,000)
Police Department Recruiting Program		(325,000)	(325,000)
 Body Worn Camera Program (1.0 Office Specialist II and 1.0 Training Specialist) 	(2.00)	(173,799)	(173,799)
License Plate Readers		(165,000)	(165,000)
Fleet Program		(124,000)	(124,000)
Crossing Guard Program		(100,000)	(100,000)
 Northern California High Intensity Drug Trafficking Area Gran 	t	(67,753)	(67,753)
 Gang Investigations Technology Enhancements 		(21,000)	(21,000)
Crime Prevention Program Meeting Space		(10,000)	(10,000)
Working Smarter to Reduce and Solve Crimes		(5,000)	(5,000)
 Police Department Bureau of Technology Services Civilian Management 		(1,000)	(1,000)
One-Time Prior Year Expenditures Subtotal:	(2.00)	(11,241,530)	(8,393,706)
Technical Adjustments to Costs of Ongoing Activities • Salary/benefit changes and the following position reallocation - 1.0 Supervising Applications Analyst to 1.0 Department InformationTechnology Manager	ns:	35,036,816	35,038,313
- 1.0 Program Manager II to 1.0 Department Information Technology Manager - 1.0 Senior Account Clerk to 1.0 Principal Office Specialist - 1.0 Secretary to 1.0 Principal Office Specialist			

- 1.0 Senior Crime and Intelligence Analyst to 1.0 Police

- 1.0 Secretary to 1.0 Crime and Intelligence Data

Forensic Analyst I

Administrator

Budget Reconciliation

Personal Services and Non-Personal/Equipment

(2016-2017 Adopted to 2017-2018 Adopted)

	Positions	All Funds (\$)	General Fund (\$)
Base Adjustments	_		
Technical Adjustments to Costs of Ongoing Activities	8		
- 3.0 Crime and Intelligence Analyst to 3.0 Crime and			
Intelligence Data Technician II			
- 1.0 Office Specialist II to 1.0 Police Data Specialist			
 Improve Police Response (1.0 Police Lieutenant, 7.0 	41.00	3,690,534	3,690,534
Police Sergeant, 33.0 Police Officer) (2016-2017			
Adopted Budget action)			
Overtime adjustment		3,872,186	3,872,186
Vacancy factor		1,508,837	1,508,837
Body Worn Camera Program annualization		414,500	414,500
Contractual Services - County Crime Lab		133,000	133,000
Data Processing - MDC connectivity		70,000	70,000
Data Processing - Intergraph/CAD annual software mainten		46,000	46,000
Contractual Services - Sexual Assault and Rape Testing (S.	ART)	38,000	38,000
Contractual Services - Police Board-Ups		32,000	32,000
Data Processing - Surveillance Technology maintenance		30,000	30,000
Contractual Services - Body Worn Camera user increase		21,000	21,000
Contractual Services - Crime Scene Cleaning services Data Parameters - Crime Scene Digital Parameters - Crime Scene Cleaning services - Crime Sce		15,000	15,000
Data Processing - Crime Scene Digitizer annual maintenant Outstand Continue - Department of the Processing - Crime Scene Digitizer annual maintenant	ce	14,000	14,000
Contractual Services - Domestic Violence Advocate License Plate Pender Maintenance		12,500	12,500
License Plate Reader Maintenance Airport cont increase.		12,000	12,000
Airport rent increase Data Pracessing - Pridge Software ennual maintenance		6,400	6,400
 Data Processing - Bridge Software annual maintenance Supplies - Airport Services 		4,000 2,200	4,000 2,200
 Truancy Abatement and Burglary Suppression (TABS) 		1,300	1,300
counseling cost-of-living adjustment		1,500	1,500
Data Processing - Crime Analysis Software		1,100	1,100
Alum Rock Counseling Ctr, Inc. (Crisis Intervention		400	400
Program for Youth) cost-of-living adjustment		400	400
Vehicle replacement		1,402,387	1,402,387
Gas and electricity		189,000	189,000
Vehicle operations and maintenance		17,300	17,300
Professional development program		1,000	1,000
Technical Adjustments Subtota	I: 41.00	46,571,460	46,572,957
2017-2018 Forecast Base Budget	1,688.92	382,307,887	382,238,139
-	·	, ,	, ,
Budget Proposals Approved	_		
Alternative Pension Reform Measure F Implementation		1,364,093	1,363,305
Downtown Foot Patrol Program		500,000	500,000
Police Department Recruiting Program		325,000	325,000
4. Medical Marijuana Transport Tracking Devices		69,120	69,120
 Medical Marijuana Transport Tracking Devices Police Body Worn Camera Program 	1.00	64,161	64,161
4. Medical Marijuana Transport Tracking Devices	1.00		

