

Fw: 11/17 City Council Meeting - Item 6.1

City Clerk

Mon 11/9/2020 10:50 AM

To: Agendadesk <Agendadesk@sanjoseca.gov>;

Office of the City Clerk | City of San José

200 E. Santa Clara St., Tower 14th Floor
San Jose, CA 95113
Main: 408-535-1260
Fax: 408-292-6207

How is our service? [Please take our short survey.](#)

From: Orozco, Amanda <Amanda.Orozco@sanjoseca.gov>
Sent: Monday, November 9, 2020 10:42 AM
To: City Clerk <city.clerk@sanjoseca.gov>
Cc: Struyk, Zachary <Zachary.Struyk@sanjoseca.gov>
Subject: 11/17 City Council Meeting - Item 6.1

Good morning,

Please include the email below as a letter from the public for [City Council Item 6.1 2021 Power Mix and Rates](#) on November 17, 2020.

Please redact the customer's email and physical address. Thank you.

----- Original Message -----

From: [steve.rawlinson](#) [REDACTED];
Received: Tue Oct 20 2020 14:58:53 GMT-0700 (Pacific Daylight Time)
To: Info E-Mail;
Subject: Impending Rate Change Complaint

[External Email]

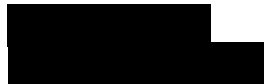
Dear Sir,

I recently received your letter regarding the rate change of SJ Clean Energy. As nearly as I can tell, you have effectively done a bait and switch on the PGE customers. While I do not like paying PGE's exorbitant rates as compared to practically every other place in the nation, I did not expect that the City of San Jose would capitalize on this by doing this bait and switch. Under normal circumstances, what you have done would be labeled as "Account Slamming" which is fundamentally illegal.

Given the above, if this motion carries in the near future, I will be switching back to PGE. By and large, with the exception of the high rates and purported fire damages, PGE has been a relatively good corporate citizen compared to the likes of ATT, etc. Besides, if I want to vent my anger regarding electrical costs, far better to have a single party, rather than a multitude of guilty parties.

Consider this a formal complaint that should be forwarded to your meeting of November 17, 2020. Also, you should consider how I will vote for mayor and councilman in the next local election.

Steve Rawlinson



This message is from outside the City email system. Do not open links or attachments from untrusted sources.

This message is from outside the City email system. Do not open links or attachments from untrusted sources.