

NEIGHBORHOOD SERVICES

2017-2018 Proposed Operating Budget

OUTCOMES:

- Safe and Clean Parks, Facilities, and Attractions
- Vibrant Cultural, Learning, Recreation, and Leisure Opportunities
- Healthy Neighborhoods and Capable Communities

NEIGHBORHOOD SERVICES

- Library
 - Literacy and Learning, Formal and Lifelong Self-Directed Education
 - Access to Information, Library Materials & Digital Resources
- Planning, Building and Code Enforcement (PBCE)
 - Community Code Enforcement
- Parks, Recreation and Neighborhood Services (PRNS)
 - Parks Maintenance and Operations
 - Recreation and Community Services
 - Community Facilities Development
- Public Works
 - Animal Care and Services

CSA

Program Samples*

Library

- Early Education and Family Learning
- Partners in Reading/Adult Literacy
- Access and Borrower Services
- Materials Acquisition and Processing
- Electronic Resources Implementation and Maintenance
- Main Library Operations

Planning, Building and Code Enforcement

- Community Code Enforcement
- Multiple Housing Code Enforcement
- Solid Waste Code Enforcement
- Code Enforcement Administration

Parks, Recreation and Neighborhood Services

- Neighborhood Parks and Regional Parks
- Community Center Operations
- Park Rangers
- Youth Gang Prevention and Intervention
- Park Activation/Placemaking
- Happy Hollow Park & Zoo
- Aquatics

Public Works

- Animal Licensing and Customer Services
- Animal Services Field Operations

* For a complete listing of programs, please refer to the 2017-2018 Proposed Operating Budget

CSA Expected Service Delivery

- Cultivate healthy and resilient neighborhoods
- Support engaged and informed residents
- Activate a thriving community
- Steward well-managed, effective, and sustainable assets



Library Accomplishments and Expected Service Delivery



- SJPL Works Center
- Maker[Space]Ship
- TeenHQ
- Removed Barriers

- Education Initiatives:
 - Early Education Program
 - Schools/City Collaborative
 - Digital Literacy
 - Adult Literacy & Workforce
- Maintaining Assets
- Increasing Access



Library Proposed Budget Actions



- Early Education Partnership with PRNS
- Summer Learning Programs
- Partners in Reading
- Bridge Libraries
- SJ Promise

- International Language Collections & Translation
- California Room/Local History
- Facilities Improvements



PBCE - Code Enforcement Accomplishments and Expected Service Delivery

- Increased volume of General Code cases
- Responded to life safety complaints within 24 to 72 hours
- Closure of non-registered and inspection of successfully registered Medical Marijuana collectives
- Anticipating completing third year of redesigned Multiple Housing Program with enhanced tools from Data Analytics and Behavioral Insights Teams



PBCE - Code Enforcement Proposed Budget Actions



- Public Safety Massage Parlor Permit and Building Code Compliance Program
- Staffing resources for the Integrated Permitting System Implementation project
- Neighborhood Clean Up program funding will return to ESD mid-year for increased junk pick up program

Public Works - Animal Care

Accomplishments and Expected Service Delivery



- Prioritize Health and Safety Calls
- Low Cost Spay and Neuter Services for Public

- Exceeded Live Release Rate: 90% in 2016-2017
- Maintained High Response Rate to Priority Calls
- Homeless program – grants/donations



Public Works - Animal Care

- No new proposals
- Continuing facility upgrades:
 - Animal intake
 - Adoption area improvements
 - Landscaping



PRNS Accomplishments and Expected Service Delivery



- Building community through **fun**
- Recreation options for all ages and abilities
- Safe neighborhoods
- Access to services & financial sustainability
- Flood recovery

PRNS Proposed Budget Actions

- Neighborhood park maintenance: an incremental step forward
- Placemaking: one-time funds for Viva CalleSJ and ¡Viva Parks!
- Flood-related parks capital projects manager
- Additional revenue-backed programming and enhancements at Happy Hollow Park & Zoo and out-of-school programs



CSA Workplan Highlights



- Increase community access to services
- Focus on health and safety

- Enhance public technology
- Maintain responsive services to community priorities



