

CODE CONNECTION

NEWS & TIPS FROM THE MULTIPLE HOUSING PROGRAM

OCTOBER 2020



Planning, Building and
Code Enforcement

Message from Code Enforcement Deputy Director Rachel Roberts

Exterior and interior inspections are resuming — safely

COVID-19 has required all of us to be ready to adapt to changing rules. This certainly has been true for the City's Code Enforcement team. When shelter-in-place rules started last March, our inspections were restricted to emergency situations. In September, we began to resume regular exterior inspections. And now, I'm happy to announce that we are resuming interior inspections on all types of properties.

Of course, the health and safety of our community members and staff is our top priority — with or without a pandemic, that's a pillar of our mission! In alignment with the County and CDC guidelines, our inspectors are trained to follow protocols to conduct inspections safely.

Safety protocols for inspectors and customers. Inspectors will wear masks and gloves, and will adhere to social distancing guidelines when conducting inspections. Customers and residents will also be required to wear masks and adhere to social distancing during inspections. An inspector may reschedule the inspection if these safety protocols cannot be met.

We want to provide services safely and effectively. If you have questions or comments, please send them to: CodeEnforcementInformation@sanjoseca.gov.

Take care,

Rachel Roberts

Deputy Director, Code Enforcement

Take our 5-minute survey on smoking in multifamily properties

Do you rent or own a duplex, apartment, condo or townhome in San Jose? We want to hear your opinions!

The City of San José is gathering information about smoking in apartments, condominiums, duplexes, and townhouses. Currently, smoking is prohibited in common areas but is allowed inside units and private outdoor spaces such as balconies or patios. The City Council wants to explore ways to reduce or prohibit smoking within multifamily housing. Click the link below to take the survey:

<https://www.surveyanalytics.com/a/TakeSurvey?tt=Za1LdguvZMk%3D>

The link opens to survey versions in English, Spanish, Vietnamese and Chinese. The survey takes less than 5 minutes to complete and is open through October 31, 2020. *



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- Rent payment assistance through partnership with Catholic Charities.
- Get a big rebate on EV Charging Equipment!

WORKSHOPS

SAVE THE DATE

Inspections During COVID-19 - Share Your Feedback November 2, 2020

We want to hear from you on how to provide services effectively during COVID-19. We'll hold a webinar session via Zoom.

Find details at the Multiple Housing webpage at www.sanjoseca.gov/CodeEnforcement

Tier 1 Online Certification November 19, 2020 - 3:00 p.m.

Please RSVP for this workshop and we will send you the webinar information.

To RSVP send an email to MHProgram@sanjoseca.gov

IMPORTANT!

Did your address change?

Be sure to notify us if you have a change of address. This helps you receive timely inspection notices and other correspondence. Send an email to: CEAddressUpdate@sanjoseca.gov. Include your name, new mailing address, telephone number, and Residential Occupancy Permit number/s.*

SUBSCRIBE

Stay informed!

Join the mailing list to receive the Code Connection newsletter. Go to: sanjoseca.gov/CodeEnforcement.

Rental assistance available through Catholic Charities

In partnership with the City, Catholic Charities offers rental assistance to qualifying individuals or families who are behind on rental payments due to loss of income related to COVID-19. The funding assistance may cover expenses such as rent, utilities, and housing deposits from April 2020 through December 2020. This program is funded by the HUD Federal Program. Applications will be accepted through a lottery system.

How to apply - Please call the following numbers:

- For Vietnamese: (408) 757-8044 or (408) 757-6661
- For Spanish: (408) 757-7703 and/or (408) 757-7591
- All other languages and general inquiries: (408) 758-0011

Applicants must not be receiving Section 8 and must have an income at or below 60% of average median income (AMI) for Santa Clara County. For more information about eligibility, please call the rental assistance program at (408) 758-0011. Please share these flyers with those who may need assistance:

- Multilingual program overview - [English/Vietnamese/Spanish](#)
- Flyers: [English/Spanish](#); [English/Vietnamese](#); [English/Mandarin](#); [English/Cantonese](#)

You can also find these flyers online at the Multiple Housing page at www.sanjoseca.gov/CodeEnforcement.*

Get your rebate on EV charging equipment!

Businesses, multifamily residences, and commercial property owners in San José can soon apply for significant rebates on eligible Level 2 and DC fast charging equipment and installation costs. There is \$14 million available for rebates through a partnership between [San José Clean Energy](#) and the California Energy Commission's California Electric Vehicle Infrastructure Project (CALEVIP).

The project will fund approximately 1,400 Level 2 connectors and 100 DC fast chargers. At least 25% of the funding will be allocated to installations in low-income and disadvantaged communities, and the Center for Sustainable Energy (CSE) will provide technical assistance in these areas.

Applications open on December 16, 2020. Prepare ahead of time and be ready to apply; learn more at www.calevip.org/incentive-project/peninsula-silicon-valley. By adding EV charging equipment to your property, you help San José transition to an electric transportation system, which leads to cleaner air and helps fight climate change.*



IMPORTANT NUMBERS

- 408-535-3850 Abandoned Vehicles
- 800-414-2002 Adult Protective Services
- 408-794-7297 Animal Care & Services
- 408-535-7055 Business Tax
- 408-535-3555 Building Permits
- 408-299-2071 Child Abuse Hotline
- 408-535-7770 Code Enforcement Phone
- 408-292-6924 Code Enforcement Fax
- 800-321-2752 Contractor's License Board
- 408-947-7867 Crime Stoppers
- 408-535-7750 Fire Prevention
- 408-793-6901 Free Tow Program
- 408-535-3500 Garbage & Recycling
- 866-249-0543 Graffiti Complaints
- 408-578-9519 Housing Rehabilitation
- 408-299-7300 Household Hazardous Waste
- 408-998-5200 Legal Aid of SC County
- 800-743-5000 Pacific Gas & Electric Co.
- 408-535-3555 Planning Permits
- 800-222-1222 Poison Control
- 408-918-4770 SC County Vector Control
- 408-995-4130 SC County Mediation Services
- 408-794-1901 Streets & Sidewalks
- 408-794-1900 Sewers
- 408-794-1903 Street Light Repair
- 408-277-4452 Towing Permits
- 408-794-1901 Tree Trimming & Removal



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