

May 4, 2021

Honorable Mayor and City Council:

I am proud to submit the 2021-2022 Proposed Operating Budget for the Mayor and City Council's consideration. This budget reflects the changes to our community since the pandemic's onset in early 2020, and the changes that still need to take place. COVID-19 is still with us, but signs that the pandemic is relenting are plentiful. Case counts are dropping, vaccination rates are rising, and public health restrictions are relaxing. Like the rest of the region, San José is starting to shake off the pandemic's worst effects; however, for many in our community, the road to recovery will be long and we will need to assist each other to help achieve a full and equitable recovery.

The City's budgetary outlook has undergone similar changes. In April and May of 2020, we collectively took swift action to address the anticipated revenue impacts in both 2019-2020 and 2020-2021, and prioritized emergency relief funding to assisting our most vulnerable communities. Over the past year, employment levels, which plummeted during the pandemic's initial onset, have since been gaining ground and growth is expected to continue as the economy reopens. Real estate and development activity also took an initial dip, but have generally remained strong over the past year. While we have hopefully weathered the worst of the pandemic's revenue impacts and expect a meaningful economic recovery in the coming fiscal year, we still have a General Fund shortfall to address in 2021-2022, and a structural imbalance that will need to be addressed in the coming years.

As directed by the City Council-approved Mayor's March Budget Message for Fiscal Year 2021-2022, this budget anticipates that the majority of the \$223 million of American Resuce Plan funding allocated to the City will be spent directly on pandemic response, relief, and recovery activities. A portion of this Federal funding will also help close the \$38.3 million General Fund shortfall in 2021-2022, make targeted investments to replace or rehabilitate deferred infrastructure, and continue critical community programs. For the City's many other dedicated funds (e.g., Airport Funds, Housing Funds, Sanitary Sewer Funds, Water Utility Funds), budget actions address various service delivery and infrastructure needs balanced within the available resources for each fund.

The actions included in this budget, along with the upcoming engangement with the City Council to prioritize and program American Rescue Plan funding, reflect the City of San José's continued commitment to community and economic recovery.



Community Budget Meetings

May 13: 6:00pm – 8:00pm https://sanjoseca.zoom.us/j/99550205879

May 15: 10:30am – 12:30pm https://sanjoseca.zoom.us/j/92268285140

May 19: 6:00pm – 8:00pm https://sanjoseca.zoom.us/j/97968152312

Budget Decision Milestones

May 12 -17

City Council Study Sessions

May 18/June 14

Public Hearings on 2021-2022 Proposed Budgets and Fees & Charges

June 7

2021-2022 Mayor's June Budget Message Released

June 15

Council Review/Approval of the 2021-2022 Mayor's June Budget Message

June 22

Adoption of the 2021-2022 Capital and Operating Budgets, 2022-2026 CIP, and the 2021-2022 Fees & Charges

Transitioning to Recovery and Looking Ahead

The San José community and the City organization underwent tremendous change this past year. The lingering pandemic impacted almost every facet of service delivery — both those directly facing the community and internal strategic support functions. I am extremely proud of and grateful to our workforce for rising, again and again, to the challenges of maintaining day-to-day services to the extent possible and supporting the Emergency Operations Center, which included as many as 750 employees at the height of the pandemic.



As we transition from emergency response and support into community and economic recovery, we must again realign and re-balance the City's service delivery objectives. Guided by the Mayor's March Budget Message and the City Roadmap – both of which were approved by the City Council and provide clear direction on the City's funding priorities – the 2021-2022 Proposed Budget addresses the General Fund shortfall and recommends a limited number of key investments to shore up service gaps, brings all of the City's other funds into balance, and begins the process to allocate some of the resources anticipated from the American Rescue Plan for direct community and economic recovery. However, more work needs to be done.

As a placeholder, Attachment D to this transmittal memorandum links the City Roadmap items specifically related to COVID-19 pandemic community and economic recovery with specific spending programs and estimated costs. For now, Attachment D primarily describes the work efforts directed in the City Council-approved Mayor's March Budget Message, and a limited number of high priority programs previously paid from other funding sources on a one-time basis that are recommended to continue in 2021-2022 and are expected to be eligible uses of American Rescue Plan or other external funding sources. However, many of the programs listed in Attachment D do not yet have a recommended allocation in the American Rescue Plan Fund.

In order to fully program the City's local assistance allocation from the American Rescue Plan and other external funding sources, the Administration needs to:

- receive the regulations from the U.S. Treasury Department on how American Rescue Plan funding may be used – which is not anticipated to occur prior to May 10th;
- engage the City Council on May 4th in the development of a community and economic recovery strategy and approach; and
- continue the internal evaluation of service delivery needs in transitioning from emergency operations to recovery operations.

Based on the regulatory guidance and City Council input, the Administration will present a more comprehensive draft allocation of American Rescue Plan and other emergency relief funding at the May 17th Budget Study Session. After receiving input on the draft allocation, the Administration will issue a Manager's Budget Addendum (MBA) recommending formal inclusion of a comprehensive funding allocation for community and economic recovery initiatives.

Though the significant resources provided by the American Rescue Plan and other Federal and State legislation provide a surge of one-time money for urgent investments and spending, the City still faces a structural imbalance in the General Fund, and several other Special Funds have been severely impacted by the pandemic – including funds reliant upon hotel taxes and parking revenues. While the

Transitioning to Recovery and Looking Ahead (Cont'd)

Proposed Budget reallocates the resources necessary to put the Special Funds on more solid footing, only 15% of the ongoing shortfall in the General Fund is resolved on an ongoing basis.

Resolving only this modest portion of the General Fund shortfall is deliberate. Recommending additional cost-cutting would exceed the "belt-tightening" directed in the Mayor's March Budget Message in a way that would more significantly impact community-facing services, including those that serve our most vulnerable communities. This relatively small reduction to the ongoing shortfall is appropriate given the economically uncertain environment, the large amount of resources available from the American Rescue Plan, and the need to preserve services that benefit our most vulnerable residents. However, this approach means that a significant portion of the ongoing shortfall will need to be addressed in the near future.

Maintaining fiscal resiliency is foundational to ensuring equitable service delivery for the community, and the City has long been guided by sound budgeting principles to ensure a budget that aligns ongoing expenditures with ongoing revenues¹. As we emerge from the pandemic with a focus on our community's recovery, over the next year we will also need to focus on bringing the City's General Fund budget back into structural balance.

