



April 06, 2022

Dear Mobile Home Residents,

Below are the proposed drinking water rate increases for the San Jose Municipal Water System. The City sent a formal notice to the property owner on April 6, 2022 which can be found at [www.sjenvironment.org/ratenotices](http://www.sjenvironment.org/ratenotices).

The San José City Council will hold a public hearing and vote to set the exact rates and charges for fiscal year 2022-2023 on:

**Tuesday, June 7, 2022 at 1:30 p.m.**

San José City Hall Council Chambers, 200 East Santa Clara Street, San José, CA 95113  
(May be virtual)

### **Reason for the Proposed Update**

The San José Municipal Water System provides an average of 15 million gallons of drinking water per day to residences and businesses in the service areas of Alviso, North San José, Evergreen, Edenvale, and Coyote Valley. The system includes pipelines, pump stations, fire hydrants, storage reservoirs, wells, and water meters, as well as facilities and processes required to comply with all state and federal drinking water standards. Changes to Water Rates are primarily related to the projected increased cost of wholesale water, personnel costs, and drought-related impacts on the water supply and usage. Additional, smaller changes to costs of operating and maintaining the system include site security and other minor infrastructure improvements.

The proposed Water Rates are shown on Tables 1 and 2. If the City Council adopts the rates as proposed, the impact to your bill can be calculated as shown in the examples below:

#### ***Residential Example in Evergreen Zone 5/6:***

Monthly Usage: 13 HCF

Meter Size: 3/4-inch

**Current Rate:**  $\$30.89 + (13 \text{ HCF} \times \$5.81) = \$106.42$

**Proposed Rate:**  $\$35.37 + (13 \text{ HCF} \times \$6.81) = \$123.90$

**Table 1: All Customers Monthly Meter Charge**

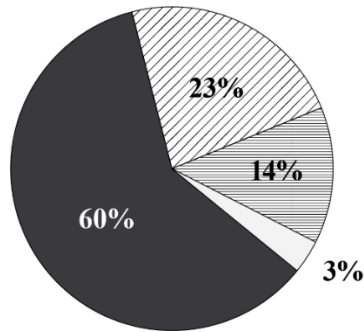
<b>MONTHLY METER CHARGE</b> <i>(based on meter size)</i>		
<b>Meter Size</b>	<b>2020-21 Current Charges</b>	<b>New Proposed Charges</b>
5/8-inch	\$30.89	\$35.37
3/4-inch	\$30.89	\$35.37
1-inch	\$54.62	\$62.54
1.5-inch	\$94.15	\$107.80
2-inch	\$141.60	\$162.14
3-inch	\$291.85	\$334.17
4-inch	\$513.28	\$587.71
6-inch	\$1,122.19	\$1,284.91
8-inch	\$1,912.97	\$2,190.36
10-inch	\$3,020.09	\$3,458.00

**Table 2: Quantity Charge**

<b>QUANTITY CHARGE</b> <i>(per HCF*)</i>		
<b>Service Area/Zone</b>	<b>2020-21 Current Charges</b>	<b>New Proposed Charges</b>
Evergreen/Edenvale – Zone 1	\$4.96	\$5.83
Evergreen/Edenvale – Zone 2	\$5.06	\$5.95
Evergreen/Edenvale – Zone 3/4	\$5.39	\$6.33
Evergreen/Edenvale – Zone 5/6	\$5.81	\$6.81
North San José/Alviso	\$5.54	\$7.01
Coyote	\$2.26	\$2.60

**Where Your Dollar Goes\***

Most ratepayer money goes to purchasing high-quality drinking water from Valley Water and the San Francisco Public Utilities Commission. Valley Water and the SFPUC are both raising their prices. Valley Water's expenses are increasing due to rising project costs and drought-related emergency water purchases, while its revenue is decreasing because customers are conserving water during the drought. Still, SJWMS water costs about a penny per gallon for residential customers.



- **Wholesale Water Purchases** (Potable water bought from Valley Water and SFPUC)
- ▨ **Operation Costs** (Administration; operation and maintenance of water system and equipment; daily monitoring and testing of drinking water quality)
- ▩ **System Improvements** (Regular upgrades to vital pipes, tanks and other equipment)
- **Energy Costs** (Electricity, gas and solar power to run the water system)

\*Graphical representation of approximate costs; refer to the City's budget documents for actual and projected costs and expenditures

For more information about the proposed rate increases:

- [www.sjenvironment.org/ratenotices](http://www.sjenvironment.org/ratenotices)
- City of San José Customer Contact Center at (408) 535-3500

Thank you,  
City of San José - Environmental Services

La Ciudad de San José ha propuesto un aumento en las tarifas de agua potable. Para obtener una copia del aviso formal enviado a los dueños de propiedades en español, visite [www.sjenvironment.org/ratenotices](http://www.sjenvironment.org/ratenotices) o llame al (408) 535-3500.

Thành Phố San José đang đề nghị tăng Cước Phí Sử Dụng Hệ Thống Nước (Drinking Water Service). Để xin bản thông báo chính thức bằng tiếng Việt, xin truy cập trang mạng [www.sjenvironment.org/ratenotices](http://www.sjenvironment.org/ratenotices), hoặc gọi (408) 535-3500.

Ang Lungsod ng San José ay nagmumungkahi ng mga pagtaas ng Halaga ng Serbisyo ng Iniinom na Tubig. Upang humiling ng paunawa sa Tagalog, mangyaring bisitahin ang [www.sjenvironment.org/ratenotices](http://www.sjenvironment.org/ratenotices), o tumawag sa (408) 535 – 3500.

聖約瑟市正提議提升飲用水服務費率。要索取中文的通告，請造訪 [www.sjenvironment.org/ratenotices](http://www.sjenvironment.org/ratenotices) 或致電 (408) 535 – 3500。

산호세 시는 식수 서비스에 관한 수도 요금 인상을 제안하고 있습니다. 한국어로 된 통지를 요청하려면 , [www.sjenvironment.org/ratenotices](http://www.sjenvironment.org/ratenotices) 를 방문하거나 (408) 535 – 3500으로 전화하십시오.)