



# OFFICE OF THE INSPECTOR GENERAL

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## INTRODUCTION TO ROLES AND RESPONSIBILITIES

*San Jose – Charter Review Commission*

*October 25, 2021*

# WHO WE ARE



The OIG was established in 1995 by a voter-approved amendment to the City Charter.

## Our Mission:

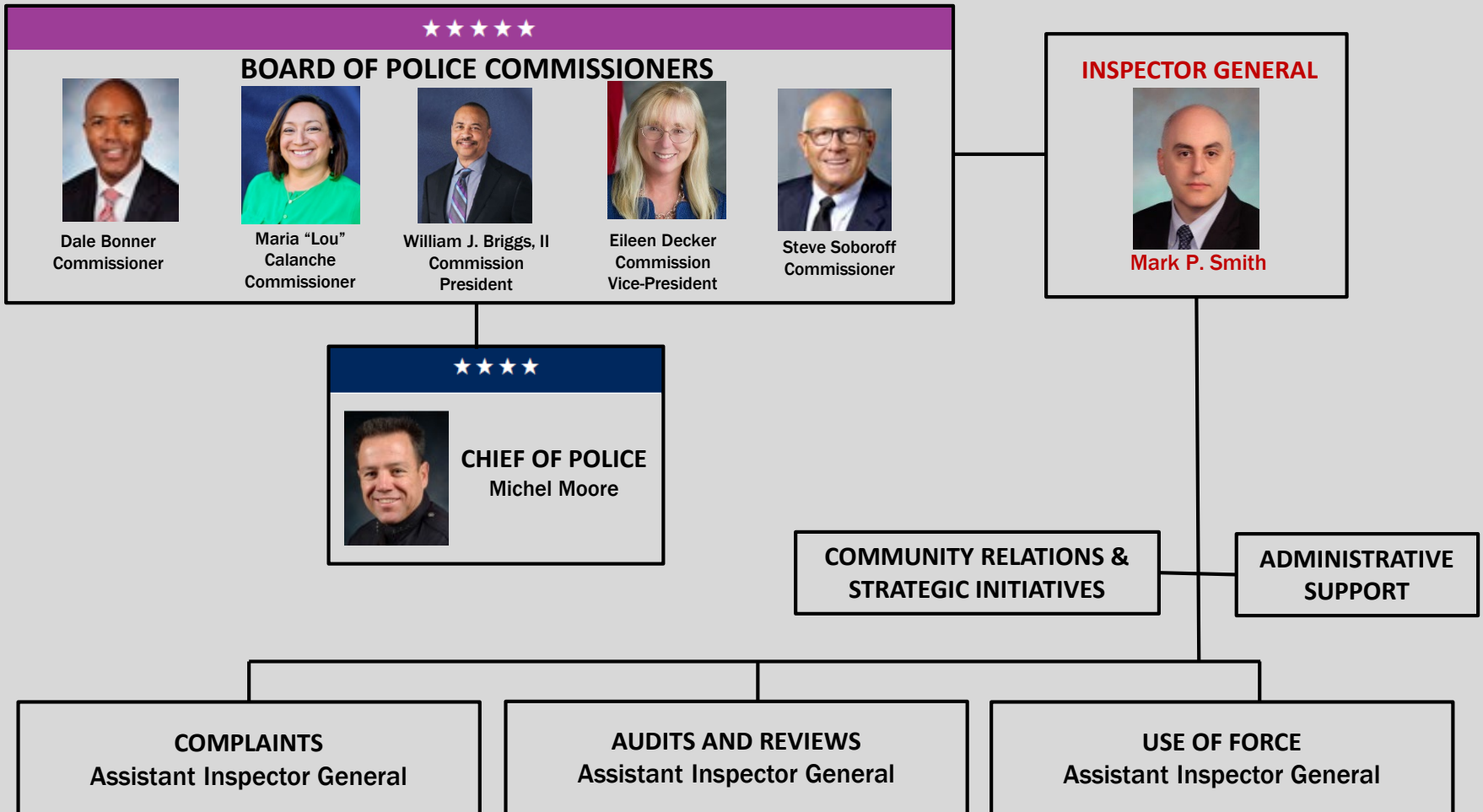
- Provide strong, independent, and effective oversight of the LAPD.
- Ensure that the LAPD, its officers, and employees act with honesty, dignity, and respect toward the public.
- Conduct community outreach to educate the public about the OIG, the Police Commission, and the LAPD.