Total Proposed Budget

The 2021-2022 Proposed Budget totals \$4.5 billion for all City funds (General, Special, and Capital). This amount is \$242.2 million (5.1%) below the 2020-2021 Adopted Budget (Table 1 below). The Proposed Budget, however, does not yet include funds that will be rebudgeted and added to the final 2021-2022 Adopted Budget to complete multi-year projects, nor does it include the full funding available from the American Rescue Plan. Once these rebudgets and funding sources are included, the budget will achieve levels similar to 2020-2021.

2021-2022 Proposed Budget — All Funds (Table 1)								
2020-2021 2021-2022 % Adopted Proposed Change								
General Fund	\$ 1,547,689,229	\$ 1,345,684,382	(13.1%)					
Special Funds	2,644,236,028	2,681,578,420	1.4%					
<less: operating="" transfers=""></less:>	(808,424,841)	(705,705,275)	(12.7%)					
Net Operating Funds	3,383,500,416	3,321,557,527	(1.8%)					
Capital Funds	1,406,431,266	1,227,352,769	(12.7%)					
<less: capital="" transfers=""></less:>	(4,095,000)	(5,259,000)	28.4%					
Net Capital Funds	1,402,336,266	1,222,093,769	(12.9%)					
Total	\$ 4,785,836,682	\$ 4,543,651,296	(5.1%)					

Position Impacts

The Proposed Budget is not anticipated to result in any layoffs and includes increases to position levels throughout the organization. Of the 147 positions added as part of the Proposed Budget, a third of the

See Exhibit 1 to this message, "City of San José Budget Principles #1: Structurally Balanced Budget" and <u>City Council Policy 1-18, Section 2: Fiscal Integrity</u>
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net increase is associated with the ongoing establishment of the consolidated Beautify San José model (26 positions), the restoration of hours on a one-time basis for Branch Libraries serving lower-resourced neighborhoods (16 positions), and the funding of the San José Abierto/Placemaking and Activation program (13 positions). Overall, the level of staffing will increase a net 48 positions, from 6,592 full-time equivalent positions in the 2020-2021 Adopted Budget to 6,640 positions in the 2021-2022 Proposed Budget, as shown in Table 2 below.

Changes in Position Count (All Funds) from 2020-2021 Adopted to 2021-2022 Proposed Budget (Table 2)					
2020-2021 Adopted Budget	6,592 positions				
2021-2022 Base Budget Changes	(99) positions				
2021-2022 Proposed Budget Changes – General Fund	60 positions				
2021-2022 Proposed Budget Changes – Other Funds	87 positions				
Total Net Position Changes	48 positions				
2021-2022 Proposed Budget	6,640 positions				

Balancing the General Fund Budget - An Ongoing Shortfall Remains

In February 2021, the Administration prepared the 2022-2026 Five-Year Forecast and Revenue Projections document to estimate the condition of the General Fund and selected Capital Funds over the next five years. The Forecast anticipated an ongoing shortfall of \$48.1 million in 2021-2022. That shortfall has been revised to \$38.3 million, primarily due to higher than initially estimated Property Tax proceeds related to the Educational Revenue Augmentation Fund (ERAF) based on updated information provided by the State of California and the County of Santa Clara.² While an improvement, a \$38.3 million ongoing shortfall represents a significant challenge to resolve.

Table 3 below displays the incremental General Fund surplus and shortfall over the next five years. It is important to note that the surpluses in the outyears are only achieved if the \$38.3 million shortfall in 2021-2022 is fully resolved with ongoing solutions. Any portion of the shortfall resolved with one-time funds gets carried over the following year. Over the five-year forecast horizon, the General Fund shortfall is forecasted at \$28.5 million.

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² Please see General Fund Revenue Estimates for a more information regarding the estimation of Property Tax proceeds.

2021-2022 PROPOSED OPERATING BUDGET MESSAGE

Balancing the General Fund Budget - An Ongoing Shortfall Remains (Cont'd)

Table 3. 2022-2026 Revised General Fund Five-Year Forecast (\$ in millions)¹

	2021-2022	2022-2023	2023-2024	2024-2025	2025-2026	Five-Year Surplus/ (Shortfall)	
Incremental Surplus/ (Shortfall)	(\$38.3)2	\$3.3	\$0.2	\$4.4	\$1.9	(\$28.5)	

Does not include 1) costs associated with services that were funded on a one-time basis in 2020-2021; 2) costs associated with unmet/deferred infrastructure and maintenance needs; and 3) one-time revenue sources or expenditure needs.

As described in the General Fund Balancing Strategy (Table 4), the 2021-2022 Proposed Operating Budget recommends using \$45.0 million from the American Rescue Plan to resolve the shortfall for this year and pay for high-priority one-time projects and programs in the General Fund. While the U.S. Treasury Department has not yet released guidelines for use of the American Rescue Plan, the legislation specifically authorizes its use to help offset revenue shortfalls caused by the pandemic. From 2019-2020 through 2023-2024, the City's anticipated General Fund revenue loss is \$160 million. Given the scale of this loss, the Administration feels comfortable recommending the use of \$45 million for the 2021-2022 budget and will recommend reserving additional funds to potentially mitigate the shortfall in 2022-2023 or as a backstop should the economic recovery fall short of expectations.

However, because the Balancing Strategy only recommends \$6.7 million in ongoing solutions, one-time solutions of \$31.6 million are still required to balance the budget, which will need to be addressed again in 2022-2023. In accordance with the City's budget policies and principles, the Administration will engage the City Council during the next budget development cycle to bring the General Fund back into structural alignment once the pandemic is mostly behind us and the economic picture becomes clearer.

² This figure was revised from the \$48.1 million shortfall as presented in the February 2021 Forecast. The figure for 2021-2022 was revised as a result of continued analysis of projected revenues and expenditures.

General Fund Budget Balancing Plan

As displayed in Table 4 below, the 2021-2022 Proposed General Fund Budget Balancing Plan included actions to resolve the \$38.3 million shortfall forecasted for 2021-2022. This table shows the matrix of balancing strategies and the dollars associated with each action. A discussion of the balancing strategies follows, can be found in Attachment A to this message, and is discussed in detail throughout the Proposed Budget.

