

The mission of the Airport is to connect, serve, and inspire.

AIRPORT

The City operates [Mineta San José International Airport](#), which provides non-stop air service to 40 U.S. destinations, including Newark, Baltimore/Washington, Chicago, New York, and four Hawaiian islands (Hawaii, Kauai, Maui, and Oahu). Additionally, it provides non-stop service to several international locations including Beijing, Guadalajara, Tokyo, London, and Vancouver for a total of 49 non-stop destinations served (down from 53 last year).

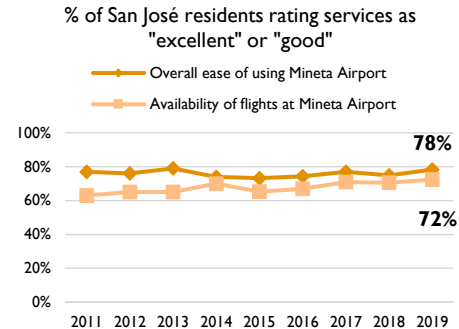
The Airport had 215.5 authorized positions in 2018-19. The Airport does not receive General Fund dollars; Airport operational revenues include rents, concession fees, parking, and landing fees. In 2018-19, operating revenues totaled \$174.8 million, the highest total in the past ten years.

Airport operating expenditures, excluding debt service, totaled \$70.6 million.* As of June 30, 2019, outstanding bonds totaled \$1.2 billion, with an additional \$52.2 million in commercial paper notes. Total debt service for the fiscal year was \$92.8 million. Debt service has tripled from 10 years ago; this is a result of debt incurred during the Airport's major modernization and renovation that began in 2005.** The bonds issued in 2007 were restructured and refunded in 2017.

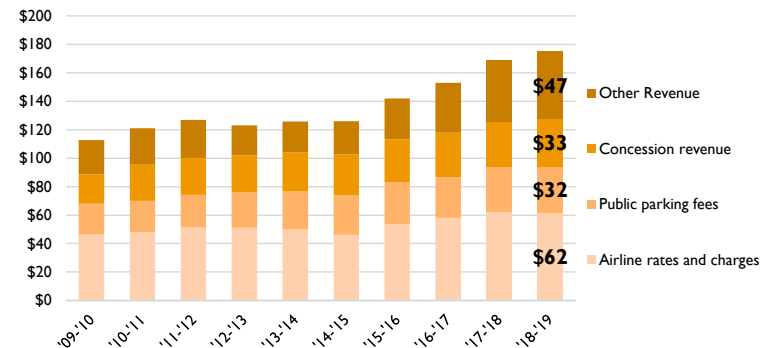
*Operating expenditures do not include police and fire services at the Airport, debt service, capital project expenditures or reserves. The cost of police and fire services has increased from \$14.3 last year to \$16.1 million in FY 2018-19.

**Total debt service in 2018-19 was partly paid by passenger facility charges (\$27.0 million) and customer facility charges (\$18.7 million); a net debt service of \$47.1 million is paid by Airport operating revenues. See the November 2017 audit — [Airport Financial Projections: Balancing ongoing Debt-Service Obligations with Increasing Operational Needs](#).

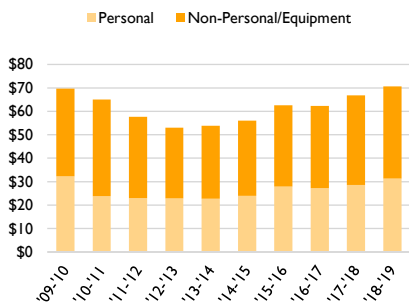
RESIDENT SURVEY



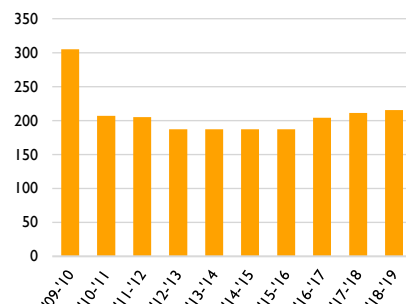
Airport Operating Revenues (\$millions)



Airport Operating Expenditures

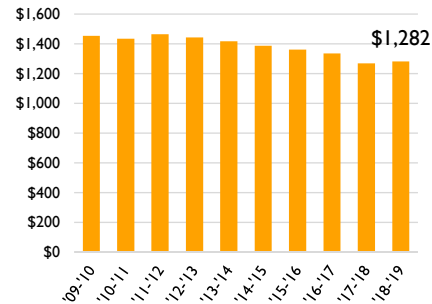


Authorized Positions

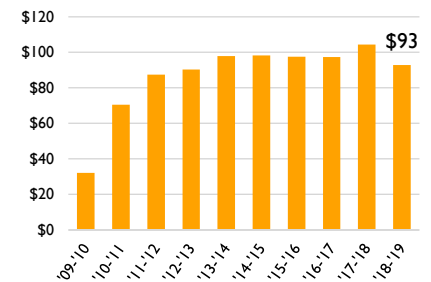


Note: Reductions prior to 2010-11 include outsourcing custodial and curbside management services.