Budget Reconciliation

Personal Services and Non-Personal/Equipment

(2016-2017 Adopted to 2017-2018 Adopted)

	Positions	All Funds (\$)	General Fund (\$)
Budget Proposals Approved			
8. Mobile Radar Trailers		17,000	17,000
9. Police Academy Coordination Staffing	1.00	0	0
10. Police Department Backgrounding Temporary Staffing		0	0
11. Police Department 41.0 Sworn Staffing Positions Postponement	(41.00)	(3,759,401)	(3,759,401)
12. School Crossing Guard Program	(1.25)	(26,405)	(26,405)
13. Rebudget: Police Business Permit and Licensing System		500,000	500,000
14. Rebudget: Body Worn Camera Program		396,000	396,000
15. Rebudget: Community Services Officer Program		151,250	151,250
16. Rebudget: Intergraph Upgrade		75,000	75,000
17. Rebudget: Computer Aided Dispatch Business Intelligence		40,000	40,000
Total Budget Proposals Approved	(40.25)	(196,548)	(197,336)
2017-2018 Adopted Budget Total	1,648.67	382,111,339	382,040,803

Budget Changes By Department Personal Services and Non-Personal/Equipment

2017-2018 Adopted Budget Changes	Positions	All Funds (\$)	General Fund (\$)
Alternative Pension Reform Measure F Impl	ementation	1,364,093	1,363,305

Public Safety CSA

Core Service: Department-WideProgram: Department-Wide

This action increases the Personal Services appropriation in various funds to account for additional retirement costs associated with the implementation of the Alternative Pension Reform Framework Settlement Agreement and the corresponding ballot measure, also known as Measure F, which was approved by the voters in November 2016. In 2015, the City entered into Alternative Pension Reform Framework Agreements with the eleven (11) bargaining units that represent City employees. The changes impact Tier 2 employees in the Federated City Employees' Retirement System and the Police and Fire Department Retirement Plan. As part of these Agreements, the City and the bargaining units agreed to enhance the Tier 2 pension benefits so that Tier 2 would be comparable to the CalPERS benefits at surrounding agencies. These revised pension benefits will assist with the recruitment and retention of City employees by making the City more competitive with other public agencies. The revised pension benefit structures have resulted in increased pension contribution rate costs for the City and employees. In addition, the revised pension contribution rates contain the unfunded liability associated with enhancing the Tier 2 benefit retroactively as each current employee's Tier 2 pension will be changed to the new formula retroactive to their date of hire. This cost is split on a 50/50 basis between the City and the Tier 2 employees. The Boards for the Federated City Employees Retirement System and the Police and Fire Department Retirement Plan approved the revised pension contribution rates factoring in Measure F on May 18, 2017 and June 1, 2017. (Ongoing costs: \$1,364,093)

2. Downtown Foot Patrol Program

500,000

500,000

Public Safety CSA Respond to Calls for Service and Patrol Support Core Service Field Patrol Program

This action continues one-time funding of \$500,000 to continue the Downtown Foot Patrol Program for an additional year. This program was implemented in 2013-2014 to enhance safety and security, support ongoing surveillance and apprehension efforts, and allow specialized units such as the Downtown Services Unit to focus on high crime activity. Until Police sworn vacancies are filled, this program will continue to deploy four Police Officers and one Police Sergeant on a 5 hours per day, 5 days per week schedule to address concerns that were raised from businesses and the public regarding safety levels downtown. (Ongoing costs: \$0)

Budget Changes By Department Personal Services and Non-Personal/Equipment

2017-2018 Adopted Budget Changes	Positions	All Funds (\$)	General Fund (\$)
3. Police Department Recruiting Program		325,000	325,000