2021-2022 Proposed Operating Budget General Fund Budget Balancing Plan (in 000's) (Table 4)							
	2021	1-2022	Ongoing				
2021-2022 General Fund Shortfall	\$ (3	38,283)	\$	(38,283)			
Balancing Strategy							
Source of Funds							
Beginning Fund Balance:							
American Rescue Plan Revenue Loss Reimbursement	\$	45,000	\$	0			
2021-2022 Future Deficit Reserve		11,076		0			
2020-2021 Excess Revenue/Expenditure Savings		6,000					
Business Tax Billing System Replacement Reserve		1,305		0			
Other Reserve Liquidations		810		0			
Grants/Reimbursements/Fees							
Urban Area Security Initiative Grant (Office of Emergency Management)		603		0			
Fire Department Non-Development Fee Changes		454		454			
Family Camp Suspension		(177)		0			
Other Fee Programs/Reimbursements/Grants		1,262		1,009			
Other Revenue							
Office of Equality Assurance – Labor Compliance		150		150			
Transfer from the Integrated Waste Management Fund (CDDD)		(150)		0			
Overhead Reimbursements/Transfers from Other Funds		1,849		1,524			
Subtotal Source of Funds	\$	68,181	\$	3,137			
Use of Funds		•		•			
Unmet/Deferred Technology, Infrastructure, and Maintenance	\$	18,899		\$ 0			
Service Level Enhancements		3,008		954			
Earmarked Reserves (Essential Services, IT Sinking Fund, PD Redistricting)		7,150		0			
2020-2021 Previously One-Time Funded Services		8,664		1,189			
New Facilities Operations and Maintenance		3,055		4,849			
Other Fee Programs/Grants/Reimbursements		1,003		230			
Cost Reductions/Service Delivery Efficiencies/Funding Shifts		(7,232)		(5,930)			
Use of Reserves (Committed Additions, Deferred Maint., Cultural Facilities)		(4,655)		(4,860)			
Subtotal Use of Funds	\$	29,893	\$	(3,568)			
Total Balancing Strategy	\$	38,289	\$	6,705			
Remaining Balance	\$	0	\$	(31,584)			

The Proposed Budget balances many competing community and organizational needs while ensuring that the resources of all City funds remain in balance and thoughtfully deployed.

While the budget development process is informed by a variety of factors, the five inputs shown at right are the key drivers that provide the strategic approach to prioritize community and organizational needs.



The Mayor's March Budget Message for Fiscal Year 2021-2022³, as approved by the City Council, identifies the main investment priorities for the budget process, and directs the City Manager to employ the Budget Balancing Strategy Guidelines⁴ that outline a number of general approaches to use in the development of the budget. City Council Policy 1-18⁵ and City of San Jose Budget Principles⁴ further ensures that the Administration apply best budgetary practices and work to align ongoing revenues with ongoing expenditures. New to the 2021-2022 Proposed Operating Budget is the City Roadmap⁴. Approved by the City Council on March 15, 2021, this tool is a prioritized list of the City's most important policies, strategies, and projects to implement critical community and organizational change initiatives. A complete listing of the recommendations in the 2021-2022 Proposed Budget that support specific roadmap initiatives is provided in Attachment E to this memorandum.

At the heart of the budget development process are considerations of equity. While the City has always carefully considered community impacts – especially when recommending service reductions – we have become more intentional in taking into account equity when considering potential budget actions. As an example, when budget proposals are considered, in addition to assessing service and performance impacts, we also ask the question of "who benefits and who is burdened?", and deliberately explore opportunities to lessen adverse impacts where feasible. However, we still have substantial work ahead to make sure that equity considerations translate into positive action. In particular, as equity work becomes more embedded in departmental day-to-day decision-making, budget allocation requests are not just viewed through an equity screen, but the equity analysis process itself drives the initial development of the request. As a formal step in this development, City departments and offices used a **Budgeting for Equity** worksheet to inform their budget proposal process. A Manager's Budget Addendum will be issued later in the budget process to discuss in more detail what was learned by further incorporating equity considerations in the development of the 2021-2022 Proposed Budget.

A discussion regarding some of the most impactful budget actions follow, along with a listing of the section of the document that describes the various actions in more detail. The recommended actions are group by their alignment with the investment priorities of the Mayor's March Budget Message:

- Supporting an Equitable Recovery for a "Better Normal"
- Back to Basics: a Cleaner, Safer San José
- Accelerating Solutions to Homelessness and the Affordable Housing Crisis
- Fiscal Resilience and Our Future

Mayor's March Budget Message: <a href="https://sanjose.legistar.com/LegislationDetail.aspx?ID=4812654&GUID=0776CD9C-508F-4289-A7FF-F2E16E0FC8D5&Options=&Search="https://sanjose.legistar.com/LegislationDetail.aspx?ID=4812654&GUID=0776CD9C-508F-4289-A7FF-F2E16E0FC8D5&Options=&Search=

⁴ Please see Exhibit 2 to this memorandum.

⁵ City Council Policy 1-18: https://www.sanjoseca.gov/Home/ShowDocument?id=50375

Supporting an Equitable Recovery for a "Better Normal"

When the COVID-19 pandemic first appeared, the City swiftly responded by standing up a robust and responsive Emergency Operations Center (EOC) with a primary focus of supporting at-risk communities and populations, including funding and coordinating food and necessities distribution, providing homeless support and sheltering services, and funding and coordinating local assistance for individuals, families, small businesses, and non-profits. As the City and community begin the transition to recovery – including the transition from an EOC to a Recovery Team integrated into the work of the City – an equitable allocation of existing and external resources remains a foundational principle.



As an equity cornerstone, the Proposed Operating Budget makes permanent the Office of Racial Equity that was funded on a one-time basis in 2020-2021. This Office will advance a city-wide racial equity framework to examine and improve San José's internal policies, programs, and practices to eradicate structural and/or institutional racism that may exist in our City government and ultimately improve outcomes for Black, Indigenous, and People of Color (which includes, but is not limited to, LatinX and Asian and Pacific Islander). The Office of Racial Equity

will also closely coordinate with the Recovery Team as the City Council prioritizes resources for community and economic recovery.

The City Council's approval of the Mayor's March Budget Message directs the establishment, continuation, or expansion of a number of programs to invest in those hardest hit by the pandemic, the largest being the establishment of the Resilience Corps with a goal of quickly employing 400 young adults residing in high-poverty and high-unemployment neighborhoods within key programs such as logistical support at vaccination and testing centers, food and necessities distribution, tutoring and child care services, watershed protection and wildfire safety, small business support through digital marketing promotion and activation, and disaster resilience and preparedness.

Other Mayor's Message items to equitably build back better include the extension of San José Al Fresco, programs to invest in small businesses and local manufacturing, continuing the drive toward digital inclusion, and leveraging resources to improve educational opportunities. The estimated costs and descriptions for these and other programs anticipated to be funded with the American Rescue Plan or other sources depending on eligibility requirements can be found in Attachment D to this message. As described previously, work is ongoing to determine the most appropriate funding source for each program and will be discussed in depth at the Budget Study Session on May 17, 2021.

