Walter Katz, Independent Police Auditor

M I S S I O N

o provide independent oversight of the citizen complaint process to ensure its fairness, thoroughness, and objectivity

City Service Area

Public Safety

Core Services

Independent Police Oversight

Provide independent oversight of the police misconduct complaint process to ensure its fairness, thoroughness, and objectivity

Strategic Support: Administrative Support

Service Delivery Framework

Core Service Independent Police Oversight:

Provide independent oversight of the police misconduct complaint process to ensure its fairness, thoroughness, and objectivity



Key Operational Services

- Initiate the Complaint Investigation Process
- Attend Internal Affairs
 Interviews of San José Police
 Officers
- Monitor and Audit Internal Affairs Complaint Investigations
- Provide Recommendations to Improve San José Police Department Policy and Procedures
- Increase Public Awareness of the Independent Police Auditor's (IPA) Office and the Complaint Process through Community Outreach
- Respond to the Scene of Officer-Involved Shootings and Participate in Officer-Involved Shooting Review Panels

Strategic Support:

Administrative Support



Administrative Support

Department Budget Summary

Expected 2016-2017 Service Delivery

| | Provide mandated oversight services: conduct community outreach, perform intake of complaints from the public, audit the San José Police Department's (SJPD) Internal Affairs complaint investigations, and make recommendations to improve SJPD policies and procedures. |
|-----|---|
| | Identify opportunities for increased transparency in use of force investigation and police misconduct complaint processes. |
| | Resolve complaints, when appropriate, through the Independent Police Auditor (IPA)/SJPD mediation program. |
| | Identify new ways to inform San José residents about the IPA office and the services it provides. |
| | Develop and publish the 5 th edition of the <i>Student's Guide to Police Practices</i> . |
| | Incorporate the lessons learned through the Teen Leadership Council (IPA-TLC) to identify new ways to reach young adult San José residents. |
| | Utilize location-based analysis of complaint data to assist in directing outreach services. |
| 201 | 6-2017 Key Budget Actions N/A |
| | |

Operating Funds Managed

N/A

Department Budget Summary

| | 2 | 014-2015 Actual 1 | | 015-2016 Adopted 2 | | 016-2017 Forecast 3 | _ | 016-2017 Proposed 4 | % Change (2 to 4) |
|--------------------------------------|----|-------------------------|----|--------------------------|----|---------------------------|----|---------------------------|-------------------------|
| Dollars by Core Service | | | | | | | | | |
| Independent Police Oversight | \$ | 1,193,002 | \$ | 1,157,441 | \$ | 1,124,241 | \$ | 1,124,241 | (2.9%) |
| Strategic Support | | 3,153 | | 127,057 | | 136,165 | | 136,165 | 7.2% |
| Total | \$ | 1,196,155 | \$ | 1,284,498 | \$ | 1,260,406 | \$ | 1,260,406 | (1.9%) |
| Dollars by Category | | | | | | | | | |
| Personal Services | | | | | | | | | |
| Salaries/Benefits | \$ | 1,173,185 | \$ | 1.251.383 | \$ | 1,226,431 | \$ | 1,226,431 | (2.0%) |
| Overtime | * | 0 | • | 1,000 | * | 1,000 | * | 1,000 | 0.0% |
| Subtotal | \$ | 1,173,185 | \$ | 1,252,383 | \$ | 1,227,431 | \$ | 1,227,431 | (2.0%) |
| Non-Personal/Equipment | | 22,970 | | 32,115 | | 32,975 | | 32,975 | 2.7% |
| Total | \$ | 1,196,155 | \$ | 1,284,498 | \$ | 1,260,406 | \$ | 1,260,406 | (1.9%) |
| Dollars by Fund | | | | | | | | | |
| General Fund | \$ | 1,196,155 | \$ | 1,284,498 | \$ | 1,260,406 | \$ | 1,260,406 | (1.9%) |
| Total | \$ | 1,196,155 | \$ | 1,284,498 | \$ | 1,260,406 | \$ | 1,260,406 | (1.9%) |
| Authorized Positions by Core Service | | | | | | | | | |
| Independent Police Oversight | | 5.50 | | 5.50 | | 5.50 | | 5.50 | 0.0% |
| Strategic Support | | 0.50 | | 0.50 | | 0.50 | | 0.50 | 0.0% |
| Total | | 6.00 | | 6.00 | | 6.00 | | 6.00 | 0.0% |
| | | | | | | | | | |

