

INDEPENDENT POLICE AUDITOR

The mission of the San José Independent Police Auditor is to provide independent oversight of the citizen complaint process to ensure its fairness, thoroughness, and objectivity.

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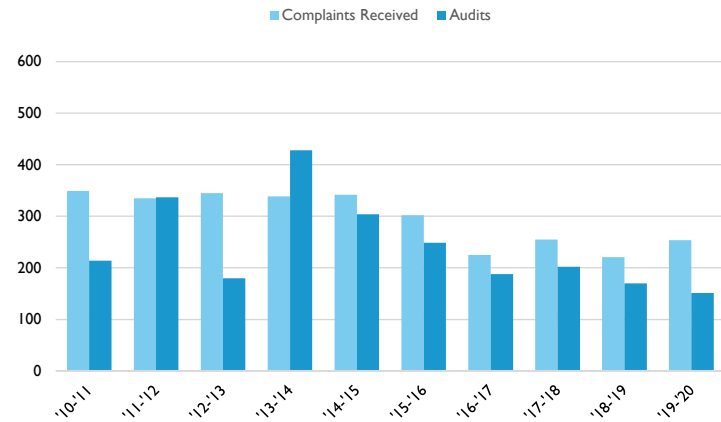
The Independent Police Auditor (IPA) provides the public with an objective review of police misconduct investigations in order to instill confidence in the complaint process and to provide independent oversight. In addition, the IPA conducts outreach to the San José community, proposes recommendations to improve San José Police Department (SJPD) policies and procedures, prepares annual public reports about complaint trends, and works to strengthen the relationship between the SJPD and the community it serves.

In 2019-20, the operating expenditures for the IPA totaled \$1.3 million, which includes personal and non-personal expenditures. In addition, the IPA was responsible for \$600 in Citywide expenses. The IPA's authorized positions have remained unchanged in recent years.

In 2019-20, the IPA received 254 complaints from the public regarding SJPD officers, 15 percent more than the previous year. There were 27 percent fewer complaints than ten years ago. Following the period of civil unrest that began in May, approximately 1,020 people contacted the IPA about SJPD's response or policy regarding demonstrators. Upon the IPA's review and consolidation, 20 formal complaints resulted from these concerns. The IPA reached 3,800 people through community events or meetings in 2019-20. Outreach for this year increased by 10 percent compared to last year, but was still lower than previous years in part due to a staff vacancy.

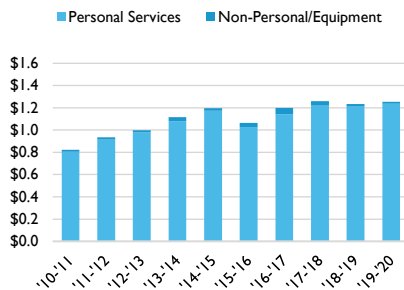
In August 2020, the City Council voted to add a ballot measure, Measure G, to amend the City Charter to expand the IPA's authority to include review of department-initiated investigations, access to police records, and the ability to perform other duties as assigned by the City Council. San José voters overwhelmingly approved Measure G in the November 2020 General Election, with 77 percent voting for its passage.

Complaints Received and IPA Audits

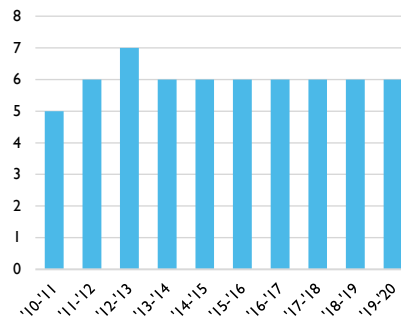


Note: The IPA audits only those complaints classified as “conduct complaints” or “policy complaints”. In general, the SJPD must complete its complaint investigation within one year from the date that the complaint was received. Thus, complaints received in one fiscal year may not be closed and audited until the following fiscal year.

IPA Operating Expenditures (\$millions)



IPA Authorized Positions



Individuals Receiving Outreach Services at Community Events/Meetings