The focus on ensuring equity also extends to budgetary considerations for the operation of the City's neighborhood branch libraries. In response to the large ongoing shortfall during the previous budget cycle, actions in the 2020-2021 Adopted Operating Budget reduced hours at all branches and the Martin Luther King, Jr. Library by four hours per week effective July 1, 2021. While the Library Department continues to develop a revised service delivery model that leverages additional technology enhancements and facility improvements (such as self-service lockers) that allow the partial restoration of the reduced hours with lower staffing levels on an ongoing basis, the pandemic has slowed that model's development and rollout.

As a bridging strategy, the Proposed Budget includes an equity-focused approach to restoring branch operating hours on a one-time basis in 2021-2022 that will provide greater access to families and community members who experience barriers to access library services. The Library Department identified 13 branches serving under-resourced communities based on data such as library gate count, computer usage, Wi-Fi usage, hotspot circulation, housing and homelessness, access to basic knowledge and information technology, and inclusiveness; as well as

transportation routes, and census data related to the population by age and poverty and income levels. This equity index also included the City's Digital Inclusion Priority Index and the Santa Clara County Public Health COVID-19 transmission data. In addition, the Proposed Budget provides one-time funding to establish Family Learning Centers at Edenvale and Educational Park. A description of the methodology to develop the equity index will be included in an MBA that will be issued later in the budget process, which will also include an overview and analysis of how equity-based decision-making shaped the Proposed Budget.



A listing of these and other notable budget actions within this category is provided below:

- Resilience Corps (\$20.0 million)
 /Attachment D
- Digital Inclusion and Data Equity (\$7.35 million)/Attachment D
- San José Small Business and Manufacturing Recovery Initiative (\$1.0 million)/Attachment D
- Office of Racial Equity (\$967,000)/City Manager's Office
- Library Branch Hours and Operations for Lower Resourced Communities (\$900,000)/Library
- San José Al Fresco (\$700,000)/Attachment D
- Storefront Activation Program (\$650,000)/Attachment D

- San José Aspires Administrative Support (\$538,000)/Attachment D
- Summer Learning Loss and SJ Learns (\$500,000)/Attachment D
- Energy Saving Retrofits (\$500,000)/Attachment D
- Language Access Coordination Reserve (\$200,000)/General Fund Capital, Transfers, and Reserves
- Disability Community Engagement and Service Evaluation (\$150,000)/City Manager's Office
- Racial Equity Action Plan (\$100,000) /Housing

Back to Basics: a Cleaner, Safer San José

The impacts of the pandemic have also heightened the importance that San José be a clean, safe, and welcoming environment for community members and visitors. The Proposed Budget leverages external funding to help achieve this outcome.



Artist: Jet Martinez; Capitol Park Mural, 2020

The most significant investment of additional ongoing resources in the Proposed Budget is the permanent expansion of the Beautify San José Program (BeautifySJ). BeautifvSJ operations grew dramatically in the summer of 2020 as the City worked to mitigate increases in litter and illegal dumping, instituted a major trash collection program at a number of large homeless encampments, and coordinated with inter-agency partners such as Caltrans to address blight conditions outside the City's direct control. Developed and deployed from the EOC, as directed by the City Council-approved Mavor's

March Budget Message, the Proposed Budget transitions BeautifySJ to the Parks, Recreation, and Neighborhood Services Department (PRNS). While there will continue to be coordination with other City Departments such as Housing and Transportation, PRNS will serve as the single manager for BeautifySJ, consolidating RAPID illegal dumping team from the Environmental Services Department and homeless encampment management and abatement activities from the Housing Department, as well as anti-graffiti and anti-litter activities, San José Bridge Employment Program, Cash for Trash, neighborhood beautification grants, dumpster days, and other related work efforts.

This significant expansion of BeautifySJ requires additional ongoing funding of \$7.6 million in 2021-2022. The Proposed Budget allocates resources from the American Rescue Plan to fund the \$7.6 million expansion in 2021-2022 and potentially for another two years, if regulations and other funding commitments allow. Once external funding is depleted, the ongoing cost will be paid by the General Fund and included in future five-year forecasts.

Federal funding will also be used for a range of one-time investments in safety, blight reduction, and neighborhood activation, including expanding the Services Outreach Assistance and Resources (SOAR) Program from 16 to 26 homeless encampment sites; focused maintenance and stewardship of Guadalupe River Park and Coyote Creek; and the San José Abierto placemaking and events program that expands Viva Parks from a summer program to a year-round, city-wide program producing over 100 events, funds four Viva CalleSJ events, and produces festivals to engage local artists and arts organizations.

A listing of these and other notable budget actions within this category is provided below:

- BeautifySJ Consolidated Model (\$20.8 million)/PRNS and Attachment D
- Placemaking/San José Abierto Program (\$4.2 million)/PRNS and Attachment D
- New Public Safety Facilities M&O (\$2.0 million, Fire Stations 37 and 20)/Fire
- Guadalupe River Park & Coyote Creek Clean-Up (\$1.4 million)
 /Attachment D
- Beautify San José Street Landscape Maintenance Program (\$1.0 million)/ Transportation
- Vehicle Abatement Program Proactive Patrol and Complaint Response (\$900,000)/
 Attachment D

- Downtown Automated Public Toilets (\$800,000)/Attachment D
- Foot Patrol in Downtown and High Needs Neighborhoods (\$750,000)/Police
- San José 311 Enhancements (\$750,000)/Information Technology
- Traffic Safety and Illegal Sideshows (\$500,000)/Police
- Project Hope (\$500,000)/PRNS
- SJ Bridge Public Restrooms (\$300,000)/Attachment D
- Welch Park and Eastridge Recreation (\$121,000)/PRNS
- BeautifySJ Grants (\$100,000)/Attachment D

Accelerating Solutions to Homelessness and the Affordable Housing Crisis

The significant influx of Federal and State funding throughout the pandemic has allowed the City to provide a broader range of services to our unhoused community, including the construction and operation of interim and emergency housing sites. The Mayor's March Budget Message and other actions described in the Proposed Budget continue this investment.

The City has a total of seven interim and emergency housing sites and hotels. The budget process will identify the gap funding necessary to construct the eighth site (Lot E), and to operate all sites through 2022-2023. While the Housing Department previously secured funding to operate the seven existing sites through 2021-2022, American Rescue Plan funding or another alternative source will be required to fund all eight in 2022-2023. In the meantime, the City will work to identify other external funding sources to continue operations into the future.

