



Public Safety Radio Dispatcher (PSRD) Trainee

The PSRD position is a dynamic and integral link in the chain of public safety. PSRDs serve a critical role in assuring that emergency services are delivered promptly and effectively.

PSRDs answer 9-1-1 emergency and non-emergency calls for fire department and emergency medical assistance.

PSRDs provide life-saving instructions to callers until responders arrive. This includes providing over-the-phone instructions on CPR, choking rescue, and childbirth, along with ensuring caller safety during fire, HAZMAT, and other dangerous incidents.

PSRDs ensure that responders are sent to the correct location, equipped with the information they need to handle the emergency.

PSRDs support the needs of responders throughout emergency incidents. They assist incident commanders with managing and tracking resources, mobilizing logistical needs and ensuring personnel accountability and safety.

The PSRD Trainee position is the San Jose Fire Department's entry-level classification for those interested in a challenging and rewarding career in the field of 9-1-1 emergency communications. Lateral applicants also welcome.

The PSRD trainee annual salary rate is \$72,966.40. Upon successful completion of training, PSRDs are eligible for promotion to the Public Safety Radio Dispatcher (PSRD) classification. The **salary range for the PSRD classification is currently \$81,036.80 - \$98,488.00** per year. *In addition to the salary, employees in the Public Safety Radio Dispatcher Trainee and PSRD classification **shall also receive an approximate five percent (5%) ongoing non-pensionable compensation pay.**

For more information about San José Fire Department Communications, visit: www.sjfd911.org

To apply for this position, visit: www.sanjoseca.gov

**The application period for this position:
February 5, 2020 - March 11, 2020**