Public Safety CSA Strategic Support Core ServicePolice Human Resources Program

This action continues one-time funding of \$325,000 for recruiting candidates for the upcoming Police Officer Recruit Academies as well as for civilian vacancies, such as Public Safety Communication Specialists and Public Safety Dispatchers in the 9-1-1 Emergency Communications Center as well as Community Service Officers. In addition, the Department, through prioritizing its existing non-personal/equipment resources, will reallocate \$100,000 in Base Budget funding on a one-time basis for recruitment activities. This additional recruitment funding will augment the 2017-2018 Base Budget allocation of \$125,000, bringing the total funding to \$550,000 for recruitment activities in 2017-2018. Recruitment funding will be used to attend job fairs and recruiting events; conduct targeted radio, print, and social media marketing; and conduct outreach in publications, community colleges, and military agencies. (Ongoing costs: \$0)

4. Medical Marijuana Transport Tracking Devices

69,120

69,120

Public Safety CSA Regulatory Services Core Service Medical Marijuana Program

This action increases non-personal/equipment funding by \$69,120 (this cost is fully offset by a new fee approved as part of the Medical Marijuana Fee Program as described in the 2017-2018 Fees and Charges Report) for GPS tracking devices and monthly monitoring for medical marijuana dispensaries that choose to add transportation of medical marijuana to their business activities. City Council approved the delivery of medical marijuana on October 8, 2016. (Ongoing costs: \$51,840)

5. Police Body Worn Camera Program

1.00

64,161

64,161

Public Safety CSA
Respond to Calls for Service and Patrol Support Core Service
Field Patrol Program

This action continues 1.0 Office Specialist, limit-dated through June 30, 2018, to support the Body Worn Camera (BWC) Program in the Police Department. This position will continue to provide administrative support, such as managing increased phone calls, emails, and walk-in customers, as well as compile the BWC Procedure Manual, coordinate meetings for BWC Policy revisions, and coordinate the inaugural Santa Clara County BWC Symposium hosted by the Police Department. (Ongoing costs: \$0)

Budget Changes By Department Personal Services and Non-Personal/Equipment

2017-2018 Adopted Budget Changes	Positions	All Funds (\$)	General Fund (\$)
6. Communications Installation Staffing		47.634	47.634

Public Safety CSA Respond to Calls for Service and Patrol Support Core ServiceField Patrol Program

This action provides one-time non-personal/equipment funding of \$47,634 for vehicle maintenance and operations costs related to the Communications Installation Staffing budget action, as described in the Public Works Department section of this document. This action continues 1.0 Communications Installer through June 30, 2018 to perform the installation, repair, and maintenance of mobile device units and dispatch consoles in preparation of the upcoming transition to the Silicon Valley Regional Communications System. (Ongoing costs: \$0)

7. Automated External Defibrillators

40,000 40,000

Public Safety CSA Respond to Calls for Service and Patrol Support Core ServiceField Patrol Program

This action provides one-time non-personal/equipment funding of \$40,000, as directed by the 2017-2018 Mayor's March Budget Message, as approved by the City Council, for the acquisition and installation of Automated External Defibrillator (AED) machines in 50 Field Patrol supervisor vehicles. AED machines are lightweight portable devices that can deliver an electric shock through the chest to the heart to restore a normal heart rhythm in an emergency situation. As appropriate, these devises will support certain medical events until Emergency Medical Services personnel arrive on scene. (Ongoing costs: \$5,000)

8. Mobile Radar Trailers

17,000 17,000

Public Safety CSA
Respond to Calls for Service and Patrol Support Core Service
Traffic Enforcement Program

As directed in the Mayor's June Budget Message for Fiscal Year 2017-2018, as approved by the City Council, this action provides one-time non-personal/equipment funding of \$17,000 for the acquisition of two additional Radar Feedback Trailers. This purchase will enable enforcement of speed in corridors with excessive rates of injury accidents by deterring speeding. (Ongoing costs: \$0)

Budget Changes By Department Personal Services and Non-Personal/Equipment

2017-2018 Adopted Budget Changes	Positions	All Funds (\$)	General Fund (\$)
9. Police Academy Coordination Staffing	1.00	0	0