2020-2021 PROPOSED OPERATING BUDGET MESSAGE

Focused Approach to Prioritize Community and Organizational Needs (Cont'd)

Interest in the construction of accessory dwelling units (ADU) continues to surge, as the City processed 26 times the number of ADU applications in 2020 as it did in 2015, and ADU's represented 38% of all the housing permits pulled in 2020. To meet this demand, the Proposed Budget includes staffing in the Building Development Services program to support expedited review of ADU permit applications and the one-time continuation of the ADU Ally in the General Fund to serve as the



City's main point of contact and help streamline review processes for ADU applications, and conduct data tracking and analysis to ensure the successful continuity of the program.

A listing of these and other notable budget actions within this category is provided below:

- Interim Housing Operations (\$17.5 million)/Attachment D
- Homeless Services Outreach Assistance and Resources (SOAR) Program (\$13.0 million)
 /Attachment D
- Emergency Interim Housing Site Identification and Construction (\$2.5 million)/Attachment D
- Accessory Dwelling Unit Staffing (\$658,000)/PBCE
- Homeless Response and Coordination Staffing (\$400,000)/Housing

- Policy Studies and Consulting Services (\$280,000)/Housing
- Pre-Development Consulting Services (\$275,000)/Housing
- Affordable Housing Portfolio Management Staffing (\$173,000)/Housing
- Housing Catalyst Staffing (\$167,000)
 /Office of Economic Development and Cultural Affairs
- YIGBY Land Use Policy Development (\$75,000)
 /Attachment D

Fiscal Resilience and Our Future

The focus of the Proposed Budget and the upcoming discussion on allocating funding from the American Rescue Plan and other external sources, is to support an equitable community and economic recovery. At the same time we must ensure the fiscal resilience of the City as an organization. This is why, even with a significant influx of one-time resources, the Proposed Budget recommends a 15% ongoing reduction to resolve the ongoing General Fund shortfall. This commitment to budgetary discipline is also why strategic use of the American Rescue Plan must also allocate future funding to mitigate the ongoing shortfall carried over into 2022-2023, and why the Administration will need to engage the City Council during the next budget development cycle to bring the General Fund back into alignment on an ongoing basis once the pandemic is mostly behind us and the economic picture becomes clearer.



To address a portion of the ongoing General Fund shortfall, the Proposed Budget primarily recommends a number of ongoing cost reduction strategies that leverage the elimination of vacant positions – including civilianization actions to eliminate vacant sworn positions in the Fire and Police Department make moderate reductions to non-personal/equipment spending. and appropriately spending within eligible funding sources. Though they do further limit the City's capacity, these expenditure reductions are not anticipated to result in significant service reductions or employee layoffs.

The additional expenditure reductions considered in the development of the Proposed Budget would have resulted in more substantial community impacts that were otherwise avoided due to the availability of the American Rescue Plan.

Table 5 below displays the impact to the ongoing shortfall by recommending a combination of \$6.7 million in ongoing solutions and \$31.6 million in one-time solutions. The shortfall preliminarily forecasted for 2022-2023 is estimated at \$28.3 million.

Table 5. Impact of Only Partially Resolving the 2021-2022 Ongoing Shortfall (\$ in millions)

	2021-2022	2022-2023	2023-2024	2024-2025	2025-2026
Projected Revenues	\$1,230.56	\$1,272.70	\$1,317.80	\$1,366.90	\$1,414.30
Projected Expenditures	\$1,268.86	\$1,307.66	\$1,352.56	\$1,397.26	\$1,442.76
Annual Surplus/ (Shortfall)	(\$38.29)	(\$34.96)	(\$34.76)	(\$30.36)	(\$28.46)
Recommended 2021- 2022 Ongoing Solutions	\$6.70	\$6.70	\$6.70	\$6.70	\$6.70
Revised Annual Surplus/(Shortfall)	(\$31.59)	(\$28.26)	(\$28.06)	(\$23.66)	(\$21.76)

The Mayor's March Budget Message gave direction to allocate at least \$80 million from the American Rescue Plan into a reserve to address future budgetary shortfalls and to provide resources to fund the community and economic recovery efforts over a multi-year period. The Administration has learned that the City will receive American Rescue Plan funding in tranches, with the first disbursement in the current fiscal year estimated at \$111 million. Since much of the initial disbursement will be used for active expenditures, the Proposed Budget is not yet able to set aside the \$80 million reserve. However, a multi-year funding strategy to meet the spirit of the Mayor's Message direction will be presented at the Budget Study Session on May 17, 2021, which



Artist: Samuel Rodriguez; from the Holding the Moment Exhibition, 2020

will achieve the \$80 million total and, at minimum, will include a recommendation to set aside funding to address the \$28.3 million General Fund shortfall preliminarily projected for 2022-2023.

In addition to resolving the 2021-2022 General Fund shortfall, the Proposed Budget also allocates \$2.5 million from the American Rescue Plan to ensure that the Convention and Cultural Affairs Fund remains in balance. With the severe decline in business and leisure hotel stays and the virtual cessation of events at the Convention Center and other cultural and event venues since the pandemic's onset, and the expected slower recovery in this economic sector, Transient Occupancy Tax receipts will not be sufficient to help offset the cost of operating the Convention Center and other cultural facilities. A transfer of \$2.5 million from the American Rescue Plan Fund will prevent a negative balance in the Convention and Cultural Affairs Fund.

Finally, fiscal resilience is also linked to the investment in basic infrastructure rehabilitation and equipment replacement. Each year, the City makes General Fund budgetary allocations to address a small portion of the deferred maintenance and infrastructure backlog to ensure the continued provision of basic City services and continued operation of City facilities. The Proposed Budget includes several urgent and strategic investments in core services such as radio replacements, replacement of the business tax system, rehabilitation of the Singleton gas flare and collection system, and rehabilitation of City-owned cultural facilities and Police Administration Building. Not only are these one-time expenditures necessary to continue core City operations, they also lessen what would otherwise be increased future maintenance and operating costs.

