

# Memorandum

**TO:** Rules & Open Government Committee

FROM: Joe Rois,

City Auditor

**SUBJECT:** Monthly Report of Activities for

**DATE:** March 2, 2022

February 28, 2022

#### **RECOMMENDATION**

Approve the Auditor's Office Monthly Report of Activities for the month of February 2022.

#### **SUMMARY OF RESULTS**

Charter Section 8.05(e) requires the City Auditor to submit a monthly report to the City Council of our activities, findings, and recommendations. This report summarizes reports issued, other activities, assignments in process, and the status of the City Auditor's Fiscal Year (FY) 2021-22 Work Plan during the month of February 2022.

#### **Activities During the Month of February:**

We did not issue any audit reports in February.

Information on the status of the City Auditor's FY 2021-22 Work Plan is attached. On behalf of the Auditor's Office, I would like to express my appreciation to City staff for their cooperation and assistance during our reviews.

Joe Rois City Auditor

Attachment

## Status of the City Auditor's FY 2021-22 Audit Work Plan As of February 2022

		As of February 2022	1	<b>.</b>				
		Objective	Status	Projected Issuance Date				
Assignments Completed								
	Code Enforcement Management Controls	Evaluation of oversight and management of Code Enforcement officials (request by Councilmembers, added to work plan by the Rules Committee November 18, 2020).	Completed	September 2021				
2.	Semi-annual audit recommendation status report	Report on the implementation status of all open audit recommendations as of June 30, 2021. The office will also maintain an online dashboard of audit recommendations.	Completed	September 2021				
3.	Municipal Water Billing and Customer Service	Accuracy of billing and customer service responses for Municipal Water services.	Completed	October 2021				
4.	Semi-annual compliance reviews of the City's investment program (contracted audit service)	The City's investment policy requires semi-annual compliance audits of the City's investment portfolio. MGO will conduct the agreed-upon procedures as of June 30 <sup>th</sup> .	Completed	October 2021				
5.	Annual audits of voter-approved bond and parcel tax measures (contracted audit service)	MGO will conduct audits of the Branch Library Bond Projects Fund, the Parks and Recreation Bond Projects Fund, the Public Safety Bond Projects Fund, the Library Parcel Tax Fund, and the Public Safety and Infrastructure ("Measure T") Bond Fund satisfying the City's obligation for guaranteed annual audits.	Completed	November 2021				
6.	Annual performance review of Team San José and the Convention and Visitors Bureau	Annual review to determine whether Team San José met their performance metrics as of June 30, 2021.	Completed	November 2021				
7.	Biennial peer review for FY 2019-20 and 2020-21 (contracted audit service)	The City Charter requires a performance audit of the Office of the City Auditor be conducted at least once every two years. To fulfill this requirement, the Office participates in the Association of Local Government Auditors' peer review program. The last audit was conducted in 2019.	Completed	November 2021				
8.	Compliance review of San José Clean Energy's risk management practices (contracted audit service)	MGO will conduct tests of SJCE investment and risk management practices to ensure compliance with the City's Energy Risk Management Policy and Energy Risk Management Regulations as of FY ended June 30, 2020.	Completed	November 2021				
9.	Compliance review of San José Clean Energy's risk management practices (contracted audit service)	MGO will conduct tests of SJCE investment and risk management practices to ensure compliance with the City's Energy Risk Management Policy and Energy Risk Management Regulations as of FY Ended June 30, 2021.	Completed	November 2021				
10.	Annual services report	I4 <sup>th</sup> annual report providing data about the cost, quality, quantity, and timeliness of City services. The report incorporates existing performance measurement data, showing ten-year historical trends, a variety of comparisons to other cities, and the results of a resident survey. The office will also maintain an online dashboard of CSA dashboard measures.	Completed	December 2021				
11.	Citywide Information Technology Audit (contracted service)	Conduct assessments of the City's priority information systems, controls, risks, and susceptibilities, and recommendations for policy and organizational improvements.	Completed	January 2022				
As	ssignments in Process							
	Annual external financial audit and single audit (contracted audit service)	The City Charter requires an annual audit of the City's financial transactions. MGO will conduct the annual audits of the Annual Comprehensive Financial Reports of the City and the Airport. MGO will also conduct audits of the financial statements of the	Multiple projects completed; Single Audit	March 2022				

