

POWER OUTAGES



Public Safety Power Shutdown

In the event of severe weather, PG&E may implement a Public Safety Power Shutdown (PSPS) to help prevent wildfire. Although you may not be located in a high fire-threat area, your power may be shut off if your community relies on a power line that runs through an area that does. Visit www.pge.com to learn more and sign up for alerts.



Help Prevent Power Outages

Help prevent power outages by conserving electricity during Flex Alerts. During a Flex Alert, consumers are asked to voluntarily set their thermostat to 78 degrees or higher, avoid using major appliances, and turn off all unnecessary lights from 4-9 p.m. Sign-up to receive an email notification when a Flex Alert is issued in your area via participate.flexalert.org/register



Power outages can be disruptive to our lives—and sometimes even dangerous. They can last a few minutes to several days, impacting needs such as lighting, heating, cooling, communication, cooking and medicine refrigeration. Whether a power outage is planned or unexpected, it's important to prepare for one ahead of time to ensure you and your family stay safe.

PREPARING FOR A POWER OUTAGE

- **Create an emergency supply kit.** An emergency supply kit is a collection of critical items and basic necessities your household may need in the event of an emergency. Prepare one for each household member and remember to add supplies for any pets you may have.
- **Take inventory of the items that rely on electricity.** Keep extra batteries or other alternative power sources on hand to meet your electrical needs. Have flashlights for every member in your household.
- **Evaluate your medical needs.** Talk to your medical provider about a power outage plan for medical devices powered by electricity and refrigerated medicines. Find out how long medication can be stored at higher temperatures and get specific guidance for any critical medications or medical devices.
- **Create an emergency communication plan.** A family emergency communication plan tells your family what to do, how to find each other, and how to communicate in case of an emergency. Your plan should include strategy for both communication and meeting up.
- **Sign up for emergency notifications.** Sign up for AlertSCC to receive emergency notifications from Santa Clara County's official emergency alert system via www.AlertSCC.org. Sign up for PG&E's Public Safety Power Shutoffs notifications via www.pge.com.
- **Prevent carbon monoxide poisoning.** Generators, camp stoves and charcoal grills should always be used outdoors and at least 20 feet away from windows. Never use a gas stovetop or oven to heat your home. Turn off or disconnect appliances, equipment and electronics.
- **Install smoke alarms and carbon monoxide detectors throughout your home.** Test them monthly. Replace batteries once a year or as needed.