Public Safety CSA
Strategic Support Core Service
Police Training and Academy Program

This action adds 1.0 Training Specialist, effective July 1, 2017, to continue the coordination of the Police Department recruit academies, allowing the Department to maintain its Police Officer Standards and Training (POST) state certification. The contract with South Bay Public Safety Training Consortium previously provided this service; however as of the June 2016 Police Recruit Academy since the Department regained its own POST certificate, it is now the Department's responsibility to provide this POST-required Academy Coordinator role position. In 2016-2017, the coordination services were provided by a combination of sworn staff and a temporary Training Specialist position funded by personal services vacancy savings within the Department. Non-personal/equipment savings from the contract will be reallocated to fund this position for a net-zero impact on the General Fund. (Ongoing costs: \$0)

10. Police Department Background Temporary Staffing

0 0

Public Safety CSA Strategic Support Core ServicePolice Human Resources Program

This action reallocates a portion of anticipated personal services (salaries and benefits) vacancy savings of \$900,000 in 2017-2018, consistent with prior year practices, to continue one-time funding for temporary full-time and part-time background investigation staffing to meet workload demands for sworn and civilian position hiring. These resources will augment the ongoing 5.0 Background Investigator positions in the Police Department's Base Budget, bringing total backgrounding resources to approximately \$1.5 million. The Police Department has 136 vacant positions (as of August 2017) and will continue their aggressive efforts to hire for sworn positions (three Police Officer Recruit Academies), 9-1-1 Emergency Communications Center civilian positions, Community Service Officers, and other civilian position vacancies in the Department. (Ongoing costs: \$0)

Budget Changes By Department Personal Services and Non-Personal/Equipment

2017-2018 Adopted Budget Changes	Positions	All Funds (\$)	General Fund (\$)
11. Police Department 41.0 Sworn Staffing Positions Postponement	(41.00)	(3,759,401)	(3,759,401)

Public Safety CSA Respond to Calls for Service and Patrol Support Core ServiceField Patrol Program

This action postpones the addition of 41.0 sworn positions (33.0 Police Officer, 7.0 Police Sergeant, and 1.0 Police Lieutenant) to June 2019. These positions were added in the 2016-2017 Adopted Budget with an anticipated Police Academy start date of February 2018. Although the Police Department is actively recruiting to fill sworn vacancies (as of August 2017, there were 136 vacancies), it is currently anticipated that all positions will not be filled (including those that become vacant through attrition) until June 2019. Postponing the addition of these new sworn positions until that date will align staffing levels to the anticipated hiring, bringing total budgeted sworn staffing to 1,150 positions at that time. (Ongoing savings: \$0)

(1.25)

(26,405)

(26,405)

12. School Crossing Guard Program

Public Safety CSA
Crime Prevention and Community Education Core Service
School Safety Program

This action adds 1.0 School Safety Supervisor (limit-dated through June 30, 2018), effective July 1, 2017, and eliminates 2.25 School Crossing Guards (limit-dated through June 30, 2018) to support the School Crossing Guard Program. In 2016-2017, 2.25 School Crossing Guard PT positions were added through June 30, 2018, to increase oversight of City intersections, per direction provided in the Mayor's June Budget Message for Fiscal Year 2016-2017, as approved by the City Council. Due to challenges in hiring and retaining School Crossing Guards, a total of 47 crossing guards (not full time equivalent positions) remain vacant as of September 2017. With this number of vacancies, the hiring of the one-time 2.25 positions remains unlikely in 2017-2018. Therefore, as an alternative solution to staff more intersections, the addition of 1.0 School Safety Supervisor position will assist with additional outreach, recruiting, and retention efforts for existing budgeted positions, as well as help with the span of control of the guards allowing supervisors to attend to accidents or urgent matters in a timely manner. The Police Department issued a Manager's Budget Addendum #20 on the status of the School Crossing Guard Program. (Ongoing savings: \$0)

Budget Changes By Department Personal Services and Non-Personal/Equipment

2017-2018 Adopted Budget Changes	Positions	All Funds (\$)	General Fund (\$)
13. Rebudget: Police Business Permit and Licens	sing	500,000	500,000