		Objective	Status	Projected Issuance Date
		Successor Agency to the Redevelopment Agency, Convention Center, the Clean Water Financing Authority, Deferred Compensation, Tier 3 Defined Contribution Plan, Voluntary Employee Beneficiary Association (VEBA), MTC compliance, South Bay Water Recycling, SJCE, and the Single Audit (including Airport passenger facility charges and customer facility charges).	remains in process	
13.	Semi-annual audit recommendation status report	Report on the implementation status of all open audit recommendations as of December 31, 2021. The office will also maintain an online dashboard of audit recommendations.	In process	March 2022
14.	Environmental Review for New Development	Assess the time required to complete the City's CEQA review process.	In process	March 2022
15.	Citywide Grant Monitoring	Review and assess Citywide management of federal awards across departments.	In process	April 2022
16.	Fleet (take-home vehicles)	Assessment of current practices for take-home vehicles.	In process	April 2022
17.	Bill of Rights for Children and Youth	Review the adherence to and implementation of the Bill of Rights for Children and Youth. (request by Councilmember, added by the Rules Committee on May 12, 2021)	In process	TBD
18.	COVID-19 Recovery Expenditures	Audit of COVID-19 related expenditures of Coronavirus Relief Fund, American Rescue Plan, or other funding sources. Per Council request, objective of this audit will be to document and review the dispersal of COVID-19 related funds for food distribution for transparency and fiscal accountability.	In process	TBD
A	ssignments Not Yet Started			
19.	Semi-annual compliance reviews of the City's investment program (contracted audit service)	The City's investment policy requires semi-annual compliance audits of the City's investment portfolio. MGO will conduct the agreed-upon procedures as of December 31st.		March 2022
20.	Firearm Regulatory Processes and Policies	Audit the City's firearm regulatory processes and policies, including a review of trends in firearm violence in the city. (request by Councilmember, added by the Rules Committee on September 22, 2021)		TBD
21.	Tree-related mitigation funds and cost-effectiveness of tree planting efforts	An audit of a) how and whether the City is collecting tree-related mitigation fees from developers, b) how and whether the City is enforcing tree-planting conditions on development, c) how the City is spending tree mitigation funds, and d) how the City can most cost-effectively plant more trees. (request by the Mayor and Councilmembers, added by the City Council on February 8, 2022)		TBD
22.	Wage Theft Prevention Policy	Review the administration of the City's wage theft and related labor policies identified in the City Council's Wage Theft Prevention Policy by the Public Works Office of Equality Assurance. This is a follow up to our 2017 Audit of the Office of Equality Assurance. (request by Councilmember)		TBD
23.	San José Conservation Corps	Review the service delivery and expenditures of funds under City contracts. (request by Councilmember, added by the Rules Committee on August 4, 2021)		TBD
24.	Our City Forest	Audit the expenditure of City funding and service delivery under the terms of grant agreements with the City. This is a follow up to our 2017 Audit of Our City Forest. (request by the Mayor)		TBD
25.	Development permitting	Assess the timeliness of the building permit process for single-		TBD

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	Objective	Status	Projected Issuance Date
	family residential additions or alterations, including accessory structures. (request by Councilmember, added by the Rules Committee on August 4, 2021)		
26. Equity Pledge	Assess progress of the City's adherence to the principles outlined in the City Council's Equity Pledge. (request by Councilmember, added by the Rules Committee on August 4, 2021)		TBD

Note: The approved work plan includes 24 projects. The two semi-annual recommendation status reports are listed as one project but separated here to show progress. The semi-annual compliance reviews of the investment program are similarly shown as one project on the work plan but separate here.

The City Auditor's Fiscal Year 2021-22 Work Plan is online at: <a href="https://www.sanjoseca.gov/home/showpublisheddocument/76011">https://www.sanjoseca.gov/home/showpublisheddocument/76011</a>