Title: Police Officer (2215)

DEPARTMENT	ACCOUNTABLE TO	FLSA STATUS
Police Department	Varies	Non-exempt

CLASS SUMMARY

Under general supervision, performs law enforcement duties, to ensure the protection of life and property of the City's residents and visitors by preventing, detecting and responding to criminal activity and violations of laws and ordinances. Functional areas of assignment include the Field Operations, Administration, Investigation and Technical Services bureaus. Monitors and responds for calls for service to investigate complaints, disturbances, accident or incidents affecting public safety. Performs related work as required.

DISTINGUISHING CHARACTERISTICS

This journey-level class is responsible for performing the full range of diverse law enforcement duties in support of the City's police operations and programs. Incumbents are expected to work independently and exercise judgment and initiative. Positions at this level receive only occasional instruction or assistance as new or unusual situations arise and are fully aware of the operating procedures and policies of the work unit. This class is distinguished from the Police Sergeant in that the latter is responsible for supervising the staff and operations of an assigned shift.

QUALIFICATIONS

Minimum Qualifications

Education and Experience

Completion of two (2) years of college (60 semester units or 90 quarter units) from an accredited college or university. Units need not be in Police Science. Veterans and active military personnel may substitute this requirement if they:

- Have served in the Air Force, Army, Marines, Navy, or Coast Guard AND
- Have completed four (4) years of active military duty AND
- Have received an honorable discharge from the United States Military.

Required Licensing (such as driver's license, certifications, etc.), Age, Background, and Citizenship

- Possession of a valid State of California driver's license.
- Must be a citizen of the United States or have applied for citizenship at least one (1) year prior to application for Police Recruit.
- Must be at least 21 years of age.
- Possession of California Basic P.O.S.T. certificate by completion of the probationary period, as required by City Policy.
- Must meet all background, psychological and polygraph minimum standards as required by law
- As a condition of employment in some designated positions, possession of a valid State of California Class A or B driver's license with applicable endorsements may be required in the performance of job duties.

Other Qualifications

(Incumbents may be required to have different combinations of the listed qualifications, or more specific job-related qualifications depending on the position.)

Basic Competencies

(Needed at entry into the job in order to perform the essential duties.)

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- Job Expertise Demonstrates knowledge of and experience with applicable professional/technical
 principles and practices, Citywide and departmental procedures/policies and federal and state
 rules and regulations.
- Communication Skills Effectively conveys information and expresses thoughts and facts clearly, orally and in writing; demonstrates effective use of listening skills and displays openness to other people's ideas and thoughts.
- Computer Skills Experienced with common business computer applications including but not limited to: MS Outlook, MS Word, MS PowerPoint, MS Access, and MS Excel.
- Teamwork & Interpersonal Skills Develops effective relationships with co-workers and supervisors by helping others accomplish tasks and using collaboration and conflict resolution skills.
- Community Relationships Builds and fosters positive relationships with community leaders and members; is cognizant of the relationship between law enforcement and community residents; promotes community-based policing; demonstrates honesty, keeps commitments and behaves in a manner that best represents the San Jose Police Department.
- Conflict Management Uses appropriate interpersonal styles and methods to reduce tension or
 conflict between two or more people, by presenting the facts, analysis, and conclusions or
 solutions that show command of content and perspectives and interests of the audience.
- Continuous Improvement Actively identifies new areas for learning and regularly creates and takes advantage of learning opportunities.
- Decision Making Identifies and understands issues, problems, and opportunities; uses effective approaches for choosing a course of action or developing appropriate solutions.
- Initiative Exhibits resourceful behaviors toward meeting job objectives; anticipates problems, is
 proactive, and avoids difficulties by planning ahead; displays willingness to assume extra
 responsibility and challenges; pursues continuing education opportunities that promotes job
 performance.
- Meeting Ethical Standards When confronted with ethical dilemmas, acts in a way that reflects relevant law, policy and procedures, agency values, and personal values.
- Reliability Completes quality work assignments in a timely and efficient manner; fulfills responsibilities and maintains confidentiality as appropriate.

DUTY NO.	TYPICAL CLASS ESSENTIAL DUTIES: (These duties and estimated frequency are a representative sample; position assignments may vary depending on the business needs of the department.) Duties may include, but are not limited to, the following:	FREQUENCY*
1.	Performs a variety of law enforcement tasks to ensure the protection of life	Daily/Several Times
	and property of the City's residents and visitors by preventing, detecting,	·
	and responding to situations involving criminal activity and the violation of	
	laws and ordinances.	