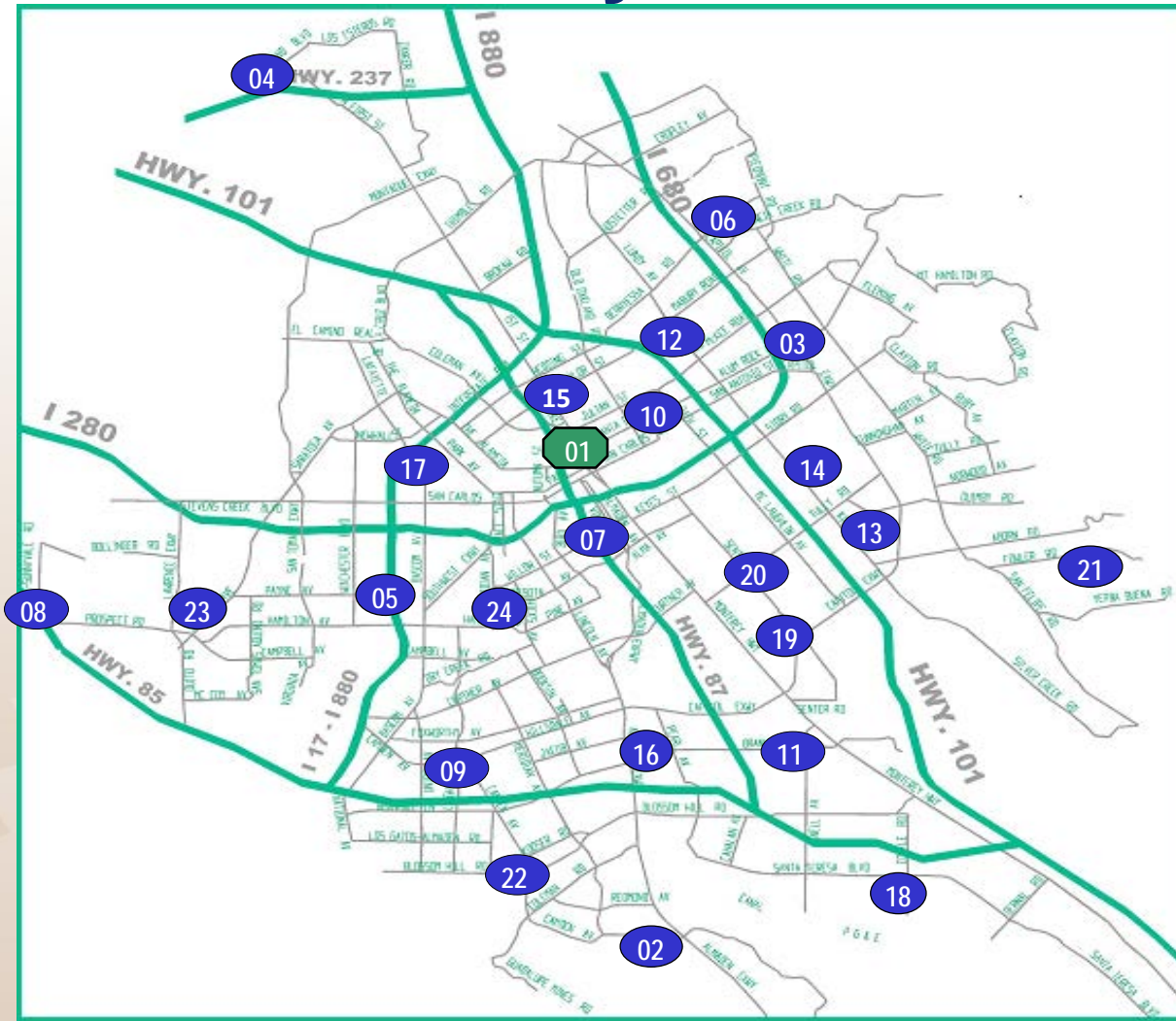
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Branch Library Schedules



01 Martin Luther King Library

LIBRARY BRANCHES

- 02 Almaden
- 03 Cruz-Alum Rock
- 04 Alviso
- 05 Bascom
- 06 Berryessa
- 07 Biblioteca Latinoamericana
- 08 Calabazas
- 09 Cambrian
- 10 East Carnegie
- 11 Edenvale
- 12 Educational Park
- 13 Evergreen
- 14 Hillview
- 15 Joyce Ellington
- 16 Pearl Avenue
- 17 Rose Garden
- 18 Santa Teresa
- 19 Seven Trees
- 20 Tully Community
- 21 Village Square
- 22 Vineland
- 23 West Valley
- 24 Willow Glen

M	1-6
T- Th	10-7
F	12-6
Sat	10-6

Community Centers



PRNS Master Map

PARKS, OPEN SPACE, AND RECREATIONAL AREAS