A listing of these and other notable budget actions are listed below:

- Transfer to the Communications Construction and Conveyance Tax Fund (Radio Replacement, \$5.25 million)/ General Fund Capital, Transfers, and Reserves
- Self-Contained Breathing Apparatus Equipment Replacement (\$3.0 million)/Fire
- Essential Services Reserve (\$3.0 million)/General Fund Capital,
 Transfers, and Reserves
- Transfer to the Public Safety and Infrastructure Bond Fund (Fire Station 20, \$2.3 million)/General Fund Capital, Transfers, and Reserves
- Closed Landfill Compliance (\$2.3 million)/General Fund Capital,
 Transfers, and Reserves
- Information Technology Sinking Fund Reserve (\$2.0 million)/
 General Fund Capital, Transfers, and Reserves
- Cultural Facilities Rehabilitation Projects (\$907,000)/ General Fund Capital, Transfers, and Reserves
- Police Administration Building Boiler and Chiller Replacement (\$525,000)/
 General Fund Capital, Transfers, and Reserves

- Pension Obligation Bonds
 Consulting Services Reserve
 (\$200,000)/ General Fund Capital,
 Transfers, and Reserves
- Development Services Imagining and Call Center Staffing (-\$1.2 million)/PBCE
- Overtime Usage (-\$660,000)/Fire
- Fee Activities Program Expenditure Reduction (-\$525,000)/PRNS
- Reprographics Contractual Services Savings (-\$462,000)/All Depts
- Workplace Safety Staffing (-\$300,000)/Fire
- Bureau of Field Operations Administration Staffing (-\$248,000)
 /Police
- Emergency Medical Services Staffing (-\$245,000)/Fire
- Office of Civic Innovation –
 Management Staffing (-\$244,000)

 /City Manager's Office
- Electrical Maintenance Staffing (-\$228,000)/Public Works
- Facilities Preventative Maintenance (-\$214,000)/Public Works
- Community Center Operations Support (-\$226,000)/PRNS
- Crime Evidence and Warehouse Unit Staffing (-\$198,000) /Police

Other Budget Actions

This City provides a full range of diverse services from airports to zoos, many funded from dedicated and restricted revenue streams. As highlighted below, the 2021-2022 Proposed Budget seeks to ensure that City services are effectively resourced within available funding levels to meet community expectations, as well as the goals and objectives of the City Council.

Airport Resilience. Though passenger traffic at the Norman Y. Mineta San José International Airport has been severely impacted by the pandemic, the Airport remains well-positioned for recovery as the economy rebounds. In addition to reducing costs in the 2020-2021 Adopted Budget and prudently using prior rounds of CARES Act money to partially offset revenue losses, the recent 2021 refunding of Airport Revenue Bonds has yielded significant savings, including



debt service savings in 2021-2022 of \$48.3 million and \$188.2 million over the life of the bond. Associated with this refunding, SJC was the first airport in the nation to have its Standard & Poor's (S&P) bond rating outlook changed from Negative to Stable. All three bond ratings from S&P (A-), Moody's (A2), and Fitch (A) remained unchanged.

Renewable Energy and Energy Resilience. In February 2019, the Community Energy Department launched San José Clean Energy (SJCE), suppling residents and businesses with cost competitive electricity with higher renewable content than PG&E. As SJCE continues to grow, the Proposed Budget adds staffing to ensure prudent financial management practices, improve capacity to engage in the regulatory and legislative process to ensure the long-term financial stability, develop and manage the



implementation of community energy efficiency programs that align with Climate Smart San José strategies to reduce energy use and accelerate the deployment of greener technology, and outreach to customers on the promotion of programs that will help low-income and disadvantaged communities reduce their energy bills and benefit from clean energy technologies. The Proposed Budget also continues the City's efforts to explore, develop, coordinate, and deliver a comprehensive package of strategies and programs to improve energy resiliency at critical Cityowned and community facilities, and areas of new development for residents and businesses.



Maintaining Critical Utility Infrastructure. While much of the investment necessary to rehabilitate and maintain the unseen or unnoticed infrastructure essential for day-to-day activities – such as potable and recycled water distribution, sanitary sewer conveyance, and wastewater treatment – is described in the Proposed Capital Budget, increased investment in operating expenditures are also required. The 2021-2022 Proposed Operating Budget includes funding allocations for deferred maintenance projects for the South Bay Water Recycling System,

increased funding for chemical supplies and staffing additions and realignments to appropriately support the Regional Wastewater Facility, and for the purchase of specialized vehicles to ensure timely repairs for the sanitary sewer collection system.

Traffic Safety and Parking Operations. continues to emphasize the importance of safety for all modes of transportation. Leveraging funds from the Traffic Capital Program, the Proposed Budget adds ongoing staffing resources to implement Vision Zero, Quickbuild, and other investments to advance safety for pedestrians, bicycles, and vehicles on the City's transportation network. While the City has not seen a significant drop-off in the revenues that fund the Traffic Capital Program, including construction taxes related to private development activity, revenues generated by the parking garages and meters have fallen dramatically and will likely be slow to recover. Due to the lower revenue collections, the General Purpose Parking Fund cannot support the same level of services in previous years; and as a result, the Proposed Budget recommends funding services such as Downtown Automated Public Toilets and Vehicle Abatement from the American Rescue Plan, as regulations allow, and transferring funds back into the Parking Operating Fund that were previously allocated for capital rehabilitation of parking system infrastructure.





Artist: Jesse Hernandez; Title: Aztec Underpass, 2021

The Importance of Art and Artists. While revenue from the Transient Occupancy Tax, the City's main source of revenue supporting cultural arts, has fallen to unprecedently low levels, the need for art to be intertwined into public life has never been more important. As the City works to identify local assistance funding from the American Rescue Plan and other sources that may help to partially offset the impact to artists organizations, arts Administration will be making organizational changes

elevates the prominence of cultural arts within the City Manager's Office. With this budget, the Office of Economic Development will now be titled the Office of Economic Development and Cultural Affairs, and several staffing realignments and changes will occur over the next several months to reflect the influence that arts programming has on the City's economic and cultural development.

The 2021-2022 Proposed Operating Budget contains a number of other notable actions not previously discussed that are listed below grouped by City Service Area.

Community and Economic Development

- Environmental Review Staffing (\$658,000)/PBCE
- Economic Development Pre-Development Activities (\$100,000)/City-Wide Expenses

Environmental and Utility Services

- South Bay Water Recycling System Maintenance and Operations (\$3.5 million)/ Environmental Services
- Regional Wastewater Facility Chemical Supplies (\$1.5 million)/ Environmental Services

- Solid Waste Enforcement and Compliance Staffing (\$982,000)/ Environmental Services
- Sanitary Sewer Maintenance
 Equipment (\$625,000)/ Transportation
- Climate Smart San José Plan Implementation (\$500,000)/ City-Wide Expenses

Neighborhood Services

- Police Activities League Facilities Support (\$328,000)/PRNS
- Fiscal and Employee Services Support Staffing (\$242,000)/PRNS
- Volunteer Management (\$113,000) /PRNS

Transportation and Aviation

- Pavement Markings Staffing (\$332,000)/Transportation
- Airport Closed Circuit Television Storage (\$350,000)/Airport
- Our City Forest (\$225,000) /Transportation

Strategic Support

- Learning and Development Roadmap (\$500,000)/City-Wide Expenses
- Cost Allocation Plan Review (\$302,000)/Finance

- Digital Privacy Staffing (\$212,000)
- Commercial Paper Program Fees (\$175,000)/City-Wide Expenses
- Office of Equality Assurance Labor Compliance Staffing (\$163,000)/Public Works
- Community Emergency Response Training Program (\$161,000)/City Manager's Office
- Emergency Operations Staffing (\$157,000)/Public Works

Fees and Charges Adjustments

The 2021-2021 Proposed Budget includes a range of adjustments to fees and charges to provide the resources necessary to pay for operating and capital improvement expenses. No utility rate increase is proposed for the Storm Sewer Service Charge or the Sewer Service and Use Charge. The Municipal Water Utility System anticipates a rate increase of 9.0% for 2021-2022. For Recycle Plus rates, a 17.0% increase is proposed for single-family dwellings and 7.0% for multifamily dwellings.