Public Safety CSA
Regulatory Services Core Service
Permits Program

This action rebudgets unexpended 2016-2017 non-personal/equipment funding for the replacement of the Department's antiquated Business Permit and Licensing software to increase efficiency and accuracy for the Permit Unit's operation. The Permits Unit conducts regulatory oversight over various businesses operating within the City, processes approximately 2,700 transactions within 30 categories of business permits annually, and ensures compliance with laws through inspections of the various businesses it regulates, including: taxi companies, tow companies, massage parlors, entertainment venues, bingo parlors, and peddlers. This new permitting and licensing software will allow increased functionality and efficiency in daily operation and data reporting. A web-based public interface will allow business owners the ability to submit applications on-line, improving the customer experience and decreasing the cycle time for permit issuance. Auto e-mail notification for permit application status can shorten the overall processing time and reduce the number of inquiries. The web-based interface can also provide investigative and patrol officers' information regarding the business permit after Permits Unit business hours. (Ongoing costs: \$0)

14. Rebudget: Body Worn Camera Program 396,000 396,000

Public Safety CSA Respond to Calls for Service and Patrol Support Core Service Field Patrol Program

This action rebudgets unexpended 2016-2017 non-personal/equipment funding for the Body Worn Camera Program. In addition to the funding of hardware, accessories, software licenses and evidence management for the Body Worn Camera Program, contingency funds of \$500,000 were budgeted for any change orders needed for the agreement. In 2016-2017, contingency funds were utilized for accelerated deployment of 45 body worn cameras and additional software licenses. These funds are necessary to fund any contingency needs in 2017-2018 and out years. (Ongoing costs: \$0)

15. Rebudget: Community Services Officer Program 151,250 151,250

Public Safety CSA Respond to Calls for Service and Patrol Support Core ServiceField Patrol Program

This action rebudgets unexpended 2016-2017 non-personal/equipment funding for the Community Services Officer Program to complete the purchase and outfitting of vehicles and other non-personal/equipment items such as hand pack radios, protective vests, training and general supplies and equipment for 11 remaining vacancies. In 2016-2017 funding was provided to increase the staffing in the Community Services Officer Program, from 54 positions to 73 positions to handle low-priority calls for service, freeing time for sworn officers to respond to higher-priority calls for service and conduct proactive police work such as responding to violent and non-violent crimes, including burglaries and other quality of life crimes. (Ongoing costs: \$0)

Budget Changes By Department Personal Services and Non-Personal/Equipment

2017-2018 Adopted Budget Changes	Positions	All Funds (\$)	General Fund (\$)
16. Rebudget: Intergraph Upgrade		75.000	75.000

Public Safety CSA
Strategic Support
Core Service

Police Information Technology Program

This action rebudgets unexpended 2016-2017 non-personal/equipment funding for the upgrade of the Police Department's Intergraph. The Intergraph Corporation provides annual maintenance and support for the Department's I/CAD, I/Mobile, Backup, I/NetViewer, I/Dispatcher, Geomedia, and Oracle systems. Every third year of the agreement, a \$225,000 upgrade is required and the Department is budgeted an annual amount of \$75,000 for this purpose. The last upgrade was in 2015-2016 with the next upgrade planned for 2018-2019. This action will align future costs with budgeted amounts. (Ongoing costs: \$0)

17. Rebudget: Computer Aided Dispatch Business Intelligence

40,000 40,000

Public Safety CSA
Strategic Support Core Service
Police Information Technology Program

This action rebudgets unexpended 2016-2017 non-personal/equipment funding for the software maintenance for the Computer Aided Dispatch (CAD) Business Intelligence Enterprise software. The Business Intelligence Enterprise software migrated into the current CAD 9-1-1 software and has provided enhanced real-time data reporting for Patrol Officers and command staff, allowing for improved analysis capabilities. Business Intelligence is a patented data warehouse with significant reporting enhancement capabilities, which reduces staff hours writing complicated scripts and can also connect to an unlimited number of external databases. In addition, Business Intelligence near-real time dashboard provides the current number of patrol units available, number of working calls, and average response times. Therefore, at a glance, supervisor personnel can actively monitor the Department's resources. (Ongoing costs: \$0)