# INDEPENDENT OVERSIGHT

The OIG has substantial powers to oversee the Department.

- We report directly to the Police Commission, outside the Department's chain of command.
- We can initiate an investigation into any area. An OIG investigation can only be stopped by a majority vote of the Commissioners in public session.
- We have the authority to access all of LAPD's facilities, as well as its documents, audio, and video evidence.
- We are authorized to compel any LAPD employee, including the Police Chief, to submit to an OIG investigation.

# ORGANIZATION CHART



# OVERVIEW OF THE LAPD OIG



## USE OF FORCE

- Officer-involved shootings and serious uses of force
- Review of policies/practices



## COMPLAINTS

- Oversight of discipline system
- Intake point for complaints



## AUDITS AND REVIEWS

- Policy compliance
- Special investigations



## COMMUNITY RELATIONS

- Outreach and meetings
- Special projects as needed



# OVERSIGHT OF COMPLAINT INVESTIGATIONS

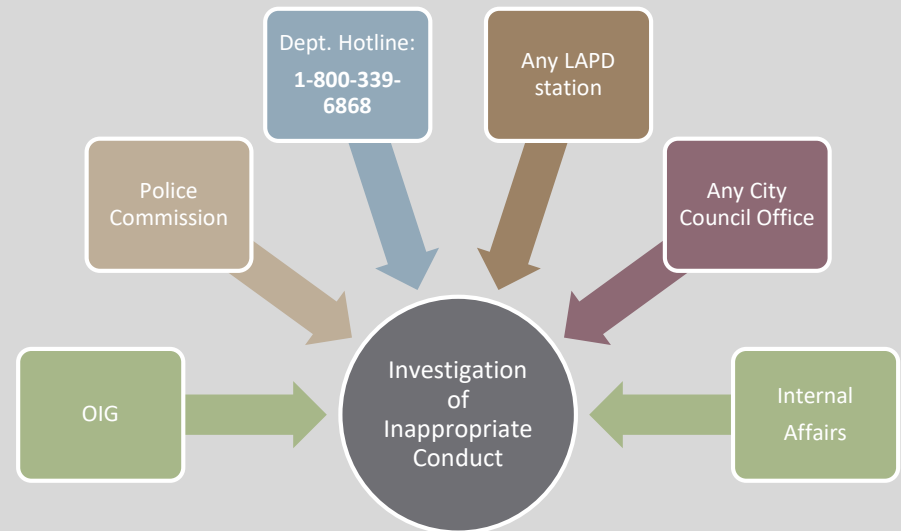


Mechanisms  
for Review

# INTAKE OF PERSONNEL COMPLAINTS

The OIG acts as an intake point for personnel complaints.