In the Development Fee Programs, fee adjustments of approximately 3% are proposed for the Planning, Citywide Planning, and Building Fee Programs, 4% for the Public Works Program, and 8% for the Fire Program, to align program revenues with costs, maintain works-in-progress reserves, and enhance service levels where appropriate. Other upward and downward adjustments to various other departmental fee programs are proposed to generally maintain City Council-approved cost recovery rates. The fee changes are described in the 2021-2022 Proposed Fees and Charges document that will be released under separate cover.

CONCLUSION

The 2021-2022 Proposed Budget is both a reflection of what we have collectively accomplished over the past year and the work we still have left to do. The City's quick action in the 2020-2021 Adopted Budget to anticipate and prepare for the pandemic's economic impact also effectively positioned the organization to leverage the significant influx of federal and State resources. Over the past year the City has gone to extraordinary lengths to help slow the spread of COVID-19, continue the operation of most City services under extremely challenging circumstances, and provide direct assistance to our most vulnerable populations.

CONCLUSION (Cont'd.)

As we transition from emergency response to community and economic recovery, considerations of equity continue to guide our decision-making and are reflected in the 2021-2022 Proposed Budget. All of the City's funds, including the General Fund, are brought into balance. While included actions partially address the ongoing shortfall in the General Fund, community services will not be significantly impacted, and the strategic use of the American Rescue Plan will prevent further reductions that would adversely impact vulnerable communities, and fund critical programs to facilitate community recovery. Addressing the General Fund's ongoing structural shortfall will remain a priority for next year's budget development process, once the pandemic is mostly behind us and the economic picture becomes clearer

I want to express appreciation for our extremely dedicated and talented staff who prepared this budget document. Over the past year our City employees have demonstrated their commitment to providing the best possible service to the community and engaging in collaborative efforts to address new and extremely challenging problems. The Proposed Budget embodies this commitment – leveraging expertise from front line workers, to back-of-house strategic support staff, to the incredibly hard-working members of the City Manager's Budget Office that produced this document – and is a representative of the organization's efforts to achieve the best outcome possible for the San José community.

Respectfully Submitted,

David Sykes City Manager

2021-2022 Budget Balancing Strategy Guidelines

- 1. Develop a budget that balances the City's delivery of the most essential services to the community with the resources available. Consider current needs in the context of long-term service delivery priorities.
- 2. Pose explicit questions of equity including who benefits and who is burdened when considering changes to City services to achieve a balanced budget.
- 3. While over the long term the City remains committed to balancing ongoing expenditures with ongoing revenues to maintain the City's high standards of fiscal integrity and financial management, given economic and public health uncertainty related to the COIVD-19 pandemic, use a combination of ongoing and one-time solutions to resolve the General Fund shortfall in 2021-2022 that balances the need to resolve the ongoing shortfall against the community and organization impact of service level reductions in the short term.
- 4. Should additional Federal relief or stimulus funding become available to address the pandemic, allocate funding for response, recovery, and local assistance with an emphasis on assisting our most vulnerable and to help backfill lost revenue, as allowable under statutory restrictions and in context of other urgent needs.
- 5. To the extent possible, maintain or increase General Fund reserve levels to help address any unanticipated budgetary shortfall in the following year as a stopgap measure.
- 6. Evaluate program-level budgets and determine if there are opportunities to shift resources or reconfigure operations to mitigate service delivery impacts, meet the objectives of the City Roadmap, generate new revenues, address truly significant community or organizational risks, fund services added on a one-time basis in 2020-2021, and/or respond to City Council direction and organizational risks. Review existing vacancies for opportunities to reorganize work groups to realize cost savings or to achieve current service level demands through alternative means. Factor in performance measure data in proposal development.
- Focus on business process redesign to improve employee productivity and the quality, flexibility, and costeffectiveness of service delivery (e.g., streamlining, simplifying, reorganizing functions, and reallocating
 resources).
- 8. Explore alternative service delivery models (e.g., partnerships with non-profit, public, or private sector for outor in-sourcing services) to ensure no service overlap, reduce and/or share costs, and use City resources more efficiently and effectively.
- 9. Identify City policy changes that would enable/facilitate service delivery improvements or other budget balancing strategies to ensure equity and inclusion for how services are delivered.
- Analyze non-personal/equipment/other costs, including contractual services, for cost savings opportunities.
 Contracts should be evaluated for their necessity to support City operations and to identify negotiation options to lower costs.
- 11. Explore expanding existing revenue sources and/or adding new revenue sources.
- 12. Establish a fees, charges and rates structure designed to fully recover operating costs, while considering the impacts on fee and rate payers whereby a cost recovery structure may be lower in certain circumstances, and explore opportunities to establish new fees and charges for services, where appropriate.
- 13. Focus any available one-time resources on investments that 1) continue high-priority programs funded on a one-time basis in 2020-2021 for which ongoing funding is not available; 2) address the City's unmet or deferred infrastructure needs; 3) leverage resources to or improve efficiency/effectiveness through technology and equipment or other one-time additions; 4) increase budget stabilization reserves to address future budget uncertainty; and/or 6) provide for funding needs for non-bond eligible furniture, fixtures, and equipment associated with the continued implementation of Measure T.
- 14. Engage employees in department and/or city-wide budget proposal idea development.
- 15. Continue a community-based budget process where the City's residents and businesses are educated and engaged, as well as have the opportunity to provide feedback regarding the City's annual budget.
- 16. Use the General Plan as a primary long-term fiscal planning tool and link ability to provide City services to development policy decisions.

2021-2022 Proposed Operating Budget

City of San José Budget Principles

The Mission of the City of San José is to provide quality services, facilities and opportunities that create, sustain and enhance a safe, livable and vibrant community for its diverse residents, businesses and visitors. The General Fund Budget shall be constructed to support the Mission.