Budget Reconciliation

(2015-2016 Adopted to 2016-2017 Proposed)

| | Positions | All Funds (\$) | General Fund (\$) |
|--|-----------|--------------------|---------------------------|
| Prior Year Budget (2015-2016): | 6.00 | 1,284,498 | 1,284,498 |
| Base Adjustments | | | |
| One-Time Prior Year Expenditures Deleted Rebudget: Student Guide to Police Practices Printing One-time Prior Year Expenditures Subtotal: | 0.00 | (5,000) (5,000) | (5,000) (5,000) |
| Technical Adjustments to Costs of Ongoing Activities | | | |
| Salary/benefit changes and the following position reallocation: 1.0 Senior Analyst, Independent Police Auditor to 1.0 Analyst II, Independent Police Auditor | | (24,952) | (24,952) |
| Student Guide to Police Practices printing | | 5,000 | 5,000 |
| Professional memberships (State Bar) Technical Adjustments Subtotal: | 0.00 | (19,092) | 860 (19,092) |
| 2016-2017 Forecast Base Budget: | 6.00 | 1,260,406 | 1,260,406 |
| Budget Proposals Recommended | | | |
| NONE | | | |
| 2016-2017 Proposed Budget Total | 6.00 | 1,260,406 | 1,260,406 |

Performance Summary

Independent Police Oversight

Performance Measures

| | | 2014-2015 Actual | 2015-2016 Target | 2015-2016 Estimated | 2016-2017 Target |
|----------|---|---------------------|---------------------|------------------------|---------------------|
| <u>©</u> | # of IPA recommendations to change policy or procedure made to the Internal Affairs Commander/Police Chief/City Council | 18 | 12 | 12 | 12 |
| R | % of residents rating confidence with the independent police review/oversight process as good or excellent * | N/A** | 51% | N/A | N/A |
| R | % of community members responding to evaluations at outreach presentations or events who report an increased knowledge of IPA and the citizen complaint process | 96% | 97% | 96% | 96% |

^{*} Data for this measure is collected through the biennial City-Wide Community Survey. The next community survey will be conducted in fall 2016, and those results will be reported in the 2017-2018 Proposed Budget.

Activity and Workload Highlights

| | 2014-2015 Actual | 2015-2016 Forecast | 2015-2016 Estimated | 2016-2017 Forecast |
|---|---------------------|-----------------------|------------------------|-----------------------|
| % of complainants filing their complaint at the IPA office rather than at Internal Affairs | 46% | 48% | 46% | 46% |
| # of classified complaints | 299 | 260 | 241 | 260 |
| # of total cases | 342 | 310 | 265 | 310 |
| # of outreach presentations/events*: - Total** - To youth - To immigrant and minority communities | 203 46 66 | 145 40 70 | 130 35 70 | 130 35 70 |
| # of persons receiving community outreach services | 9,369 | 8,000 | 6,000 | 5,500 |
| # of agencies/community organizations that received outreach materials from the IPA: | 79 34 57 | 60 21 30 | 55 21 30 | 55 21 30 |

^{*} An outreach presentation/event may involve youth and immigrant and minority communities concurrently.

^{**} Data for this measure is not available since the question to collect the data was removed from the biennial City-Wide Community Survey. Survey questions were removed in an effort to streamline the survey to improve effectiveness and participation. A reevaluation of the entire set of survey questions will be conducted, and any corresponding performance measure changes will be reported in the 2017-2018 Proposed Budget.

^{**} The total represents City-Wide presentation/events and agencies/community organizations, which includes youth and immigrant and minority communities.

Departmental Position Detail

| Position | 2015-2016 Adopted | 2016-2017 Proposed | Change |
|--|----------------------|-----------------------|--------|
| Analyst II, Independent Police Auditor | 1.00 | 2.00 | 1.00 |
| Assistant Director | 1.00 | 1.00 | - |
| Independent Police Auditor | 1.00 | 1.00 | - |
| Office Specialist II | 1.00 | 1.00 | - |
| Senior Analyst, Independent Police Auditor | 2.00 | 1.00 | (1.00) |
| Total Positions | 6.00 | 6.00 | 0.00 |

