SJePlans – Browser and User Requirements

Please follow these steps to set up your site access and computer before using the SJePlans website.

SJePlans recommended Web Browsers are:
- Internet Explorer 11 (32-bit only)
- Edge (latest version)
- Chrome (latest version)
- Safari (latest version)
- Firefox (latest version)

Below are the instructions for Internet Explorer and Google Chrome. For other browsers, please see the complete System User Requirements guide from Avolve.

Internet Explorer 11

Once logged in through Internet Explorer, perform these actions:

Set the site as a trusted site

1. Go to Tools – Internet Options

2. Select the Security Tab, then the Trusted Sites option, then the Sites button
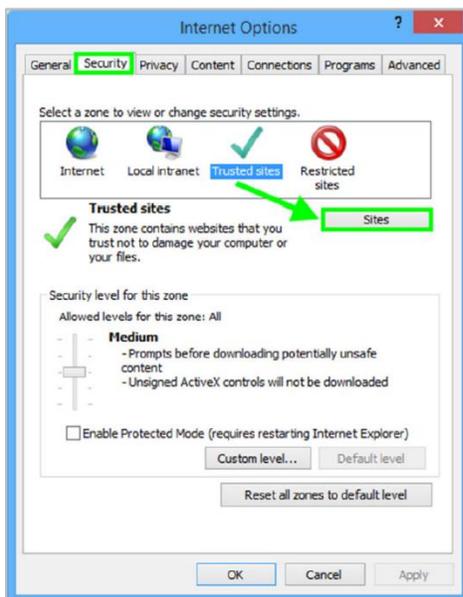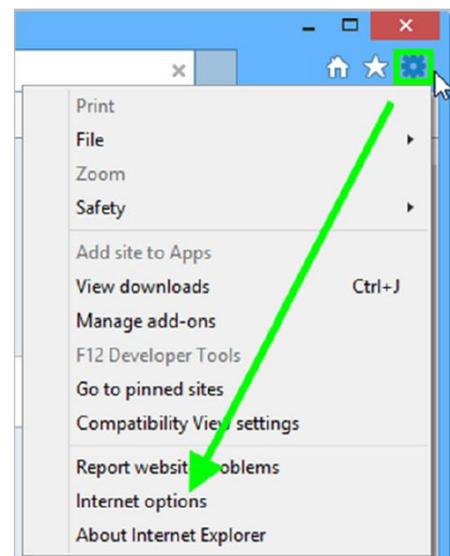
3. Add the website to the zone
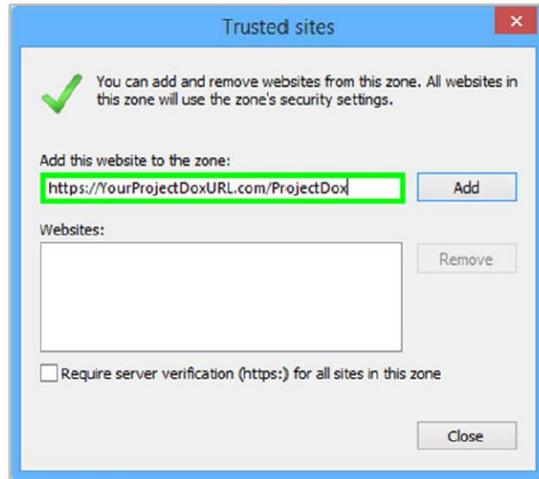
Turn off Pop-up Blockers

