

The mission of the San José City Auditor's Office is to independently assess and report on City operations and services.

CITY AUDITOR

The City Auditor’s Office conducts performance audits that identify ways to increase the economy, efficiency, effectiveness, equity, and accountability of City government and provide independent, reliable, accurate, and timely information to the City Council and other stakeholders. The Office also oversees a variety of external audits including the Annual Comprehensive Financial Report (ACFR) and the Single Audit.

The City Auditor’s annual work plan is [posted online](#), along with copies of all issued audit reports and semi-annual recommendation status reports. The Office’s 2020-21 operating expenditures totaled \$2.3 million. In addition, the City Auditor’s Office was also responsible for \$402,000 in Citywide costs, including the annual financial audit, the grant compliance Single Audit, and the bond projects audits. For 2021-22, the Office has begun to provide Vietnamese and Spanish translations for parts of audit reports.

In 2020-21 the City Auditor’s Office identified \$3 million in monetary benefits from its audit recommendations, or \$1.27 in savings for every \$1 spent on audit costs in 2020-21 (target: \$2 to \$1). Identified monetary benefits vary from year to year based on the types of audits that are conducted.

Due to COVID-19, several auditors were activated as Disaster Service Workers in the Emergency Operations Center as part of the City’s response. To support the City’s efforts, in 2020-21 the Office issued two audits related to the COVID-19 funds received.

KEY FACTS (2020-21)

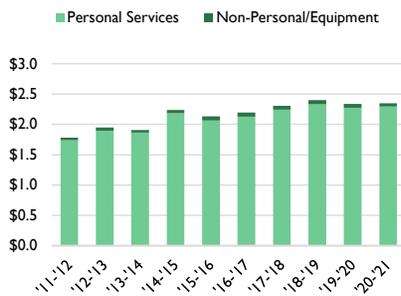
Number of audit reports issued or substantially completed	14
Number of audit reports per auditor*	1.3
Ratio of identified monetary benefits to audit cost*	\$1.27:\$1
Percent of approved work plan completed or substantially completed during the fiscal year*	64%

* Includes audits that were substantially completed.

Subject area of audits issued in 2020-21 include:

- Advocate Referrals
- Annual Report on City Services FY 2019-20
- Police Staffing, Expenditures, and Workload
- Annual Performance Audit of Team San Jose FY 2019-20
- Real Estate services
- Cities Association of Santa Clara County Expenditure Review
- Preliminary review of documentation of Coronavirus Relief Fund costs
- Preliminary review of the allocation and monitoring of COVID-19 related Housing grants
- Fleet Maintenance and Operations
- Park Maintenance
- Fire Development services

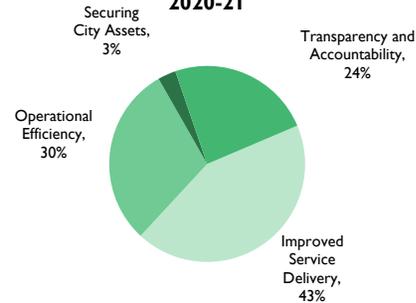
City Auditor Operating Expenditures



City Auditor Authorized Positions



Recommendations by Category, 2020-21



Audit Recommendation Implementation Status (Reports Issued in last 10 Years)