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DUTY	TYPICAL CLASS ESSENTIAL DUTIES: (These duties and	FREQUENCY*
NO.	estimated frequency are a representative sample; position assignments	
	may vary depending on the business needs of the department.) Duties	
	may include, but are not limited to, the following:	
2.	Performs specialized duties in support of an assigned law enforcement	Daily/Several Times
	program within the Field Operations, Administration, Investigations and	
	Technical Services bureaus; conducts and/or receives training in assigned	
	program area, ensuring the dissemination, application and implementation	
	of law enforcement best practices.	
3.	Maintains a constant and observable presence for the public and businesses	Daily/Several Times
	consistent with City policy and objectives for effective law enforcement in	
	a large and diverse community.	
4.	Monitors and responds to calls for service to investigate complaints,	Daily/Several Times
	disturbances, accidents or other incidents affecting public safety.	
5.	Responds to crime, accident and incident scenes; pursues and apprehends	Daily/Several Times
	suspects; interviews and takes statements of victims and witnesses; as	
	necessary, administers first aid and/or calls for emergency medical services;	
	ensures the preservation of any evidence at the scene; conducts follow up	
	actions to validate evidence and/or obtain new facts.	
6.	Collects and preserves evidence from crime and accident scenes; transports	Daily/Several Times
	and delivers evidence ensuring chain of custody.	
7.	Patrols a specified district or beat on foot, motorcycle, patrol wagon or car;	Daily/Several Times
	observes actions and behaviors of individuals to assess/detect criminal	
	activities; makes arrests for violations of laws and ordinances.	
8.	Gives information to pedestrians and motorists; checks for parking and	Daily/Several Times
	traffic violations; writes citations; directs traffic; and escorts convoys.	
9.	Prepares a variety of documents including incident and accident reports,	Daily/Several Times
	ensuring an accurate documentation of circumstances, events and response	
	methods.	
10.	Performs other requisite tasks such as serving warrants and subpoenas;	Daily
	transporting prisoners, and assisting in booking or jailing prisoners.	
11.	Reviews a variety of reports, bulletins and journals to maintain awareness	Weekly
	of local crime trends, and to stay informed on law enforcement best	
	practices.	
12.	May testify in court for assigned cases, working with departmental officers	Intermittent
	and legal counsel in the preparation of evidence and testimony of facts.	
13.	Performs other related duties as assigned.	As Required

^{*}Frequency defined as Daily/Several Times, Daily, Weekly, Intermittent, or As Required

PHYSICAL/ENVIRONMENTAL ELEMENTS

The following is a general statement for the classification. Individual positions may have additional or different physical/environmental elements.

Possess ability to:

- Move between/within work areas, including but not limited to sitting, walking, running, and standing on various surfaces, turning, bending, grasping, and making repetitive hand movements;
- Lift, carry, push, and pull materials and objects up to 25 pounds, or heavier weights, in all cases with the use of proper equipment;
- Communicate in person and over the telephone or radio;

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• Maintain professional demeanor during interactions with staff, customers, and the public.

When assigned to an office environment, possess ability to:

- Operate, access, enter, and retrieve data using standard office equipment, including but not limited to a computer or tablet;
- Read printed materials and a computer screen;
- Be exposed to moderate noise levels and controlled temperature conditions.

When assigned to fieldwork, possess ability to:

- Quickly observe, assess, and respond to changing emergency conditions;
- Safely operate a police vehicle at varying rates of low to high speeds;
- Deploy law enforcement equipment including firearms and restraints;
- Perform the functions of arrest through apprehension, restraint, and lifting individuals of a diverse range of heights and weights;
- Meet the physical/mental standards as set forth by the City of San Jose's physical agility and mandated testing programs;
- Be exposed to unpredictable working conditions including but not limited to loud noise levels, cold and hot temperatures, inclement weather conditions, road hazards, hazardous physical substances, fumes, dust, and air contaminants.

CLASSIFICATION HISTORY Created 6/69, Rev. 3/80, Rev. 5/81, Rev. 10/84, Rev. 4/92, Rev. 08/17, Rev. 11/21; s004