Outstanding Debt (\$millions)



Annual Debt Payments (\$millions)



In 2018-19, the Airport served over 14.9 million airline passengers. There were 141,500 passenger airline takeoffs and landings, or 388 per day. The total number of passengers in the region was greater in 2018-19 than in any of the prior 10 years; the Airport's regional market share was 17.4 percent

The airline's cost per enplanement (CPE) was \$8.21 in 2018-19, the lowest in the past 10 years. San José airport's CPE continues to be lower than in Oakland (OAK) and San Francisco (SFO).

In 2018-19, the Airport handled 114.8 million pounds of cargo, freight, and mail—up from 104 million five years ago. According to the department, San José's noise curfew has limited cargo, freight, and mail capacity.

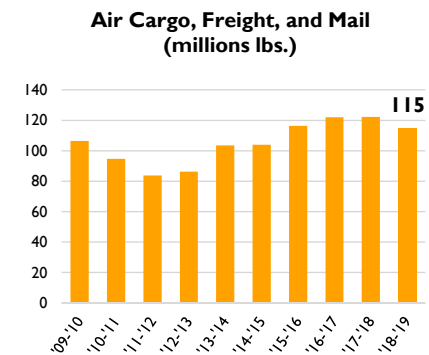
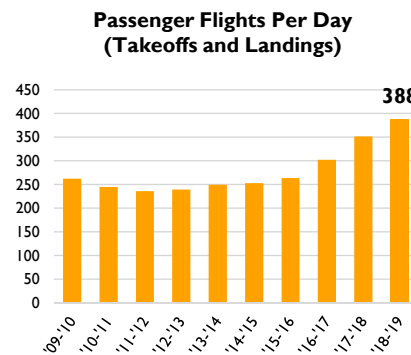
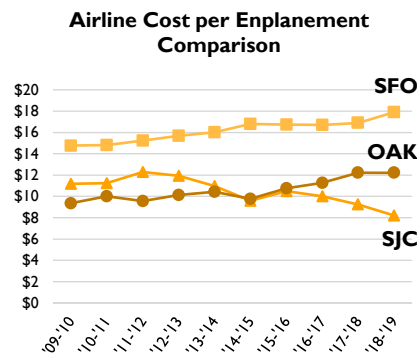
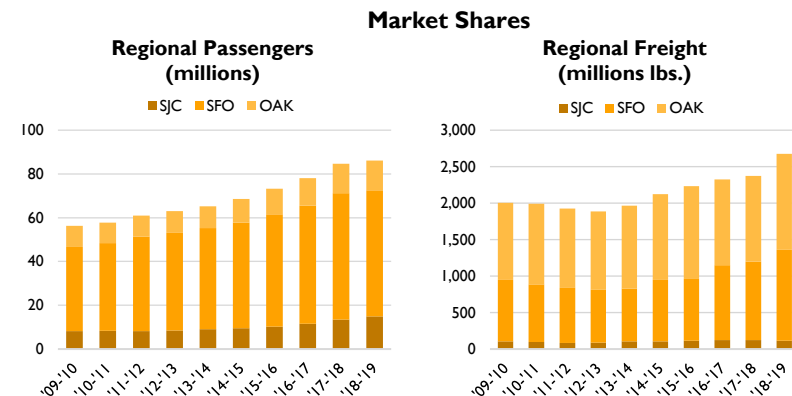
The Airport received 129,823 noise complaints in 2018-19, 1,687 of which concerned flights subject to the curfew between 11:30 pm and 6:30 am. According to the department, noise complaints, which have increased from 8,000 in 2015-16, have been primarily due to south flow operations and new air traffic control technology.*

*Due to the influx in noise complaints, the department had to change counting methodology in 2016-17. This resulted in some duplicate entries being counted towards the total noise complaint number. Noise complaints can also come from areas surrounding San José.

Regional Comparisons, 2018-19

	SJC	OAK	SFO
Passenger Airlines	15	12	51
Destinations	49	58	146
Domestic	40	47	89
International	9	11	57
Passengers (millions)	14.9	13.6	57.6
Passenger Flights/Day	388	298	1,229
On-Time Arrival	82%	81%	72%

Sources: Oakland International Airport Airline Information and staff; Comparative Traffic Report FY 2018-19 and SFO Fact Sheet FY 2018-19; Airline On-Time Statistics U.S. Bureau of Transportation Statistics.



Note: The CPE (industry standard) is based on rates and charges paid by airlines divided by the number of boarded passengers.