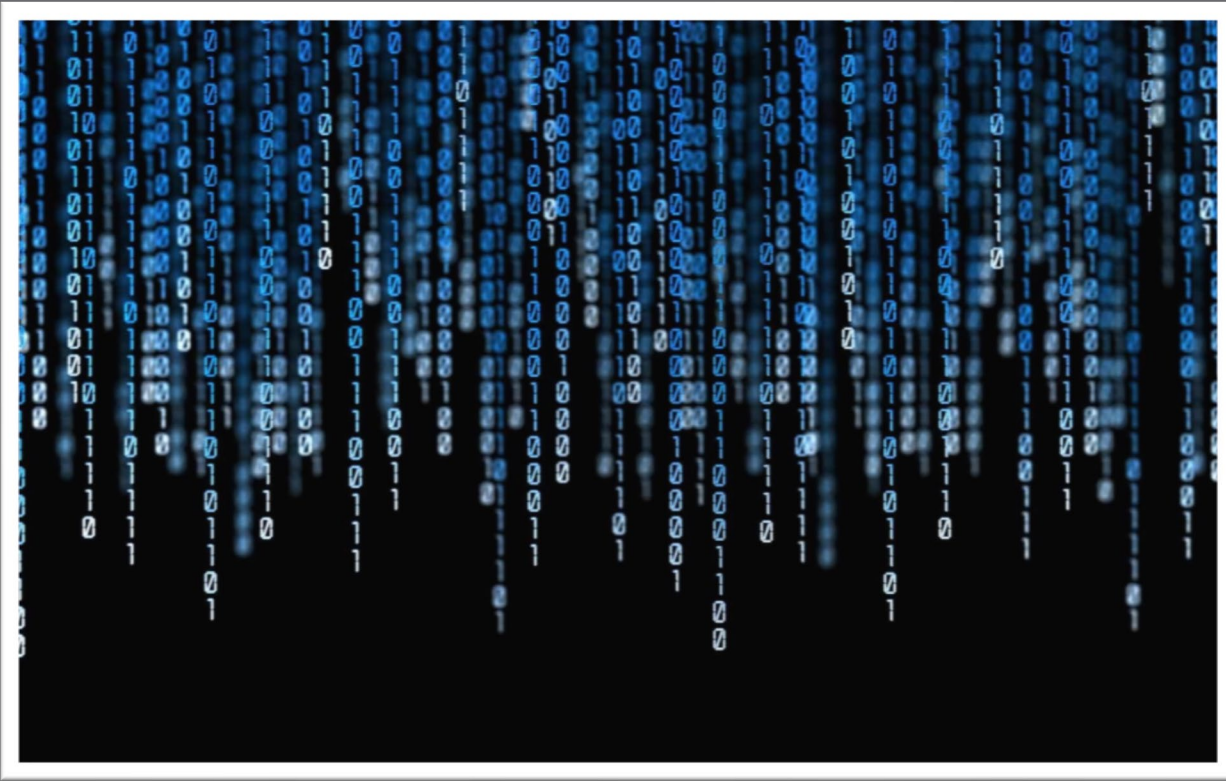
- We assist members of the public in filing complaints.
- We also assist Department personnel in filing complaints.
- Most, but not all, complaints are referred to the Department for investigation, with oversight by the OIG.
- Retaliation is prohibited against officers who talk to or file complaints with the OIG.
- Complaints can be filed anonymously.



# OUR ROLE IN THE COMPLAINT SYSTEM

- Assist members of the public and Department employees in filing complaints.
- Review investigations to ensure that they are full, fair, and thorough.
- Monitor high-risk complaints through the entire investigation, providing real-time input to ensure the investigations are thorough.
- Identify trends and areas of deficiency so that the Department's policies and practices can be modified.





Maintaining  
Standards

# AUDITS AND REVIEWS

# OUR RESPONSIBILITIES



- We conduct regular audits and systemic reviews of Department operations. Past reports have looked at:
  - Stops Under Penal Code Section 148(a)(1)
  - Stops by Gang Enforcement Detail Officers
  - Jail Wellness Checks
  - Data-Driven Policing Strategies
  - Suspicious Activity Reports
  - National Best Practices
  
- These are sometimes at the direction of the Police Commission.
- Where concerns are identified, we make recommendations for improvement.
- Our reports are generally public and posted on our website.

# AUDIT-RELATED ISSUES AFFECTING COMMUNITIES AND POLICE

- **OIG audits and reviews have impacted:**
  - **Jail practices.**
  - **Vehicle and pedestrian stops.**
  - **The use of data-driven programs (LASER and PredPol).**
  - **The use of technology (e.g., body-worn cameras, TASERs).**
  - **Crime classification.**
  - **Training standards.**
  - **Management and supervision practices.**
  - **Data collection and data analysis.**

# SOME RECENT RECOMMENDATIONS FOR IMPROVEMENT: STOPS

- Improve **articulation and documentation** of reasons for stops and post-stop actions.
  - Clarify and adhere to parameters regarding **consensual encounters**.
  - Articulate an **adequate and legal basis** for each detention and search.
  - **Obtain clear and affirmative consent** for all consensual searches.
  - **Accurately document** all steps taken and information gathered during the stop.
  - Ensure on-time activation of **BWV and DICV** cameras.
- Focus on **procedural justice** and de-escalation during stops.
  - Treat all people with **respect and dignity**.
  - **Convey trustworthiness** by providing reasonable explanations for actions taken.
  - Demonstrate **neutrality and fairness** in enforcement activity.
  - **Give each person a voice** so that they can explain their side of the story.