1) STRUCTURALLY BALANCED BUDGET

The annual budget for the General Fund shall be structurally balanced throughout the budget process. A structurally balanced budget means ongoing revenues and ongoing expenditures are in balance each year of the five-year budget projection. Ongoing revenues shall equal or exceed ongoing expenditures in both the Proposed and Adopted Budgets. If a structural imbalance occurs, a plan shall be developed and implemented to bring the budget back into structural balance. The plan to restore balance may include general objectives as opposed to using specific budget proposals in the forecast out years.

2) PROPOSED BUDGET REVISIONS

The annual General Fund Proposed Budget balancing plan shall be presented and discussed in context of the five-year forecast. Any revisions to the Proposed Budget shall include an analysis of the impact on the forecast out years. If a revision(s) creates a negative impact on the forecast, a funding plan shall be developed and approved to offset the impact.

3) USE OF ONE-TIME RESOURCES

Once the General Fund budget is brought into structural balance, one-time resources (e.g., revenue spikes, budget savings, sale of property, and similar nonrecurring revenue) shall not be used for current or new ongoing operating expenses. Examples of appropriate uses of one-time resources include rebuilding the Economic Uncertainty Reserve, early retirement of debt, capital expenditures without significant operating and maintenance costs, and other nonrecurring expenditures. One time funding for ongoing operating expenses to maintain valuable existing programs may be approved by a majority vote of the Council.

4) BUDGET REQUESTS DURING THE YEAR

New program, service or staff requests during the year that are unbudgeted shall be considered in light of the City's General Fund Unfunded Initiatives/Programs List and include a spending offset at the time of the request (if costs are known) or before final approval, so that the request has a net-zero effect on the budget.

5) RESERVES

All City Funds shall maintain an adequate reserve level and/or ending fund balance as determined annually as appropriate for each fund. For the General Fund, a contingency reserve amount, which is a minimum of 3% of the operating budget, shall be maintained. Any use of the General Fund Contingency Reserve would require a two-thirds vote of approval by the City Council. On an annual basis, specific reserve funds shall be reviewed to determine if they hold greater amounts of funds than are necessary to respond to reasonable calculations of risk. Excess reserve funds may be used for one-time expenses.

2021-2022 Proposed Operating Budget

City of San José Budget Principles

6) DEBT ISSUANCE

The City shall not issue long-term (over one year) General Fund debt to support ongoing operating costs (other than debt service) unless such debt issuance achieves net operating cost savings and such savings are verified by appropriate independent analysis. All General Fund debt issuances shall identify the method of repayment (or have a dedicated revenue source).

7) EMPLOYEE COMPENSATION

Negotiations for employee compensation shall focus on the cost of total compensation (e.g., salary, step increases, benefit cost increases) while considering the City's fiscal condition, revenue growth, and changes in the Consumer Price Index (cost of living expenses experienced by employees.)

8) CAPITAL IMPROVEMENT PROJECTS

Capital Improvement Projects shall not proceed for projects with annual operating and maintenance costs exceeding \$100,000 in the General Fund without City Council certification that funding will be made available in the applicable year of the cost impact. Certification shall demonstrate that funding for the entire cost of the project, including the operations and maintenance costs, will not require a decrease in existing basic neighborhood services.

9) FEES AND CHARGES

Fee increases shall be utilized, where possible, to assure that fee program operating costs are fully covered by fee revenue and explore opportunities to establish new fees for services where appropriate.

10) GRANTS

City staff shall seek out, apply for and effectively administer federal, State and other grants that address the City's priorities and policy objectives and provide a positive benefit to the City. Before any grant is pursued, staff shall provide a detailed pro-forma that addresses the immediate and long-term costs and benefits to the City. One-time operating grant revenues shall not be used to begin or support the costs of ongoing programs with the exception of pilot projects to determine their suitability for long-term funding.

11) GENERAL PLAN

The General Plan shall be used as a primary long-term fiscal planning tool. The General Plan contains goals for land use, transportation, capital investments, and service delivery based on a specific capacity for new workers and residents. Recommendations to create new development capacity beyond the existing General Plan shall be analyzed to ensure that capital improvements and operating and maintenance costs are within the financial capacity of the City.

12) PERFORMANCE MEASURES

All requests for City Service Area/departmental funding shall include performance measurement data so that funding requests can be reviewed and approved in light of service level outcomes to the community and organization.

13) FIRE STATION CLOSURE, SALE OR RELOCATION

The inclusion of the closure, sale or relocation of a fire station as part of the City Budget is prohibited without prior assessment, community outreach, and City Council approval on the matter.

Original City Council Approval 03/18/2008; Revised 09/09/08

San José City Ro	oadmap	FY 2021-2	2022 Appi	roved by Cour	ncil on March	16, 2021	Legend	COVID-19 Response	Enterprise Initiatives
Enterprise Priority	Project						Strategy		Policy
COVID-19 Pandemic: Community + Economic Recovery	Housing Stabilization	Re-Employment + Workforce Development	Small Business Recovery	Food + Necessities Distribution	Digital Equity	Child Care Learning Pods			Build Back Better + Recovery Taskforce + Al Fresco Forever
Emergency Management + Preparedness	Vaccination Taskforce								Soft-Story Building Earthquake Retrofit Policy
Creating Housing + Preventing Homelessness	Emergency Housing Construction + Operation	Sheltering + Enhanced Encampment Services					North San José Strategy		Encampment Management + Safe Relocation Policy
Safe, Vibrant, + Inclusive Neighborhoods + Public Life	Police Reforms Work Plan	San José 311 + Service Delivery	Encampment Waste Pick-Up BeautifySJ	Vision Zero Traffic Safety			Equity Strategy Development	Neighborhood Services Access Strategy	
Building the San José of Tomorrow	Align Zoning with General Plan	Development Services Transformation	Google Development	Major Real Estate Development Projects			BART + High- Speed Rail Strategy		
Smart, Sustainable, + Reliable City: 21 st Century Infrastructure	Pavement, Fire, EOC, Transit Capital Improvements	Regional Wastewater Facility Capital Improvements	Electrical Service for Major Development	Climate Smart American Cities Climate Challenge			Lowering PG&E Above Market Costs for Clean Energy		
Enterprise Priority Foundational	Project						Strategy		Policy
Strategic Fiscal Positioning + Resource Deployment	Federal + State Stimulus Advocacy	Secure City Cybersecurity	Procurement Improvement	Pension Obligation Bond Analysis			Budgeting for Equity	City Roadmap Budgeting, Accountability, + Performance	
Powered by People	Continuity of City Services	Workplace Safety	Employee Health + Wellness	Drive to Digital	Effective Teams		City Workforce Diversity + Skill Building		
Priority	Higher •					• Lower	Higher •	Lower	Higher ••• Lower