

INDEPENDENT POLICE AUDITOR

The mission of the San José Independent Police Auditor is to provide independent oversight of the citizen complaint process to ensure its fairness, thoroughness, and objectivity.

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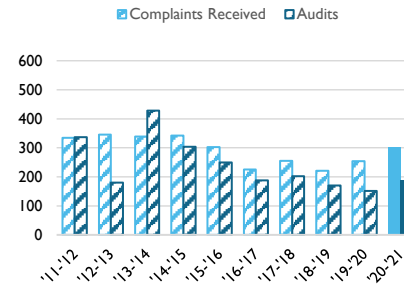
The Independent Police Auditor (IPA) provides the public with an objective review of police misconduct investigations in order to instill confidence in the complaint process and to provide independent oversight. In addition, the IPA conducts outreach to the San José community, proposes recommendations to improve San José Police Department (SJPD) policies and procedures, prepares annual public reports about complaint trends, and works to strengthen the relationship between the SJPD and the community it serves.

In 2020-21, the operating expenditures for the IPA totaled \$1.4 million, which includes personal and non-personal expenditures. The IPA authorized positions remained unchanged in recent years.

In 2020-21, the IPA received 284 complaints from the public regarding SJPD officers and 18 SJPD-initiated complaints against its officers. Due to COVID-19, the IPA was unable to accept walk-in complaints. However, the IPA launched an online complaint form and a policy dashboard on its website. In 2020-21, the IPA audited 188 complaints. Additionally, the IPA made seven recommendations to change SJPD policy or procedure in 2020.

The IPA reached almost 4,300 people through 123 community events, meetings, media mentions, and other means in 2020-21. There were 32 presentations or events to immigrant, Black, Indigenous, and People of Color communities.

Complaints Received and IPA Audits



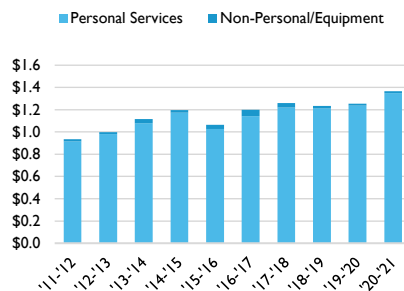
Note: Starting in 2020-21, "complaints received" include SJPD-issued complaints. Prior, the IPA only audited citizen-initiated complaints classified as "conduct complaints". In general, the SJPD must complete its complaint investigation within one year from the date that the complaint was received. Thus, complaints received in one fiscal year may not be closed and audited until the following fiscal year.

Changes to the IPA's Role

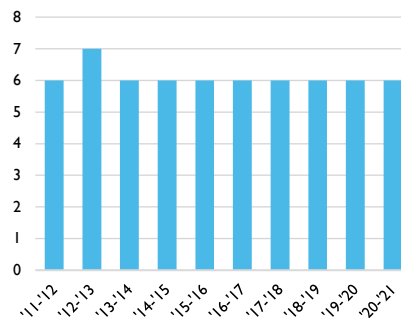
With the passage of Measure G in the November 2020 General Election, the IPA received more authority, such as being able to review and audit misconduct investigations initiated by SJPD against its sworn officers.

Following the period of civil unrest in summer 2020, the IPA office was also tasked with additional direction as part of the Police Reforms Work Plan, such as hiring consultants to conduct an After-Action Report as well as an analysis on SJPD's use of force.

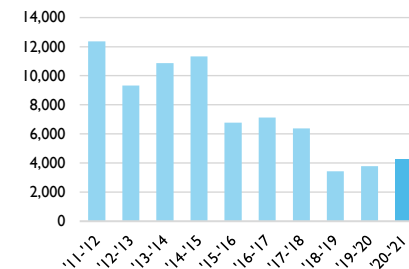
IPA Operating Expenditures (\$millions)



IPA Authorized Positions



Individuals Reached through Community Events/Meetings/Other Contacts



Note: Starting in 2020-21, this measure started to incorporate more data from media mentions.