Judge LaDoris Cordell (Ret.), Independent Police Auditor

M I S S I O

o provide independent oversight of the citizen complaint process to ensure its fairness, thoroughness, and objectivity

City Service Area

Public Safety

Core Services

Independent Police Oversight
Provide independent oversight of the police misconduct complaint process to ensure its fairness, thoroughness, and objectivity

Strategic Support: Administrative Support

Service Delivery Framework

Core Service

Independent Police Oversight:

Provide independent oversight of the police misconduct complaint process to ensure its fairness, thoroughness, and objectivity



Key Operational Services

- Initiate the Complaint Investigation Process
- Attend Internal Affairs Interviews of San José Police Officers
- Monitor and Audit Internal Affairs Complaint Investigations
- Provide Recommendations to Improve San José Police Department Policy and Procedures
- Increase Public Awareness of the Independent Police Auditor's (IPA) Office and the Complaint Process through Community Outreach
- Respond to the Scene of Officer-Involved Shootings and Participate in Officer-Involved Shooting Review Panels

Strategic Support:

Administrative Support



Administrative Support

Department Budget Summary

Expected 2014-2015 Service Delivery

Continue providing mandated police oversight services: conducting community outreach, performing intake of complaints from the public, auditing San José Police Department's (SJPD) Internal Affairs complaint investigations, and making recommendations to improve SJPD policies and procedures.
Continue to resolve complaints, when appropriate, through the IPA/SJPD mediation program.
Complete the fourth year of IPA-TLC (Teen Leadership Council) program, and continue to assess participant satisfaction and effectiveness in increasing outreach to youth.
Complete the fourth year of providing IPA staff hours at the Mexican Consulate and continue to assess effectiveness of this outreach.
Identify refinements to new database tracking system providing statistical and trend analysis. The database has been operational since July 2013.
Release a Vietnamese translation of the fourth edition of the Student's Guide to Police Practices to distribute at youth outreach presentations and to high school students and their parents throughout San José.
Continue to identify new and cost-effective ways to inform San José residents about the IPA office and the services it provides. Work with City and community resources to identify "hot spots" in the City (locations of frequent interaction between SJPD and residents), focus outreach at those locations, and assess outreach effectiveness.

2014-2015 Key Budget Actions

N/A

Operating Funds Managed

N/A

Department Budget Summary

		012-2013 Actual 1	 013-2014 Adopted 4	014-2015 Forecast 3		014-2015 Adopted 4	% Change (2 to 4)
Dollars by Core Service							
Independent Police Oversight	\$	996,753	\$ 970,392	\$ 1,030,772	\$	1,060,533	9.3%
Strategic Support		291	106,514	113,449		116,601	9.5%
Total	\$	997,044	\$ 1,076,906	\$ 1,144,221	\$	1,177,134	9.3%
Dollars by Category							
Personal Services							
Salaries/Benefits	\$	980,097	\$ 1,039,341	\$ 1,116,656	\$	1,148,369	10.5%
Overtime		83	1,000	1,000		1,000	0.0%
Subtotal	\$	980,180	\$ 1,040,341	\$ 1,117,656	\$	1,149,369	10.5%
Non-Personal/Equipment	\$	16,864	\$ 36,565	\$ 26,565	\$	27,765	(24.1%)
Total	\$	997,044	\$ 1,076,906	\$ 1,144,221	\$	1,177,134	9.3%
Dollars by Fund							
General Fund	\$	997,044	\$ 1,076,906	\$ 1,144,221	\$	1,177,134	9.3%
Total	\$	997,044	\$ 1,076,906	\$ 1,144,221	\$	1,177,134	9.3%
Authorized Positions by Core Service							
Independent Police Oversight		6.50	5.50	5.50		5.50	0.0%
Strategic Support		0.50	0.50	0.50		0.50	0.0%
Total		7.00	6.00	6.00		6.00	0.0%

Budget Reconciliation

(2013-2014 Adopted to 2014-2015 Adopted)