2017-2018 Adopted Budget Changes Total	(40.25)	(196,548)	(197,336)

Performance Summary

Crime Prevention and Community Education

Performance Measures

		2015-2016 Actual	2016-2017 Target	2016-2017 Estimated	2017-2018 Target
©	San José's crime rate (per 100,000 inhabitants) – by % and # - as compared to the national crime rate (Index Crimes)	2,756.8 / 2,870.1 -3.9%	0%	N/A ¹	0%
<u></u>	San José's crime rate (per 100,000 inhabitants) – by % and # - as compared to the California crime rate (CCI)	2,756.8 / 3,044.6 -9.4%	0%	N/A ¹	0%
©	San José's crime rate (per 100,000 inhabitants) – by % and # - as compared to 12 similar cities (CCI)	2,756.8 / 4,225.7 -34.8%	0%	N/A ¹	0%
•	% of requested crime prevention presentations scheduled within 30 days	48%	95%	92%	95%

¹ Report anticipated to be published by the FBI in fall 2017.

	2015-2016 Actual	2016-2017 Target	2016-2017 Estimated	2017-2018 Target
# of patrol hours spent on proactive community policing	14,879	15,500	10,852	15,500
# of community presentations (excluding schools)	272	275	264	275
# of participants at community presentations (excluding schools)	6,440	6,500	5,970	6,500
# of school presentations	340	270	296	270
# of participants at school presentations	11,039	14,000	10,023	14,000

Performance Summary

Investigative Services

Performance Measures

	2015-2016 Actual	2016-2017 Target	2016-2017 Estimated	2017-2018 Target
% of cases assigned that result in criminal filings or are otherwise successfully resolved	53%	53%	49%	50%
% of change (increase or decrease) for # cases assigned compared to the previous		10.7%	1.7%	0%

	2015-2016 Actual	2016-2017 Forecast	2016-2017 Estimated	2017-2018 Forecast
# of cases received	56,448	56,000	58,268	58,000
# of cases assigned ¹	22,680	22,500	23,070	23,000
# of cases that result in criminal filings	12,103	12,000	11,276	12,000
# of outstanding cases (cases currently open)	9,698	9,000	9,145	9,000
# of cases operationally closed due to lack of investigative resources	15,052	15,000	15,918	15,000
# of cases operationally closed ²	54,825	54,000	57,252	57,000

¹ Number of cases assigned reflects the number of cases received that have a solvability factor and can be assigned if resources allow. This number differs from the number of cases received as some cases have insufficient information or leads to warrant assignment for further investigation.

² Number of cases operationally closed reflects cases that were resolved (solved, cleared, or closed) within the fiscal year regardless of when they were assigned. As a result, this number may include cases initially assigned in a prior fiscal year.

Performance Summary

Regulatory Services

Performance Measures

		2015-2016 Actual	2016-2017 Target	2016-2017 Estimated	2017-2018 Target
©	% of cardroom licenses, key employee licenses and card room work permits revoked or denied as compared to total licenses/work permits issued	0%	0%	0%	0%
<u>©</u>	% of cardroom license revocations and denials overturned on appeal to total licenses or work permits revoked or denied	0%	0%	0%	0%
<u></u>	% of cardroom employee work permit applications receiving written decision within the ordinance mandated 20 working days	100%	100%	100%	100%
\$	Ratio of budgeted costs to estimated Revenues ¹	1.82:1	2.03:1	1.20:1	1.54:1

 $^{^{\}rm 1}$ Includes non-recoverable enforcement costs.

	2015-2016 Actual	2016-2017 Forecast	2016-2017 Estimated	2017-2018 Forecast
# of gaming permit applications processed	1,196	1,200	1,204	1,200
# of cardroom/key employee license applications	46	50	30	30
# of denials and revocations – cardrooms only	11	0	0	0
# of denials overturned – cardrooms only	0	0	0	0
# of taxi cabs permitted	585	600	580	600
# of gaming permits issued	838	800	842	850

