



City of San Jose Deferred Compensation Program COVID-19 Updates and Resources

We know this is a difficult time for everyone and you may have questions regarding your investments and retirement plans. In an effort to keep our communities safe, we have made the following changes:

- *Brown Bag Seminars City-wide have been postponed.*
- *Weekly Office hours for drop-in appointments have been cancelled.*
- *Voya representatives are available for phone meetings only and will not be visiting City worksites for group or individual meetings.*

The growing concern of the coronavirus (COVID-19) has all of our attention. As this situation continues to have an increased impact on financial markets and communities, we wanted to share resources that may assist you through what is surely an emotional time for families and an anxious time for investors.

Strategies that can help you stay calm through the storm:

- ◆ Visit Voya.com/voyalearn to sign up for live or on demand videos, including a new featured recorded webinar "[Stay the Course: Navigating Market Volatility](#)".
- ◆ "[Shook up by Market Volatility](#)" Voya blog post with 20 second Voya video.

Set up a meeting with your local Voya representative today

On-line appointment tool now available! <https://csj.timetap.com/>

Peter Ng

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For participants from the following departments: Airport, Independent Police Auditors, Library, Parks, Recreation & Neighborhood Services, Police, and Department of Transportation.

Nancy Agaiby

408 892-0744/Nancy.Agaiby@voya.com

For participants in any departments not listed above.

For questions, please contact Human Resources:
Phone: 408-535-1285/HRBenefits@sanjoseca.gov

Voya Customer Service: (800) 584-6001

Register your retirement accounts online. When you register online, not only is your account more secure, but you can sign up for eDelivery and access Voya's robust financial wellness offerings. sanjose.beready2retire.com

