



Housing

Shelter Crisis Declaration & Overnight Warming Locations (OWL)

December 14, 2021

Item 8.1

City Council

Jacky Morales-Ferrand

Director, Housing

Ragan Henninger

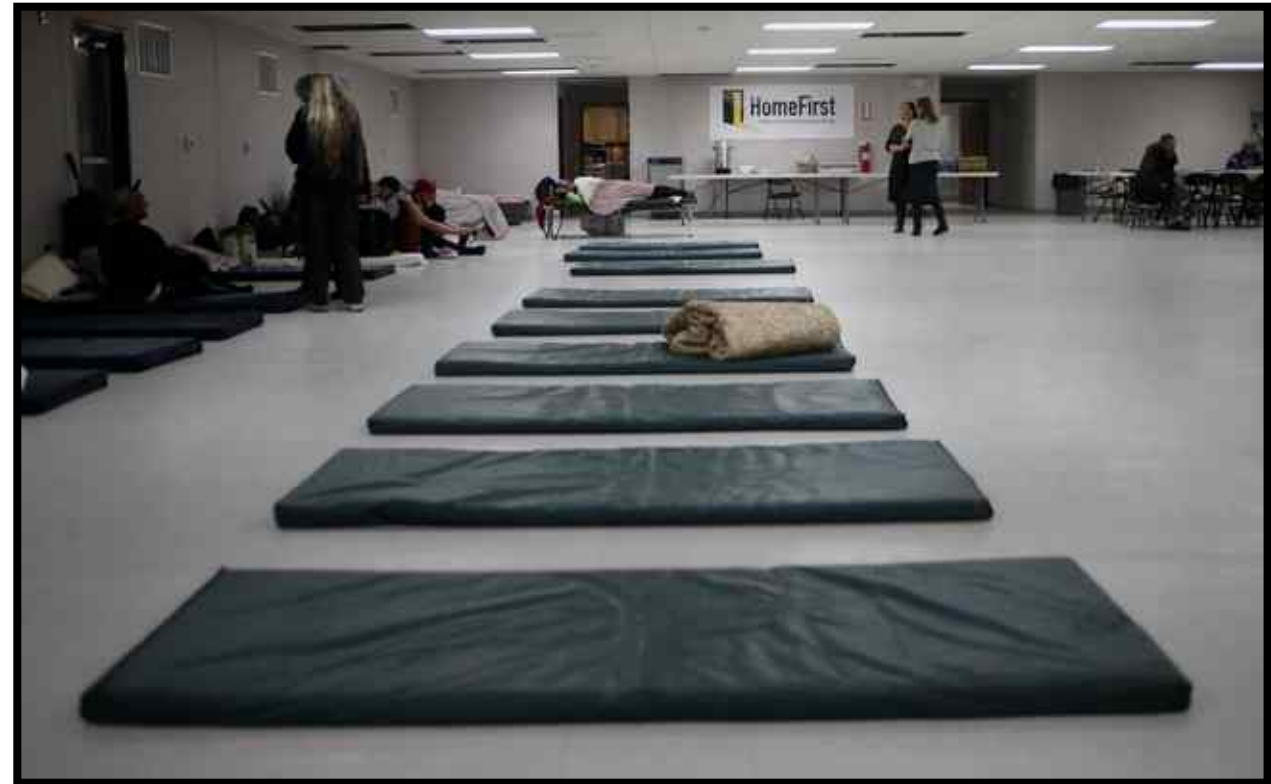
Deputy Director, Housing

Kelly Hemphill

Homelessness Response Manager

Shelter Crisis

- 🏠 **5,117 unsheltered homeless individuals**
- 🏠 **1,506 emergency shelter beds**
- 🏠 **Shelter Crisis Declaration**



OWL Overview

🏠 Two City-owned locations:

Council District	Site	Address
7	Leininger Center	1300 Senter Road
8	Evergreen Branch Library	2635 Aborn Road

🏠 60 additional shelter beds

🏠 Nightly shelter from December 20, 2021 to April 30, 2022

🏠 Hours of Operation: 8pm – 7am

🏠 Operator: HomeFirst



OWL Site Selection

🏠 Assessment based on minimum criteria:

- Proximity of known concentrations of homeless populations living outdoors in potentially unsafe and exposed areas
- Access to additional nearby supportive services and public transportation

🏠 Site accessibility and layout, including:

- Two points of entry and exit
- Accessible restroom facilities
- At least a 1,500 square foot room (to serve 30 people with social distancing)
- At least 8 parking spaces for staff and storage of equipment
- Site rotation & previous OWL locations