Performance Summary

Respond to Calls for Service and Patrol Support

Performance Measures

		2015-2016 Actual	2016-2017 Target	2016-2017 Estimated	2017-2018 Target
ෙ	% of 9-1-1 calls that are answered within 10 seconds	76.91%	90%	73.43%	90%
•	Average time in which emergency calls, including 9-1-1 calls, are answered (in seconds	7.25	2.50	7.95	2.50
•	Average time in which non-emergency calls, including 3-1-1 calls are answered (in seconds)	76.25	25.00	162.40 ¹	25.00
•	Average time in which Telephone Reporting Automation Center (TRAC) calls are answered (in minutes)	8.11	6.00	N/A ²	6.00
•	Average response time (City-wide) - (in minutes Priority One (present or imminent danger to life or major damage/loss of property) ³	s) 7.26	6.00	7.75	6.00
	-Average call processing time	1.26	1.50	1.32	1.50
	-Average call queuing time	1.46	0.50	1.49	0.50
	-Average call driving-to-arrival time	4.55	4.00	4.98	4.00
•	Average response time (City-wide) - (in minutes Priority Two (injury or property damage or potential for either to occur) ¹	s) 19.54	11.00	20.76	11.00
	-Average call processing time	1.62	1.50	1.69	1.50
	-Average call queuing time	10.62	3.50	11.56	3.50
	-Average call driving-to-arrival time	7.63	6.00	7.79	6.00
\$	Annual cost of Police to respond to calls for service (in millions)	\$110.98	\$107.94	\$119.02	\$130.92
\$	Annual cost per call for Police service	\$123.68	\$119.28	\$125.75	\$138.33
\$	Billing estimate to actual cost billed (in thousands) for Secondary Employment	\$843/\$774	\$693/\$638	\$1,048/\$946	\$1,048/\$946
8	Cost to event promoters for off-duty officers as compared to City costs for equivalent on-duty personnel (in thousands) for Secondary Employment	\$774/\$1,162	\$638/\$958	\$946/\$1,420	\$946/\$1,420
©	% of change (increase or decrease) for # of DUI arrests compared to the previous year	-68%	No Change	15%	No Change
©	Ratio of fatal collisions to total number of traffic collisions	1:199	1:123	1:342	1:218

¹ The increase in 2016-2017 Estimated 3-1-1 call times is due to the temporary reallocation of personnel to the emergency lines in order to maintain and improve 9-1-1 answering times due primarily to Public Safety Communications Specialist and Public Safety Dispatcher vacancies.

² Due to a 9-1-1 system upgrade in spring 2017, data is not currently available.

³ Annual targets are set by the City Council as part of the San José Envision 2040 General Plan.

Performance Summary

Respond to Calls for Service and Patrol Support

	2015-2016 Actual	2016-2017 Forecast	2016-2017 Estimated	2017-2018 Forecast
# of emergency calls received ¹	544,552	545,000	564,490	565,000
# of wireless 9-1-1 calls received	354,775	353,000	381,196	380,000
# of non-emergency calls received ²	367,288	374,500	381,980	380,000
# of reports received by alternative means	19,728	20,000	21,108	21,000
# of officer-initiated calls received	70,160	70,000	64,122	65,000
# of hours of off-duty uniformed work at special events (includes security and traffic control)	28,063	28,000	18,416	18,500
# of special events coordinated by Secondary Employment Unit	502	450	458	450
# of officer work permits processed for Secondary Employment	348	350	214	350
Cost of providing Secondary Employment capability ³	\$803,685	\$657,078	\$784,551	\$808,088
# of total traffic collisions	10,765	7,400	10,932	10,900
# of injury traffic collisions	2,317	2,500	2,313	1,600
# of fatal traffic collisions	54	60	32	50
# of neighborhood traffic enforcement requests received	3,196	3,750	5,138	5,200
# of DUI arrests (Traffic Enforcement generated)	22	60	26	30
# of moving violation citations issued by Traffic Enforcement Unit personnel (both hazardous and non-hazardous)	8,131	8,000	7,746	8,000

 $^{^{\}rm 1}$ Includes 9-1-1, 7 digit, wireless, and California Highway Patrol (CHP) transfers.

 $^{^{2}}$ Includes 3-1-1, 7 digit non-emergency, and Telephone Report Automated Center (TRAC) calls.

³ Cost includes secondary employment administrative costs and excludes costs paid directly to off-duty Officers by secondary employers and event promoters.