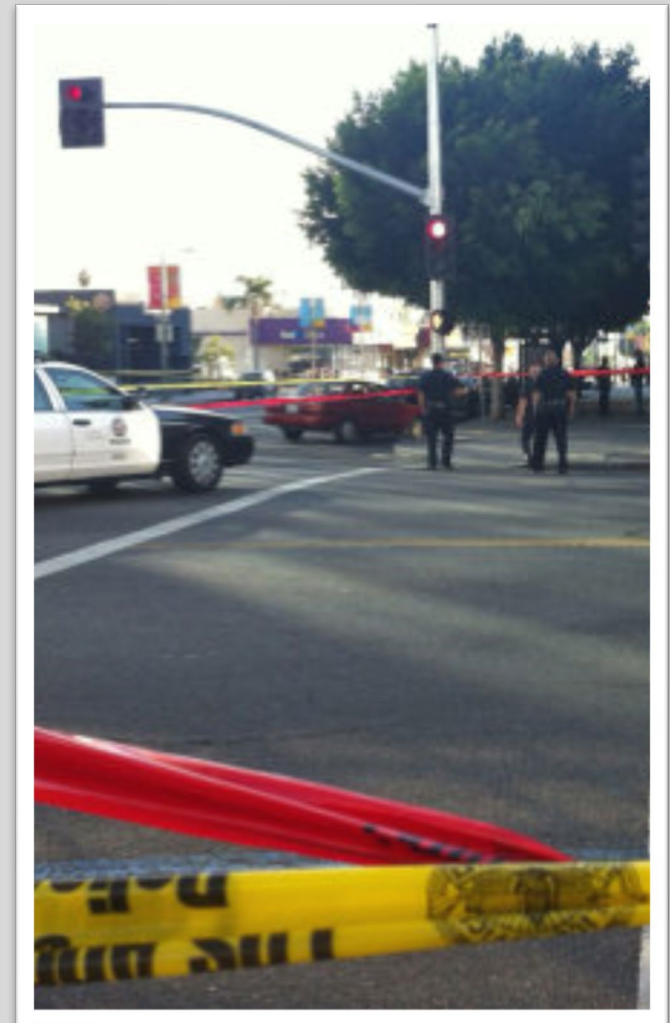
Ensuring  
Integrity of  
Process

# USE OF FORCE

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## Real-time oversight of investigations into Categorical Uses of Force:

- Officer-involved shootings.
- Uses of force resulting in hospitalization.
- In-custody deaths.
- Intentional striking of an individual's head with a weapon.
- Uses of the carotid restraint control hold (neck restraint).



# OTHER USES OF FORCE

- We also monitor and audit other (non-categorical) uses of force involving:
  - The TASER.
  - Beanbag shotgun or OC (pepper) spray.
  - Punches, kicks, or other physical force.
  - Take-downs or control holds.
  - Strikes with a weapon (other than head strikes).

# RECURRING OR EMERGING ISSUES

- **The OIG searches for patterns and systemic issues in use of force and reports on them.**
- **Reports will often recommend changes to the Department's use of force training and/or policies.**
- **We ensure that the Commission and the public have candid, accurate information regarding the Department's operations.**





Crafting  
outreach  
strategies

# COMMUNITY RELATIONS & STRATEGIC INITIATIVES

# COMMUNITY RELATIONS ROLE

- We respond to public messages and inquiries, including from community members, complainants, the media, outside civilian oversight agencies and offices, and others.
- We communicate with the public about our work and relevant news stories through Twitter, Facebook, YouTube, our public listserv, and our mobile app.
- We hold and attend meetings with stakeholders to educate them about the OIG and LAPD processes.
- We regularly liaise with other civilian oversight agencies locally and across the country.