	Positions	All Funds (\$)	General Fund (\$)
Prior Year Budget (2013-2014):	6.00	1,076,906	1,076,906
Base Adjustments	_		
 One-Time Prior Year Expenditures Deleted Rebudget: Outreach Advertising Rebudget: Student Guide to Police Practices Printing One-time Prior Year Expenditures Subtotal: 	0.00	(6,200) (5,000) (11,200)	(6,200) (5,000) (11,200)
Technical Adjustments to Costs of Ongoing Activities			
 Salary/benefit changes Training increase Technical Adjustments Subtotal: 	0.00	77,315 1,200 78,515	77,315 1,200 78,515
2014-2015 Forecast Base Budget:	6.00	1,144,221	1,144,221
Budget Proposals Approved	_		
 Office of the Independent Police Auditor Salary Program Rebudget: Student Guide to Police Practices Printing 		31,713 1,200	31,713 1,200
Total Budget Proposals Approved	0.00	32,913	32,913
2014-2015 Adopted Budget Total	6.00	1,177,134	1,177,134

Budget Changes By Department

Adopted Budget Changes	Positions	All Funds (\$)	General Fund (\$)
Office of the Independent Police Auditor Sa	alary Program	31,713	31,713

Public Safety CSA

Independent Police Oversight Strategic Support

This action increases the Office of the Independent Police Auditor personal services allocation to reflect a 3% salary increase that was negotiated and agreed to by the City and four bargaining units, including Municipal Employees' Federation (MEF), Confidential Employees' Organization (CEO), Association of Legal Professionals of San José (ALP), and the International Union of Operating Engineers, Local No. 3 (OE#3), effective June 22, 2014. In addition, a 3% salary increase is included for those employees in Unit 99 and for Council Appointees. These salary increases were approved by the City Council on June 3, 2014. Agreements were also reached with other bargaining units; however, due to the timing of those agreements and the publication of memorandums necessary for the final budget adoption, those adjustments will be included in the 2013-2014 Annual Report as appropriate. (Ongoing costs: \$31,713)

Performance Results: N/A (Final Budget Modification)

2. Rebudget: Student Guide to Police Practices Printing 1,200

Public Safety CSA

Independent Police Oversight

This action rebudgets unexpended 2013-2014 non-personal/equipment funding for the Office to print the fifth edition of the Student Guide to Police Practices to distribute at youth outreach presentations and to high school students throughout San José. (Ongoing costs: \$0)

1,200

Performance Results: N/A (Final Budget Modification)

2014-2015 Adopted Budget Changes Total	0.00	32,913	32,913

Performance Summary

Independent Police Oversight

Performance Measures

		2012-2013 Actual	2013-2014 Target	2013-2014 Estimated	2014-2015 Target
©	# of IPA recommendations to change policy or procedure made to the Internal Affairs Commander/Police Chief/City Council	18	15	15	12
R	% of residents rating confidence with the independent police review/oversight process as good or excellent *	51%	60%	N/A	51%
R	% of community members responding to evaluations at outreach presentations or events who report an increased knowledge of IPA and the citizen complaint process	99%	99%	99%	99%

Changes to Performance Measures from 2013-2014 Adopted Budget: No

Activity and Workload Highlights

	2012-2013 Actual	2013-2014 Forecast	2013-2014 Estimated	2014-2015 Forecast
% of complainants filing their complaint at the IPA office rather than at Internal Affairs	51%	50%	50%	50%
# of classified complaints	275	240	240	250
# of total cases	345	320	320	330
# of outreach presentations/events*: - Total - To youth - To immigrant and minority communities	153 47 72	175 50 85	179 82 111	165 47 77
# of persons receiving community outreach services	9,322	9,750	10,023	9,845
# of agencies/community organizations that received outreach materials from the IPA:				
- Total	80	75	83	79
- To youth	25	30	36	28
 To immigrant and minority communities 	34	30	46	33

Changes to Activity & Workload Highlights from 2013-2014 Adopted Budget: No

^{*} Data for this measure is collected though the biennial City-Wide Community Survey. The survey was last issued in 2012-2013. The next scheduled survey will be conducted in 2014-2015, with results included in the 2015-2016 Proposed Budget.

^{*} An outreach presentation/event may involve youth and immigrant and minority communities concurrently.

Departmental Position Detail

Position	2013-2014 Adopted	2014-2015 Adopted	Change
Analyst II, Independent Police Auditor	1.00	1.00	-
Assistant Director	1.00	1.00	-
Independent Police Auditor	1.00	1.00	-
Office Specialist II	1.00	1.00	-
Senior Analyst, Independent Police Auditor	2.00	2.00	-
Total Positions	6.00	6.00	0.00