

LETTER OF INTENT
BETWEEN
THE CITY OF SAN JOSE
AND
THE SAN JOSE POLICE OFFICERS' ASSOCIATION (POA)

Calls for Service

WHEREAS the CITY OF SAN JOSE (the City) and the SAN JOSE POLICE OFFICERS' ASSOCIATION (the Union), collectively "the PARTIES," are committed to working collaboratively to maintain community support for, and engagement with, the SAN JOSE POLICE DEPARTMENT (SJPD), and to safely institute an alternative response to certain calls for service; and,

WHEREAS the Union and many residents have raised concerns about the use of San Jose Police Officers to respond to certain calls for service; and,

WHEREAS many residents and the Union agree that certain types of calls for service may not necessitate an armed response; and,

WHEREAS ceasing to respond to certain non-emergency calls as set forth below would allow San Jose Police Officers to more swiftly respond to emergencies, improve neighborhood safety, engage in community policing as it was originally envisioned, improve police/community outcomes, improve community/police relations, and reduce social conflicts that are non-criminal in nature;

Now, THEREFORE, the PARTIES agree that, including but not limited to, the following types of 911 calls for service shall be evaluated for their suitability to be responded to by non-police officers in conjunction with the identification of which entities and/or agencies would respond instead of police officers:

1. Non-criminal and/or non-violent homeless and quality of life related calls;
2. Non-criminal mental health calls;
3. Well-being checks where there is not a crime in progress;
4. Juvenile disturbance or juveniles beyond parental control calls;
5. Calls to schools unless there is a call for an emergency police response or making a mandatory reporting notification;
6. Certain Public Health Order violations (e.g., COVID);
7. Transports for other City departments (e.g., APS, CPS);
8. Calls for service at City parks;
9. Under the influence calls (alcohol and/or drugs) where there is no other crime in progress;
10. 10-33A – Commercial, Residential & Vehicular;
11. 10-53 – Person Down;
12. Welfare Check – WELCK;
 - a. Non-Criminal;
 - b. Courtesy request from Drs/Hospitals;
13. Non-Fatal Vehicle Accidents – 1181/1182/1183/1179;

LETTER OF INTENT
BETWEEN
THE CITY OF SAN JOSE
AND
THE SAN JOSE POLICE OFFICERS' ASSOCIATION (POA)

- a. Non-DUI/Non-Criminal;
14. Parking violations;
 15. Driveway tow;
 16. Abandoned vehicles;
 17. Person dumping trash;
 18. Vicious and dangerous dog complaints; and,
 19. Calls for service for loud noise, loud music, or 'party' calls that are anonymous or have no victim.

The Union agrees to cease providing a sworn police response to the calls listed above once the City initiates a new response protocol, in addition to any other calls for service identified by the Reimagining Community Safety Advisory Group, if they are determined to be suitable to be responded to by non-police officers. The Union will work with the City/Department to implement safe protocols if an SJPD response becomes necessary once a non-sworn responder arrives on scene and evaluates the incident.


This Letter of Intent will initiate the process to determine the feasibility of enacting this new response protocol, including which entity, person or persons will respond to the calls for service that are determined to not warrant a sworn police response.

FOR THE CITY:

 4/27/2021

Jennifer Schembri Date
Director of Employee Relations
Director of Human Resources

FOR THE UNION:

 4/26/21

Paul Kelly Date
President, SJPOA