Past OWL Locations

Year	Locations	Council District
2015-16	Bascom Community Center	6
	Tully Community Library	7
	Washington United Youth Center	3
	Bibliotheca Branch Library	3
2016-17	Bascom Community Center	6
	Tully Community Library	7
	Washington United Youth Center	3
	Bibliotheca Branch Library	3
2017-18	Tully Community Library	7
	Southside Senior Center	2
	Alum Rock Library	5
	Roosevelt Community Center	3
2018-19	Bascom Community Center	6
	Leininger Community Center	7
	Alum Rock Library	5
	Roosevelt Community Center	3
2019-21	Bascom Community Center	6
	Roosevelt Community Center	3
2020-21	South Hall	3
	Camden Community Center	9



OWL Program Strategy

- 🏠 Referral System
- 🏠 Interdepartmental coordination
- 🏠 Enhanced services for facilities & neighborhoods
- 🏠 Safety and Security



OWL Operations

- 🏠 Case Management
- 🏠 Meals
- 🏠 Security
- 🏠 Perimeter Checks
- 🏠 Lost and Found/Storage
- 🏠 Bus tokens
- 🏠 Janitorial Services



Community Outreach and Communication

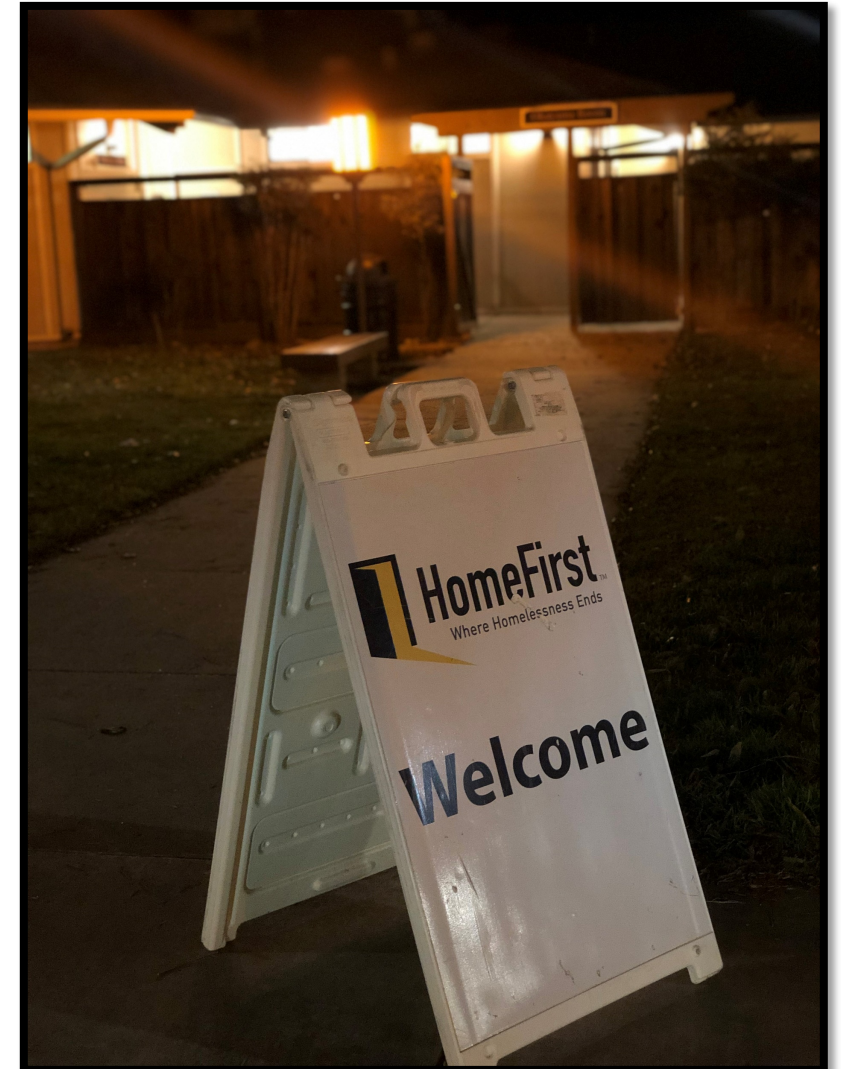
🏠 OWL Hotline/Email:

- 408-975-2695
- OWL@sanjoseca.gov

🏠 Community Advisory Committees

🏠 Community Meetings

- December 7th @ Thompson Creek Neighborhood
- December 13th @ Leininger Center





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