1. Select the Tools icon in the top right corner.
2. Choose Internet Options from the dropdown
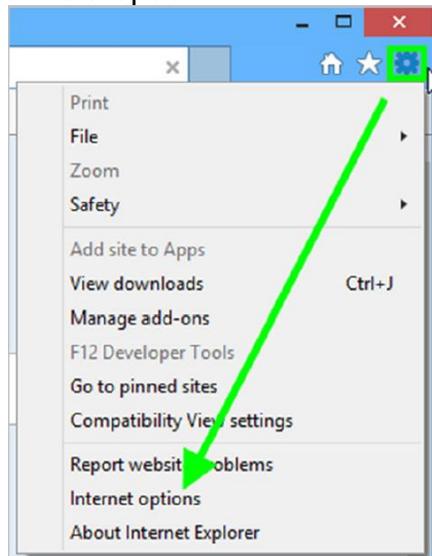
3. Select the Privacy tab and, in the Pop-up Blocker section, click the Settings button.
4. Type the ProjectDox URL in the field within the Exceptions area, then click Add.
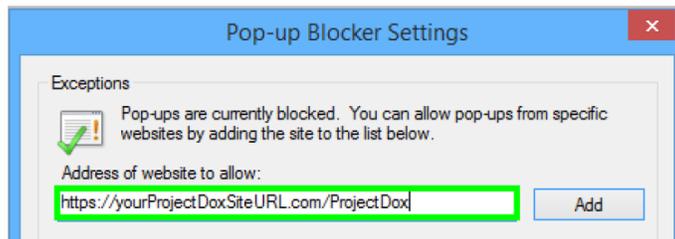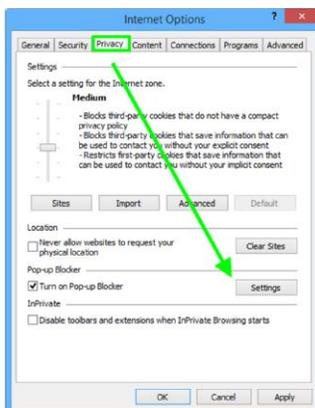
Google Chrome
Configure Pop-Up Blocker
1. In the top-right corner of Chrome, click the Chrome menu icon .
2. Select Settings.
3. Click Advanced, found at the bottom of the page.
4. Under Privacy and Security, expand the Content settings field.
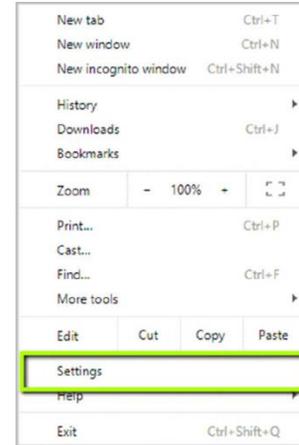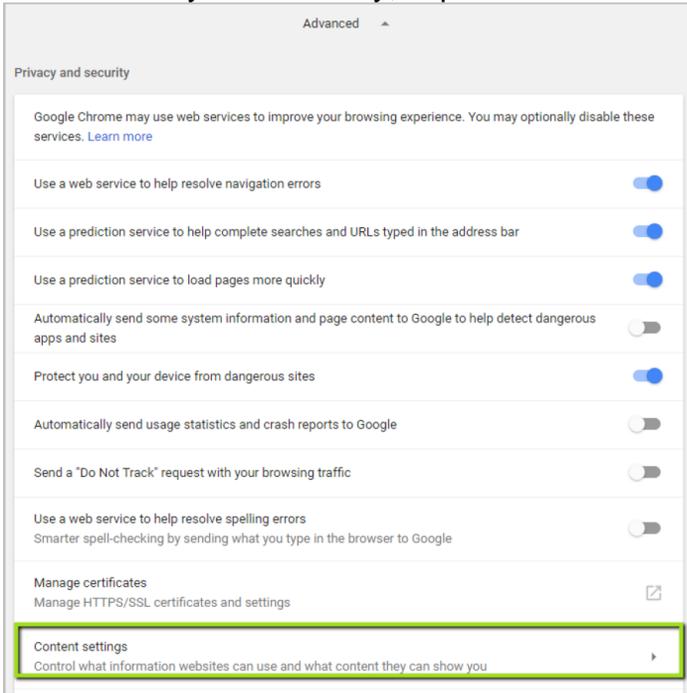
5. Click Popups, click the Add button under the Allow field.
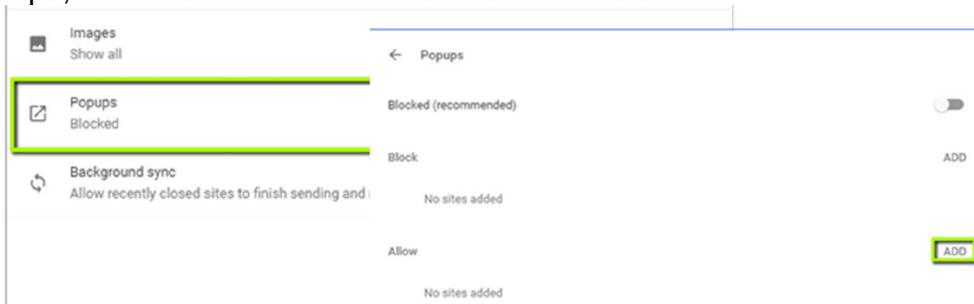
6. Enter the ProjectDox URL, then click the Add button. Close out of Settings when finished.