Departmental Position Detail

Position	2016-2017 Adopted	2017-2018 Adopted	Change
Account Clerk II	1.00	1.00	-
Accountant I/II	1.00	1.00	_
Accounting Technician	2.00	2.00	
Administrative Assistant	1.00	1.00	
Administrative Officer	1.00	1.00	
Analyst I/II	15.00	15.00	
Assistant Chief of Police	1.00	1.00	_
Assistant Communications Manager	1.00	1.00	
Background Investigator	5.00	5.00	_
Chief of Police	1.00	1.00	-
Community Service Officer I/II	64.00	64.00	
Crime and Intelligence Analyst	18.00	15.00	(3.00)
Crime and Intelligence Data Administrator	0.00	1.00	1.00
Crime and Intelligence Data Technician	0.00	3.00	3.00
Crime Prevention Specialist	12.00	12.00	
	12.00	1.00	-
Crime Prevention Supervisor Crisis Intervention Training Manager	1.00	1.00	<u>-</u>
			<u>-</u>
Darkroom Technician	1.00	1.00	- 0.00
Department Information Technology Manager	0.00	2.00	2.00
Deputy Chief of Police	4.00	4.00	
Deputy Director U	2.00	2.00	
Division Manager	5.00	5.00	
Information Systems Analyst	3.00	3.00	
Latent Fingerprint Examiner II	3.00	3.00	
Latent Fingerprint Examiner III	5.00	5.00	
Maintenance Worker II	1.00	1.00	
Messenger Clerk	1.00	1.00	
Network Engineer	4.00	4.00	
Network Technician I/II/III	3.00	3.00	-
Office Specialist II	15.00	16.00	1.00
Office Specialist II PT	0.50	0.50	-
Police Captain	8.00	8.00	-
Police Data Specialist	62.00	61.00	(1.00)
Police Data Specialist PT	1.50	1.50	-
Police Forensic Analyst	0.00	1.00	1.00
Police Lieutenant	35.00	35.00	-
Police Officer	870.00	870.00	-
Police Property Specialist II	17.00	17.00	-
Police Property Supervisor	2.00	2.00	-
Police Sergeant	188.00	188.00	
Principal Office Specialist	5.00	7.00	2.00
Program Manager I	1.00	1.00	-
Program Manager II	1.00	0.00	(1.00)
Public Safety Communication Specialist	58.00	58.00	-
Public Safety Communication Specialist PT	1.50	1.50	-
Public Safety Radio Dispatcher	79.00	79.00	-
Public Safety Radio Dispatcher PT	2.00	2.00	_

Departmental Position Detail

Position	2016-2017 Adopted	2017-2018 Adopted	Change
School Crossing Guard PT	37.42	35.17	(2.25)
School Safety Supervisor	3.00	4.00	1.00
Secretary	2.00	0.00	(2.00)
Senior Account Clerk	4.00	3.00	(1.00)
Senior Analyst	7.00	7.00	
Senior Auditor	3.00	3.00	-
Senior Crime and Intelligence Analyst	4.00	3.00	(1.00)
Senior Community Service Officer	8.00	8.00	-
Senior Office Specialist	20.00	20.00	-
Senior Police Data Specialist	10.00	10.00	-
Senior Public Safety Dispatcher	14.00	14.00	-
Senior Systems Applications Programmer	2.00	2.00	-
Staff Specialist	10.00	11.00	1.00
Staff Technician	3.00	2.00	(1.00)
Supervising Applications Analyst	2.00	1.00	(1.00)
Supervising Auditor	1.00	1.00	-
Supervising Community Services Officer	1.00	1.00	-
Supervising Police Data Specialist	4.00	4.00	-
Supervising Public Safety Dispatcher	6.00	6.00	-
Supply Clerk	1.00	1.00	-
Training Specialist	2.00	2.00	-
Video/Multimedia Producer	1.00	1.00	-
Video Unit Supervisor	1.00	1.00	-
Total Positions	1,649.92	1,648.67	(1.25)

Note: Of the 1,648.67 positions in the Police Department in 2017-2018, 1,107.00 are sworn positions and 541.67 are civilian positions.