

Homelessness Response

Accomplishments in Fiscal Year 2019–2020

COVID-19 Response



40

Portable toilets provided at 20 homeless encampments



32

Hand washing stations provided at 20 homeless encampments



400

New congregate shelter beds provided at three new locations



Launched “Hope Health Mobile,” a mobile rest stop offering WiFi, charging stations, case management, and virtual access to doctors who answer questions about COVID-19.

City-funded Programs

3,985

Loads of laundry washed for **1,393** unsheltered individuals

330

Individuals sheltered through the Overnight Warming Locations

249

Individuals served through the Safe Parking Program

6,655

Inquiries handled through the Homeless Concerns Hotline

1,304

Unsheltered individuals engaged through street-based outreach

7,908

Showers provided to **1,393** unsheltered individuals

812

Risk and vulnerability assessments conducted for unsheltered individuals

308

Individuals served through Motel Voucher Program, including **176** children

Homelessness Data

The Countywide Homelessness Prevention System prevented **995** households from becoming homeless between July 2019 and June 2020.

- **716** of the newly enrolled households (including **1,053** children) were assisted through City of San José funding.
- **96%** of these families remained stably housed in 2019–2020.

84% of families in the Motel Voucher Program exited to shelter or stable housing within 120 days of enrollment.

6,097 homeless individuals counted in San José during the 2019 Homeless Census, of which **5,117** are unsheltered (sleeping outside on the street, in parks, tents, encampments, vehicles, etc).

The Countywide Rapid Rehousing Program supported **1,513** apartments with rent subsidies and individualized support in 2019–2020.