# RESULTS

# RESULTS

- The OIG routinely makes recommendations that have resulted in significant changes to the Los Angeles Police Department.
  - Implementation of a de-escalation policy.
  - Use of force policy and investigations.
  - Release of video in critical incidents.
- We work to stay ahead of national trends and have been influential in determining best practices in law enforcement and in oversight.
  - Review of tactical decisions in a use of force.
  - Many oversight agencies have been modeled on our office.
  - Creation of mobile app to connect with community and facilitate complaints.
- We also consult with local, national, and international oversight organizations to provide assistance with best practices in investigations and policy.
- Our reports and their recommendations can be found on our website at <http://www.oig.lacity.org>

# ABOUT THE OFFICE

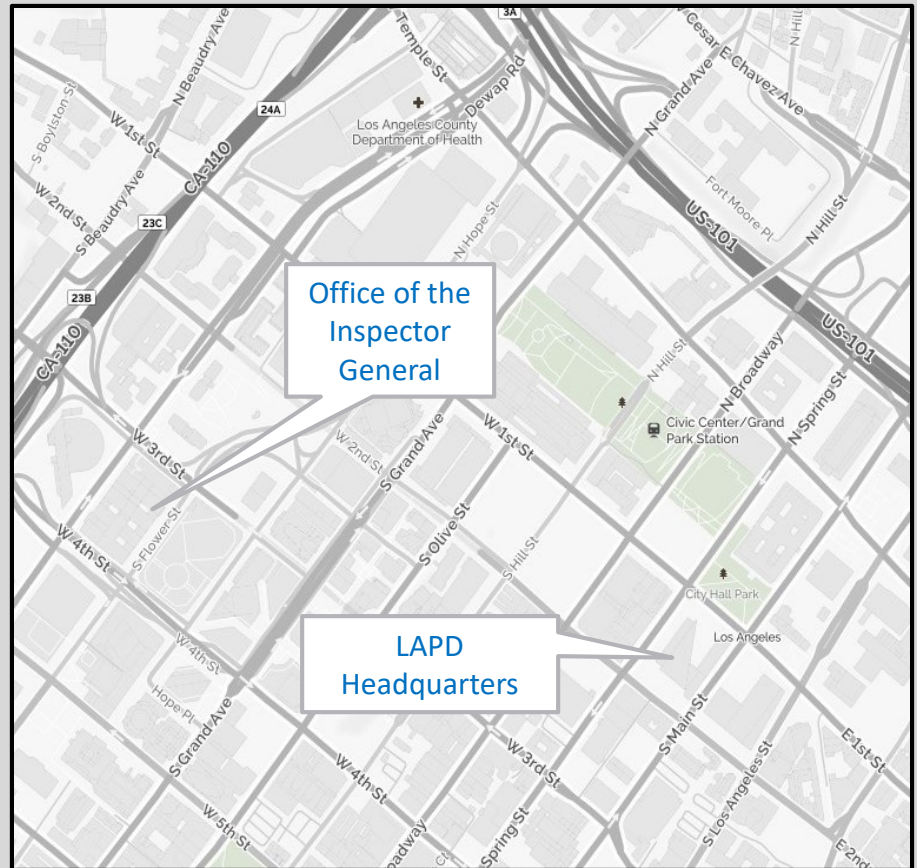
The OIG is housed off-site from LAPD's headquarters and is open to the public.

■ **Address:**

- 350 S. Figueroa Street  
Suite 1002  
Los Angeles, CA 90071

■ **Office Hours:**

- M-F 7:00 am – 4:00 pm
- Closed Sat-Sun



# ADDITIONAL INFORMATION

## The Office of the Inspector General:

- Website: <http://www.oig.lacity.org>
- Email: [communityrelationsoig@lacity.org](mailto:communityrelationsoig@lacity.org)
- Facebook: <https://www.facebook.com/Office-of-the-Inspector-General-Los-Angeles-Police-Commission-603352213060707/>
- Twitter: <https://twitter.com/OIGLABOPC>
- Phone: (213) 893-6400
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